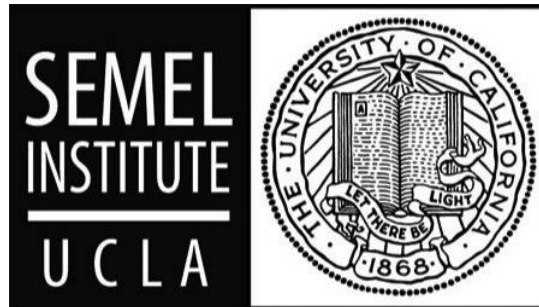


# UCLA SEMEL INSTITUTE PSYCHOLOGY DOCTORAL INTERNSHIP TRAINING PROGRAM



**Manual 2024-2025**



# Department of Psychiatry & Biobehavioral Sciences

David Geffen School of Medicine



Department of Psychiatry and Biobehavioral Sciences



Semel Institute for Neuroscience & Human Behavior  
and the Resnick Neuropsychiatric Hospital

760 Westwood Plaza  
and  
300 Medical Plaza



**Division of Psychology**

Jane & Terry Semel Institute for Neuroscience & Human Behavior  
University of California Los Angeles

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September 1, 2023

Dear Applicant:

Thank you for your interest in our internship program.

The Department of Psychiatry and Biobehavioral Sciences of the David Geffen School of Medicine, the Semel Institute for Neuroscience & Human Behavior and the Resnick Neuropsychiatric Hospital offer a 12-month clinical psychology internship accredited by the American Psychological Association\*. The internship is characterized by a wide variety of clinical activities, supervision by a multidisciplinary faculty who frequently are nationally known in their specialty, and a wide array of clinical offerings, seminars, and other educational experiences.

The Semel Institute for Neuroscience & Human Behavior is a facility designated for research and training. Within the Institute there are a wide variety of inpatient, day treatment and outpatient clinics and program serving children, adolescents, and adults.

**APPOINTMENTS:** July 1, 2024 to June 30, 2025

**STIPENDS:** The training stipend is \$39,300.00 plus health insurance.

**POSITIONS AVAILABLE:** We expect to have 21 full-time positions:

Child Tracks:

Adolescent Serious Mental Illness: 1  
ASD & Neurodevelopmental Disabilities: Assessment: 1  
ASD & Neurodevelopmental Disabilities: Treatment: 1  
Child and Adolescent Acute Care: 1  
General Child: 3  
Pediatric Consultation-Liaison : 1  
Pediatric Neuropsychology: 2  
Stress, Trauma and Resilience: 2

Adult Tracks:

Adult Neuropsychology: 3  
Geriatric Psychology-Neuropsychology: 2  
Lifespan Neuropsychology: 1  
Health & Behavior: 1  
Major Mental Illness: 1  
Cultural & Bilingual Neuropsychology Lifespan: 1

**HOW TO APPLY:** Applications will only be accepted through **AAPI Online**.

Information about the AAPI Online, along with instructions about how to access the service, can be found at [www.appic.org](http://www.appic.org), by clicking on "AAPI ONLINE".

Applicants may apply for one or multiple tracks. Please be sure to select the program codes for the track/s you are applying to. Choices are not binding and may be changed at any time during the application process. One cover letter is sufficient for multiple tracks. We are requesting a minimum of 3 letters of recommendation. We are requesting two reports of comprehensive neuropsychological evaluations for application to the following tracks: Pediatric Neuropsychology, Adult Neuropsychology, Geriatric Psychology-Neuropsychology, Lifespan Neuropsychology, and Cultural and Bilingual Lifespan Neuropsychology.

All materials for this site must be submitted by NOVEMBER 1, 2023

Any questions should be addressed to Psychology Training Coordinator, Jewelle Dela Cruz. Contact information is as follows: [SemelCPTP@mednet.ucla.edu](mailto:SemelCPTP@mednet.ucla.edu) phone: 310-206-5110, fax: 310-825-6483. E-mail contact is preferred.

### ***Our Open House and interviews will take place via Zoom.***

**INTERVIEWS:** After an initial round of applicant review, a group of applicants will be selected and invited for virtual interviews/Open House. Applicants will be notified in early December if they are invited and will be able to request their preferred interview date.

**LOCATION:** UCLA is in a geographically desirable area--warm days, cool nights, very near to the ocean, skiing two hours away in the winter, and an abundance of culturally stimulating activities.

**ELIGIBILITY:** Only students enrolled in APA-approved clinical psychology graduate programs which grant the doctorate upon completion of the internship are eligible to apply. The exception to this is neuropsychology applicants from programs not described as clinical psychology programs. These applicants should inquire about their eligibility. Due to COVID-19, we understand that students may have less than 1000 hours of supervised experience prior to beginning the internship and we are considering applicants with no minimum required.

**PROGRAM:** The primary goal of the internship is to provide a year of intensive exposure to a wide variety of clinical experiences with diverse populations and to maximize the personal growth of each intern. Typically, clinical activities are accompanied by an associated seminar or teaching conference, frequently in a setting where research on that population is ongoing. Interns may complete their dissertations or do research with faculty members.

At the beginning of the year each intern is assigned an advisor who functions as both mentor and advocate rather than supervisor. Together, the intern and advisor design a program that supplements and complements previous training and that considers future professional direction. The advisor and intern meet throughout the year to assure the intern's professional development.

The program takes advantage of multiple theoretical orientations and a multidisciplinary faculty and relies on a wide variety of clinical services to assure breadth. The individually tailored programs are

reviewed and approved by the Training Committee.

**TRAINING FOCUS:** There are fourteen tracks. Within each track there are many training opportunities. Nearly all electives are open to all interns.

Program codes for each of the tracks are listed below. You may rank as many tracks as you like. Multiple rankings do not reduce your chances of matching into your most preferred program. Please be sure to select the program codes for the track/s you are applying to.

GENERAL CHILD	113412
GEROPSYCHOLOGY	113413
HEALTH AND BEHAVIOR	113414
MAJOR MENTAL ILLNESS	113415
CHILD AND ADOLESCENT ACUTE CARE TRACK	113416
ASD&NEURODEVELOPMENTAL DISABILITIES: ASSESSMENT	113425
ASD & NEURODEVELOPMENTAL DISABILITIES: TREATMENT	113424
PEDIATRIC CONSULTATION-LIAISON	113418
ADULT NEUROPSYCHOLOGY	113419
LIFESPAN NEUROPSYCHOLOGY	113420
ADOLESCENT SERIOUS MENTAL ILLNESS	113421
PEDIATRIC NEUROPSYCHOLOGY	113422
TRAUMA, STRESS AND RESILIENCE	113423
CULTURAL & BILINGUAL NEUROPSYCHOLOGY LIFESPAN TRACK	113411

Your interest in our program is appreciated!

Best,

Patricia Walshaw, Ph.D.  
UCLA Semel Institute  
Director, Psychology Doctoral Internship Training Program

*\*Questions related to the program's accredited status should be directed to the Commission on Accreditation:*

[Office of Program Consultation and Accreditation](#)  
American Psychological Association  
750 1st Street, NE, Washington, DC 20002  
Phone: (202) 336-5979  
Email: [apaaccred@apa.org](mailto:apaaccred@apa.org)

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## History and Organization of UCLA's Semel Institute Psychology Internship Training Program

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The Division of Psychology within the Department of Psychiatry and Biobehavioral Sciences of the David Geffen School Medicine, the Jane and Terry Semel Institute for Neuroscience & Human Behavior and the Stewart and Lynda Resnick Neuropsychiatric Hospital offer a 12-month clinical psychology internship. We have 21 full-time positions.

### Child Tracks:

General Child – 3 positions  
 Child and Adolescent Acute Care – 1 position  
 ASD and Neurodevelopmental Disabilities: Treatment– 1 position  
 ASD and Neurodevelopmental Disabilities: Assessment – 1 position  
 Pediatric Consultation-Liaison – 1 position  
 Adolescent Serious Mental Illness – 1 position  
 Pediatric Neuropsychology – 2 positions  
 Stress, Trauma and Resilience – 2 positions

### Adult Tracks:

Geriatric Psychology-Neuropsychology – 2 positions  
 Health & Behavior – 1 position  
 Major Mental Illness – 1 position  
 Adult Neuropsychology – 3 positions  
 Lifespan Neuropsychology – 1 position

## Cultural & Bilingual Neuropsychology Lifespan – 1 position

The internship was established in 1958 and has been continuously accredited by the American Psychological Association Accreditation Committee since May 1963<sup>1</sup>. Except for the child and adult neuropsychology tracks, only students enrolled in APA-approved doctoral programs are eligible to apply. Internship appointments are from July 1 to June 30 of the following year. Interns receive a stipend of \$39,300.00, and UCLA health insurance benefits, plus three weeks of vacation and eight days of educational leave. Interns are eligible to receive up to \$1000 in educational funds which may be used for conferences, books, or other educational purposes.

Originally known as The UCLA Neuropsychiatric Institute, the Jane and Terry Semel Institute was created by a 1957 California statute and charged with providing a model for "treating patients with organic and functional disorders of the nervous system and to further the respective educational, training, and research programs of both the University and the Department of Mental Hygiene." The Institute was transferred from the Department of Mental Hygiene to the UC Regents on July 1, 1973. Faculty from many other UCLA departments and schools also participate in the Semel Institute and Resnick Neuropsychiatric Hospital activities.

Administratively, there are three overlapping organizations in which faculty and staff participate: The UCLA Semel Institute, with an academic research mission, the Department of Psychiatry and Biobehavioral Sciences of the David Geffen School of Medicine at UCLA, with an academic training mission, and the Resnick Neuropsychiatric Hospital and Clinics with a clinical mission.

The Interim Director of the Semel Institute and Chair of the Department is Helena Hansen, M.D., PhD, and the Medical Director of the Resnick Neuropsychiatric Hospital is Erick Cheung, M.D. Robert Bilder, Ph.D. is the Director of the Division of Psychology, which oversees the discipline of Psychology in the Institute, Department and Hospital. Patricia Walshaw, Ph.D. is the Director of Psychology Internship Training. Emily Ricketts, Ph.D. is the Associate Director of Psychology Internship Training.

There are three age-oriented clinical Divisions within the Institute, Department and Hospital: James McCracken, M.D. is the Director of the Child and Adolescent Psychiatry Division. Michael Gitlin, M.D. is Director of the Adult Psychology Division, and acting director of the Geriatric Psychiatry Division. Within each of the age-oriented divisions there is a Chief Psychologist. The Chief Psychologist for the Child Division is John Piacentini, Ph.D.; for the Adult Division the Chief Psychologist is April Thames, Ph.D.; and for the Geriatric Division the Interim Chief Psychologist is Kathleen Van Dyk, Ph.D.

The Adult Division coordinates the adult psychiatry educational programs, including the Psychiatry Residency Program under the directorship of Jonathan Heldt, M.D. The Child Division has a Child Psychiatry Fellowship program, under the directorship of Misty Richards, M.D.

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<sup>1</sup>Questions related to the program's accredited status should be directed to the Commission on Accreditation:

Office of Program Consultation and Accreditation

American Psychological Association

750 1st Street, NE, Washington, DC 20002

Phone: (202) 336-5979

Email: [apaaccred@apa.org](mailto:apaaccred@apa.org)

The Division of Psychology and its clinical psychology internship cut across the age-oriented divisional lines within the Institute, Department and Hospital. Each psychologist has two primary clinical and training identifications: (1) within the Division of Psychology, which is responsible for the oversight of the training programs and the Medical Psychology Assessment Center (MPAC); and (2) within the specific Adult, Child, and Geriatric Division clinical services in which they have assignments.

## Structural Organizational Chart

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### **DIVISION OF PSYCHOLOGY (2023-2024)**

JANE & TERRY SEMEL INSTITUTE FOR NEUROSCIENCE AND HUMAN BEHAVIOR

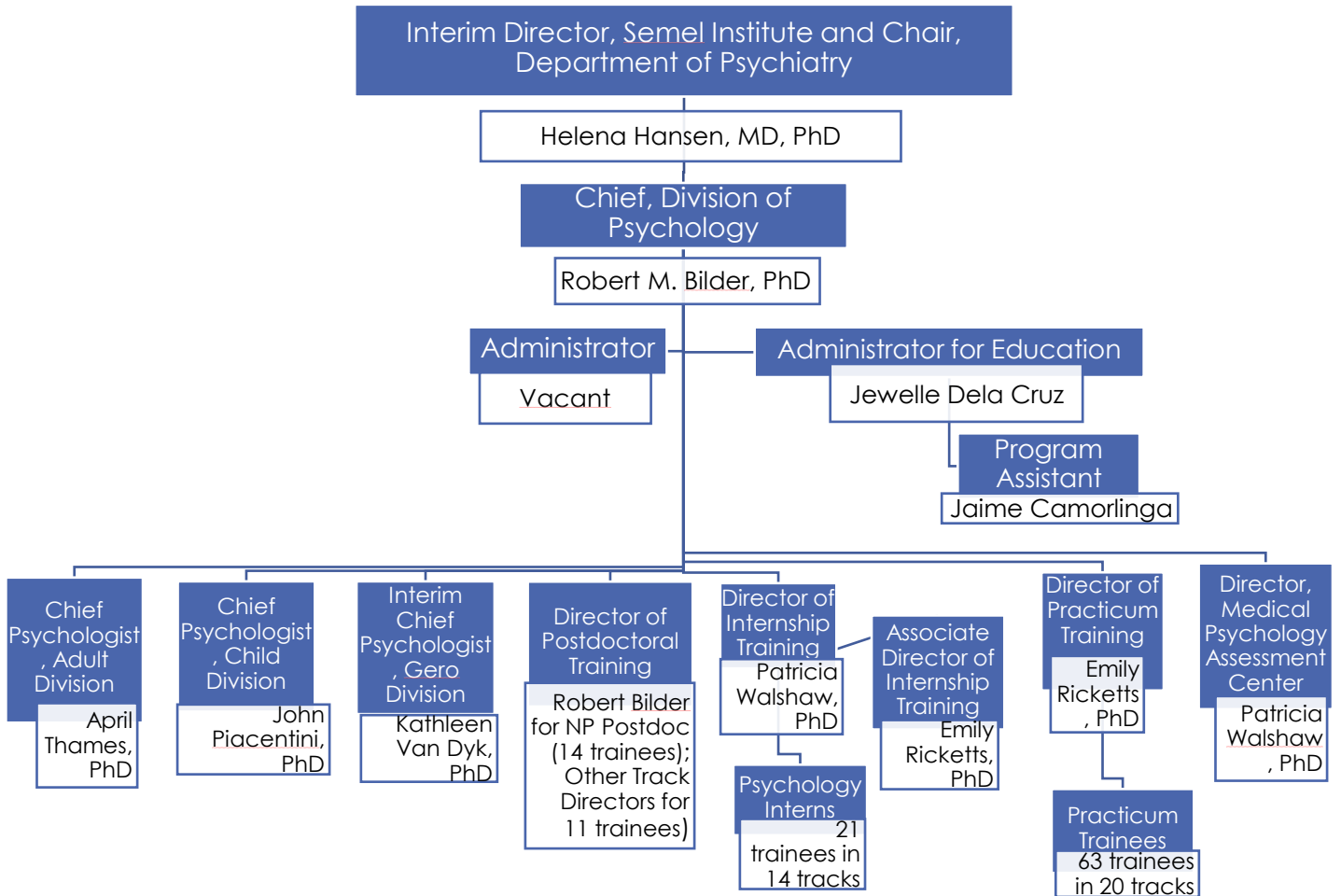
STEWART & LYNDA RESNICK NEUROPSYCHIATRIC HOSPITAL

DEPARTMENT OF PSYCHIATRY & BIOBEHAVIORAL SCIENCES, DAVID GEFFEN SCHOOL OF MEDICINE

Highlights:

- 169 Psychologists (faculty & staff) in UCLA Health with
- 144 in Psychiatry, 25 in other departments

- 105 Trainees in Clinical Psychology programs



## Aims of Psychology Internship Training

The internship provides a year of intensive experiential learning through exposure to a wide variety of clinical experiences. Interns gain clinical experience through direct delivery of assessment, therapy, and/or consultation services with patients. The training is designed to maximize the personal growth of each intern, and is primarily not directed at specialization, although interns are expected to develop proficiency in the focus of their track. Our aim is to ensure that clinical training activities provide appropriate breadth of training and build upon skills developed from clinical training activities

completed during prior doctoral training. Interns are encouraged to pursue training opportunities outside of their core track domain.

Beyond the core training rotations within each track, elective rotation training activities are selected based on intern interests, with selections reviewed and revised in a collaborative process. In the beginning of the year and in November and March, interns review their proposed schedules with their advisor and the internship training committee.

As a training program, we aim for the principles of social justice, equity, diversity, and inclusion to guide us in our clinical care, teaching and research. As a faculty, we vow to work with cultural humility and to examine our own professional behavior in the framework of intersectionality. We vow to continue to educate ourselves on the systemic bias and racism that exists in our society and in our own institution. We vow to better understand the role culture, race and ethnicity play in the lives of those we serve so that we may better serve.

Faculty and current interns have come together with plans and initiatives to improve our curriculum and our clinical services to reflect our commitment to social justice and anti-racism. There are many opportunities for you to join in these efforts during your internship year. We are guided in our work by Eraka Bath, M.D. who is Vice Chancellor of Equity, Diversity, and Inclusion for the UCLA Neuropsychiatric Institute. Learn more about our value, goals and initiatives related to justice, equity, diversity, and inclusion at <https://diversity.semel.ucla.edu/>

We are adapting to the challenges faced by COVID by delivering outpatient clinical services via a combination of in-person and telehealth visits. Our Infectious Disease department will provide guidance regarding any transition to more onsite clinical service. Trainees work onsite to provide clinical service in the inpatient and partial hospitalization programs and for some psychological assessment services. All interns are eligible for COVID vaccinations. There are a number of policies and procedures in place to help ensure the well-being and safety of trainees, faculty, staff, and patients <https://medschool.ucla.edu/coronavirus-information/operations-update>

Since clinical experience is designated as the top priority, treatment, supervision, consultation, and assessment experiences are given priority in the assignment of the intern's time. Seminars are geared toward clinical service and founded in research. The integration of service and research is an important emphasis of the program and interns may elect to do four hours of research per week.

## Supervision and Mentorship

---

A strength of the internship program is the caliber and accessibility of our faculty. Psychologists and psychiatrists provide supervision and clinical teaching. We have a large faculty and are able to offer a great deal of supervisor and mentoring. Many of our clinical faculty supervisors are researchers and are leaders in their respective areas of interest. All interns receive at least 4 hours of formal supervision per week, with at least 2 of those hours in individual supervision. At least 50% of supervision is provided in person. Additional supervision beyond these hours may be provided in whatever format is deemed beneficial for the clinical aspects of the case and the trainee's needs. Telesupervision is provided via Zoom and must use both audio and visual formats. All interns may receive telesupervision as long as it is deemed appropriate by the case supervisor for the case, the intern's level of training, and their progress as a clinician. If telesupervision is not deemed appropriate, in-person supervision will be provided.

Initial supervision encounters should be provided to the intern to establish rapport and a supervisory relationship with the supervisor. When telesupervision is provided and a supervisor is off-site, that supervisor maintains full responsibility for the case through direct knowledge of details of the case, direct observation via Zoom, and regular updates from the intern. If a clinical emergency arises, the intern/off-site supervisor should contact an on-site licensed supervisor to provide immediate care to the patient and in-person supervision. There is always a licensed psychologist supervisor on-site when patient care is being provided. All telesupervision must be completed via UCLA Health Zoom platform in order to ensure HIPPA compliance. There must be a stable internet connection for both intern and supervisor and telesupervision must be conducted on both ends in a quiet and secure location in order to avoid sharing of PHI

Each intern has an advisor who functions as a guide and advocate within the system. Your advisor will help connect you to other faculty members who can also serve as guides and advocates. You may choose to have more than one advisor. One hour of each week is devoted to this mentorship, either with your advisor or with another faculty member. This is an opportunity to discuss issues surrounding training and professional development. This meeting is separate from clinical supervision. While every effort is made to match advisors and trainees, if the relationship is not an optimal one, the trainee may speak with Drs. Patricia Walshaw and Emily Ricketts and request reassignment.

The Department of Psychiatry and Biobehavioral Sciences has 150 full-time faculty. An additional 373 psychiatrists and psychologists are on the voluntary clinical faculty. There are 90 psychologists in the Medical Psychology-Neuropsychology Program. Of the 51 clinical psychologists most actively involved in the internship program, all are licensed, and many have diplomate status (i.e., are board certified by the American Board of Professional Psychology or ABPP).

## APPIC Taxonomy and Levels of Education

---

**1. Major Area of Study: > 50%**    **2. Emphasis: 30-50%**    **3. Experience: 20-30%**    **4. Exposure: < 20%**

ACTIVITY	Adult NP	Lifespan NP	Gero	H&B	MMI	Peds NP	Gen Ch	Ch/ Adol Acute Care	Peds C-L	ASD: A/T	STAR	ASMI	CBNL
Clinical Neuropsychology	1	1	1	3	3	1				4		4	1
Clinical Health Psychology	4	4	1				3	3	1				
Clinical Psychology	4	4		1						3		2	4
Clinical Child Psychology			4				1	1	1	1	1	2	
Forensic Psychology	4	4											
Geropsychology	4	4	1										4
Serious Mental Illness Psychology	4	4			1		2	2	2			1	4

## Designing Your Program

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Orientation takes place in the first week of the program. During that week you will meet with your advisor to discuss which aspects of the Semel Institute and Resnick NPH experience will best meet your training needs. You will present your proposed program to the Training Committee for review.

In designing your program, review the training experiences that you have had, take note of the kinds of training experiences that you wish to have, and then discuss with your advisor the various ways in which you might meet those needs. To provide breadth as well as depth, we strongly encourage you to arrange for clinical experiences outside of your track area. Except for specific neuropsychological assessment elective, all electives are open to all interns.

You may schedule up to 45 hours per week of activities. Each intern spends approximately 23-30 hours per week in their major track rotation, 1 1/2 hours per week in the Interns' Seminar, 1 hour per week in an advisement meeting and 1 hour per week in Departmental Grand Rounds. Each track has a mandatory seminar or seminars. The number of hours you will have available for electives varies by track. Please refer to the track descriptions in this manual for detailed information.

You and your advisor will create your program schedule using the following forms:

- Mandatory Seminars and Grand Rounds by Track (page 15)
- Track and Major Rotation Hours Per Week and Supervisors (page 17)

- Program Schedule Form (page 20)
- Potential Electives Form (page 21)

## Mandatory Seminars and Grand Rounds by Track

### July – October

ACTIVITY	Adult NP	Life-span NP	Gero	H&B	MMI	Peds NP	Gen Ch	Ch/ Adol Acute Care	Peds C-L	ASD: A/T	STAR	ASMI	CBNL
Interns' Seminar (1.5)	x	x	x	x	x	x	x	x	x	x	x	x	x
Dept. Grand Rounds (1.0)	x	x	x	x	x	x	x	x		x	x	x	x
Wkly Mtg w/Advisor (1.0)	x	x	x	x	x	x	x	x	x	x	x	x	x
Fundamentals of Child and Adolescent Psychiatry (1.5)		x				x	x	x	x	x	x		
STAR Seminar (1.0)											x		
Ch Psychiatry Grand Rounds (0.5) (Sept-Oct)							x	x	x	x	x	x	

Note: Peds NP takes unctional Neuroanatomy instead of undamentals of Child and dolescent Psychiatry from Sept-Dec

### November - February

ACTIVITY	Adult NP	Life-span NP	Gero	H&B	MMI	Peds NP	Gen Ch	Ch/ Adol Acute Care	Peds C-L	ASD: A/T	STAR	ASMI	CBNL
Interns' Seminar (1.5)	x	x	x	x	x	x	x	x	x	x	x	x	x



Dept. Grand Rounds	x	x	x	x	x	x	x	x		x	x	x	x
Wkly Mtg w/Advisor (1.0)	x	x	x	x	x	x	x	x	x	x	x	x	x
Fundamentals of Child and Adolescent Psychiatry(1.5)		x				x	x	x	x	x	x		
Ch Psychiatry Grand Rounds (0.5)							x	x	x	x	x	x	
STAR Seminar (1.0)											x		

□Note: Peds NP takes □unctional Neuroanatomy instead of □undamentals of Child and □dolescent Psychiatry from Sept-Dec

### March – June

ACTIVITY	Adult NP	Life-span NP	Gero	H&B	MMI	Peds NP	Gen Ch	Ch/Adol Acute Care	Peds C-L	ASD: A/T	STAR	ASMI	CBNL
Interns' Seminar (1.5)	x	x	x	x	x	x	x	x	x	x	x	x	x
Depart. Grand Rounds (1.0)	x	x	x	x	x	x	x	x	x	x	x	x	x
Wkly Mtg w/Advisor (1.0)	x	x	x	x	x	x	x	x	x	x	x	x	x
Fundamentals of Child and Adolescent Psychiatry (1.5)		x		x (2 mo.)		x	x	x	x	x	x		
Ch Psych Grand Rounds (0.5)				x			x	x	x	x	x	x	
STAR Seminar (1.0)											x		

## Neuropsychology Seminars (requirements by track)

### September-December

<b>SEMINAR</b>	<b>Adult NP</b>	<b>Lifespan NP</b>	<b>Gero</b>	<b>H&amp;B</b>	<b>MMI</b>	<b>Peds NP</b>	<b>CBNL</b>
Brain Cutting (1.0)	X	X	X			X	x
Functional Neuroanatomy (1.0)	x	x	x			x	x
NIBBL (1.0)	x	x				x	x
Adv Topics in Adult NP (1.0)	x						x
NP Syndromes (1.5)	x	x	x	x		x	x

**January-March**

<b>SEMINAR</b>	<b>Adult NP</b>	<b>Lifespan NP</b>	<b>Gero</b>	<b>H&amp;B</b>	<b>MMI</b>	<b>Peds NP</b>	<b>CBNL</b>
NIBBL (1.0)	x	x				x	x
Research on Pediatric Neurobehavioral Disorders (1.0)	x						x
NP Syndromes (1.0)	x	x	x			x	x
NP Prof Dev (0.5)			x				
Gero Journal Club (0.25)			x				

**April-June**

<b>ACTIVITY</b>	<b>Adult NP</b>	<b>Lifespan NP</b>	<b>Gero</b>	<b>H&amp;B</b>	<b>MMI</b>	<b>Peds NP</b>	<b>CBNL</b>
Psychodiagnostic Assessment Seminar (1.0)	x				x		x
NIBBL (1.0)	x	x				x	x
Cultural NP (1.0)	x	x	x			x	x
NP Syndromes (1.0)	x	x	x			x	x
NP Prof Development (0.5)			x				
Gero Journal Club (0.25)			x				

## Track and Major Rotation Hours Per Week and Supervisors

TRACK/MAJOR ROTATION	EST HRS/WK	SUPERVISOR/S
<b>Geropsychology/NP</b>		
Geropsychology Service	25	Van Dyk
<b>Adult NP</b>		
MPAC for Adult	30	Walshaw, Bilder, Bookheimer, and others
<b>Lifespan NP</b>		
MPAC for Lifespan NP	30	Walshaw, Loo, Bilder, Bookheimer, and others
<b>Cultural and Bilingual NP Lifespan</b>		
Cultural & Bilingual Neuropsychology	30	Suarez, Safi, Cavanagh, Safi, Fernandez, Saucedo, Lechuga
<b>Health &amp; Behavior</b>		
Adult C-L Service + MPAC (8 months)	28	Thames
Peds C-L (4 months) + MPAC	30	Emerson
<b>Major Mental Illness</b>		
MMI (MPAC + Aftercare)	28	Nuechterlein
<b>Peds NP</b>		
MPAC for Peds-NP	30	Walshaw, Loo and others
<b>General Child</b>		
Ch & Adol Inpt (4 months)	30	Tabuenca
ABC (4 months)	30	Peris
Peds-CL (4 months)	31	Emerson
<b>Child and Adolescent Acute Care</b>		
Ch & Adol Inpt (8 months)	30	Tabuenca

Peds-CL (4 months)	27	Emerson
<b>Peds C-L</b>		
Peds C-L (8 months)	31	Emerson
Ch & Adol Inpt (4 months)	30	Tabuenca
<b>ASD: Assessment/Treatment</b>		
CAN Clinic	28	Gulsrud, Grantz, Renno, McDonald, Bates, Glass
<b>STAR</b>		
Star Clinic	30	Orellana, Hajal, Marlotte
<b>ASMI</b>		
CAPPS Program	29	Bearden, Zinberg, Denenny, Adery

## Program Schedule

Name: \_\_\_\_\_

Advisor: \_\_\_\_\_

Period: July – October / November – February / March - June

MAJOR ROTATION	EST HRS/WEEK	SUPERVISORS
OTHER MANDATORY ACTIVITIES	EST HRS/WEEK	
Interns' Seminar	1.5	
Weekly meeting with advisor	1	
Departmental Grand Rounds	1	

<b>TOTAL HOURS:</b>			
<b>ELECTIVES</b>	<b>DAY/TIME</b>	<b>EST HRS/WEEK</b>	<b>SUPERVISOR</b>

<b>ESTIMATED HOURS PER WEEK</b>	
<b>MAJOR ROTATION</b>	
<b>OTHER MANDATORY ACTIVITIES</b>	
<b>ELECTIVES</b>	
<b>TOTAL (must be between 40 and 45)</b>	

### Potential Electives Form

Name: \_\_\_\_\_

Advisor: \_\_\_\_\_

<b>ELECTIVE</b>	<b>PREFERRED DATES</b>	<b>DAY/TIME</b>	<b>HOURS PER WEEK</b>

There are a wide variety of elective activities available, including clinics and seminars. Nearly all electives are available to all interns. The exception is for neuropsychological assessment electives, which require some familiarity with the measures used. Electives vary in time commitment per week and in duration. The various clinics are described in this manual. The seminars available can be found in this manual. Elective time may include up to 4 hours per week devoted to research. Interns may work on their own research projects or those of the faculty.

Following approval by the Training Committee, programs may be changed by request of the Training Committee, or in simple instances requiring no change in direction of training, by approval from the Training Director. Modifications in your program must be reflected in the training contract kept in the Training Office, which will then be signed (along with an internship experience form) by your advisor at the end of the training year. The completed contract is evidence of your training experience and is used for certification purposes for hospital privileges and professional licensure.

## Evaluations of Interns, Supervisors, Advisors, Seminars, and the Training Program

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Evaluations of supervisors, interns and program activities are designed to provide early, timely feedback in case there are problems or issues.

Interns submit written evaluations of their supervisors in November, March, and June via MedHub ([ucla.medhub.com](http://ucla.medhub.com)) These evaluations help us improve our training program and are also considered important sources of information when faculty members are reviewed for promotion.

Faculty supervisors submit written evaluations of interns November, March, and June via MedHub. The Training Committee meets every four months, October, February and June with advisors and supervisors to discuss all phases of the interns' progress and their progress on professional wide competencies (PWCs) set forth by the APA. These are the only Training Committee meetings in which interns are not able to participate. All other Training Committee meetings may have at least one trainee representative present. Interns then meet with their advisors to discuss feedback on their progress in the internship program and specific PWCs. Interns can see their evaluations directly on MedHub once they complete a reciprocal evaluation for their supervisor.

Interns submit anonymous written evaluations of clinics and programs in November, March, and June. Internship alumni are sent a follow-up questionnaire to evaluate their experience of the internship and its impact on their career development.

In addition to these written evaluations, every four months during the training year, interns meet with Drs. Walshaw and Ricketts to discuss all aspects of the training program. The faculty appreciates feedback on what is positive about the program and what improvements might be beneficial to the program. Feedback may occur in several ways. Interns may decide to discuss issues with faculty directly, the Training Director may give general feedback at a Training Committee meeting, in individual meetings, or via e-mail. Training Committee meetings serve to assure smooth flowing of the program by detecting problem areas early, as well as to give feedback regarding what works well

Copies of these evaluation forms can be found at the end of the manual.

## Participation in Departmental Meetings and Committees

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Interns may participate in various meetings departmental meetings. Psychology training committee meetings are held the third Friday of the month from 9-10 am. Child Psychiatry faculty meetings are the first Wednesday of the month from 9-10 am. Interns attend these meetings as representatives on a rotating basis. Child Psychiatry Grand Rounds take place the third Wednesday of the month from 9-10am. All general child, acute care, pediatric C/L track interns are required to present their research in these rounds during the year.

There are a number of committees and activities which focus on Justice, Equity, Diversity, and Inclusion (JEDI) in which you can participate. Interns may also create a JEDI elective of up to 6 hours per week. Please refer to the electives section of the manual for details.

## Child Tracks

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### General Child Track

**DESCRIPTION:**

Interns in the General Child Track receive training in the ABC children's day treatment program, the Child and Adolescent Inpatient Service, the Adolescent Partial Hospitalization program and in Pediatric Psychology Consultation-Liaison service. This offers a breadth and depth of training in the assessment and treatment of children and adolescents with severe psychopathology and severe psychosocial stressors and children and adolescents with a wide variety of psychiatric, behavioral, emotional, and family problems that are complicating their medical care.

**ROTATION SCHEDULE**

ABC Program	Child and Adolescent Inpatient Service/ Adolescent Partial Hospitalization Program	Pediatric Psychology Consultation-Liaison
4 months	4 months	4 months

### Child and Adolescent Acute Care Track

**DESCRIPTION:**

The intern in the Child and Adolescent Acute Care Track receives 8 months of training in the Child and Adolescent Inpatient Service and the Adolescent Partial Hospitalization Program, offering an intensive experience in severe psychopathology and severe psychosocial stressors in children and adolescents. The intern also receives training on the Pediatric Psychology Consultation-Liaison service working with children and adolescents with a wide variety of psychiatric, behavioral, emotional, and family problems that are complicating their medical care.

**ROTATION SCHEDULE**

Child and Adolescent Inpatient Service/ Adolescent Partial Hospitalization Program	Pediatric Psychology Consultation-Liaison
8 months	4 months



**HOURS PER WEEK IN MAJOR ROTATION:**

ABC: 30

4W/PHP: 30

Pediatric Consultation-Liaison Service: 31

**OTHER MANDATORY ACTIVITIES:**

- Interns' Seminar, 1.5 hours per week (Fridays 12-1:30)
- Departmental Grand Rounds 1 hour per week (Tuesdays 11-12)
- Fundamentals of Child and Adolescent Psychiatry Seminar: 1.5 hours per week (Thursdays 8:00am-9:20am)
- Child Grand Rounds: 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of the month, 1 hour (Wednesday 9-10am)
- Meeting with Advisor: 1 hour per week

**APPROXIMATE NUMBER OF HOURS PER WEEK FOR ELECTIVES DURING ROTATIONS:**

ABC, Child and Adolescent Inpatient/Adolescent PHP: 6-9

Pediatric Consultation-Liaison Service: 13-16

## Child and Adolescent Inpatient Service

Unit 4-West of the Resnick Neuropsychiatric Hospital in the Ronald Reagan Hospital is the Inpatient Service of the Child and Adolescent Psychiatry Division. This unit contains 25 beds for boys and girls from 4 to 17 years of age. The unit operates on the multidisciplinary team model, and psychology interns, child psychiatry fellow and psychiatry residents are a key part of the service. The staff on each unit includes individuals from: child psychiatry, psychology, social work, nursing, education, nutrition, occupational therapy, and recreational therapy. Family participation in each patient's program is an important part of the evaluation/diagnostic process as well as treatment.

Treatment is multifaceted, featuring individual, group, and family therapy, pharmacotherapy, occupational & recreational therapy. Therapy is individualized to meet the special needs of each child and family. Patients may be enrolled in the RNPH Carlson School, a Los Angeles Unified special education school.

Time	Monday	Tuesday	Wednesday	Thursday	Friday
8:00				General Resident Didactics ** (4267)	
8:30					
9:00	Blue Rounds (4345)	ALL Orange Treatment Planning (4267)	Child Division Grand Rounds	Orange Resident Rounds ** (4345)	
9:30					
10:00	Eating Disorder Rounds – Blue (4345)		Orange Rounds** (4W)	Blue Resident Rounds ** (4345)	Blue Rounds (4345)
10:30	Eating Disorder Rounds – Orange (4345)		Blue Rounds** (4W)		
11:00	Orange Rounds (4345)	Psych Department Grand Rounds	ALL Blue Treatment Planning (4267)		Orange Rounds (4345)
11:30					
12:00					
12:30					
1:00	Group Educational Activities * (4267)	Resident Therapy Supervision (4267)		APHP Treatment Planning (APHP Day Room)	Eating Disorder Rounds – Blue (4345)
1:30					Eating Disorder Rounds – Orange (4345)
2:00	APHP Supervision (APHP nursing)				
2:30					
3:00					
3:30					
4:00					
4:30					

Rooms: 4267 = conference room outside 4W, 4345 = meeting room on C-unit

Blue Team

Orange Team

APHP

Educational Event/Trainee Group Supervision

\*Will alternate between Teaching Rounds, Fellow & Intern Psychotherapy Supervision

#### FACULTY AND STAFF:

Artha Gillis, M.D., Medical Director  
 Manal Khan, M.D., Attending Psychiatrist  
 Brandon Ito, M.D., Attending Psychiatrist  
 Jenny Nguyen, M.D., Attending Psychiatrist  
 Krista Tabuenca, Ph.D., Attending Psychologist

#### TRAINING PROVIDED:

Interns have primary case management responsibilities for three patients at any given time during their 4-month rotation. The caseload of three includes patients in both the inpatient and adolescent

partial hospitalization programs. Child Psychiatry fellows and psychiatry residents serve as medical backups for interns.

The training experience entails diagnostic interviewing, individual therapy family treatment, attendance at relevant clinical and teaching conferences, and coordination of all facets of hospital treatment. Interns learn to formulate differential diagnoses, gain familiarity with the developmental, familial, biological, and behavioral features of the major emotional disorders of childhood and adolescence gain experience in the modalities of short-term treatment, psychopharmacology, and understanding of multidisciplinary staff relations within a complex treatment system.

Krista Tabuenca, Ph.D. supervises cases on the Orange Team. We are in the process of hiring a new psychologist who will supervise cases on the Blue Team. The Eating Disorders program is housed on Unit A. Unit A also has general inpatient cases.

### **DIVERSITY TRAINING:**

In the Child and Adolescent Inpatient Service, we work with children and adolescents who are diverse in terms of race, ethnicity, gender identity, socioeconomic status, sexual orientation, and religion. Considerations of diversity issues are central to our work with these children and families.

We believe it is imperative to do our best to understand the cultural practices of each individual patient and their family so that we may integrate this understanding into treatment in a meaningful way.

Guidance is provided in multidisciplinary team treatment planning, rounds and in supervision to frame discussions related to assessment results, diagnoses, and recommendations to children and their families.

### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 4 (at least 1 hour individual)

**Days and Times:** Group supervision Wednesdays 1 - 2 PM, Individual Supervision arranged with Supervisors

**Names of Supervisor(s):** Krista Tabuenca, Ph.D.,

## Adolescent Partial Hospitalization Program (APHP)

The Adolescent Partial Hospitalization Program offers a multidisciplinary day hospital program for adolescents, ages 12-18. Program days are Monday-Friday, 8:30am–3:30pm. Length of stay varies, depending on patient needs and treatment plan.

The program serves patients in transition from acute inpatient hospitalization who require continuity of care and who cannot yet be maintained in outpatient treatment alone. It is common for adolescent eating disorder inpatients to transfer from inpatient to partial hospitalization treatment. The program also serves patients whose severity of psychiatric illness is too severe to allow them to be maintained in outpatient treatment but who do not require hospitalization.

The group treatment format uses a variety of approaches, including didactic, cognitive behavioral, family therapy, and recreational/social for adolescents with psychiatric and/or behavioral problems.

**MANDATORY ACTIVITIES:**

<u>Day:</u>	<u>Time:</u>	<u>Meeting or Conference:</u>
Thursday	1-3pm	Treatment planning

**HOURS PER WEEK:**

30-Includes 4w and Adolescent PHP

**FACULTY AND STAFF:**

Jennifer Humphrey, L.C.S.W., Program Director  
Robert Suddath, M.D., Medical Director

**TRAINING PROVIDED:**

Interns have primary case management responsibilities during their 4-month rotation. This entails diagnostic interviewing, individual therapy and family treatment and attendance at treatment planning meetings. Trainees will learn to formulate differential diagnoses, gain familiarity with the developmental, familial, biological, and behavioral features of the major emotional disorders of adolescence gain experience in individual and family therapy, psychopharmacology, and understanding of multidisciplinary staff relations within a complex treatment system. Dr. Krista Tabuenca provides supervision on interns' PHP cases.

**DIVERSITY TRAINING:**

In the Adolescent Partial Hospitalization Program, we work with adolescents who are diverse in terms of race, ethnicity, gender identity, socioeconomic status, sexual orientation, and religion. Considerations of diversity issues are central to our work with these teens and their families. We believe it is imperative to do our best to understand the cultural practices of each individual patient and their family so that we may integrate this understanding into treatment in a meaningful way.

Guidance is provided in multidisciplinary team treatment planning and in supervision to frame discussions related to assessment results, diagnoses, and recommendations to children and their families.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Case Presentation  
**Format:** Individual  
**Hours Per Week:** 1-2 (1 hour of individual, 1 hour of group)  
**Days and Times:** Arranged with Supervisor  
**Names of Supervisor(s):** Krista Tabuenca, Ph.D.

**UCLA Child Day Treatment Service – ABC Program**

The **A**chievement, **B**ehavior, **C**ognition (ABC) Programs provide comprehensive mental health services for children between the ages of 6 and 12 years. ABC programs include the Partial Hospitalization Program (PHP), which meets daily from 7:30-2:30, and the Intensive Outpatient

Program (IOP), which meets three afternoons a week from 3:00-5:00. Both services are time-limited, multimodal treatment programs dedicated to serving youngsters with the full spectrum of psychopathology using current evidence-based clinical practices. The programs offer state-of-the-art treatment for children with difficulties related to mood, anxiety, impulse control, attention and hyperactivity, fetal alcohol exposure, autism, and other neurodevelopmental challenges, including intellectual disability.

Children in the ABC PHP program receive a combination of individual and group therapies tailored to meet their individual needs. These include group cognitive behavior therapy, social skills training, mindfulness, and groups to promote healthy habits (wellness). They also participate in academic instruction, occupational and recreation therapy, and psychological testing and educational consultation as needed. ABC PHP treatment involves a robust parent/family component and includes weekly parent training, family therapy, and parent mindfulness groups along with daily contact and coaching of parents around home practice assignments. Each child is assigned a case coordinator, a primary nurse, and social worker who work directly with the child and the family. The case coordinator may be either a child psychiatry fellow or clinical psychology intern. Parents and guardians have opportunities to observe the child interacting in the program, meet regularly with the case coordinator and the treatment team, and receive assistance with the child's transition back to the school and community.

A video created by ABC faculty and staff describes the ABC program

[https://urldefense.com/v3/\\_https://drive.google.com/file/d/1QfzlxJGN1n7ThWcWLNRMKtaSwIB7Kfk/view?usp=drive\\_web\\_!!F9wkZZsl-LA!XLehRuPMZTnE34tVd4TX-6PE97NrZ5\\_6lETe3dfiyPUoD-SNA66lC7nNkvS\\_YUBY2g\\$](https://urldefense.com/v3/_https://drive.google.com/file/d/1QfzlxJGN1n7ThWcWLNRMKtaSwIB7Kfk/view?usp=drive_web_!!F9wkZZsl-LA!XLehRuPMZTnE34tVd4TX-6PE97NrZ5_6lETe3dfiyPUoD-SNA66lC7nNkvS_YUBY2g$)

**HOURS PER WEEK:**

30 hours per week (ABC + IOP)

**MANDATORY MEETINGS:**

Day	Time	Meeting
Monday	9:45-11	ABC Master Treatment Planning
	11-12	ABC Teaching Rounds
Tuesday	12:30-1:30	Didactics
	1:30-2:30	IOP Treatment Planning and Rounds
Wednesday	11-12	ABC Rounds
Thursday	3:30-5	Individual Therapy in IOP

Friday	11-12	Group Supervision
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Interns are expected to meet with the parents of their patients each morning during the hours of 7:30 to 8:30 am to discuss the child's behavioral plan. These are brief check-ins that occur during drop-off, and they allow follow up on practice that has occurred at home and updates on any key events from the previous evening. Interns are also encouraged to meet with the families when they pick up their children in the afternoon around 2:30 to 3:00 pm to review progress and set goals for the evening. Individual (daily) and family therapy (one hour per week) are conducted according to the intern's schedule.

**FACULTY AND STAFF:**

Tara Peris, Ph.D., Program Director  
 Ben Schneider, M.D., Medical Director

**TRAINING PROVIDED:**

The psychology intern will have the experience of assessing and treating children with a range of psychopathology. In keeping with the age group, we treat, the unit milieu is fundamentally behavioral in its interventions; opportunities for training in cognitive behavioral, mindfulness, and social skills interventions are also provided. Children are seen in individual psychotherapy using a variety of evidence-based treatment modalities (e.g., CBT, DBT). Interns will gain experience in administering child mental status examination to establish psychiatric diagnoses. Standardized psychological tests, rating scales, structural interviews and behavioral checklists are also used to aid diagnosis and to assess treatment outcomes. Finally, our complex patient population is such that many youth present to us with co-occurring medical conditions. Interns will be exposed to information on a range of genetic and neurological conditions and to psychotropic drug treatment approaches as well.

The ABC intern will be assigned to the unit for a four-month period. It is estimated that the time required for this is 30 hours per week, which includes carrying cases in both the PHP and IOP programs. The intern will serve as case coordinator for up to three cases at any one time. The intern will conduct intakes and daily therapy with his or her patient and will collate assessment materials/write reports as needed. He or she will also lead discharge planning for each patient. The intern will participate in weekly family therapy in coordination with the unit social worker and will see patients for individual psychotherapy. Supervision is provided in group (with child psychiatry fellows) and individual formats on a weekly basis with the unit attendings and through treatment planning/clinical rounds. The intern will be exposed to approximately 6-8 children per rotation.

In addition, interns will participate in the ABC Intensive Outpatient Program (IOP). As part of the IOP, all patients receive individual and group therapy sessions conducted by the intern and the social work staff. This is an afternoon program (from 3-5 pm), three days a week for children and families needing a stepped down level of care. It provides CBT groups, social skills training, and parent-interventions, along with twice-weekly individual therapy. Thus, it offers an intermediate level of care for children who need more than a weekly outpatient therapy appointment but who do not require full day treatment services.

**SCHEDULES:**

**ABC PHP schedule of group activities:**

<b>Time</b>	<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>
7:45 - 8:15	Community Mtg Topic: Roses and Thorns	Community Mtg Topic: Chaplain Visit	Community Mtg Topic: Mindfulness	Community Mtg Topic: Share Day	Community Mtg Topic: Fun Friday
8:15 - 9:00	CBT 1/ School	CBT 1/ School	CBT 1/ School	CBT 1/ School	CBT 1/ Relaxation Group
9:00 - 9:45	CBT 2/ School	CBT 2/ School	CBT 2/ School	CBT 2/ School	CBT 2/ School
9:45-10:00	Snack	Snack	Snack	Snack	Snack
10:00 - 11:00	School (LAUSD)	School (LAUSD)	School (LAUSD)	School (LAUSD)	School (LAUSD)
11:00 - 12:00	Occupational Therapy	Occupational Therapy	Occupational Therapy	Occupational Therapy	Occupational Therapy
*12:00 - 12:30	Lunch	Lunch	Lunch	Lunch	Lunch
12:30 - 1:15**	Social Skills	Mindfulness	Social Skills	Healthy Habits Group	Art Therapy
1:00 - 2:00	Recreational Therapy	Recreational Therapy	Recreational Therapy	Recreational Therapy	Recreational Therapy
2:00 - 2:30	Earned Free Time 2:30 Pick up	Earned Free Time 2:30 Pick up	Earned Free Time Exchange Store 2:30 Pick up	Earned Free Time 2:30 Pick up	Earned Free Time Exchange Store 2:30 Pick up

### Child IOP Schedule

	<b>Monday</b>	<b>Tuesday</b>	<b>Thursday</b>
2:30-3:00	Community Meeting (with parents) Theme: Weekend Review and Weekly Goals	Community Meeting (with parents) Theme: Mindfulness	Community Meeting (with parents) Theme: Weekend Goals
3:00-3:15	Snack	Snack	Snack
3:15-4:00	CBT Group	Individual Therapy	Social Problem Solving/Individual pull out
4:00-4:15	Skills Practice Group	Skills Practice Group	Skills Practice Group
4:15-4:30	Skills Practice Review with Parents	Skills Practice Review with Parents	Skills Practice Review with Parents

### Parent IOP Schedule

	<b>Monday</b>
2:30-3:00	Community Meeting (with children) Theme: Weekend Review and Weekly Goals
3:00-3:30	Parent Training Slot #1
3:45-4:15	Parent Training Slot #2
4:15-4:30	Skills Practice Review with Child
	<b>Tuesday</b>



2:30-3:00	Community Meeting (with children) Theme: Mindfulness
3:00-3:15	Check in with Case Coordinator
3:15- 4:15	Mindfulness Parenting Group
4:15-4:30	Skills Practice Review with Child
	<b>Thursday</b>
2:30-3:00	Community Meeting (with children) Theme: Weekend Goals
3:00-3:30	Parent Training Slot #3
3:45-4:15	Parent Training Slot #4
4:15-4:30	Skills Practice Review with Child

**DIVERSITY TRAINING:**

A commitment to culturally responsive care runs through all training activities at ABC. From recognizing the poor representation of communities of color in clinical research--and the corresponding limits of the evidence-base-- to systemic factors that shape health outcomes themselves, trainees are encouraged to formulate patient-centered, culturally informed case conceptualizations and treatment plans. Individual and group supervision provide a forum for further discussion about factors that affect the experience of care of in the health system including microaggressions, microinvalidations, and discrimination.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation (as possible), Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 2 (1 hour of individual, 1 hour of group supervision)

**Days and Times:** Fridays 11-12, Individual TBD

**Names of Supervisor(s):** Tara Peris, Ph.D.; Ben Schneider, MD

Pediatric Psychology Consultation-Liaison Service

**DESCRIPTION :**

Interns see patients with a wide variety of psychiatric, behavioral, emotional, and family problems that are complicating their medical care. Trainees gain firsthand experience working with children and families struggling with serious, childhood illnesses and become integral members of the subspecialty teams. They learn how pediatric medical care is delivered and the role that mental health professionals can and should play in this system.

Child and Health Behavior track psychology trainees are required to do a 4-month rotation on the Pediatric Psychology Consultation Liaison Service. The Pediatric Psychology Consultation-Liaison track intern spends 8 months on the rotation. The Pediatric Psychology Consultation-Liaison, General Child, and Health Behavior track interns also participate in the Adolescent Medicine Clinic on Friday afternoons while on this rotation. The Acute Care track intern can choose to participate in Adolescent Medicine clinic as an elective.

**HOURS PER WEEK IN MAJOR ROTATION:**

Pediatric Psychology Consultation-Liaison Service: 27 hours for Peds CL + 4 hours for Adolescent Medicine Clinic = 31 hours' total

Child and Adolescent Inpatient Service: 30

<b>PEDIATRIC PSYCHOLOGY CONSULTATION-LIAISON TRACK ROTATION SCHEDULE</b>		
	Pediatric Psychology Consultation-Liaison & Adolescent Medicine Clinic	Child and Adolescent Inpatient Service
Pediatric Psychology C-L Track Intern	July - February 8 months	March-June 4 months

**MANDATORY ACTIVITIES:**

- Child Grand Rounds: 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of the month, 1 hour (Wednesday 9-10am), 0.5 hours per week
- Fundamentals of Child and Adolescent Psychiatry Seminar: 1.5 hours per week (Thursdays 8:00am-9:20am)
- Interdisciplinary rounds (shaded, as needed), attendance encouraged generally, necessary when one of your patients is discussed
- Interns' Seminar, 1.5 hours per week (Fridays 12-1:30)
- Meeting with Advisor: 1 hour per week

**WEEKLY SCHEDULE:**

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
		9:00-10:00am Child Grand Rounds (2nd/4th Wed)	8:00-9:20am Core Lectures	
		9:00-10:00am Comfort Care Rounds Comfort Corner		
	11-11:30am ICU/CT-ICU Multidisciplinary Psychosocial Rounds		10:30-11:30am Intern Supervision with Emerson (Zoom)	
	11:30-1:00pm Intern Supervision / Walking Rounds (1st Floor RR East Elevators)			12-1:30pm Intern Seminar
1:30-2:15pm Multidisciplinary Psychosocial Oncology Rounds	1:30-2pm+ Heart Transplant Rounds	1:00-2:00pm Case Discussion/ Lecture with Psychiatry (Cantwell Library Semel 48-233)		
	3-3:30pm Hospitalist Psychosocial Rounds			2:00-5:00pm Adolescent Med Clinic

**TOTAL HOURS IN MAJOR ROTATION AND OTHER MANDATORY ACTIVITIES PER WEEK:**

While on Pediatric Psychology Consultation-Liaison Service: 31

While on Child and Adolescent Inpatient Service: 30

**APPROXIMATE NUMBER OF HOURS PER WEEK FOR ELECTIVES:**

While on Pediatric Psychology Consultation-Liaison Service: 5-9

While on Child and Adolescent Inpatient Service: 6 - 10.5

**DURATION:**

8 months for Peds CL intern; 4 months for all other interns

**FACULTY AND STAFF:**

Natacha Emerson, Ph.D., Director

Krista Tabuenca, Ph.D., Associate Director

**TRAINING PROVIDED:**

Common reasons for consult requests are to evaluate and follow for acute stress disorder (medical trauma), unexplained somatic symptoms, altered mental status, agitation, non-adherence to medical recommendations, anxiety, behavioral problems, family contributions to adjustment in the

child, and depression. All trainees are assigned children undergoing bone marrow, liver, or heart transplants. These patients generally require prolonged patient stays, and thus trainees get experience with ongoing treatment and patient/family management issues.

#### **DIVERSITY TRAINING:**

Interns evaluate and treat a diverse patient population within Mattel Children's Hospital. Approximately 50% of patients admitted to UCLA pediatric services have public insurance (MediCal, Medicaid or California Children's Services). Almost 50% of Medi-Cal managed care members primarily speak a Language other than English. Over 200 languages are spoken in California and, in Los Angeles County, between one-quarter and one-third of the population is Limited-English Proficient (speak English less than "very well"). Spanish-speaking Latinos make up one-third of California's population. In addition to serving the Southern California region, patients are admitted from distant locations within the United States and other countries. UCLA Health has relationships and healthcare initiatives with over 130 countries. Given the emphasis at Mattel Children's Hospital on providing patient-centered care, diversity sensitivity is essential.

Interns on the Pediatric Psychology Consultation Liaison service are asked to adopt an exploratory model's approach to understanding the unique experience of their patients and families. Additionally, interns are encouraged to ascertain patient information related to gender identity, sexual orientation, race, ethnicity, level of acculturation, language ability and preferences, educational background, financial burdens, spiritual beliefs, disabilities, family constellation, trauma and discrimination history, quality of the relationship and communication with the health care team, and potential barriers to health care (transportation, work or child care responsibilities, disability, etc.). They are provided instructions on how to access and work with an interpreter; a list of available spiritual care resources; access to a curated website that includes resources related to the provision of culturally sensitive psychological care, and a lecture on the impact of provider-patient interactions on health disparities. Discussions in team case conference, presentations, and supervision include review of diversity and cultural factors that may impact a patient's clinical presentation, level of trust of and congruence with health care team members, and the development of sensitive treatment plans.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation by psychology attending during walking rounds and interdisciplinary psychosocial rounds in Pediatrics. Case Presentation on all cases.

**Format:** Individual and Group

**Hours Per Week:** Minimum 3.5 hours a week (2.5 group supervision, 1 hour individual weekly)

**Days and Times:** Monday through Friday; 8am - 5pm

**Names of Supervisor(s):** Natacha Emerson, Ph.D. and Krista Tabuenca., Ph.D.

## Autism & Neurodevelopmental Disabilities-Assessment Track and Autism & Neurodevelopmental Disabilities-Treatment Track

#### **DESCRIPTION:**

There are two separate Autism and Neurodevelopmental Disabilities (AND) tracks- The AND Assessment Track and the AND Treatment Track. Both tracks are designed to train psychologists to

enter careers in the field of developmental disabilities. Autism and neurodevelopmental disabilities are the focus of most of the internship activities with the goal of further developing expertise in this area.

Offering both depth and breadth, interns in each AND track will receive training in both assessment and treatment for those with neurodevelopmental conditions and complex comorbidities from preschool through adulthood. Additionally, both AND interns will attend mandatory lectures and seminars. Up to 10 hours per week will be dedicated to elective rotations according to interest and choosing.

The AND Assessment Track intern will participate in assessment activities through the UCLA Child and Adult Neurodevelopmental (CAN) Clinic for 20 hours per week and treatment activities through the UCLA PEERS Clinic for 8 hours per week throughout the year (28 hours per week in total).

The AND Treatment Track intern will participate in treatment activities through the UCLA PEERS Clinic and/or UCLA CAN Clinic for 20 hours per week and assessment activities through the UCLA CAN Clinic for 8 hours per week (28 hours per week in total).

#### **HOURS PER WEEK IN MAJOR ROTATION:**

28

#### **OTHER MANDATORY ACTIVITIES:**

- Interns' Seminar: 1.5 hours per week (Fridays 12-1:30)
- Departmental Grand Rounds: 1 hour per week (Tuesdays 11-12)
- Fundamentals of Child and Adolescent Psychiatry Seminar: 1.5 hours per week (Thursdays 8:00am-9:20am)
- Child Grand Rounds: 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of the month, .5 hours per week (Wednesday 9-10am)
- Child and Adolescent Inpatient Service Teaching Rounds: 1.25 hours per week
- Tuesdays 9:15 – 10:30am
- Tarjan Center Distinguished Lecture Series: .25 hours per week (One Monday per month (TBD), 11:30am – 12:30pm)
- CART Autism Affinity Lecture Series: .25 hours per week (1st Friday of the month, 9:00 – 10:00am)
- Meeting with Advisor: 1 hour per week

**APPROXIMATE NUMBER OF HOURS PER WEEK FOR ELECTIVES:** 10 hours per week maximum

#### **FACULTY AND STAFF:**

Elizabeth Laugeson, Psy.D., Program Director

Amanda Gulsrud, Ph.D.

Catherine Lord, Ph.D.

Patricia Renno, Ph.D.

Nicole McDonald, Ph.D.

Caroline Grantz, Ph.D.

Shannon Bates, Psy.D.

Leila Glass, Ph.D.

## **TRAINING PROVIDED:**

### **ASSESSMENT:**

AND interns will be required to participate in the UCLA CAN Clinic for approximately 20 hours per week (AND assessment track) or 8 hours per week (AND treatment track) for a full year. The CAN Clinic serves individuals with autism spectrum disorder (ASD), related neurodevelopmental disorders (ND, e.g., intellectual disabilities, fetal alcohol spectrum disorder), neurological conditions, and genetic conditions. The focus of training is twofold: (1) to develop depth in the specialty area of ASD and ND; and (2) to expand training in related psychiatric comorbidities, genetic conditions, and neurodevelopmental disorders to inform the assessment and treatment across the lifespan of this highly complex population.

Interns will conduct both brief consultations and comprehensive diagnostic assessments. Cases are often of high complexity and include co-occurring psychiatric and medical issues, requiring a special focus in differential diagnostic practices. Advanced training in comprehensive assessments will be a core aspect of training and will include autism-specific diagnostic "gold standard" measures [e.g., Autism Diagnostic Observation Schedule-2 (ADOS-2), Autism Diagnostic Interview-Revised (ADI-R)], structured psychiatric interviews (e.g., ADIS, SCID, Vineland-3), and measures of cognitive (e.g., WAIS-V, WISC-V), academic (e.g., WIAT-IV), and neuropsychological functioning (e.g., DKEFS, WMS). To foster advanced competency in the administration, scoring, and interpretation of the ADOS-2 and ADI-R, AND interns will participate in weekly site reliability coding meetings and will be trained and supervised by one of the world's leading autism researchers, Dr. Catherine Lord, developer of the ADOS-2 and ADI-R. AND interns will also learn to conduct functional behavior assessments in addition to traditional standardized measures.

In addition to comprehensive diagnostic evaluations, AND interns will also be involved in comprehensive treatment evaluations. Treatment evaluations may include empirically informed treatment strategies with the patient and family. Interns will also participate in brief treatment consultations to provide families with focused recommendations for augmenting existing treatment and educational programs. Interns will present their diagnostic conclusions and treatment recommendations in weekly multidisciplinary case conferences. Interns will also have the opportunity to work closely with the multidisciplinary team and psychiatry and neurology trainees to provide integrated care.

### **TREATMENT:**

AND interns will be required to participate in treatment activities for 20 hours per week (AND treatment track) or 8 hours per week (AND assessment track) for a full year. Treatment hours for the AND treatment track intern may be split between the UCLA CAN Clinic and UCLA PEERS Clinic. Treatment hours for the AND assessment track intern must include a minimum of 8 hours per week in the UCLA PEERS Clinic.

Within the CAN Clinic, AND interns will be provided with opportunities for individual and group-based therapies. Treatments include JASPER (Joint Attention, Symbolic Play, Engagement, and Regulation; developed at UCLA), which combines developmental and behavioral principles to treat young children at-risk for ASD; Pivotal Response Treatment (PRT), which is a naturalistic developmental behavioral treatment; and enhanced Cognitive Behavioral Therapy (CBT), which combines effective behavioral strategies with traditional CBT to suit the unique needs of people with ASD. In addition to individual therapy, AND interns may participate in group-based interventions to treat co-occurring

anxiety and depression in adolescents with ASD and behaviorally focused interventions to enhance independent living skills in young adults with ASD. Treatment-focused responsibilities will consist of individual treatment sessions (50 minutes) and/or group-based intervention (60 minutes) each week.

Within the UCLA PEERS Clinic, training will be provided in one of the only evidence-based group social skills interventions for youth with social challenges. Originally developed at UCLA, this internationally recognized program is used in over 85 countries and has been translated into over a dozen languages through numerous cross-cultural validation trials. AND interns will have the opportunity to be trained and supervised by Dr. Elizabeth Laugeson, the PEERS program developer. Groups are provided for youth with ASD but are also open to children and adults with social skills deficits who do not have neurodevelopmental disabilities, including those with ADHD, depression, and anxiety. Thus, trainees will have a rich training experience with exposure to individuals with a variety of mental health conditions across the lifespan.

Treatment groups provide instruction on culturally relevant elements of socialization including making and keeping friends (PEERS for Preschoolers, PEERS for Adolescents, and PEERS for Young Adults), the development and maintenance of romantic relationships (PEERS for Young Adults and PEERS for Dating) and finding and maintaining employment (PEERS for Careers). Separate social coaching groups for caregivers are conducted concurrently for 90-minutes each week for 16 weeks, or 2.5 hours per week for 20 weeks in PEERS for Careers. Sessions are structured to include homework review, didactic presentation, role-play demonstrations, and behavioral rehearsal exercises. Social coaches, which may include parents, caregivers, or peer mentors, are taught how to assist youth in developing appropriate social skills in a culturally sensitive context by providing individualized performance feedback during weekly in vivo socialization homework assignments. (Note: All treatment is provided over telehealth via Zoom during COVID-19.)

#### **DIDACTIC TRAINING:**

Interns in the AND assessment and treatment tracks will expand their working knowledge of ASD, ND, and related genetic conditions with particular emphasis on research advancements in these areas. Interns will be provided with and participate in weekly didactic presentations in the CAN Clinic. Faculty attendings and guest speakers will present on a variety of topics, some of which include comorbid medical and psychiatric issues, genetic conditions, neurological conditions, best practice parameters for assessment and treatments, etiology of ASD, community-based resources, and strategies for considering the role of neurodiversity and cultural sensitivity in the practice of assessment and treatment. AND interns will have the opportunity to attend three-day certified training seminars to become PEERS Certified Providers. AND interns are also required to attend lectures and seminars as part of the internship training. In particular, interns will attend Child Grand Rounds, Fundamentals of Child and Adolescent Psychiatry Seminar, Intern's Seminar, and lectures focused on neurodevelopmental disorders, such as the Center for Autism Research and Treatment (CART) Autism Affinity Lectures, and the Tarjan Center UCEDD (University Center for Excellence in Developmental Disabilities) Distinguished Lecture Series.

#### **RESEARCH TRAINING:**

Interns will be permitted up to four hours of protected research time per week. AND interns are encouraged to utilize protected research time to complete their dissertation, initially. Once defended, research hours may be allotted to analyze pre-existing data, prepare and submit manuscripts, write grants for future research, and/or participate in other approved research activities.

In order to promote their ongoing professional clinical and research development, interns will select a research mentor from CART faculty.

**TRAINING AND SUPERVISION:**

Weekly individual and group supervision, as well as certified training, are provided. Within the CAN Clinic, AND interns will receive advanced training in comprehensive assessments by licensed clinical psychologists, with the opportunity to be trained by the developer of the ADOS and the ADI-R, Dr. Catherine Lord. AND interns will also receive training and supervision in JASPER by program developers, Dr. Connie Kasari and Dr. Amanda Gulsrud. Specific guidance is provided in how to sensitively communicate assessment results, diagnoses, and recommendations to families from diverse backgrounds. In addition, discussions during multidisciplinary team case conference presentations and supervision routinely take into account issues of diversity and cultural considerations in treatment delivery.

Within the PEERS Clinic, AND interns work alongside and receive ongoing individual and group supervision from supervising faculty who are licensed clinical psychologists. During individual supervision, trainees are encouraged to consider cultural, developmental, and familial factors that may be contributing to the client's presentation, as well as the impact of the trainee's own multicultural identity in their response to families. Additionally, AND interns will receive comprehensive PEERS training and supervision by the program developer, Dr. Elizabeth Laugeson, and will be offered advanced training through participation in certified training seminars conducted at the UCLA Semel Institute for Neuroscience and Human Behavior. Certification may be obtained for the following programs: PEERS for Adolescents (Parent-Assisted Intervention), PEERS for Adolescents (School-Based Intervention), and PEERS for Young Adults (Caregiver-Assisted Intervention). All supervision and certified trainings will be conducted via Zoom during the COVID-19 pandemic.

**ELECTIVE CLINICS:**

In addition to the mandatory rotations, lectures, and seminars, AND interns are encouraged to participate in other clinics as electives. With electives, interns can gain broader experience with other populations. A full list of electives is provided in this manual. These electives must not conflict with mandatory activities. A specific program plan will be developed by the intern in collaboration with their advisor and presented to the training committee in order to ensure a breadth of experience as well as specialized training in autism and other neurodevelopmental disabilities. Total time commitment for electives is 5 – 10 hours per week.

**TRAVEL AWARD:**

AND interns will be given special consideration for the Tarjan Center Developmental Disabilities Travel Award, which is granted to two interns on a competitive basis and includes funding for attendance at a scientific meeting up to \$1500. The primary objective of the Tarjan Center Developmental Disabilities Travel Award is to train professionals in the identification of disorders associated with neurodevelopmental disabilities and in interventions targeted for this underserved population.

**POSTDOCTORAL TRAINING:**

AND interns are encouraged to apply for competitive postdoctoral training fellowships at UCLA upon completion of their pre-doctoral psychology internship. Several postdoctoral fellowships are available within the CAN Clinic and PEERS Clinic. AND interns interested in obtaining additional specialized training in autism and other neurodevelopmental conditions are also encouraged to apply for fellowship training through the Center for Autism Research and Treatment (CART), whose supervisors



include some of the world's leading experts in ASD research, spanning basic science to applied clinical research.

**MANDATORY SCHEDULE OF ACTIVITIES FOR MAJOR AND MINOR ROTATIONS AND SEMINARS:**

**AUTISM AND NEURODEVELOPMENT DISABILITIES TRACK: CAN CLINIC MAJOR ROTATION**

Time	Monday	Tuesday	Wednesday	Thursday	Friday
8:00-9:00				8:00-9:20 Fundamentals of Child and Adolescent Psychiatry Seminar	
9:00-11:00	9:00-1:00 CAN Clinic Evaluation	9:15-10:30 Child and Adolescent Inpatient Service Teaching Rounds	9:00 - 10:00 Child Grand Rounds (2 <sup>nd</sup> & 4 <sup>th</sup> week of month)  CAN Clinic Evaluation (1 <sup>st</sup> & 3 <sup>rd</sup> week of month)	9:30-10:30 CAN Clinic ADOS-2 & ADI-R Reliability	9:00-12:00 CAN Clinic Evaluation 9:00-10:00 CART Autism Affinity Lecture (1 <sup>st</sup> Friday of the month)
11:00-12:00	11:30-12:30 Tarjan Center Distinguished Lecture (once a month)	10:30-1:00 CAN Clinic Evaluation	10:00-1:00 CAN Clinic Evaluation		
12:00-1:00				11:30-1:00 CAN Clinic Multidisciplinary Team Rounds and Didactics	12:00-1:30 Intern Seminar
1:00-2:00				1:00-5:00 CAN Clinic Family Consultation/ Evaluation /Treatment/ Supervision	
2:00-4:00					
4:00-8:00	3:45-8:00 PEERS For Young Adults***	3:45-8:00 PEERS Educational Groups for Teens and Young Adults***  5:00-7:00 PEERS for dating***	3:45-8:00 PEERS for Adolescents***  5:00-7:00 PEERS for Preschoolers Parenting Groups***	4:00-7:30 PEERS for Careers***	
Total CAN Clinic Hours	4	4	3.5	6.75	3

Mandatory activities are in black font

CAN activities are highlighted in blue font (treatment activities and individual supervision are scheduled on an individual basis)

PEERS activities are highlighted in red font (individual supervision is scheduled on an individual basis)

### **DIVERSITY TRAINING:**

Diversity and cultural competency are core values of our programs. Within both the CAN Clinic and the PEERS Clinic, families come from the local community as well as distant national and international locations. Multicultural training, including discussion of the presentation of ASD and developmental disabilities in different cultural and family contexts, is integrated throughout the training year. Trainees are provided with opportunities to work with clients who vary in age, gender, family composition, race, ethnicity, linguistic, religious, and socioeconomic backgrounds, presenting problems, gender identity, sexual orientation, and language and cultural backgrounds.

Didactics are provided on culture, race, and ethnicity on a regular basis for AND interns. Monthly meetings devoted to furthering justice, equality, diversity, and inclusion (JEDI meetings) are an important component of training. Additionally, didactics on understanding disparities in assessment and treatment and training on using interpreter services are provided through the CAN Clinic. AND interns will also be provided group training and individual supervision on how to communicate with patients appropriately and sensitively about their individual differences. Interns will be encouraged to consider diversity and culture competence throughout their training and will be provided assistance in the individualization of treatment based on the unique differences of their patients.

### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Videotape and Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 5-13 (PEERS 1 hour of individual, 1 hour of group supervision per week, CAN 1.5 hours of individual, 2 hours of group)

**Days and Times:** Flexible M-F 9 AM – 5 PM

**Names of Supervisor(s):** Patricia Renno, PhD, Nicole McDonald, PhD, Amanda Gulsrud, PhD

## Pediatric Neuropsychology Track

### **DESCRIPTION:**

The Pediatric Neuropsychology Track offered through the UCLA-Semel Institute and Resnick Neuropsychiatric Hospital's APA-approved doctoral internship program is designed to meet the requirements set forth by Division 40 (Neuropsychology) of the APA for specialty training in neuropsychology with children and adolescents. The primary emphasis will be on neuropsychological assessments conducted through the Medical Psychology Assessment Center (MPAC).

### **HOURS PER WEEK IN MAJOR ROTATION:**

30

### **OTHER MANDATORY ACTIVITIES:**

- Interns' Seminar: 1.5 hours per week (Fridays 12-1:30)
- Departmental Grand Rounds: 1 hour per week (Tuesdays 11-12)

- Fundamentals of Child and Adolescent Psychiatry Seminar: 1.5 hour per week (Thursdays 8:00 am-9:20am), except Sept-Dec when Functional Neuroanatomy is taken
- Meeting with Advisor: 1 hour per week
- Neuropsychology Seminars:

**Fall Quarter: September-December**

Functional Neuroanatomy: 1.5 hours per week  
 NIBBL: 1 hour per week  
 Neuropsychological Syndromes: 1.5 hours per week

**Winter Quarter: January-March**

NIBBL: 1 hour per week  
 Neuropsychological Syndromes: 1.5 hours per week

**Spring Quarter: April-June**

NIBBL: 1 hour per week  
 Neuropsychological Syndromes: 1.5 hours per week  
 Cultural Neuropsychology Seminar: 1 hour per week

**Recommended Activities:**

- Child Grand Rounds: 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of the month, 0.5 hours (Wednesday 9-10am)
- NP Professional Development (2<sup>nd</sup> and 4<sup>th</sup> Thursday of the month, 0.5 hours (Thurs 4:30-5:30pm)
- Epilepsy surgery rounds: every Wednesday 1-2:30pm
- Clinical fMRI Interpretation: 1.5 hours per week

**TOTAL HOURS IN MAJOR ROTATION AND OTHER MANDATORY ACTIVITIES PER WEEK:**

36-38

**APPROXIMATE NUMBER OF HOURS PER WEEK FOR ELECTIVES:**

2-7

**FACULTY AND STAFF:**

Sandra K. Loo, Ph.D., Program Director  
 Patricia Walshaw, Ph.D., Associate Director  
 Supervisors: Talin Babikian, PhD, ABPP, Oren Boxer, PhD, Andrea Dillon, Psy.D, Leah Ellenberg, PhD, Karen Schiltz, PhD, Amy Schonfeld, PhD, Janiece Turnbull, PhD, Karen Wilson, PhD, Roger Light, PhD, ABPP-CN, ABPP-PN

**TRAINING PROVIDED:**

Interns in this track will spend approximately 30 hours per week of their time in activities related to clinical neuropsychology. Supervision is provided individually or within a group on each case by the case's primary supervisor. Additional training in neuropsychology is provided through didactics. The trainee's program will be supplemented by general clinical activities including psychodiagnostic assessment, individual therapy patients, group therapy in elective rotations

**DIVERSITY TRAINING:**

Neuropsychology Interns, and other interns who may elect to see cases for Neuropsychological and/or Psychodiagnostic Assessment, do so within the Medical Psychology Assessment Center or

MPAC. MPAC serves as a centralized Neuropsychological assessment hub for adults and children in UCLA Health and serves a wide variety of patients from different backgrounds. Cultural and individual diversity are cornerstones of the MPAC service delivery model, and critical to the conceptualization of every case. Key factors considered in advance for every case include ethnicity/race, sexual orientation or gender identity, educational background, socioeconomic standing, linguistic background, religious affiliation, military/civilian roles, accessibility of educational and vocational opportunities, neurodiversity, and/or other social markers of diversity. The overall philosophy at the MPAC is one that is closely aligned with the AACN 2050 Relevance Initiative and is focused on the complementary relationship of cultural competence and cultural humility in neuropsychology. Ample opportunity and training on interpreter-mediated assessment is provided as many of our patients are bilingual. Several lectures on interpreter-mediated assessment are provided, and trainees are exposed to relevant readings and hands-on training related to working with interpreter services in a neuropsychological assessment context. Individual supervision on each case focuses on cultural and identity factors of the patient that may play a role in case conceptualization and approach to testing. Supervision also provides an opportunity to self-examine identity factors and potential biases that may impact approach to a case as well as factors that relate to the supervisor-supervisee relationship. In addition to "bedside learning" with individual supervisors on cases, MPAC trainees have an opportunity to engage in didactic opportunities focused on diversity interspersed throughout the Thursday seminars, including the quarter-long Cultural Neuropsychology Seminar in the Spring Quarter. Foundational readings related to cultural and linguistic competency in neuropsychology are also disseminated during orientation and serve as a springboard for ongoing discussion with supervising faculty throughout the academic training year. Students are encouraged to process their own journey of developing cultural competence with the MPAC faculty, including those faculty in the Cultural Neuropsychology Program (CNP).

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 1 hour/week with advisor; then typically 2-4 hours/assessment case of individual supervision; group supervision is held once per week and interns have a chance to present their cases

**Days and Times:** Variable

## Adolescent Serious Mental Illness Track

#### **DESCRIPTION**

There is increasing evidence that earlier intervention for serious mental illness (psychotic spectrum disorders, bipolar disorder) can lead to improved long-term outcomes. This has led to a rising tide of interest in studying the early symptomatic manifestations of these disorders and in developing strategies for early intervention and prevention.

The Adolescent Serious Mental Illness (ASMI) track in the NPIH Doctoral Internship Program will include one slot for the 2022-2023 academic year. This position is made possible with the support of the National Institute of Mental Health and foundation funding (the Don Levin Trust and Shear Family Foundation).

The ASMI internship will conform to APA guidelines for training in clinical psychology with ~75% effort dedicated to assessment, treatment, and community outreach in this year-long placement within the

UCLA Center for the Assessment and Prevention of Prodromal States (CAPPS), which provides comprehensive assessment and innovative treatments for adolescents and young adults who are deemed to be at high-risk for developing psychosis. CAPPS is participating in 26-site consortium longitudinal prospective study- the Psychosis Risk Outcomes Network (ProNET) as well as conducting long term follow up on psychosis-risk youth and families. Additionally, interns will have the opportunity to assess and treat individuals from other clinical populations with or at risk for severe mental illness (i.e., youth at genetic high risk for psychosis). Interns will have the additional opportunity to provide Family Focused Therapy and serve as a skills group co-facilitator for individuals with or at risk for severe mental illness and their families through a collaborative research program, UPLIFT, in collaboration with the UCLA Child and Adolescent Mood Disorders Program (CHAMP) clinic.

### **ASMI MEETINGS**

Mondays 10-11 – Clinical Assessment Team Supervision

Mondays 11-12 – Neuropsychology Assessment Team Supervision / Psychosocial Treatment Team Supervision/CAPPS Didactic Series (alternating weeks)

Clinical Assessment Supervision: 1 hour per week to be arranged with Dr. Adery

Psychological Treatment Supervision: 1-2 hours per week to be arranged with Dr. Adery, Dr. Denenny and/or Ms. Zinberg, includes some group supervision

Other Clinical Supervision: 1 hour per week to be arranged with Dr. Bearden

### **OTHER MANDATORY ASMI INTERN ACTIVITIES**

Interns' Seminar: 1.5 hours per week (Fridays 12-1:30)

Departmental Grand Rounds: 1 hour per week (Tuesdays 11-12)

Child Psychiatry Grand Rounds (2nd and 4th Wednesday of the month, 9-10am) 0.5 hours per week

Meeting with Advisor: 1 hour per week (or as needed)

### **FACULTY AND STAFF**

Carrie Bearden, Ph.D., Program Director

Gil Hoffman, M.D., Ph.D., Misty Richards, M.D., Medical Co-Directors

Jamie Zinberg, M.A., Administrative and Psychosocial Treatment Director

Laura Adery, Ph.D., Associate Clinical Director, Treatment and Assessment Supervisor

Danielle Denenny, Ph.D., Group and Family Treatment Supervisor

### **MORE DETAILS ON TRAINING PROVIDED TO THE ASMI INTERN**

Interns will learn through supervised practice, weekly multidisciplinary treatment team case conference meetings and a monthly didactic seminar series. Interns will have the opportunity to participate in the overarching goals of these programs, which include: 1) developing methods for early identification of those at very high-risk for psychosis; 2) characterizing the diagnostic, clinical, and neurocognitive phenomena associated with these conditions; and 3) developing, testing and implementing interventions for these populations. Opportunities are available to conduct clinical assessment and treatment in both English and Spanish.

### **Clinical Assessment**

Interns will receive training in the administration of the Structured Interview for Psychosis-Risk Syndromes (SIPS), the Positive Symptom and Diagnostic Criteria for the CAARMS Harmonized with SIPS (PSYCHS), the Structured Clinical Interview for DSM-5 (SCID), and other clinical rating scales, such as the Brief Psychiatric Rating Scale (BPRS), Negative Symptom Inventory for Psychosis Risk (NSI-PR), Columbia Suicide Severity Rating Scale (C-SSRS) and Calgary Depression Scale for Schizophrenia

(CDSS). Interns will administer these and other assessment measures to young people ages 12-30 and/or their parents, and together with other psychologists, psychiatrists, and post-doctoral fellows, will determine working diagnoses and eligibility for participation in a clinical research program for adolescents at imminent risk for psychosis or with recent onset of psychosis. Interns will also conduct these assessments with youth who are at high genetic risk for serious mental illness (i.e., youth with 22q11.2 disorders). Interns will conduct approximately three assessments per week, will write a brief report following each assessment, and will be asked to summarize findings and to make recommendations for treatment at multidisciplinary team meetings. Interns will be trained in proposing comprehensive treatment plans, which may include school, individual, family, psychiatric and/or group interventions. Interns will participate in approximately 10-15 hours per week of clinical assessment activities, which will be supervised by Laura Adery, PhD and Carrie Bearden, PhD, licensed clinical psychologists.

### **Psychological Treatment**

Interns will be trained to provide early intervention for adolescents and young adults at high clinical risk for developing a thought disorder and their families. Our evidence-based early intervention provides stepped care matched to the needs of our clients, and the focus is on preventing worsening of prodromal symptoms and functional disability. Components include needs assessment interviews; family psychoeducation about the prodromal state; creation of a family-centered, assessment-based risk reduction plan; family empowerment within the service system; ongoing case management (crisis support and consultations with family and outside providers); and fostering strong family communication around symptoms, stressors, and needs. Psychoeducation addresses reasons for early intervention, biological bases for mental disorders, diathesis-stress theories, psychopharmacological and psychological treatments, school interventions, and recommendations for creating a protective environment. Our intervention program is guided by cognitive-behavioral and family systems orientations and has been manualized and adapted from Family Focused Treatment for children and adolescents at risk for bipolar disorder (FFT-CHR; Miklowitz, George, & Taylor 2006). We are now conducting a randomized clinical trial of this family-based intervention; interns will have the opportunity to participate as therapists or co-therapists. Interns will also have the opportunity to co-facilitate client resiliency therapy groups and/or transdiagnostic skills groups for adolescents and parents that use a combined cognitive-behavioral and dialectical-behavioral approach. Interns may also have the opportunity to carry time-limited individual therapy cases with youth enrolled in clinic assessment services with such modalities as CBTp, CBT-I or DBT-informed treatment. Approximately 10 hours per week will be spent providing psychosocial treatment, and interns will be provided individual and group supervision by Laura Adery, Ph.D., Danielle Denenny, Ph.D. and Jamie Zinberg, MA. Interns will also have the opportunity to work closely with psychiatry residents and fellows to learn about psychopharmacological approaches to treating prodromal and first episode adolescents.

### **Neuropsychological Assessment** (Optional)

Interns can also elect to be trained in the administration of a neuropsychological research battery, constructed to test hypotheses regarding functioning during the psychosis prodrome, and in adolescents with psychotic and mood disorders. Interns will conduct approximately two neuropsychological assessments per month, write brief summaries, and report findings at multidisciplinary team meetings. In many cases, interns will be asked to provide feedback to individuals, parents, and treatment providers and to make recommendations for classroom accommodations. Neuropsychological assessment hours are worked into your total track hours and up to 3 hours per week may be spent on neuropsychological assessment, which will be supervised by

Dr. Carrie Bearden. Neuropsychological assessment group supervision is held monthly (1 hour), with individual supervision provided as needed.

### **Community Outreach** (Optional)

Interns will be given the opportunity to participate in community outreach efforts. Activities will involve providing talks in the community to staff working with youth (mental health providers, nurses, teachers, etc.), with the goal of educating staff on the early warning signs on psychosis and benefits of early intervention. Additionally, interns may provide career day talks and fairs for local middle and high school students as well as talks for parents in the community on preventative mental health.

### **Research**

Interns will be given the opportunity to participate in one of several ongoing programs of research focusing on neuropsychological, psychosocial, and/or family factors contributing to the development of psychotic illness in adolescents, and how this knowledge can be translated into more effective, evidence-based treatments of serious mental illness in young people. There are also opportunities for participation in randomized control trials of both group and family interventions.

### **Seminar/Training**

Mandatory training and seminars will be provided to support the training of interns in clinical assessment, neuropsychological assessment, and intervention with treatment – seeking adolescents and their families and attempts to integrate clinical work with relevant research findings. This seminar will be organized by Drs. Carrie Bearden, Laura Adery, and Danielle Denenny and Jamie Zinberg, M.A., and will include presentations by CAPPs team members including Medical Co-Directors Drs. Alaina Burns and Misty Richards. Other participants in this didactic seminar will include doctoral psychology graduate students, medical students, and postdoctoral fellows. Intensive training will take place during the months of July and August.

### **Seminar topics include:**

- Controversies surrounding clinical high risk/“prodromal psychosis” programs
- An introduction to the Adolescent Serious Mental Illness /CAPPs clinical research programs
- Assessment of Psychosis Risk States
- Screening instruments to facilitate research and early intervention during the prodrome
- Neuropsychology and the Psychosis Spectrum
- Genetic high-risk populations
- Family Research conducted on the prodrome and first episode psychosis
- Thought Disorder during childhood and adolescence
- Typical Adolescent Development
- Psychopharmacology in the Prodrome
- An Interdisciplinary Team approach to treating the prodrome
- Individual and Family Evidence-based Treatment of Serious Mental Illness (such as CBT for psychosis, Family Focused Therapy for high-risk youth)
- Mindfulness based therapy for high-risk youth and parents
- Specific treatment considerations and research findings for early psychosis risk in societally marginalized groups such as Black American or LGBTQIA+ youth.
- Crisis Management – Assessing and managing suicidality and homicidality
- School Interventions – Individual Educations Plans, Non-Public Schools and beyond
- Community Resources

## DIVERSITY TRAINING

ASMI clients are diverse in terms of ethnicity/race, SES, religion, gender identity, nationality, acculturation, and sexual orientation. Diversity and cultural competency are core values of our program, and we strive to honor the backgrounds of our clients. Towards this end we have recruited diverse staff and trainees and consistently work to ensure that we are welcoming to people from all backgrounds. We expect that trainees will be open to working with clients representing different values, cultural experiences, and lifestyles than they have. Multicultural training starts during orientation and is woven into all aspects of training throughout the year. We train interns in multicultural identity development models and in thinking in a culturally competent way, rather than encouraging them to apply group-level information in stereotyped fashion. We use supervision to emphasize cultural humility to trainees and to assist them in identifying and working through areas of bias and blind spots. Trainees are encouraged to self-explore and reflect on their own multicultural identity and how that impacts their clinical interpretations and approach to their cases. Trainees are also assisted in sensitively communicating with clients about individual, family, and cultural identities, strengths and differences, and core personal values, and they receive training in communicating with clients through a translator. Additionally, as part of our research team, trainees will have the opportunity to contribute to furthering understanding of the impact of culture and individual factors on psychopathology.

## TIME REQUIREMENTS

Clinical & Psychosocial Assessment: 12-15 hours

Neuropsychological Assessment & Community Outreach: Optional

Psychosocial Treatment: 8-10 hours

Seminar and Team meeting: 2 hours

Individual and Group Supervision Total: 3.5-4.5 hours

Research: negotiable

Total: Approximately 29 hours per week

\*Please note that an intensive training will take place in the first weeks of internship that will likely exceed this expected weekly time allotment.

## SUPERVISION PROVIDED

The ASMI intern will have a primary advisor, Carrie Bearden, Ph.D., who is the Director of the CAPPS Program and a Professor in the departments of Psychiatry and Biobehavioral Sciences and Psychology. The intern will additionally receive mentorship and training from program supervisors Laura Adery, Ph.D. (Associate Clinical Director, licensed clinical psychologist), Danielle Denenny, Ph.D. (Family Treatment supervisor). The intern may also receive mentorship from other faculty, depending on the specific selections of electives comprising this intern's program.

**Method of Supervision:** Direct Observation, Video Tape, Case Presentation

**Format:** Individual and Group

**Hours Per Week:** Flexible (see Time Requirements) (2 hours of group weekly and 1 hour of individual bi-weekly supervision)

**Days and Times:** Training experiences are available M-Fr, including some evenings. The intensive daily orientation in July is a foundation.

**Names of Supervisor(s):** Carrie Bearden, Ph.D. (primary). Laura Adery, Ph.D., Danielle Denenny, Ph.D.



## Stress, Trauma and Resilience Track

### **DESCRIPTION:**

Stress, Trauma and Resilience track psychology trainees will spend approximately 65% of their time dedicated to evaluation, treatment, and community outreach in this year-long placement within the UCLA Nathanson Family Resilience Center (NFRC), which provides family-level interventions for children exposed to various challenges, including traumatic events, pediatric illness, community violence, sexual abuse, parental illness/injury related to combat experience, or natural disasters.

Interns will learn through supervised practice, multidisciplinary case conferences, research team meetings, and outreach/training opportunities. Interns will have the opportunity to participate in the overarching goals of the NFRC, which include: 1) Developing and testing new interventions for high-risk families, 2) Strengthening support for families through education and training of mental health providers, educators, and medical providers, 3) Using innovative technology to provide support for families, and 4) Improving the quality of care for families through direct service-delivery.

### **HOURS PER WEEK IN MAJOR ROTATION:**

30

### **MANDATORY STAR MEETINGS:**

Stress, Trauma and Resilience (STAR) Clinic: 20 hours

Individual Supervision: 1 hour per week

Group Supervision: 1 hour per week

Faculty Advisor meeting: 1.5 hour per week

Other training opportunities (Peds CL, Outreach/training, Research): 3-4 hours/week

Stress, Trauma, and Resilience Seminar 1.0 (Wednesday 9-10 AM; alternates with Child Grand Rounds)

The primary advisors for this track are Blanca Orellana, Ph.D., and Nastassia Hajal, Ph.D. Regular meetings with the advisor will support the intern's professional development and career goals, as well as guidance with elective selection and program customization. The intern may receive mentorship from other faculty members consistent with the intern's interests.

During the first 4 months of internship, the STAR intern will participate in approximately 4 hours of mandatory meetings with the Pediatric Psychology Consultation/Liaison track (including Peds CL Intern Supervision and Teaching Conference). STAR interns will also have the opportunity to add an additional 1-3 elective hours of Pediatric C/L activities (e.g., attending at specialty clinic rounds and/or shadowing consults in the ED or inpatient unit), if they wish.

### **OTHER MANDATORY ACTIVITIES:**

Interns' Seminar: 1.5 hours per week (Fridays 12-1:30)

Departmental Grand Rounds: 1 hour per week (Tuesdays 11-12)

Fundamentals of Child and Adolescent Psychiatry Seminar: 1 hour per week (Thursdays 8:30am-9:20am)

Child Grand Rounds: 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of the month, 1 hour (Wednesday 9-10am)

Meeting with Advisor: 1 hour per week

The Stress, Trauma and Resilience intern will spend the remainder of their time in didactic seminars and electives offered through the general internship program to broaden their overall training experience. The required seminars include Child Psychiatry Grand Rounds, Fundamentals of Child and Adolescent Psychiatry Seminar, and the Intern' Seminar.

**TOTAL HOURS IN MAJOR ROTATION AND OTHER MANDATORY ACTIVITIES PER WEEK:**

35.75

**APPROXIMATE NUMBER OF HOURS PER WEEK FOR ELECTIVES:**

4.25-9.25

**FACULTY AND STAFF:**

Natalia Ramos, M.D., Medical Director

Catherine Mogil, Psy.D., Clinical Director

Blanca Orellana, Ph.D., Associate Clinical Director

Nastassia Hajal, Ph.D., Alex Kelman, Ph.D. Lauren Marlotte, Attending Supervisors

**TRAINING PROVIDED:**

Interns will see patients with a wide variety of behavioral, emotional, and family problems that stem from exposure to traumatic events, such as medical illness, pediatric injuries, sexual abuse, physical abuse, community violence, involvement in the child welfare system, and parental illness/injury related to parental combat exposure. Trainees thus gain first-hand experience working with children and families struggling with trauma-related challenges. Efforts will be made to provide trauma-related cases consistent with the interns' primary area of interest in addition to a breadth of cases to ensure adequate training in various types of trauma.

**Trauma-informed Intervention**

A family approach is used so that the intern learns how to work across the entire family, with parents (biological, foster, and adoptive), siblings of the injured/ill child, and significant others (as applicable). Interns learn how stress related to medical illness or traumatic events reverberates across the entire family. An emphasis will also be placed on collaborating with the systems of care that support the child and family. There is also an opportunity to learn home visiting models. Treatment may include Families Overcoming Under Stress (FOCUS), Trauma-Focused Cognitive Behavioral Therapy (TF-CBT), Parent Child Interaction Therapy (PCIT), Dyadic interventions for early childhood, and other trauma-informed and family level treatment models. There is also the availability to develop and facilitate group level interventions. Approximately 15 hours per week will be spent delivering trauma-informed interventions.

**Trauma-informed Evaluation**

Interns gain experience in both brief evaluation and comprehensive assessment for a variety of cognitive and emotional issues that impact child and family functioning and parenting choices. Interns will be trained in assessment procedures, report writing, identifying practical recommendations, and supportive delivery of feedback to parents. Approximately 2 hours per week will be spent in evaluation.

**Pediatric Consultation-Liaison Training**

For the first 4 months of the year, interns will co-train with the Pediatric Consultation Liaison Service, where they will participate in group supervision meetings and didactics to gain exposure to psychology CL work with children and families struggling with serious childhood illness. Interns will learn about a wide range of behavioral, emotional, and family problems that may complicate medical care and will learn the role that mental health professionals can/should play in the medical system. Common reasons for consult requests are to evaluate for unexplained somatic symptoms, non-adherence to medical recommendations, anxiety, acute stress disorder, behavioral problems, family contributions to adjustment in the child, or depression. Referred children may be undergoing bone marrow, liver, or heart transplants. These patients generally require prolonged hospital stays and thus trainees get exposure to ongoing treatment and patient/family management issues. Given the overlap of trauma related symptoms and behavioral presentations frequently seen in STAR and Pediatric Consultation-Liaison patients, this time limited training will provide interns with exposure to the inpatient experience.

### **Outreach/Training Experience**

Interns will have the opportunity to participate in community outreach and provider trainings to help build community capacity to support children and families affected by traumatic experiences. This may include events or trainings to support military families and children, children with medical or developmental challenges, or homeless youth. Outreach and training opportunities vary during the year, but approximately 2-3 outreach or training events will be completed over the internship year (averaging less than an hour/week).

### **Research**

Several research projects take place in the NFRC. Intervention development and evaluation, translational research, program evaluation, and data analysis/interpretation opportunities are available to the interns to further their research experience. Approximately 2 hours per week will be spent in research related activities, including clinical delivery of interventions, assessment, or meetings.

### **Stress, Trauma and Resilience (STAR) Seminar**

Orientation lectures will be provided during the first two months of the internship. Training and trauma-related presentations will be held on the third Wednesdays of each month from 9:00 to 10:00 AM. Interns will alternate attending STAR Seminar and Child Psychiatry Grand Rounds.

Seminar faculty include Norweeta Milburn, Ph.D., Blair Paley, Ph.D., and William Saltzman, Ph.D., as well as guest lecturers/speakers. Topics include:

- The FOCUS model
- TF-CBT
- The neuropsychological effects of trauma
- Supporting Grieving Families
- Trauma-informed assessment and care
- Developmental guidance
- Resilience factors
- Trauma-informed psychoeducation
- Trauma and loss reminders
- Child development and trauma
- Collaborating with educators and other providers

- Stress and Coping in Families of Medically Ill Children
- Understanding the needs of military families
- Systems of care
- Children's understanding of illness
- Supporting children's social relationships
- Helping parents re-establish the protective shield
- Understanding the needs of resource/adoptive families
- Challenging medical experiences for children and parents

### **DIVERSITY TRAINING:**

The NFRC-Family STAR Clinic has a strong training program that is committed to promoting a culture of inclusion and appreciation for diversity. We strive to support trainees across all areas of diversity including (but not limited to) race/ethnicity, gender, religion, gender identity, language, and socioeconomic status in order to expand cultural awareness and sensitivity, as well as to enrich the services we provide to the increasingly diverse populations at UCLA. Training is woven into various aspects of the training experience. Throughout the year STAR Seminar Rounds hosts experts/speakers in the area of child and family trauma to discuss important topics related to the field, including prevention and intervention, diversity, cultural awareness, and sensitivity, as well as best practices working with diverse populations (e.g., LGBTQ families, foster/adoptive families, and underserved populations). Trainees are encouraged to engage in reflective conversations about their cultural identity, personal biases, attitudes, and values, in both, individual and group supervision, as well as during multidisciplinary team case conferences. In addition, cultural exploration is encouraged in all aspects of case conceptualization to determine how cultural aspects may play a role in symptom presentation, parental reactions, as well as how to incorporate these important factors into diagnosis, assessment, and treatment. Trainees are exposed to reading materials and training in working with interpreters, in order to meet the linguistic needs of patients.

### **SUPERVISION PROVIDED**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 5 (2 hours of group, 1 hour of individual supervision per week)

**Days and Times:** Tuesdays or Thursdays between 10 AM – 5 PM

**Names of Supervisor(s):** Blanca Orellana, Ph.D.; Nastassia Hajal, Ph.D.; Alex, Kelman, Ph.D. Catherine Mogil, Psy.D.

## Adult Tracks

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### Adult Neuropsychology Track

#### **DESCRIPTION:**

The Adult Clinical Neuropsychology Track offered through the UCLA Semel Institute and Resnick Neuropsychiatric Hospital's APA-approved doctoral internship program is designed to meet the requirements set forth by the Society for Clinical Neuropsychology (previously known as Division 40) of the APA. This track follows Houston Conference Guidelines for specialty training in clinical neuropsychology and following the taxonomy for education and training in clinical neuropsychology (Smith, G., Archives of Clinical Neuropsychology, Volume 34, Issue 3, May 2019, Pages 418–431), is considered a Major Area of Study (with more than 50% effort dedicated specifically to clinical neuropsychology). The primary emphasis will be on neuropsychological assessments conducted through the Medical Psychology Assessment Center (MPAC), and when appropriate to individual training goals, complementary experiences in other programs may be arranged.

#### **HOURS PER WEEK IN MAJOR ROTATION:**

30

#### **OTHER MANDATORY ACTIVITIES:**

Interns' Seminar: 1.5 hours per week (Fridays 12-1:30)

Departmental Grand Rounds: 1 hour per week (Tuesdays 11-12)

Meeting with Advisor: 1 hour per week

Neuropsychology Seminars:

#### **Fall Quarter: September-December**

Functional Neuroanatomy: 1.5 hours per week

NIBBL: 1 hour per week

Advanced Topics in Adult Neuropsychology: 1 hour per week

Neuropsychological Syndromes: 1.5 hours per week

#### **Winter Quarter: January-March**

Clinical fMRI Interpretation: 1.5 hours per week

NIBBL: 1 hour per week

Research on Pediatric Neurobehavioral Disorders: 1 hour per week

Neuropsychological Syndromes: 1.5 hours per week

**Spring Quarter: April-June**

Psychodiagnostic Assessment Seminar: 1.5 hours per week

NIBBL: 1 hour per week

Cultural Neuropsychology: 1 hour per week

Neuropsychological Syndromes: 1.5 hours per week

**TOTAL HOURS IN MAJOR ROTATION AND OTHER MANDATORY ACTIVITIES PER WEEK:**

38.5

**APPROXIMATE NUMBER OF HOURS PER WEEK FOR ELECTIVES:**

1.5-6.5

**FACULTY AND STAFF:**

Patricia Walshaw, Ph.D., MPAC Director

April Thames, Ph.D., MPAC Associate Director

Robert Bilder, Ph.D., ABPP-CN, Adult Neuropsychology Track Director

Supervisors: Susan Bookheimer, Ph.D., Roger Light, PhD, ABPP-CN, ABPP-PN, Steven Castellon, PhD, Andrew Dean, PhD, Charles Hinkin, PhD, Judith Friedman, Psy.D, Diane Schneider, PhD, Philip Stenquist, PhD, ABPP-CN, Nicholas Thaler, PhD, ABPP-CN, Robert Tomaszewski, PhD, ABPP-CN, Christine You, PhD, Heleya Rad, PhD, Maura Mitrushina, PhD, Nancy Kaser-Boyd, PhD, ABAP, Marilyn Jacobs, PhD, Ted Evans, PhD

**TRAINING PROVIDED:**

The intern will have the opportunity to complete evaluations on a variety of inpatients and outpatients referred to MPAC by Neurology, Neurosurgery, Psychiatry, Organ Transplant, other medical center clinics/units, and the community at large. Our pool of supervisors includes multiple individuals who have received board certification in neuropsychology (ABPP-ABCN) as well as in other areas of specialty. The patient population in MPAC is quite diverse with many patients speaking languages other than English. Training and experience in interpreter-mediated assessment is provided. The intern will be required to attend select didactic seminars in neuropsychology and are able to participate in a range of other activities along with neuropsychology practicum students and postdoctoral fellows. These activities may include WADA testing, intra-operative brain mapping, extra-operative grid mapping, balloon occlusion testing, and brain cuttings. The remainder of the trainee's program is comprised of general clinical activities including psychodiagnostic assessment, research (typically 4 hours per week), supervision, intern seminars, and elective rotations. A full list of electives is provided in this manual. A specific program plan will be developed by the intern and presented to the training committee in order to ensure a breadth of experience that complements the mandatory specialized training in neuropsychology.

**DIVERSITY TRAINING:**

Neuropsychology Interns, and other interns who may elect to see cases for Neuropsychological and/or Psychodiagnostic Assessment, do so within the Medical Psychology Assessment Center or MPAC. MPAC serves as a centralized Neuropsychological assessment hub for adults and children in UCLA Health and serves a wide variety of patients from different backgrounds. Cultural and individual diversity are cornerstones of the MPAC service delivery model, and critical to the conceptualization of every case. Key factors considered in advance for every case include

ethnicity/race, sexual orientation or gender identity, educational background, socioeconomic standing, linguistic background, religious affiliation, military/civilian roles, accessibility of educational and vocational opportunities, neurodiversity, and/or other social markers of diversity. The overall philosophy at the MPAC is one that is closely aligned with the AACN 2050 Relevance Initiative and is focused on the complementary relationship of cultural competence and cultural humility in neuropsychology. Ample opportunity and training on interpreter-mediated assessment is provided as many of our patients are bilingual. A yearly lecture on interpreter-mediated assessment is provided, and trainees are exposed to relevant readings and hands-on training related to working with interpreter services in a neuropsychological assessment context. Individual supervision on each case focuses on cultural and identity factors of the patient that may play a role in case conceptualization and approach to testing. Supervision also provides an opportunity to self-examine identity factors and potential biases that may impact approach to a case as well as factors that relate to the supervisor-supervisee relationship. In addition to "bedside learning" with individual supervisors on cases, MPAC trainees have an opportunity to engage in didactic opportunities focused on diversity interspersed throughout the Thursday seminars, including the quarter-long Cultural Neuropsychology Seminar in the Spring Quarter. Foundational readings related to cultural and linguistic competency in neuropsychology are also disseminated during orientation and serve as a springboard for ongoing discussion with supervising faculty throughout the academic training year. Students are encouraged to process their own journey of developing cultural competence with the MPAC faculty, including those faculty in the Cultural Neuropsychology Program (CNP).

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 1 hour/week with advisor; then typically 2-4 hours/assessment case of individual supervision; group supervision is held once per week typically 1-3 hours and interns have a chance to present their cases

**Days and Times:** Variable

## Lifespan Neuropsychology Track

#### **DESCRIPTION:**

The Lifespan Clinical Neuropsychology Track offered through the UCLA Semel Institute and Resnick Neuropsychiatric Hospital's APA-approved doctoral internship program is designed to meet the requirements set forth by the Society for Clinical Neuropsychology (previously known as Division 40) of the APA. This track follows Houston Conference Guidelines for specialty training in clinical neuropsychology and following the taxonomy for education and training in clinical neuropsychology (Smith, G., Archives of Clinical Neuropsychology, Volume 34, Issue 3, May 2019, Pages 418–431), is considered a Major Area of Study (with more than 50% effort dedicated specifically to clinical neuropsychology). The primary emphasis will be on neuropsychological assessments conducted through the Medical Psychology Assessment Center (MPAC), and when appropriate to individual training goals, complementary experiences in other programs may be arranged. Unlike the adult and pediatric specific neuropsychology tracks, this track will provide experience and training in neuropsychology across the lifespan. Prior training in both pediatric and adult populations is required for this track.

**HOURS PER WEEK IN MAJOR ROTATION:**

30

**OTHER MANDATORY ACTIVITIES:**

- Interns' Seminar: 1.5 hours per week (Fridays 12-1:30)
- Departmental Grand Rounds: 1 hour per week (Tuesdays 11-12)
- Fundamentals of Child and Adolescent Psychiatry Seminar: 1.5 hour per week (Thursdays 8:00 am-9:20am), except Sept-Dec when Functional Neuroanatomy is taken
- Meeting with Advisor: 1 hour per week
- Neuropsychology Seminars:

**Fall Quarter: September-December**

Functional Neuroanatomy: 1.5 hours per week

NIBBL: 1 hour per week

Neuropsychological Syndromes: 1.5 hours per week

**Winter Quarter: January-March**

NIBBL: 1 hour per week

Neuropsychological Syndromes: 1.5 hours per week

**Spring Quarter: April-June**

NIBBL: 1 hour per week

Neuropsychological Syndromes: 1.5 hours per week

Cultural Neuropsychology Seminar: 1 hour per week

**Recommended Activities:**

- Child Grand Rounds: 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of the month, 0.5 hours (Wednesday 9-10am)
- NP Professional Development: 2<sup>nd</sup> and 4<sup>th</sup> Thursday of the month, 0.5 hours (Thurs 4:30-5:30pm)
- Advanced Topics in Adult Neuropsychology: 1 hour per week
- Clinical fMRI Interpretation: 1.5 hours per week
- Psychodiagnostic Assessment Seminar: 1.5 hours per week
- Epilepsy surgery rounds: every Wednesday 1-2:30pm

**TOTAL HOURS IN MAJOR ROTATION AND OTHER MANDATORY ACTIVITIES PER WEEK:**

36-38

**APPROXIMATE NUMBER OF HOURS PER WEEK FOR ELECTIVES:**

1.5-7

**FACULTY AND STAFF:**

Patricia Walshaw, Ph.D., MPAC Director, Lifespan Neuropsychology Track Director

Sandra K. Loo, Ph.D., Pediatric Neuropsychology Track Director

Robert Bilder, Ph.D., ABPP-CN, Adult Neuropsychology Track Director

Supervisors: Susan Bookheimer, Ph.D., Roger Light, PhD, ABPP-CN, ABPP-PN, Steven Castellon, PhD,

Andrew Dean, PhD, Charles Hinkin, PhD, Judith Friedman, Psy.D, Jeffrey Schaeffer, PhD., ABPP-CN,

Diane Schneider, PhD, Philip Stenquist, PhD, ABPP-CN, Nicholas Thaler, PhD, ABPP-CN, Robert

Tomaszewski, PhD, ABPP-CN, Christine You, PhD, Heleya Rad, PhD, Maura Mitrushina, PhD, Nancy

Kaser-Boyd, PhD, ABAP, Marilyn Jacobs, PhD, Ted Evans, PhD, Talin Babikian, PhD, ABPP, Oren Boxer,



PhD, Andrea Dillon, Psy.D, Leah Ellenberg, PhD, Karen Schiltz, PhD, Amy Schonfeld, PhD, Janiece Turnbull, PhD, Karen Wilson, PhD, Roger Light, PhD, ABPP-CN, ABPP-PN

### **TRAINING PROVIDED:**

The intern will have the opportunity to complete evaluations on a variety of inpatients and outpatients referred to MPAC by Neurology, Neurosurgery, Psychiatry, Organ Transplant, other medical center clinics/units, and the community at large. Our pool of supervisors includes multiple individuals who have received board certification in neuropsychology (ABPP-ABCN) as well as in other areas of specialty. The patient population in MPAC is quite diverse with many patients speaking languages other than English. Training and experience in interpreter-mediated assessment is provided. The intern will be required to attend select didactic seminars in neuropsychology and are able to participate in a range of other activities along with neuropsychology practicum students and postdoctoral fellows. These activities may include WADA testing, intra-operative brain mapping, extra-operative grid mapping, balloon occlusion testing, and brain cuttings. The remainder of the trainee's program is comprised of general clinical activities including psychodiagnostic assessment, research (typically 4 hours per week), supervision, intern seminars, and elective rotations. A full list of electives is provided in this manual. A specific program plan will be developed by the intern and presented to the training committee in order to ensure a breadth of experience that complements the mandatory specialized training in neuropsychology.

Interns in this track will spend approximately 30 hours per week of their time in activities related to clinical neuropsychology. Supervision is provided individually or within a group on each case by the case's primary supervisor. Additional training in neuropsychology is provided through didactics. The trainee's program will be supplemented by general clinical activities including psychodiagnostic assessment, individual therapy patients, group therapy in elective rotations

### **DIVERSITY TRAINING:**

Neuropsychology Interns, and other interns who may elect to see cases for Neuropsychological and/or Psychodiagnostic Assessment, do so within the Medical Psychology Assessment Center or MPAC. MPAC serves as a centralized Neuropsychological assessment hub for adults and children in UCLA Health and serves a wide variety of patients from different backgrounds. Cultural and individual diversity are cornerstones of the MPAC service delivery model, and critical to the conceptualization of every case. Key factors considered in advance for every case include ethnicity/race, sexual orientation or gender identity, educational background, socioeconomic standing, linguistic background, religious affiliation, military/civilian roles, accessibility of educational and vocational opportunities, neurodiversity, and/or other social markers of diversity. The overall philosophy at the MPAC is one that is closely aligned with the AACN 2050 Relevance Initiative and is focused on the complementary relationship of cultural competence and cultural humility in neuropsychology. Ample opportunity and training on interpreter-mediated assessment is provided as many of our patients are bilingual. Several lectures on interpreter-mediated assessment are provided, and trainees are exposed to relevant readings and hands-on training related to working with interpreter services in a neuropsychological assessment context. Individual supervision on each case focuses on cultural and identity factors of the patient that may play a role in case conceptualization and approach to testing. Supervision also provides an opportunity to self-examine identity factors and potential biases that may impact approach to a case as well as factors that relate to the supervisor-supervisee relationship. In addition to "bedside learning" with individual supervisors on cases, MPAC trainees have an opportunity to engage in didactic opportunities focused on diversity interspersed throughout the Thursday seminars, including the quarter-long Cultural Neuropsychology Seminar in

the Spring Quarter. Foundational readings related to cultural and linguistic competency in neuropsychology are also disseminated during orientation and serve as a springboard for ongoing discussion with supervising faculty throughout the academic training year. Students are encouraged to process their own journey of developing cultural competence with the MPAC faculty, including those faculty in the Cultural Neuropsychology Program (CNP).

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 1 hour/week with advisor; then typically 2-4 hours/assessment case of individual supervision; group supervision is held once per week and interns have a chance to present their cases

**Days and Times:** Variable

## Health and Behavior Track

**DESCRIPTION:**

The focus of this track is consultation with medically ill patients in ambulatory and inpatient hospital settings through the Adult Consultation-Evaluation Service. The intern in this track spends approximately 50% of his or her time on this service from July through February. Specialty areas of training include the assessment, treatment and consultation of chronic pain, sleep disorders, neurobehavioral disorders, and oncology. March through June is spent on the Pediatric Psychology Consultation Liaison service and in the Adolescent Medicine Clinic, a primary care clinic serving transitional age youth.

**HOURS PER WEEK:**

- Hours per week in major rotation while on Adult Consultation-Evaluation Service (July-Feb): 20
- Hours per week in major rotation while on Pediatric Consultation-Liaison Service (March-June): 27 plus 4 hours in Adolescent Medicine Clinic
- Hours per week in Medical Psychology Assessment Center (July-Feb): 4
- Hours per week in Medical Psychology Assessment Center (March-June): 3

**DAILY ACTIVITIES ON ADULT BEHAVIORAL MEDICINE/ADULT CONSULTATION-LIAISON SERVICE**

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
C/L PSYCHIATRY TEAM ROUNDS- 9:30-11:30AM	C/L NEUROBEHAVIORAL EPILEPSY ROUNDS- 10:30-11:00AM	C/L HEAD NECK & SURGERY ROUNDS 6:30-7:30AM C/L PSYCHIATRY TEAM ROUNDS 9:30-11:30	C/L PSYCHIATRY - TEAM ROUNDS 9:30-11:30AM	C/L PSYCHIATRY TEAM ROUNDS- 9:30-11:30AM
MPAC 1PM-5PM	NEUROBEHAVIORAL EPILEPSY CLINIC 1PM-5PM	INDIVIDUAL SUPERVISION (Mind-Body Medicine) 1-2PM  TUMOR BOARD CONFERENCE 2-3PM	INDIVIDUAL MEETING WITH DR. THAMES 2-3	INTERN SEMINAR 12-1:30PM

**MANDATORY ACTIVITIES:**

Patient Rounds: 8.5 hours per week  
 Department Grand Rounds: 1.5 hours per week  
 Individual Supervision: 4 hours per week  
 Interns' Seminar: 1.5 hours per week (Fridays 12-1:30)  
 Clinic: 5 hours per week

**OTHER MANDATORY ACTIVITIES:**

Departmental Grand Rounds: 1 hour per week (Tuesdays 11-12, July-June)  
 Child Psychiatry Grand Rounds: 0.5 hours per week (March through June)

**Fall Quarter: September-December**

Neuropsychological Syndromes: 1.5 hours per week

**Spring Quarter: April-June**

Psychodiagnostic Assessment Seminar: 1.5 hours per week  
 OR  
 Fundamentals of Child and Adolescent Psychiatry Seminar: 0.6 hours per week x 2 months  
 Neuropsychological Syndromes: 1.5 hours per week

**TOTAL HOURS IN MAJOR ROTATION AND OTHER MANDATORY ACTIVITIES PER WEEK:**

C/L Rounds: 8.5 hours  
 MPAC assessment/consultation: 4  
 Clinic: 5  
 Supervision/Advising: 4  
 Mandatory Seminars/Grand Rounds: 5.5  
 While on Adult Consultation-Evaluation Service: 27  
 \* Approximate Number of Hours Per Week for Electives while on Adult Consultation-Evaluation Service: 12-17  
 While on Pediatric Consultation-Liaison Service: 39  
 \* Approximate Number of Hours Per Week for Electives while on Pediatric Consultation-Liaison Service: 2-7

**ADULT CONSULTATION-EVALUATION FACULTY AND STAFF:**

April Thames, Ph.D.

**TRAINING PROVIDED:**

The primary activities involve consultation with the physician and nursing staffs on the medical units and outpatient clinics in the Medical Center in regard to patient-related psychological problems. This may lead to direct contact with the ill patient and/or patient's family, or it may lead to more extensive consultation with the health-care team. Trainees may become involved in short-term or extended evaluations and can also perform short-term or extended psychotherapy in a variety of modalities in the medical setting. In addition, regular psychosocial support groups for nursing staff are generally provided by the trainees as well as psychosocial case rounds for the medical house staff.

Interviewing, assessing, and formulation of treatment plans for the psychologically upset or disturbed medically ill patient and family of ill patients is a core part of the experience. The trainee will also

learn, via an extensive series of lectures, rounds, and assigned readings, the history, and general concepts of psychosomatic medicine.

In addition, the intern will meet for 1-hour weekly with other psychologists working in areas of behavioral medicine. These psychologists are involved in areas such as chronic pain, functional neurologic disorders, pain management, head/neck cancer, and psycho-oncology in general.

The Health & Behavior intern spends the first 8 months (July–February) on the Adult Consultation-Evaluation Service and the last 4 months (March–June) on the Pediatric Consultation Liaison Service and Adolescent Medicine Clinic. Please see the descriptions of the Pediatric Consultation Liaison Service and Adolescent Medicine Clinic elsewhere in this manual.

During their 4 hours in MPAC, receive supervised practical training in the full spectrum of assessment-related activities, including: instrument selection, administration, scoring and interpretation, report preparation, and provision of feedback to the referring clinician/team and to the patient. Trainees may see cases covering a wide range of neurocognitive, medical, and psychiatric disorders from a diverse patient population referred from the NPI/H, the Medical Center, and the community.

#### **DIVERSITY TRAINING:**

The Adult Health and Behavior Track/Consultation Liaison Service offers a broad exposure to diversity in patients and families with whom the trainee will meet and consult. Diversity issues therefore become a defined focus in supervision and team clinical discussions.

#### **PEDIATRIC CONSULTATION-LIAISON SERVICE FACULTY AND STAFF:**

Natacha Emerson Ph.D., Director

Krista Tabuenca Ph.D., Associate Director

#### **DESCRIPTION:**

From March through June, the intern in this track will do a 4-month rotation on the Pediatric Consultation Liaison Service and will also participate in the Adolescent Medicine Clinic on Friday afternoons (2pm-5pm).

Interns will see patients with a wide variety of behavioral, emotional, and family problems that are complicating their medical care. Trainees thus gain firsthand experience working with children and families struggling with serious, childhood illnesses and become integral members of the subspecialty teams. They learn how pediatric medical care is delivered and the role that mental health professionals can and should play in this system.

The following links are for videos related to the Peds-CI service

- We are UCLA Health: <https://youtu.be/Hsnw7rRP1Kw>
- Video tour UCLA Mattel Children's Hospital: <https://youtu.be/ZFUG6KjirL8>
- Birthday: <https://youtu.be/FcB8bH0hGkw>
- Lakers: <https://youtu.be/l63HuxQ3lwq>
- Have fun: <https://youtu.be/FBsb1zCjUnU>
- COVID dance: <https://twitter.com/NidaQadirMD/status/1246953772657631235?s=20>

#### **TRAINING PROVIDED:**

Interns will see patients with a wide variety of behavioral, emotional, and family problems that are complicating their medical care. Trainees thus gain firsthand experience working with children and families struggling with serious, childhood illnesses and become integral members of the subspecialty teams. They learn how pediatric medical care is delivered and the role that mental health professionals can and should play in this system.

Common reasons for consult requests are to evaluate for unexplained somatic symptoms, non-adherence to medical recommendations, anxiety, acute stress disorder, behavioral problems, family contributions to adjustment in the child, or depression. All trainees are assigned children undergoing bone marrow, liver, or heart transplants. These patients generally require prolonged patient stays, and thus trainees get experience with ongoing treatment and patient/family management issues.

**MANDATORY MEETINGS:**

(may vary somewhat)

<u>Day:</u>	<u>Time:</u>	<u>Meeting or Conference:</u>
Mondays	1:30-2:30pm	*Oncology Multidisciplinary Rounds
Tuesdays	8:15-10:00am	Group Supervision and Walking Rounds
Tuesdays	11am-11:30am	*PICU/CT-ICU Psychosocial Rounds
Tuesdays	1:30-2:00pm	*Heart Transplant Rounds
Tuesdays	3:00-3:30pm	*Hospitalist Psychosocial Rounds
Wednesdays	1:00-2:00pm	Teaching Conference
Fridays	10:00-11:00am	Group Supervision
Fridays	2:00-5:00pm	Adolescent Medicine Clinic (for Pediatric Consultation-Liaison and Health Behavior track interns)
Mon-Fri	8:00am-5:00pm	On call for new consults 2-3 days/week

\*These rounds are required for three weeks and thereafter when a patient followed by the intern is being discussed.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Case Presentation

**Format:** Individual

**Hours Per Week:** 3 – 4 (1 hour of individual, 1-2 hours of group)

**Days and Times:** Variable

**Supervisor(s):** April Thames, Ph.D., Shelley Segal, Ph.D., Perry Nicassio, Ph.D., Ph.D., Natacha Emerson, Krista Tabuenca, Ph.D., Ph.D., David Rapkin, Ph.D., Patricia Walshaw, Ph.D., Christine You, Ph.D., John Brooks, M.D., Ph.D.

**Major Mental Illness Track**

**DESCRIPTION:**

The Major Mental Illness track is designed to focus on assessment and intervention training that is suited to patients with serious adult psychiatric disorders, including particularly schizophrenia and

related psychoses, obsessive-compulsive disorder, mood disorders, and anxiety disorders. This track is designed to allow the intern to split his or her training approximately equally between assessment and intervention experiences. Keith Nuechterlein, Ph.D., serves as the Track Director and advisor for the intern in this track, with multiple faculty psychologists serving as individual supervisors for therapy and assessment rotations.

**HOURS PER WEEK IN MAJOR ROTATION:**

20

**OTHER MANDATORY ACTIVITIES:**

Interns' Seminar: 1.5 hours per week (Fridays 12-1:30)  
Departmental Grand Rounds: 1 hour per week (Tuesdays 11-12)  
Meeting with Advisor: 1 hour per week  
Neuropsychology Seminars:

**Spring Quarter: April-June**

Psychodiagnostic Assessment Seminar: 1.5 hours per week

**TOTAL HOURS IN MAJOR ROTATION AND OTHER MANDATORY ACTIVITIES PER WEEK:**

25

**APPROXIMATE NUMBER OF HOURS PER WEEK FOR ELECTIVES:**

15-20

**FACULTY AND STAFF:**

Keith Nuechterlein, Ph.D., Program Director

**TRAINING PROVIDED:**

The assessment experience involves required year-long training in psychodiagnostic and neuropsychological assessment through the Medical Psychology Assessment Center (MPAC). The experience in the MPAC is approximately 20 hours per week for interns in the Major Mental Illness track, including testing and report writing time. The intern conducts inpatient psychodiagnostic assessments and outpatient psychodiagnostic and neuropsychological assessments with patients with a wide range of diagnoses and presenting problems, with emphasis on major mental illnesses. Supervisors with specialized expertise in each assessment domain are available for these assessment batteries.

The intervention experiences involve selection of elective rotations in outpatient specialty clinics, which focus on therapeutic interventions tailored to individual disorders. The Major Mental Illness intern can select from a broad range of specialty clinics, including the Aftercare Program (first-episode schizophrenia clinic), the Center for Assessment and Prevention of Prodromal States, the Psychosis Clinic, the OCD Intensive Outpatient Program, the Mood Disorders Program, the Anxiety Disorders Clinic, and the Spanish Speaking Psychosocial Clinic. These clinics offer a wide variety of therapeutic orientations and individual and group interventions. The intern is also encouraged to have at least one rotation in an adolescent or child outpatient program, selecting from the many electives listed in this Manual. The Major Mental Illness track intern will typically select two to three specialty clinic electives at a given time.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Case Presentation

**Format:** Individual and Group

**Hours Per Week:** Typically, 2 hours per week, more if clinical load indicates ( 2 hours of individual supervision from different supervisors, 1 hr of group)

**Days and Times:** Individual supervision at times to be arranged; group supervision Tues, 9-10 and 10-11

**Names of Supervisor(s):** Keith Nuechterlein, PhD; Luana Turner, Psy.D; Joseph Ventura, PhD; Kenneth Subotnik, PhD

## Geriatric Psychology – Neuropsychology Track

### **DESCRIPTION:**

The focus of the Geropsychology-Neuropsychology track is on inpatient and outpatient neuropsychological assessment of adults 65 and older, caregiver education, and group psychotherapy. Individual psychotherapy opportunities and behavior modification assessments arise on occasion, upon request of physicians or family members.

Inpatient Geriatric Psychology-Neuropsychology revolves around the 4-North inpatient unit which serves psychiatric patients 55 years of age and older with an emphasis on evaluation and brief treatment during an average stay of just under three weeks. The unit is divided into an A and B portion, treating patients with dementia and non-dementia related psychiatric conditions, respectively.

### **HOURS PER WEEK IN MAJOR ROTATION:**

20

### **HOURS PER WEEK IN MEDICAL PSYCHOLOGY ASSESSMENT CENTER:**

3

### **MANDATORY MEETINGS:**

Weekly work team rounds on 4-North (2 hours per week)

Group psychotherapy (90 minutes per week)

Supervision (2 hours per week group or 1-hour individual supervision per patient)

Supervision for group therapy or support groups (30-45 minutes per week)

### **OTHER MANDATORY ACTIVITIES:**

Interns' Seminar: 1.5 hours per week (Fridays 12-1:30)

Departmental Grand Rounds: 1 hour per week (Tuesdays 11-12)

Meeting with Advisor: 1 hour per week

Neuropsychology Seminars:

#### **Fall Quarter: September-December**

Functional Neuroanatomy: 1.5 hours per week

Neuropsychological Syndromes: 1.5 hours per week

#### **Winter Quarter: January-March**

Functional Neuroanatomy: 1.5 hours per week  
Neuropsychological Syndromes: 1.5 hours per week  
Neuropsychological Professional Development: 0.5 hours per week  
Geropsychology Journal Club: 0.25 hours per week

**Spring Quarter: April-June**

Neuropsychological Syndromes: 1.5 hours per week  
Neuropsychological Professional Development: 0.5 hours per week  
Cultural Neuropsychology: 1 hour per week  
Geropsychology Journal Club: 0.25 hours per week

**APPROXIMATE HOURS IN MAJOR ROTATION AND OTHER MANDATORY ACTIVITIES PER WEEK:**

28

**APPROXIMATE NUMBER OF HOURS PER WEEK FOR ELECTIVES:**

12-17

**FACULTY AND STAFF:**

Kathleen Van Dyk, Ph.D. Program Director  
Emnet Gammada, Ph.D.

**TRAINING PROVIDED:**

The focus of the track is largely neuropsychological assessment of outpatient and inpatient older adults, and it also provides opportunities for other in-depth work with older adults including group and individual psychotherapy, behavior modification, caregiver education and support, and cognitive enhancement. The Geriatric Psychology-Neuropsychology receives outpatient neuropsychology referrals from various sources throughout UCLA including psychiatry (Geriatric Evaluation Clinic), other medical clinics (e.g., Geriatric Medicine, Neurology, Internal Medicine) and community referrals. Trainees will gain experience with and exposure to a myriad of disorders commonly affecting the cognition and mood of older adults (various dementias, delirium, late onset psychosis and depression, and more) and become adept at differential diagnosis.

The intern in this track sees approximately six outpatients per month, or a combination of inpatients and outpatients. Six hours per week is spent conducting an outpatient assessment; inpatient evaluations are shorter (up to 2 hours) and are performed on an as-needed basis.

Training objectives that can be met by experience on the outpatient and inpatient service (4-North) include:

1. Introducing psychology trainees to the special mental health problems most commonly affecting older adults, including adjustment reactions to aging, coping with multiple losses, late-onset depressive and psychotic reactions, and the dementias, including Alzheimer's disease, Vascular dementia, Lewy Body dementia, Parkinson's disease, among others.
2. Providing each trainee with experience in the cognitive evaluation of older patients as well as behavior modification and individual inpatient psychotherapy, upon request.



3. Providing each trainee with experience in multidisciplinary assessment and treatment.
4. Providing each trainee with experience in designing behavioral programs to treat problems in behavior that occur in dementia.
5. Providing group therapy for older adults with depression, anxiety, and co-morbid medical conditions.
6. Trainees may be involved in providing caregiver support, either individually or in a group setting.

Supervision for both outpatient and inpatient assessment will generally consist of individual sessions provided on an as needed basis. Generally, this consists of one hour prior to evaluating the patient to review the case and decide on a test battery, and one hour following the evaluation to review test data and conclusions.

The intern in this track also participates in a geriatric psychotherapy group under the supervision of Kathleen Van Dyk, Ph.D. The outpatient psychotherapy group provides a combination of supportive, insight-based and Cognitive Behavioral interventions for older adults. The type of interventions covered include: (a) Deep breathing and relaxation training; (b) Meditation (e.g., body scan, visualization, and guided imagery); (c) Cognitive elements (e.g., cognitive restructuring, addressing distorted thought patterns); (d) Behavioral components (e.g., activation, discussing the connection between increased pleasant events and mood); and (e) Problem-solving & goal setting. One group consists chiefly of slightly "frailer" and cognitively slowed older adults, whereas the other group is for slightly "higher" physically and cognitively functioning individuals. Recently discharged patients from 4-North may also be referred to the groups for ongoing support.

The intern in this track may elect to participate in Caregiver Support Groups, supervised Linda Ercoli, and Ph.D. These are two free telephone support groups: one for caregivers of patients with early onset Alzheimer's disease and the other for caregivers of patients with frontotemporal lobar degenerative dementia. Each group meets every other week. There are opportunities for interns to co-lead in-person support groups for Spanish speaking caregivers of patients with Alzheimer's disease supervised by Xavier E. Cagigas, Ph.D.

#### **DIVERSITY TRAINING:**

Community Outreach with Alzheimer's Association, Department of Mental Health Case Conferences, Case conceptualization.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual and Group

**Hours Per Week: 2-3 (1.5 hours individual, 1 hour of group supervision)**

**Names of Supervisor(s):** Drs. Van Dyk and Gammada

**Method of Supervision: Format:** Individual, live, case presentation

## Cultural & Bilingual Neuropsychology Lifespan Track (CBNL)

### DESCRIPTION:

The Cultural & Bilingual Neuropsychology Lifespan Track (CBNL) offered through the UCLA Semel Institute and Resnick Neuropsychiatric Hospital's APA-approved doctoral internship program is designed to meet all requirements for exemplary training in clinical neuropsychology as described in the "Adult Neuropsychology Track" description. The primary emphasis of this specialty track is on neuropsychological assessments of Spanish monolingual, English/Spanish bilingual, and culturally self-identified Hispanic and/or Latina/o patients and their families conducted through the Hispanic Neuropsychiatric Center of Excellence's Cultural Neuropsychology Program (HNCE-CNP). The diverse population served varies throughout the year and includes children, adolescents, adults, and older adults from throughout the UCLA Health System and Los Angeles community including referrals from our community partners within the LA County Department of Mental Health.

### HOURS PER WEEK IN MAJOR ROTATION:

28.5

### OTHER MANDATORY ACTIVITIES:

CNP Bilingual Case Conference Supervision: 1.5 hours per week (Thursdays 10:30am-12:00pm)

Interns' Seminar: 1.5 hours per week (Fridays 12-1:30)

Departmental Grand Rounds: 1 hour per week (Tuesdays 11-12)

Meeting with Advisor: 1 hour per week

Neuropsychology Seminars:

#### **Fall Quarter: September-December**

Functional Neuroanatomy: 1.5 hours per week

Neuropsychology Informal Brown Bag Lunch (NIBBL): 1 hour per week

Advanced Topics in Adult Neuropsychology: 1 hour per week

Neuropsychological Syndromes: 1.5 hours per week

#### **Winter Quarter: January-March**

Clinical fMRI Interpretation: 1.5 hours per week

NIBBL: 1 hour per week

Research on Pediatric Neurobehavioral Disorders: 1 hour per week

Neuropsychological Syndromes: 1.5 hours per week

#### **Spring Quarter: April-June**

Psychodiagnostic Assessment Seminar: 1.5 hours per week

NIBBL: 1 hour per week

Cultural Neuropsychology: 1 hour per week

Neuropsychological Syndromes: 1.5 hours per week

### TOTAL HOURS IN MAJOR ROTATION AND OTHER MANDATORY ACTIVITIES PER WEEK:

38.5 APPROXIMATE

### NUMBER OF HOURS PER WEEK FOR ELECTIVES:

1.5-6.5

## **FACULTY AND STAFF:**

Paola A. Suarez, Ph.D., CNP Director

Lucia Cavanagh, Ph.D., CNP Associate Director

Carlos Saucedo, Ph.D., ABPP-CN

David Lechuga, Ph.D.

Vindia Fernandez, Ph.D.

Diomaris Safi, Ph.D.

## **TRAINING PROVIDED:**

The intern will have the opportunity to complete evaluations on a variety of inpatients and outpatients referred to HNCE-CNP by Neurology, Psychiatry, Organ Transplant, other medical center clinics/units, and the community at large. Our pool of supervisors includes all bilingual and bicultural faculty with various clinical specialties across the lifespan. The intern will be required to attend select didactic seminars in neuropsychology and participate in a range of other activities along with bilingual neuropsychology practicum students and bilingual postdoctoral fellows. These activities may also include bilingual WADA testing, bilingual intra-operative brain mapping, and brain cuttings. The remainder of the trainee's program is comprised of general clinical activities, supervision, intern seminars, and elective rotations which may include (but are not limited to): individual therapy through the Spanish Speaking Psychosocial Clinic (SSPC), Spanish Speaking Caregiver Support Group, and multicultural research (typically 4 hours per week). A full list of electives is provided in this manual. A specific program plan will be developed by the intern and presented to the training committee in order to ensure a breadth of experience that complements the mandatory specialized training in neuropsychology. **The HNCE-CNP CBNL intern within this track must demonstrate speaking, reading, and writing proficiency in both English and Spanish to be considered for this unique bilingual internship experience.**

## **DIVERSITY TRAINING:**

The CBNL Track is organized under the framework of "Socially Responsible Neuropsychology," (Suarez, et. al., 2016), and the HNCE-CNP serves as the centralized hub for all Spanish bilingual assessments within the UCLA Health System. The HNCE goes beyond trying to provide *equal* care for limited English proficiency patients to focus on providing *equitable* care, acknowledging the fact that health disparities exist and addressing these head-on. In addition to providing a specialized internship training experience in clinical neuropsychology more broadly, the CBNL track provides a comprehensive and responsive bilingual/bicultural model of neuropsychological assessment targeted toward serving the unique cultural and linguistic needs of the historically underrepresented Latina/o/x population. A unique feature of the CBNL track is the immersion of trainees in a multilingual and multicultural clinic with patients from all walks of life and educational backgrounds. HNCE-CNP patients tend to come from disadvantaged backgrounds and often have struggled in gaining access to care. With this in mind, directly confronting the complex needs of the diverse community in Los Angeles can sometimes be a bit of a "shock to the system" for some trainees. Coming face-to-face with patients who are pre-literate, un-aculturated, and maintain traditional folk beliefs about medicine and mental health requires a certain degree of cultural humility and structural awareness on the part of the clinician, and a shrewd understanding of the strengths and limitations of various clinical assessment approaches. To this end, the "resilience building check-in (RBC)" forms an integral part of training and includes processing the emotional impact that working with historically underrepresented patient populations might bring, as well as the importance of self-care and

network building as long-term coping strategies. Weekly RBCs also discuss the professional development challenges often faced by underrepresented students in neuropsychology (URSN), and how to actively solve problems within a community of practice inclusive of URSN and allies. In sum, within CBNL track, building resilience is as important as building solid neuropsychological skills in order to ensure long-term sustainability necessary to meet the future needs of the exponentially growing multilingual Latina/o patient population in the United States.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual and Weekly Group Case Conference

**Hours Per Week:** 1 hour of individual/week with advisor; 1.5 hours group supervision/week; additional individual supervision as necessary; opportunity to attend supervision-on-supervision with fellows

**Days and Times:** Thursdays, 10:30am to 12:00pm for Group Case Conference; variable for all others

**Names of Supervisor(s):** As listed above under Faculty and Staff section.

**Training Philosophy:** CBNL adopts a developmental model of supervision characterized by frequent assessment of progress with competency benchmarks to facilitate ongoing growth in concrete skills and conceptual understanding. A Vygotskian "zone of proximal development" approach helps to continuously reaffirm and challenge trainees to develop both greater levels of competency and humility through their clinical interactions with patients and their families.

## Elective Services and Programs

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Although electives are listed by child and adult focus, interns are encouraged to select electives outside of their track focus to broaden their training experience. There are not prerequisites for electives, other than for neuropsychological assessment. Participation is based on trainee interest.

### Antiracism Learning Groups: Program Evaluation

#### **PROGRAM DESCRIPTION:**

This elective offers the opportunity for interns to gain mentored research experience through the evaluation of a novel educational program for faculty, staff, and trainees in the Department of Psychiatry and Biobehavioral Sciences: The Antiracism Learning Group (ARLG) Program. The ARLG Program was developed to deepen antiracism learning, unpack individual and collective participation in white supremacy, and cultivate a community of Department of Psychiatry members committed to antiracism. The program was centered on the workbook Me and White Supremacy by Layla Saad, a text that is informed by the scholarship of primarily Black thinkers. During the 2020-2021 academic year, eight small groups (<10 members each) of psychiatry and psychology faculty, trainees, and staff met weekly for 16+ weeks. One member of each group was the primary facilitator and received separate, weekly group supervision with an external consultant from the Department of Public Health, Tanishia Wright.

Since this is the first time ARLGs have been organized in the Department of Psychiatry, there is significant interest in evaluating their process and outcomes through both qualitative and quantitative methods. Evaluation activities are ongoing; see lists below for specific intern activities. Participation in this elective is an excellent opportunity for psychology interns who are interested in: antiracism education and praxis; survey analysis; qualitative data gathering and analysis; group educational programs and group process.

#### **Primary research activities for the psychology intern include:**

- Facilitate focus groups and semi-structured interviews
- Code focus groups and interviews
- Analyze qualitative data
- Analyze quantitative data

#### **Secondary and/or future research activities for the psychology intern may include:**

- Assist in refinement of protocol prior to the next round of ARLGs
- Assist in survey, interview, and/or focus group modification for the next round of ARLGs

- Conduct outreach and recruitment for next round of ARLGs
- Assist with project tracking
- Conduct literature reviews
- Assist with manuscript and grant writing

**DAY, TIME AND LOCATION:**

Variable

**HOURS PER WEEK:**

2-6

**DURATION OF ELECTIVE:**

4-6 months

**FACULTY AND STAFF:**

Nastassia Hajal, PhD

Roya Ijadi-Maghsoodi, MD, MSHPM

Eraka Bath, MD

Xavier E. Cagigas, PhD

Please contact Drs. Hajal ([NHajal@mednet.ucla.edu](mailto:NHajal@mednet.ucla.edu)) and Kelman ([AKelman@mednet.ucla.edu](mailto:AKelman@mednet.ucla.edu)) if you are interested in this elective.

## Justice, Equity, Diversity, and Inclusion Elective

**PROGRAM DESCRIPTION:**

There are a number of committees and other activities focused on JEDI. You may create an elective of up to 6 hours per week focused on JEDI work (see <https://uclahs.app.box.com/file/1237331805810> for more information on existing elective opportunities with JEDI focus). Speak with your advisor or other faculty and staff to discuss your area of interest and find an activity that matches it or create your own experience. You will then present your elective to the training committee for approval.

**DAY, TIME AND LOCATION:**

Flexible

**HOURS PER WEEK:**

Up to 6 hours

**DURATION OF ELECTIVE:**

Up to 6 months

**FACULTY:**

Varies

Elective Coordinator: Emily Ricketts, Ph.D.

# Child Elective Clinical Services and Programs

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## Adolescent Medicine Outpatient Clinic Elective

### **PROGRAM DESCRIPTION:**

For this elective, interns serve as the primary mental health professional integrated within a primary care clinic for adolescents and young adults. The goal of training is to provide the psychologist with an introductory experience in evaluation, brief intervention and triage of transitional age youth presenting to an outpatient adolescent medicine clinic. Patients have a range of medical conditions, developmental abilities, and co-morbid psychosocial and/or mental health problems.

### **DAY, TIME AND LOCATION:**

Clinic: Fridays 2:00-5:00pm

200 Medical Plaza, Suite 265

Group Supervision: Wednesdays 11:00am-12:00pm

### **HOURS PER WEEK:**

5

### **DURATION OF ELECTIVE:**

4-6 months

### **FACULTY:**

Natacha Emerson, Ph.D.

### **TRAINING PROVIDED:**

Trainees conduct brief evaluations to target presenting symptoms, which can include symptoms of trauma, depression, anxiety, psychosis, aggression, grief, high-risk behavior, obesity, school problems, family discord, and behavioral problems associated (or not associated) with a developmental disability. Psychoeducation and limited skills building may be provided. Recommendations and referrals for further care are provided to the pediatrician and patient/family. Trainees attend weekly group supervision Wednesdays at 11am which includes review of both adolescent medicine cases and consultation-liaison cases. Trainees are expected to be done seeing patients by 5pm (or sooner) each Friday. If more than two interns wish to share the elective, a rotating schedule will be creating so that two interns at a time will be in clinic.

This experience is required for the Pediatric Consultation-Liaison intern and the Health Behavior intern while on the Pediatric Consultation-Liaison rotation. For those wishing to elect this experience, please attempt to schedule it during a rotation when you are not also on Peds CL.

For more information and to sign up for this elective, contact Natacha Emerson, Ph.D., at [ndemerson@mednet.ucla.edu](mailto:ndemerson@mednet.ucla.edu)

#### **DIVERSITY TRAINING:**

Adolescents and young adults from 12 to 25 years of age with medical, social, or emotional concerns are seen in the adolescent medicine clinic. The majority of patients seen in this venue have public insurance (predominantly MediCal). Interns are asked to adopt an exploratory model approach to understanding the unique experience of their patients and families. Additionally, interns are encouraged to ascertain patient information related to gender identity, sexual orientation, race, ethnicity, level of acculturation, language ability and preferences, educational background, financial burdens, spiritual beliefs, disabilities, family constellation, trauma and discrimination history, quality of the relationship and communication with the health care team, and potential barriers to health care (transportation, work or child care responsibilities, disability, etc.) if relevant to the clinical presentation. They are provided access to a curated website that includes resources related to the provision of culturally sensitive psychological care. Discussions in supervision include the review of diversity and cultural factors that may impact a patient's clinical presentation, level of trust of and congruence with health care team members, and the development of sensitive treatment plans or referrals.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Case Presentation

**Format:** Individual (remotely) and Group

**Hours Per Week:** 4-5 (4 if also on Peds CL; 5 if not on Peds CL,) (2.5 group, 1 individual)

**Days and Times: Thursday:** 10:30am-11:30am (supervision); Fridays 2-5pm (clinic)

**Names of Supervisor(s):** Natacha Emerson, PhD; plus, Pediatrician Attendings on site, under the direction of Martin Anderson, MD

## Adolescent Serious Mental Illness Treatment Elective

#### **DESCRIPTION & TRAINING PROVIDED:**

The Adolescent Serious Mental Illness (ASMI) treatment elective is housed within the UCLA Center for the Assessment and Prevention of Prodromal States (CAPPS), which provides flexible opportunities for comprehensive assessment and innovative treatments for adolescents and young adults who are at elevated risk for psychosis. There is increasing evidence that earlier interventions can lead to improved long-term outcome for these youth, and our ASMI elective offers experience with some best practice interventions for youth with psychosis-risk symptoms.

Interns have the uniquely flexible opportunity to train on a variety of clinical activities within CAPPS, such as the facilitation of our youth resilience-based process group and/or our teen and parent skills groups, rooted in CBT and Mindfulness based cognitive therapy. We are also piloting a lifestyle intervention for at-risk teens. Groups run weekly for 60-90 min., typically in the evenings. Additional optional elective opportunities include shadowing and delivery of our gold standard psychosis-risk diagnostic assessment interviews (SIPS, PSYCHS), participation in weekly case consultation and monthly didactic series, and/or carrying individual therapy or family psychoeducation cases with CAPPS adolescents and young adults. Opportunities are available to conduct clinical assessment and treatment in both English and Spanish.

#### **HOURS PER WEEK:**



3-5 (flexible)

\*Note: Interns may also inquire about visiting CAPPs outside a formal elective, such as attending a team meeting or shadowing an assessment.

**DURATION OF ELECTIVE:**

4-6 months

**DAY, TIME AND LOCATION:**

CAPPs is located on the 2nd floor of the Semel Institute

Multiple groups run weekly, typically in the early evening (days & times tbd)

Supervision for elective interns: 30 min. pre-group and 1 hr. worked into your schedule

Optional meetings: Monday morning didactics (monthly) & clinical team supervision (weekly)

M-F opportunities to shadow psychosis-risk assessments

**DIVERSITY TRAINING:**

ASMI clients are diverse in terms of ethnicity/race, SES, religion, gender identity, nationality, acculturation, and sexual orientation. Diversity and cultural competency are core values of our program, and we strive to honor the backgrounds of our clients. Towards this end we have recruited diverse staff and trainees and consistently work to ensure that we are welcoming to people from all backgrounds. We expect that trainees will be open to working with clients representing different values, cultural experiences, and lifestyles than they have. Multicultural training starts during orientation and is woven into all aspects of training throughout the year. We train interns in multicultural identity development models and in thinking in a culturally competent way, rather than encouraging them to apply group-level information in stereotyped fashion. We use supervision to emphasize cultural humility to trainees and to assist them in identifying and working through areas of bias and blind spots. Trainees are encouraged to self-explore and reflect on their own multicultural identity and how that impacts their clinical interpretations and approach to their cases. Trainees are also assisted in sensitively communicating with clients about individual, family, and cultural identities, strengths and differences, and core personal values.

**FACULTY AND STAFF:**

Carrie Bearden, Ph.D., Program Director

Jamie Zinberg, M.A., Administrative and Psychosocial Treatment Director

Laura Adery, Ph.D., Associate Clinical Director, Treatment and Assessment Supervisor

Danielle Denenny, Ph.D., Group and Family Treatment Supervisor

**SUPERVISION PROVIDED:**

Format: Direct & Videotape Observation

Days & Times: Group supervision 1.5 hours per week (primary); also, by arrangement

Names of Supervisors: Carrie Bearden, Ph.D., Laura Adery, Ph.D., Danielle Denenny, Ph.D.

## Child and Adolescent Mood Disorders Program (CHAMP)

**PROGRAM DESCRIPTION:**

The CHAMP Clinic is a UCLA program that focuses on differential diagnosis and treatment of pediatric mood disorders, including bipolar disorder and major depression. The CHAMP Clinic involves three components: comprehensive diagnostic assessment of pediatric illness, pharmacological treatment, and psychological treatment.

The Clinic sees many patients with complicated and highly comorbid clinical presentations and focuses on providing a comprehensive differential diagnostic evaluation, using the "Kiddie" Schedule

for Affective Disorders and Schizophrenia (K-SADS) as a format. Under faculty supervision, trainees take lead roles in conducting these evaluations and receive supervision in differential diagnosis.

CHAMP is one of the few rotations where one can get concentrated training in family therapy. Family treatment is manual-guided, evidence-based, and relatively brief (e.g., up to 12 sessions). It is based primarily on the family-focused therapy (FFT) model of care, which is both strategic and psychoeducational in orientation. Mood and behavior management techniques are used to teach families and children effective communication and problem-solving skills. Psychoeducation is used to teach coping skills for managing mood episodes (e.g., manic episodes of bipolar disorder) and prevent future episodes. Often, strategic or structural family therapy techniques are included (e.g., modifying dysfunctional interactions, strengthening alliances between family members). Supervision involves live observation of family intervention sessions via video or Zoom with a team that includes three experienced licensed clinical psychologists.

Medication backup for patients is provided by our child psychiatrists, Drs. Horstmann, Suddath and Zanko, and child psychiatry fellows under their supervision. Psychology trainees gain exposure to psychopharmacological interventions through the co-management of patients with mood disorders who require medication as well as psychological treatments.

CHAMP is a good way to get experience with diagnostic assessment, family therapy or both for adolescents and children with mood disorders, experience which will be essential to future clinical practice

**DAY, TIME, AND LOCATION:**

Mondays 12 pm - 6pm Semel, Room A8-256

Interns may select either the assessment or therapy elective within the clinic, or they may elect both. The assessment elective (including supervision) runs from 12-2:15 pm and the therapy elective (including supervision) runs from 2:15pm-6pm. Clinic rounds are Monday 1:45 pm – 2:30 p.m.

**HOURS PER WEEK:**

6.0 (assessment and therapy) or 3.5 (therapy only)

**DURATION OF ELECTIVE:**

6 months

**FACULTY AND STAFF:**

David Miklowitz, Ph.D.

Patricia Walshaw, Ph.D.

Sarah Marvin, Ph.D.

Alissa Ellis, Ph.D.

Angus Strachan, Ph.D.

Elizabeth Horstmann, M.D.

Robert Suddath, M.D.

Cassidy Zanko, M.D.

**TRAINING PROVIDED:**

Trainees should expect to have 3-4 assessments during the assessment elective. The therapy elective includes family therapy sessions, group supervision, and whenever possible, observing others' sessions.

The commitment for either option is 6 months. Family therapy trainees should expect to see 2 patients per week either as primary therapist or co-therapist, with 'real-time' group supervision provided before and after (and sometimes even during) sessions. Individual supervision is provided during or outside of clinic hours on an as-needed basis.

#### **DIVERSITY TRAINING:**

Patients at CHAMP represent a diverse population in terms of ethnic, gender identity, religion, and socioeconomic background. Trainees receive instruction and direct supervision in considering how diversity factors not only impact access to and use of care but also how this plays a role in both developing a differential diagnosis and case formulation and a treatment plan. Specific discussion occurs regarding how the identity of the patient and family and their culture plays a role in their beliefs about the causes and treatment of mental health issues and the use of DSM diagnostic terminology. Supervision is provided on how to incorporate one's knowledge and understanding of culture into providing feedback in a sensitive and effective manner that would benefit the family. As family therapy is a focus in CHAMP, intergenerational cultural factors and levels of assimilation often play a role in approach to treatment (we have many families where the child/adolescent is a first-generation American with parents from another country). Often, we see adolescents with gender identity concerns. Supervision is provided around the impact of the trainee's and supervisor's own identities and how these play a role in our approach to patients and potential biases that may arise.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Videotape, Case Presentation

**Format:** Group

**Hours Per Week:** 3.5 group

**Days and Times:** Monday 2:30 – 6:00 PM

**Names of Supervisor(s):** David Miklowitz, Sarah Marvin, Patty Walshaw, Alissa Ellis, Angus Strachan, and Elizabeth Horstmann

## Child and Adolescent OCD Intensive Outpatient Program (IOP)

#### **PROGRAM DESCRIPTION:**

The UCLA Pediatric OCD IOP provides in depth evidence-based treatment for youth ages 5 to 17 with severe obsessive-compulsive disorder. Our patient population primarily includes youths who either have failed outpatient care, need additional treatment following step-down from inpatient or residential treatment, or have traveled from an area where appropriate treatment is not available. Youths also often present with diagnostic co-morbidities, including anxiety, depression, externalizing problems, and autism spectrum disorder. Youths and their primary caregiver attend program four afternoons per week for intensive individual and group therapy sessions. Primary treatment modalities include Exposure & Response Prevention (ERP), a specialized form of cognitive behavioral therapy, and mindfulness. Additional treatment techniques include anxiety management, family therapy, and parent and patient psychoeducation.

#### **DAY, TIME, AND LOCATION:**

One afternoon Tuesday, Wednesday, or Thursday, 1:30-5:00pm  
300 Medical Plaza, Rm. 1315

#### **HOURS PER WEEK:**

**DURATION:**

6 months

**FACULTY AND STAFF:**

Sisi Guo, PhD, Director

**TRAINING PROVIDED:**

Interns who select this elective placement participate on one afternoon per week (1:30–5:00pm; Tuesday, Wednesday, or Thursday). The commitment is either 4 or 6 months. It is recommended that Interns also participate in our hospital treatment rounds on Mondays (10:30am–12:00pm). The time commitment for this elective does not exceed 5 hours per week. Interns are fully integrated into the treatment team, and participate in co-leading treatment groups, and both group and individual therapy work with patients. Interns are able to work with different youths on different days, depending on program census. Interns are not responsible for case management. This placement provides real-time supervision, training in working as part of a multidisciplinary team in a hospital-based intensive outpatient program, and advanced skills in ERP and mindfulness implementation. Interns selecting this rotation should have previous clinical experience with child CBT.

**DIVERSITY TRAINING:**

The OCD IOP team assesses and intensively treats a youth patient population from across the state and country characterized by a wide range of diversity including but not limited to race, culture, ethnicity, religion, and socioeconomic status. Therefore, we prioritize the integration of diversity training into all aspects of the rotation experience. This includes didactics such as relevant readings, talks and consultation with professionals with expertise in salient domains (e.g., gender studies, Latino mental health etc.). Experiential instruction in diversity issues is addressed through a collaborative team-based approach to supervision, which allows for in-depth case conceptualization, assessment and treatment planning that integrates the diverse perspectives of the patient, family, and therapist. The intensive nature of this training experience includes daily live supervision, which allows real time opportunity to address diversity factors that may shape and influence child and family outcomes. Throughout their training experience, trainees are encouraged to synthesize their knowledge base in empirically supported interventions with cultural competency to effectively serve the needs of their patients and families.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 5 hours (1 hour of individual, 1 hour of group supervision)

**Days and Times:** Monday 10:30-12pm (group rounds) and one afternoon per week (Tuesday – Thursday 1:30 – 5pm)

**Names of Supervisor(s):** Sisi Guo, Ph.D., Erika Nurmi, M.D.

# Child and Adult Neurodevelopmental Clinic (CAN): Multidisciplinary and High Complexity Evaluations and Treatments

## **DESCRIPTION:**

This elective provides an opportunity to gain experience and familiarity with people with neurodevelopmental conditions, including autism spectrum disorder, and genetic conditions through a 4-month commitment for assessment training as part of our comprehensive assessment team (also involves presenting at our multidisciplinary case conference) or a 6-month commitment for treatment cases—group treatment and/or individual treatments. Caseload can be discussed and tailored to the needs of the trainee.

## **DAY, TIME AND LOCATION:**

Day, time and location in 300 Medical Plaza vary depending on options chosen

## **HOURS PER WEEK:**

- Assessment: 6 hours in total; 4-month rotation:

Conduct assessment in the morning for one day on either Mon, Tue, Wed, or Fri, 9-12 AM. Attend multidisciplinary team case conference on Thursday from 11:30 to 12:30 PM for (1 hour) to present your case. 1 hour for report writing. 1 hour for supervision.

- Treatment: 3.5 hours in total (maximum); 6-month rotation for individual therapy and 4-month rotation for group therapy. Treatment occurs in the afternoon and the day of the week varies each rotation.

1 hour for individual therapy or 1.5 hours for group therapy. 1 hour for supervision. 1 hour for collateral contacts.

Group treatments include:

- (1) Teens with ASD coping skills group (16 sessions, 4-5:30 PM)
- (2) Parent Support Group: Education and Support Group for Parents of Children Recently Diagnosed with Autism Spectrum Disorder (8 sessions, 4-5 PM)
- (3) Enhancing independence group for young adults with ASD (16 sessions, 4-5:30 PM)

Individual therapy is scheduled in the afternoon depending on availability of family, trainee, and supervisor.

## **DURATION OF ELECTIVE:**

Flexible, 4 - 6 months

## **FACULTY AND STAFF:**

Amanda Gulsrud, Ph.D.

Nicole McDonald, Ph.D.

Patricia Renno, PhD

Medical Director: James McCracken, M.D.

## **TRAINING PROVIDED:**

Assessment: The CAN Clinic provides multidisciplinary assessment and consultation in a collaborative environment to evaluate complex cases of individuals (e.g., co-occurring medical or psychological conditions) with ASD, related neurodevelopmental, or genetic conditions across the ages from young children to adults. The team consists of clinical psychologists, child and adolescent psychiatrists, and child neurologists with additional professionals in the field to consult as necessary. Assessments are based on best practice standards and incorporating diagnostic and treatment considerations based on current research in the field. Trainees will work with individuals and their families in a number of capacities such as conducting intakes and providing feedbacks. Assessments include cognitive, diagnostic (this may include autism diagnostic measures such as the ADOS-2), neuropsychological, achievement, projective, and interpreting informant reports.

Treatment: Training in treatments that are based on evidence-based practices (e.g., CBT, social skills treatments, and naturalistic developmental behavioral interventions) in individuals with ASD is available. Treatments are provided in individual format with parent-training components. The range of presenting issues includes co-occurring emotion regulation difficulties (e.g., comorbid anxiety, depression, behavioral concerns) and ASD related symptoms (e.g., rigid thinking, social skills impairments), as well as the overlap between these two areas.

The following opportunities for group-based treatments are also available:

- **Enhancing Independence for Young Adults Group** (16 sessions). For young adults with ASD to enhance their daily living skills in the home and the community in a group format.
- **Parent Support Group: Education and Support Group for Parents of Children Recently Diagnosed with Autism Spectrum Disorder** (8 sessions). An 8-week education series for parents of children recently diagnosed with autism spectrum disorder (ASD). This group is designed to both inform and support parents in learning about ASD, evidence-based strategies and interventions, and navigating pertinent community resources.
- **Teen Coping Skills Group** (16 sessions). For adolescents with autism spectrum disorder with intact verbal abilities experiencing depression and/or anxiety.

#### **DIVERSITY TRAINING:**

The CAN Clinic serves clients from diverse racial/ethnic, socioeconomic, and cultural backgrounds. Families visit the clinic from the local community, as well as distant national and international locations. Trainees are provided with opportunities to work with clients who vary in age, gender, family composition, presenting problem, and language and cultural background. Multicultural training, including discussion of the presentation of ASD and developmental disabilities in different cultural and family contexts, is integrated throughout the training year. During individual supervision, trainees are encouraged to consider cultural, developmental, and familial factors that may be contributing to the client's presentation, as well as the impact of the trainee's own multicultural identity in their response to families. Specific guidance is provided in how to sensitively communicate assessment results, diagnoses, and recommendations to families from diverse backgrounds. In addition, discussions during multidisciplinary team case conference presentations and supervision routinely take into account issues of diversity and cultural considerations. Didactic lessons on these issues are also provided (e.g., gender diversity), and training and experience in working with interpreters is available.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Videotape and Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 3-6 Hours per week depending on evaluation or therapy focus (1 hour of individual, 1 hour of group)

**Days and Times:** Flexible M-F 9 AM – 5 PM

**Names of Supervisor(s):** Patricia Renno, PhD, Nicole McDonald, PhD, Amanda Gulsrud, PhD

## Child OCD, Anxiety, and Tic Disorders Program

### **PROGRAM DESCRIPTION:**

The Child OCD, Anxiety, and Tic Disorders Program specializes in the evaluation and evidence-based treatment of children and adolescents with OCD, anxiety, tic, and body-focused repetitive behavior (e.g., trichotillomania, skin picking) disorders. **DAY, TIME, AND LOCATION:**

Mondays 1-6 pm

300 Medical Plaza, Room 1208

### **HOURS PER WEEK:**

6.5

### **HOURS PER WEEK:**

6 months

### **FACULTY AND STAFF:**

John Piacentini, Ph.D.

Emily Ricketts, Ph.D.

Julia Cox, Ph.D.

Michael Treanor, Ph.D.

James McCracken, M.D.

### **TRAINING PROVIDED:**

Treatment is typically manual-guided, relatively brief in nature, and based on cognitive behavioral techniques. Additional anxiety management techniques and family interventions are used to enhance adherence and strengthen and maintain treatment gains. Medication backup for patients as needed is provided for in Clinic, by child psychiatry trainees under the supervision of Drs. McCracken. Psychology trainees gain exposure to psychopharmacological interventions for OCD, anxiety, and tic disorders through the co-management of patients requiring this combined treatment. A structured assessment battery is administered pre- and post-treatment allowing for the systematic evaluation of treatment outcome.

In addition to ongoing therapy, the Program also provides comprehensive diagnostic evaluations on a consultative basis to youngsters with typically complicated or highly comorbid clinical presentations. Under faculty supervision, trainees have the opportunity to take lead roles in conducting these evaluations. Treatment manuals for some of the disorders seen in clinic are

provided to trainees at the start of the rotation.

The first 1-2 hours of clinic are spent in: 1) didactic instruction in the assessment and treatment of OCD, anxiety, tics, body-focused repetitive behaviors, and co-occurring problems, and 2) group supervision for ongoing clinic cases. The remainder of time is spent delivering clinical care to patients. Trainees are expected to carry 2-3 cases at any one time along with occasional 1-2 visit diagnostic consultations. Each session is observed by faculty (and available trainees) via a one-way mirror. Additional real-time supervision and instruction is provided during and between sessions. Individual supervision is provided outside of regular clinic hours on an as needed basis. The total time commitment is approximately 6.5 hours per week.

#### **DIVERSITY TRAINING:**

Patients and families seen in COC clinic represent considerable diversity with regard to racial/ethnic, acculturative, socioeconomic, and religious status as well as sexual identity/gender orientation. Issues of diversity are addressed in several ways. Trainees receive specific didactic instruction and experiential practice in sensitively and appropriately querying factors related to diversity during assessment, integrating these findings into case conceptualization, and subsequently integrating any relevant factors into treatment and discussing how these factors may play a role with our patients and their parents. Didactic instruction includes formal readings and related discussion (e.g., how a family's religious practices may influence a patient's scrupulosity OCD symptoms). Experiential practice includes participating in treatment rounds, observing, and being shadowed in the conduct of assessment and intervention, and participation in team-based treatment planning. When relevant to individual youths/families, trainees also participate in the practice of cultural sensitivity (e.g., use of translators when parents prefer to speak a non-English language, consultation with experts/leaders in the relevant area [such as religious leaders], discussions with parents about their cultural practices and how the child's behavior may fit within or deviate from typical practice or beliefs, etc.). By the end of the training year, trainees demonstrate an understanding of and sensitivity to diversity issues in the assessment and treatment of pediatric anxiety-related disorders, as well as awareness of one's own cultural and ethnic background and its potential impact on this work.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 6 (1 hour for group, 10 mins per individual trainee per week)

**Days and Times:** Mondays 1-6pm plus 1 hr. prep/charting/patient calls

**Names of Supervisor(s):** John Piacentini, PhD ABPP, Emily Ricketts, PhD, Julia Cox, PhD, Michael Treanor, PhD, James McCracken, MD

## **UCLA EMPWR Program for LGBTQ Mental Health**

#### **PROGRAM DESCRIPTION:**

The UCLA EMPWR ("empower") Program provides specialized psychotherapeutic interventions to LGBTQ adults, youth, and their families dealing with stress and/or trauma in a safe and affirming treatment setting. Specialized individual, family, and group therapies build on personal strengths, foster healthy identity formation, and mitigate the consequences of stressful and/or traumatic experiences. The EMPWR Program implements a multidisciplinary model, closely integrating psychology and psychopharmacology training. The rotation is hosted at the UCLA Stress, Trauma, and



Resilience (STAR) Clinic.

Examples of common issues addressed:

- Support around sexual orientation and/or gender identity development
- Recovery from trauma, bullying, and/or discrimination
- Exploration of social and/or medical transitions

**DAY, TIME, AND LOCATION:**

Team meeting & didactics: Wednesdays 11:30 AM – 12:30 PM

Clinic: Tuesdays 9AM-12PM, Wednesdays 9AM-5PM, Thursdays 9AM-5PM

Group: Wednesdays 5:30-6:30PM (8-week sessions)

A Floor, Semel Institute for Neuroscience

**HOURS PER WEEK:**

3-6 hours

**DURATION OF ELECTIVE:**

6 months

**FACULTY & SUPERVISORS:**

Natalia Ramos, MD

Elizabeth Ollen, PhD

Jeanne Miranda, PhD

**TRAINING PROVIDED:**

The elective offers trainees the opportunity to gain specialized training in evaluating and treating LGBTQ youth within a multidisciplinary (psychology/psychiatry) team led by experts in trauma, resilience, and LGBTQ issues. Trainees will conduct comprehensive evaluations of clients presenting with complex psychiatric and psychosocial needs. Trainees will deliver direct patient care under attending supervision, receive weekly supervision, and participate in a weekly team meeting that combines group supervision and didactics pertaining to the field's established best practices for affirming LGBTQ care, sexuality and gender related minority stress, and trauma. Trainees will also expand their knowledge of psychopharmacological management of anxiety, depression, and post-traumatic stress disorder.

Individual psychotherapeutic interventions offered include trauma-focused cognitive behavioral therapy (TF-CBT), cognitive behavioral therapy (CBT) for anxiety and depression, acceptance and commitment therapy (ACT), and dialectical behavioral therapy (DBT) skills training for improving emotion regulation. Structured family interventions include Families Overcoming Under Stress (FOCUS), a brief, 8-session, evidence-based intervention to reduce psychosocial stress and improve functioning and resilience within the family system for LGBTQ teens who are experiencing mental health symptoms.

The elective also offers the unique opportunity to co-facilitate one of the Resilience Classes: the LGBTQ Teen Resilience Skills Group or the Parent Resilience Class. The teen group teaches

tangible CBT skills to foster resilience and improve functioning in stressed youth (ages 12-17) over eight weeks. The parent group provides psychoeducation about identity, CBT skills, and parenting strategies applied to parenting LGBTQ youth to increase overall family support of teens' identities. Sessions are co-facilitated with an experienced group leader and directly supervised by attendings, who also provide individual feedback. Group co-facilitation is optional for this elective.

For more information, contact [EMPWR@mednet.ucla.edu](mailto:EMPWR@mednet.ucla.edu)

#### **DIVERSITY TRAINING:**

The UCLA EMPWR ("empower") Program provides specialized psychotherapeutic interventions to LGBTQ youth, adults, and families dealing with stress and/or trauma in a safe and affirming treatment setting. The rotation offers trainees the opportunity to gain specialized training in evaluating and treating gender and sexual minority patients within a multidisciplinary (psychology/psychiatry) team led by experts in trauma, resilience, and LGBTQ issues. Specialized individual, family, and group therapies build on personal strengths, foster healthy identity formation, and mitigate the consequences of stressful and/or traumatic experiences. Common issues addressed include support around sexual orientation and/or gender identity development, recovery from trauma, bullying, and/or discrimination, and exploration of social and/or medical transitions. Patients often present from around the state, affording trainees additional opportunities to work with patients from myriad backgrounds. Trainees deliver direct patient care under attending supervision, receive weekly supervision, and participate in a weekly team meeting that combines group supervision and didactics pertaining to the field's established best practices for affirming LGBTQ care, sexuality and gender related minority stress, and trauma. The elective also offers the unique opportunity to co-facilitate the Teen Resilience Skills Class and Parent/Caregiver Resilience Class.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 3-6 (1 hour of group, 10-15 minutes of individual per trainee)

**Days and Times:** Group supervision and didactics: Thursdays 9:30-10:30AM; Individual and case supervision: Wednesdays 9AM-5PM, Tuesdays 9AM-12PM and Thursday 9AM-5PM; Group therapy: Wednesdays 5:30-6:30PM (24 weeks/year)

**Names of Supervisor(s):** Elizabeth Ollen, PhD and Natalia Ramos, MD

## Family Stress, Trauma and Resilience Clinic (STAR)

#### **PROGRAM DESCRIPTION:**

The Family Stress, Trauma and Resilience (STAR) Clinic elective is designed to provide trainees with an introduction to traumatized children and their families, with an emphasis on children who are currently or have previously undergone medical traumas (e.g., organ transplant, chronic invasive medical treatment) or other community or family traumas.

#### **DAY, TIME, AND LOCATION:**

Tuesday/Thursday between 10am and 5pm  
Semel, Rm. A8-221

**HOURS PER WEEK:**

5

**DURATION OF ELECTIVE:**

6 months

**FACULTY AND STAFF:**

Catherine Mogil Psy.D.  
Blanca Orellana Ph.D.  
Lauren Marlotte, Psy.D.

**TRAINING PROVIDED:**

The specific goals for trainees are to develop proficiency in the assessment, diagnosis, and brief treatment of traumatized children, adolescents, and their families within a developmental framework. To achieve this end, trainees will be exposed to various experts who will present on diagnostic, research, and intervention issues relevant to traumatized children and families. In addition, it is expected that, with the supervision of the clinic team, participants will evaluate, diagnose, and provide treatment recommendations to families and children. The clinic team will utilize resources and expertise from the UCLA Trauma Psychiatry team as well as the UCLA-Duke National Center for Child Traumatic Stress.

Interns completing the STAR elective commit to at least 5 hours per week on either Tuesdays or Thursdays between 10am–5pm and alternating STAR didactics and Child Rounds on Wednesday mornings. Interns may opt to participate in any of the following clinical activities: 1) Trauma-informed assessment and therapy for STAR patients; 2) Co-facilitation of groups on Tuesday evenings (Super-Parenting Group or Family Trauma Group) and/or 3) Rotation through the Neonatal Intensive Care Unit (NICU), as part of the Family Development Program (FDP) where interns provide consultations and therapy to caregivers, with an infant born in the NICU (days are variable). Interns doing an elective are expected to carry 1-2 cases throughout their rotation. Individual supervision is provided during or outside of clinic hours on an as needed basis. The elective is a 6-month commitment.

**DIVERSITY TRAINING:**

The NFRC-Family STAR Clinic has a strong training program that is committed to promoting a culture of inclusion and appreciation for diversity. We strive to support trainees across all areas of diversity including (but not limited to) race/ethnicity, gender, religion, gender identity, language, and socioeconomic status in order to expand cultural awareness and sensitivity, as well as to enrich the services we provide to the increasingly diverse populations at UCLA. Training is woven into various aspects of the training experience. Throughout the year STAR Seminar Rounds hosts experts/speakers in the area of child and family trauma to discuss important topics related to the field, including prevention and intervention, diversity, cultural awareness and sensitivity, as well as best practices working with diverse populations (e.g., LGBTQ families, foster/adoptive families, and underserved populations). Trainees are encouraged to engage in reflective conversations about their cultural identity, personal biases, attitudes and values, in both, individual and group supervision, as well as during multidisciplinary team case conferences. In addition, cultural exploration is encouraged in all aspects of case conceptualization to determine how cultural aspects may play a role in symptom

presentation, parental reactions, as well as how to incorporate these important factors into diagnosis, assessment and treatment. Trainees are exposed to reading materials and training in working with interpreters, in order to meet the linguistic needs of patients.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 5 (1 hour of group, 1 hour of individual)

**Days and Times:** Tuesdays or Thursdays between 10 AM – 5 PM

**Names of Supervisor(s):** Blanca Orellana, Ph.D.; Nastassia Hajal, Ph.D.; Catherine Mogil, Psy.D.

## Family Therapy Clinic

**PROGRAM DESCRIPTION**

The Family Therapy Clinic focuses on treatment and training in Family Therapy assessment, consultation, and ongoing outpatient psychotherapy. It provides weekly systemic strength-focused treatment to families of children and adolescents with a wide range of diagnoses. Patients are referred from the community or after having gone through one of the inpatient or specialized outpatient programs at UCLA (such as those for anxiety or mood disorders) when more complex family dynamics appear.

The Structural Integrative Family Therapy approach utilized is an integration of Structurally focused family therapy with brief attachment-based experiential and emotion focused psychodynamic approaches. Trainees receive ongoing training in the theories and techniques behind this approach through live supervision, readings, and case discussions.

**DAY, TIME, AND LOCATION:**

Tuesdays 2:30pm-6pm

Zoom (currently via Zoom until further notice, then: 300 Medical Plaza, Room 1214)

**HOURS PER WEEK:**

4 hrs.

**DURATION OF ELECTIVE:**

6 months

**FACULTY & STAFF:**

Veronica Barenstein, PhD

**TRAINING PROVIDED:**

This elective aims at helping interdisciplinary trainees shift their mindset and expand their therapeutic range to include a systemic focus in their thinking and in their interventions regardless of the presenting problem. Family members' interdependence is highlighted, and interventions have a relational focus.

Trainees who are interested in learning Dr. Barenstein's Structurally-informed family therapy approach to assessment and treatment (anchored in her training at the Minuchin Center for the Family and with Salvador Minuchin), can explore it as a primary treatment to reduce or effectively eliminate individual

symptoms. They can learn to use family therapy as the main intervention to produce change, in addition to employing it as an adjunct to other approaches.

Trainees will carry at least one family and will conduct a systemic assessment and weekly family therapy with live one-way mirror supervision including real-time intervention suggestions and consultations as well as pre- and post-session supervision and theory discussion during group and as needed. In addition, they will participate in ongoing live observation and discussion with the supervisor of other trainees' family therapy cases. The clinic begins with 1 hour of supervision focused on the ongoing cases including didactics and theory discussion geared both to the specific needs of the cases being treated and to ongoing training in the Structural Integrative Family Therapy approach. In addition, there is an ongoing focus on stretching each trainee's therapeutic range.

### **DIVERSITY TRAINING:**

This elective offers the unique opportunity to enter cases through a systemic lens regardless of the identified patient and diagnosis. At the core of a systemic view is the idea of placing the presenting problem in its context, not only in terms of the family dynamics and developmental stages but also in terms of the socio-cultural context and stressors. A truly systemic approach must include an awareness of the larger context in which our patients' problems have emerged as well as an exploration and acknowledgment of ways in which this context may contribute to maintaining the problem or shape the patients' attempted solutions. An intersectional view of culture which includes ethnicity, nationality, religion, gender identity, sexual orientation, and socio-economic status, among other things, is always a part of the discussion during supervision, case conceptualization and treatment planning. In addition, a central belief of this strength-focused approach is that the therapy is co-constructed and, if we help them get unstuck, patients will develop their own solutions which will reflect their own culture and values. During supervision, the role of the therapist and the power imbalance inherent in this process is continuously examined with attention to increasing trainees' awareness of how the therapist's own culture and values may unwittingly impact the treatment when left unexamined.

### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation & Live One-Way Mirror Supervision of every session, periodic in-session live consultations by Supervisor, Case Presentation & Discussion, tape reviews

**Format:** Group discussion & group observation, Individual supervision as needed

**Hours Per Week:** 3-4 (1 hour of group, 10-15 minutes of individual per trainee)

**Days and Times:** Tuesdays 2:30pm to 6pm

**Names of Supervisor(s):** Veronica Barenstein, Ph.D.

## **FOCUS-EC Intervention**

### **Program Description:**

This elective provides the opportunity to gain experience with and provide treatment for families with a preschool or Kindergarten aged child (3-6 y.o.). The Families OverComing Under Stress - Early Childhood (FOCUS-EC) Program is a strengths-based, brief, manualized evidence-based preventive intervention for families who have experienced trauma. It emphasizes positive parent/caregiver-child interactions, caregiver wellbeing & reflective functioning, early developmental guidance, child learning and self-expression through play, and healthy behavior management. FOCUS-EC is designed to reduce psychosocial stress and improve functioning and resilience within the family system. In this elective, interns would serve as a clinician/interventionist on one of two research studies:

- (1) an RCT on the prevention of the intergenerational transmission of trauma in families in which at least one parent/caregiver experienced trauma in their own childhood
- (2) an open trial in which the feasibility and acceptability of a Spanish language version of FOCUS is being tested for the first time

**Day, Time and Location:**

Intervention Sessions: Each trainee will carry a caseload of 1-2 families at a time. Day and time of intervention sessions (all virtual) will be flexible, coordinated between the trainee and supervisor.

Group Supervision: One hour per week; day/time is decided on group availability. Thirty minutes are with all FOCUS-EC interventionists in English. For the other thirty minutes, interventionists break into two groups to receive supervision in English or in Spanish.

\*\*\*Note: Interns interested in participating in this elective at any time during the 2022-2023 training year will be required to attend a full-day FOCUS-EC intervention training that will take place in mid- to late-August 2022 (exact day/time TBD).

**Hours Per Week:**

4-6 hours

**Duration of Elective:**

4-6 months

**Faculty and Staff:**

Nastassia Hajal, Ph.D., Co-director and Co-Principal Investigator

Blanca Orellana, PhD., Co-director & Co-Principal Investigator

Galen McNeil, Ph.D.

**Training Provided:**

This elective provides interns with the opportunity to develop proficiency in providing FOCUS-EC – a 6 module intervention which includes psychoeducation on trauma and trauma reminders, emotion regulation skills, a narrative timeline and reflective parenting, parent training skills for behavior management, and live in-ear play coaching with parent and child together. For Spanish speakers, there is the opportunity to learn how to conduct this intervention and receive supervision in Spanish. Training also includes exposure to clinical research (including a randomized control trial as part of a K-Award and a pilot open trial). Because the intervention is provided as part of a research study, it is provided at no cost to participants and without the need for insurance allowing for increased access to services and greater financial diversity.

**Supervision Provided:**

Method of Supervision: Direct Observation, Video review, and Case Presentation

Format: Individual and Group

Hours Per Week: 4 (1 hour of group, 1 hour of individual)

Name of Supervisors(s): Nastassia Hajal, Ph.D., Galen McNeil, Ph.D., Blanca Orellana, Ph.D.

## FOCUS-EC Research (EEG)

**PROGRAM DESCRIPTION:**

This elective provides the opportunity to gain experience conducting EEG assessments and analyzing EEG data as part of a randomized control trial for parents with a preschool age child who experienced trauma in their own childhood. EEG is a noninvasive technique that measures electrical activity in the brain through electrodes placed over the scalp. This technique provides information about the timing and stages of stimulus processing. Prior research has linked patterns of brain activity measured via EEG to emotional processing, parenting behavior, and psychopathology.

**STUDY aims to include:**

- (1) examining correlates of parents' neurophysiological responses to emotionally evocative child stimuli, including post-traumatic stress symptoms, parenting behaviors, and self-reported emotion and coping;
- (2) examining brain networks involved in parent emotion regulation and their relations with coping, post-traumatic stress symptoms and parenting; and
- (3) examining neural correlates of behavioral change in response to a trauma-informed intervention designed to promote parental emotion regulation.

### **Day, Time, and Location**

Timing: Flexible—EEG data processing can be done on interns' own time, and EEG assessments are scheduled based on participant availability.

Supervision: Weekly meetings with supervisor for data processing (scheduled based on supervisor and trainee availability). Co-facilitation with supervisor for EEG data collection.

Location: Semel A7-454

### **Hours Per Week:**

3-6 hours

### **Duration of Elective:**

6 months

### **Faculty and Staff:**

Nastassia Hajal, Ph.D., Director, and Principal Investigator

Sierra Kuzava, Ph.D.,

### **Training Provided:**

This elective provides interns with the opportunity to develop proficiency in conducting EEG research including:

- Collecting EEG data from adult participants, including preparation and placement of electrodes, capturing a 3-D head map of precise electrode locations, reading data in real-time to assess for quality of signal, and administering computerized behavior tasks
- Learning software used for stimulus presentation and EEG data collection
- Experience cleaning and processing data in MATLAB and EEGLAB.
- Potential opportunities to participate in data analysis and presentation or manuscript preparation, depending on stage of study.

Training also includes exposure to working on a randomized control trial as part of a K-Award from NIH. No prior EEG experience needed.

### **Supervision Provided:**

Method of Supervision: Co-facilitation of assessments with supervisor; weekly lab or individual meetings

Format: Individual and Group

Hours per week: 3-6 (1 hour group, 1 hour individual)

**Name of Supervisors(s):** Nastassia Hajal, Ph.D., Sierra Kuzava, Ph.D.

## **UCLA Fit for Healthy Weight Clinic**

### **PROGRAM DESCRIPTION:**

The mission of the UCLA Fit for Healthy Weight Program ([www.fitprogram.ucla.edu](http://www.fitprogram.ucla.edu)) is to provide comprehensive promotion of healthy eating, physical activity, psychosocial wellbeing (psychological, social, familial, and educational), and overall wellness for children and adolescents and their families. Our goal is to provide comprehensive care to prevent and manage health complications associated with higher body weight among children and adolescents. We emphasize prevention and treatment both in the community and at UCLA with our multidisciplinary team comprised of a general pediatrician, medical and surgical subspecialists, a dietitian, and a psychologist.

Interns will serve as psychological consultants on the team, evaluating patients for any psychiatric, social, and familial contributors to obesity. Interns will be trained to complete focused psychiatric evaluations and provide brief interventions for the promotion of emotional wellness and sustainable behavioral change (e.g. goal setting, motivation for health behavior change, etc). As the FIT clinic provides services to underserved, under-insured majority-minority population, this is an excellent training opportunity to learn how to work with families with a variety of psychosocial issues who are psychologically treatment-naïve. The training model provides interns with the opportunity to practice in an integrated, multidisciplinary setting and to learn about the medical and dietary management of overweight, diabetes and other medical complications. Interns will also get the opportunity to shadow psychiatric evaluations of adolescents pursuing bariatric surgery.

**DAY, TIME AND LOCATION:**

Clinic: Tuesdays 1:00-5:30pm  
300 UCLA Medical Plaza, Suite 3300

**HOURS PER WEEK:**

4.5

**DURATION OF ELECTIVE:**

3-6 months

**FACULTY:**

Natacha Emerson, PhD

**TRAINING PROVIDED:**

On-site participation conducting a multidisciplinary behavioral intervention for children and adolescents and their families. No previous experience in behavioral techniques or participation in a multidisciplinary clinic is necessary.

**DIVERSITY TRAINING:**

Children and adolescents in the greater Los Angeles area are our primary population. Thus, patients are diverse in terms of socioeconomic status, racial and ethnic identity, as well as gender identity and sexual orientation. Many families have public insurance plans like MediCal, so sensitivity to referrals in the community and understanding access to care is important. Diversity training is conducted within the practicum experience and integrated throughout the training experience. Trainees will also be introduced to the concept of the medical term "obesity" and the discrimination towards those in larger bodies being related to racism and classism. Weight stigma and its detrimental relationship to health and wellness will also be taught to trainees. Trainees will be encouraged to examine their own fat-phobia and reflect upon institutionalized weight biases with a focus on how these biases affect BIPOC individuals disproportionately.



**SUPERVISION PROVIDED:**

**Method of Supervision:** Case Presentation

**Format:** Individual

**Hours Per Week:** 4.5 (1 hour of group, 1 hour of individual)

**Days and Times:** In clinic

**Names of Supervisor(s):** Natacha Emerson, PhD; plus attending pediatricians and registered dietitians are available for consult.

For more information and to sign up for this elective, please contact Natacha Emerson, PhD: [ndemerson@mednet.ucla.edu](mailto:ndemerson@mednet.ucla.edu) or 310-794-8416.

## MOMS Clinic: Maternal Outpatient Mental Health Services

**PROGRAM DESCRIPTION**

The UCLA MOMS Clinic, part of the Department of OB-GYN, provides outpatient assessment and group-based intervention services to pregnant and postpartum patients who are referred by their OB-GYN for mental health issues. The rotation provides interns with specialized training in evaluating, diagnosing, and treating a wide range of perinatal mood disorders in a multidisciplinary team setting. Interns will assist with evaluating patients for perinatal mood disorders and providing psychoeducation, support, and treatment recommendations. Through the evaluation process, interns will be exposed to a number of unique considerations in the diagnosis and treatment of perinatal mood disorders, including unique symptom presentation, medical/prescribing considerations, attachment, and risk management. Interns may be asked to consult with providers in OB-GYN when there are mental health considerations in medical treatment. Interns will also facilitate a weekly process group, in which 8-12 patients are provided with the opportunity to share their pregnancy and postpartum experiences in a safe and validating environment. Finally, interns will participate in weekly individual supervision and didactics. Training resources include the Johns Hopkins National Curriculum in Reproductive Psychiatry and materials and expertise from the UCLA OB-GYN and Psychiatry Teams.

**DAY, TIME, AND LOCATION:**

- Assessment clinic: Tuesdays from 8-10 am
- Weekly Process Group: Day and Time TBD
- Didactics: Day and Time TBD

**HOURS PER WEEK:**

5-6 hrs.

**DURATION OF ELECTIVE:**

4- or 6-month rotations are available

**FACULTY & STAFF:**

Misty Richards, M.D., M.S.

**TRAINING PROVIDED:**

- Providing assessment, psychoeducation, and treatment recommendations to pregnant and postpartum patients
- Co-facilitating weekly process group
- Consultation with OB-GYN

#### **DIVERSITY TRAINING:**

UCLA OB-GYN treats patients from a wide range of races, ethnicities, socioeconomic status, sexual orientations, and religions. Cultural and diversity considerations are a core piece of our work and are integrated into supervision and didactics.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation & Individual/Group meeting

**Hours Per Week:** 3 (1 hour of group, 1 hour of individual)

**Days and Times:** TBD

**Names of Supervisor(s):** Misty Richards, M.D., M.S.

## Parent-Child Interaction Therapy (PCIT)

#### **PROGRAM DESCRIPTION:**

The Parent-Child Interaction Therapy (PCIT) elective is designed to provide trainees with an introduction to a parent-child dyadic intervention model for children and their families in efforts to improve the quality of parent-child relationships and to teach parenting skills necessary to manage behavioral challenges. Trainees will have opportunities to learn modulated behavioral intervention strategies for children who have experienced maltreatment, parent-child separation or challenges related to attention, neurodevelopmental, and/or behavioral issues, and trauma. PCIT will be delivered virtually and in person in clinic, community and home settings to help families generalize their skills across locations. The trainee will be taught via both observation and direct application of evidence-based practices regarding parent-child relationship enhancement strategies and compliance improvement skills using a co-therapy model.

#### **DAY, TIME AND LOCATION:**

Time: Fridays

- Didactics: 10am-11am Friday
- Case Conference: 11:00-11:30am Friday
- Clinic: 10am-3pm Friday (with flexibility to see patients outside of clinic hours on M-Th alongside of PCIT supervisor)

Location: Semel Institute, Floor A

For more information, contact [starclinic@mednet.ucla.edu](mailto:starclinic@mednet.ucla.edu) or coordinator, Autumn Campbell [afcambell@mednet.ucla.edu](mailto:afcambell@mednet.ucla.edu) / 310-825-7573

#### **HOURS PER WEEK:**

5

#### **DURATION OF ELECTIVE:**

6 months

### **FACULTY AND STAFF:**

Nicole Hisaka, Psy.D.  
Nicole McDonald Ph.D.  
Blanca Orellana Ph.D.  
Catherine Mogil Psy.D.

### **TRAINING PROVIDED:**

The specific goals for trainees are to develop proficiency in the assessment, diagnosis, and evidence-based treatment for children with behavioral challenges, ages 2-7, and their families within a parent-child dyadic framework. To achieve this, trainees will be exposed to experts who will present on diagnostic, research, and modulated intervention strategies and issues relevant to parent-child relationships and behavioral management. Additionally, trainees will have opportunities to learn effective strategies to strengthen parent-child dyads and omit severe behavioral challenges to children and families with trauma histories, neurodevelopmental and behavioral disorders, and parent-child relationship disruptions. In addition, it is expected that, with the supervision of the clinic team, participants will evaluate, diagnose, and provide treatment recommendations to families and children.

Interns completing the PCIT elective commit to at least 5 hours per week on Friday between 10am-2pm and must attend PCIT didactics on Friday between 1:00-2:00pm. Interns doing an elective are expected to carry 1-2 cases throughout their rotation. Individual supervision is provided during or outside of clinic hours for 30 minutes of individual supervision/week. The elective is a 6-month commitment. A mini elective can be coordinated that provides exposure to PCIT through attendance at Friday didactics and observing at least one session.

### **DIVERSITY TRAINING:**

Our faculty are committed to promoting a culture of inclusion and appreciation for diversity. We strive to support trainees across all areas of diversity including (but not limited to) race/ethnicity, gender, religion, gender identity, language, and socioeconomic status in order to expand cultural awareness and sensitivity, as well as to enrich the services we provide to the increasingly diverse populations at UCLA. Training is woven into various aspects of the training experience. Opportunities will be available to attend didactics, conferences, and seminars that host experts/speakers in the area of parent-child relationships, behavioral management, and child and family trauma to discuss important topics related to the field, including prevention and intervention, diversity, cultural awareness and sensitivity, as well as best practices working with diverse populations (e.g. LGBTQIA+ families, foster/adoptive families, and underserved/underinsured populations). Trainees are encouraged to engage in reflective conversations about their cultural identity, personal biases, attitudes and values, in both, individual and group supervision, as well as during multidisciplinary team case conferences. In addition, cultural exploration is encouraged in all aspects of case conceptualization to determine how cultural aspects may play a role in symptom presentation, parental reactions, child behavioral responses, parent-child dynamics, as well as how to incorporate these important factors into diagnosis, assessment and treatment. Trainees are exposed to reading materials and training in working with interpreters, in order to meet the linguistic needs of patients.

### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual and Group

**Hours Per Week:** .5 hours individual (as need basis) and .5 hours Case Conference

**Names of Supervisor(s): Nicole Hisaka, Psy.D.;** Nicole McDonald, Ph.D.; Blanca Orellana, Ph.D.; Catherine Mogil, Psy.D

## Parent Training Program

### **PROGRAM DESCRIPTION:**

Behavioral Parent Training is specifically aimed at disruptive child behavior problems. It is highly structured and delivered to families in groups as a therapeutic intervention.

Child/teen diagnoses include Oppositional Defiant Disorder, Attention Deficit Hyperactivity Disorder, Autism Spectrum Disorders (high functioning), DMDD and, less frequently, Conduct Disorder, Anxiety Disorders, Adjustment Disorders, and Encopresis. Most families are referred from the Child Outpatient and Inpatient Services, or community agencies. Many families are concurrently being seen within other modalities (individual psychotherapy for parent or child, psychiatric care, or other family therapy).

### **DAY, TIME, AND LOCATION:**

- Parent Training Groups: Wednesdays 12pm-1pm (Ongoing) or Thursdays 7:00pm-8:30pm (Ongoing)
- PEACE Group: Thursdays 5:30pm-6:45pm or Thursdays 10:30-11:45am (Fall PEACE group dates TBD – please email for specific dates if interested).

### **HOURS PER WEEK:** 1-2.5

Parent Training Observation: 1-1.5 hours (NO SUPERVISION NEEDED)

Parent Training Co-Leading: 2-2.5 hours (INCLUDES SUPERVISION)

### **FACULTY AND STAFF:**

Shilpa Baweja, Ph.D., LCSW, Director

Reina Factor, Ph.D., Attending Psychologist

### **TRAINING PROVIDED:**

Two opportunities: (1) Observe and subsequently co-lead Parent Training groups for 10 weeks or longer as indicated. Parent Training is a family-oriented evidence-based, manualized behavioral intervention for a wide variety of child behavioral problems. Sessions are composed of homework review, didactic presentation of skill with handouts/demonstration/practice/Q & A, and homework assignment. No previous experience in behavioral techniques is necessary.

(2) Observe and subsequently co-lead PEACE (Parents of Early Adolescents Conflict Education) groups for 9 weeks. PEACE is an evidence-based, behavioral intervention to reduce frequency and intensity of parent/young teen conflict. Sessions are composed of homework review, didactic presentation of skill with handouts/demonstration/practice/Q & A, and homework assignment.

Didactics and supervision will be arranged.

### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation of groups; Individual supervision on request

**Format:** Groups--remote telehealth at present; Parenting (PT) for 2-12; PEACE for 12.5-15.5 (PEACE)

**Hours Per Week:** 1.5-2 hours a week (.5 for individual, .5 for group)

**Days and Times:** Wednesdays, noon (PT) or Thursdays 7pm (PT); Thursdays TBD (PEACE)

**Names of Supervisor:** Shilpa Baweja, PhD, LCSW, Reina Factor, Ph.D.

## PEERS® Clinic: Evidence-Based, Parent-Assessed Social Skills Training

### **PROGRAM DESCRIPTION:**

This on-site intervention is one of the only evidence-based social skills interventions in the world. PEERS® is an international program, used in over 80 countries and has been translated into over a dozen languages. This program, developed at UCLA by Dr. Elizabeth Laugeson, instructs youth about important elements of socialization including making and keeping friends and handling peer conflict and rejection. Didactic lessons related to appropriate dating etiquette are also provided in the young adult groups. Separate parent/caregiver and child/teen/young adult sessions are conducted concurrently for 90-minutes each week. Sessions are structured to include homework review, didactic presentation, role-playing demonstrations, and behavioral rehearsal exercises. Parents/caregivers are taught how to assist youth in making and keeping friends by providing performance feedback through coaching during weekly in vivo socialization homework assignments. Youth are taught important social skills through didactic instruction, role-plays, and behavioral rehearsal during socialization activities. Interns rotating through this elective will be invited to attend a three-day certified training seminar on PEERS® at no charge to them. Attendance is optional.

Client population served: PEERS® for Preschoolers is appropriate for children 4-6 years of age with autism spectrum disorder (ASD) and other social challenges. PEERS® for Adolescents is appropriate for middle and high school teens between 11-18 years of age with a variety of presenting problems, including ASD, ADHD, learning disabilities, anxiety disorders, mood disorders, and adjustment disorders. PEERS® for Young Adults is appropriate for individuals 18-35 years of age who are struggling to develop and maintain meaningful relationships. All youth have at least average cognitive functioning, are socially motivated to make and keep friends, are behaviorally and emotionally regulated, and have a parent/caregiver willing to participate in treatment.

### **DAY, TIME AND LOCATION:**

- PEERS® for Preschoolers: Tuesdays, 2:30 - 5:30 pm
- PEERS® for Adolescents: Wednesdays, 4:00 - 8:00 pm
- PEERS® for Young Adults: Mondays, 4:00 – 8:00 pm

### **HOURS PER WEEK:**

PEERS® for Preschoolers is approximately 3.5 hours per week. Group supervision is conducted for 60 minutes prior to the start of groups (2:30–3:30PM) and 30 minutes following the groups (5:00–5:30PM). Social skills groups are conducted from 3:30–5:00 PM. 30 minutes are allotted each week for prep time and note taking. Trainees can opt to rotate through the clinic for 4, 6, or 12-month rotations and will be directly involved in the implementation of the treatment lessons.

PEERS® for Adolescents is approximately 5 hours per week. Individual supervision is 30 minutes per week, depending on the involvement of the trainee in the implementation of the group, and is scheduled on an individual basis. Group supervision is conducted for 30 minutes prior to the groups from 4:00–4:30PM. Two social skills groups are conducted from 4:30–6:00PM (ASD Group) and 6:30–8:00PM (General Clinic Group). 30 minutes are allotted each week for prep time and note taking. Trainees can opt to rotate through the clinic for 4, 6, or 12-month rotations and will be directly involved in the implementation of the treatment lessons.

PEERS® for Young Adults is approximately 5 hours per week. Individual supervision is 30 minutes per week, depending on the involvement of the trainee in the implementation of the group, and is scheduled on an individual basis. Group supervision is conducted for 30 minutes prior to the groups from 4:00–4:30PM. Two social skills groups are conducted from 4:30–6:00PM (ASD Group) and 6:30–8:00PM (General Clinic Group). 30 minutes are allotted each week for prep time and note taking. Trainees can opt to rotate through the clinic for 4, 6, or 12-month rotations and will be directly involved in the implementation of the treatment lessons.

#### **FACULTY AND STAFF:**

Elizabeth Laugeson, Psy.D., Director  
Shannon Bates, Psy.D., Attending Psychologist  
Leila Glass, Ph.D., Attending Psychologist  
Jasper Estabillo, Ph.D., Attending Psychologist  
Laura Adery, Ph.D., Attending Psychologist  
Christine Moody, Ph.D., Director of Research

#### **TRAINING PROVIDED:**

Training and weekly group supervision are provided for conducting this parent-assisted cognitive behavioral-based social skills interventions for preschoolers, adolescents, and young adults.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation

**Format:** Individual and Group

**Hours Per Week:** 30-90 minutes per week (.5 hr group, .5 hr individual)

**Days and Times:** Flexible

**Names of Supervisor(s):** Elizabeth Laugeson, Psy.D., Shannon Bates, Psy.D., Leila Glass, Ph.D., Jasper Estabillo, Ph.D., Laura Adery, Ph.D.

## Tarjan Center Developmental Disabilities Travel Award

#### **PROGRAM DESCRIPTION:**

The primary objective of the Tarjan Center Developmental Disabilities Travel Award is to train professionals in the identification of disorders associated with developmental disabilities and in interventions targeted for this underserved population.

Trainees will attend the Tarjan Center Distinguished Lecture Series (at least 6 lectures over the course of the training year) devoted to the topic of developmental disabilities. Funding for attendance at a scientific meeting, up to \$1500, will be awarded to two interns enrolled in this elective on a competitive basis. Applicants will be expected to submit a CV and a 500-word scientific abstract,

including background, research objectives, methods, results, and conclusions. Those awarded this travel stipend will be expected to present a poster or oral session, with emphasis on individuals with developmental disabilities, at a scientific meeting.

Each intern will be expected to give a short presentation to a meeting of the Tarjan Advisory Committee (composed of advocates and parents of people with developmental disabilities) on a topic of the intern's choice related to issues in developmental disability. If interested, trainees will also have the opportunity to gain experience with the UCLA National Arts and Disabilities Center and with UCLA Pathway, a post-secondary education program for college-aged students with developmental disabilities.

**DAY, TIME, AND LOCATION:**

Coordinated with staff

**HOURS PER WEEK:**

1 hour per month (.25 per week) (12-MONTH commitment)

**FACULTY AND STAFF:**

Olivia Raynor, Ph.D., Program Director  
Elizabeth Laugeson, Psy.D., Training Director

**TRAINING PROVIDED:**

Upon completion of this training experience, trainees will have:

1. A basic knowledge of policy, law, self-advocacy, and diagnostic and treatment implications for individuals with developmental disabilities
2. Exposure to and familiarity with current research literature in developmental disabilities
3. Exposure to the developmental challenges of individuals with developmental disabilities
4. Experience presenting original research at a scientific meeting

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation

**Format:** Individual and Group

**Hours Per Month:** 1 hr per month (.25 hr group, .25 hr individual)

**Days and Times:** Flexible

**Names of Supervisor(s):** Elizabeth Laugeson, Psy.D., Olivia Raynor, Ph.D.,

## thinkSMART Program

**PROGRAM DESCRIPTION:**

thinkSMART is a novel, 12-week behavioral intervention, designed to target executive functioning weaknesses in adolescents. The focus of the group is to teach compensatory strategies to teens and their parents (concurrently) to target weaknesses in areas of time awareness/management, planning, problem solving, task initiation/completion, and organization. Teens and their parents are also taught

mindfulness strategies, emotion regulation techniques, and provided psychoeducation about executive functioning. Sessions are structured to include mindfulness, homework review, didactic presentation, learning activities, and problem-solving obstacles. Parents are aided in ways to support and prompt their teens for use of the skills.

Client population served: thinkSMART® is appropriate for adolescents ages 12-18 and their parents. Teens often, but are not required to, have diagnoses associated with attention, mood, anxiety or neurodevelopmental disorders. All teens have at least average cognitive functioning and are able to tolerate a mainstream classroom setting.

**DAY, TIME, AND LOCATION:**

Mondays, 4:00 – 8:15 pm (Fall Session Only)  
Mondays, 4:00 – 6:30 pm (Winter/Spring Sessions)

**HOURS PER WEEK:**

2.5-4 hours per week approximately (2.5 in Winter/Spring, 4.25 in Fall)  
This includes an hour for supervision, 90-min session, and 30-min debrief. The supervision hour is flexible and does not have to be in the hour before group. Trainees can opt to rotate through the program for 3, 6, or 12-months.

**FACULTY AND STAFF:**

Alissa Ellis, Ph.D., Director

**TRAINING PROVIDED:**

Training and weekly group supervision are provided to learn skills in implementing a cognitive-behavioral intervention for improving executive functioning in adolescents. Trainees will be actively engaged with co-leading the weekly sessions.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct observation, Didactics

**Format:** Group and Individual, as needed

**Hours Per Week:** 1 (.25 of group, .25 of individual)

**Days and Times:** Mondays 4pm-5pm

**Names of Supervisor(s):** Alissa Ellis, PhD

## Youth Stress & Youth Mood Program (YSAM): Evaluation and Treatment of Suicidal & Self-Harm Behavior and Depression

**PROGRAM DESCRIPTION:**

This program offers specialized training in the evaluation and treatment of child and adolescent suicide-risk, self-harm, and depression. Training emphasizes evidence-informed and evidence-based treatment strategies, with an emphasis on treatments developed and/or tested in YSAM programs, specifically: emergency evaluation and acute care strategies (Family Intervention for Suicide Prevention/SAFETY-Acute); dialectical behavior therapy (DBT) informed cognitive-behavioral approaches (SAFETY); DBT; and cognitive-behavior therapy for depression. YSAM programs are family-



centered and aim to mobilize strengths in the youth, family, and community. YSAM treatment approaches were listed in the National Registry of Evidence Based Practices ([nrepp.samhsa.gov](http://nrepp.samhsa.gov)) and are listed in federal guides on suicide prevention and treatment (SAMHSA, HRSA).

The YSAM program includes our SAMHSA Center for Trauma-Informed Adolescent Suicide, Self-Harm & Substance Abuse Treatment and Prevention (ASAP) which is part of the National Child Traumatic Stress Network. YSAM clinical care and treatment strategies are also used in our NIMH Zero Suicide trial, a randomized trial of stepped care for suicide prevention in teens and young adults. Trainees electing a research rotation will have opportunities to learn about our national dissemination program through the ASAP Center, as well as our research projects. The YSAM elective provides excellent opportunities for individuals interested in research, clinical service evaluation and quality improvement, and clinical care.

### **YSAM Clinic & Didactics**

2:00pm-6:00pm, Friday. This time includes didactics, supervision, and clinical care. Patient evaluations, individual and family treatment is conducted during this time. Trainees will be offered experience with DBT groups which currently occur on Tuesdays from 5:00-6:30pm, but this is not required and available as space permits. We will work to provide all who are interested some multi-family group experience.

### **Overview of YSAM Clinical Activities**

The YSAM Program provides evaluation and treatment for children and youths presenting with suicidal and/or self-harm behavior, elevated risk for suicide/self-harm, depression, and/or difficulties with emotion regulation and stress management. The clinic operates on Friday (2-6 pm) and Tuesday (5-6:30 pm) in the UCLA 300 Medical Plaza building. Other appointment times may be possible.

YSAM emphasize adolescents, but services for younger children may be offered. Services include:

- Crisis/Acute Care Evaluation & Intervention
- Evaluation
- Consultations
- Individual & Family Centered Treatment
- Dialectical Behavior Therapy, including multifamily group treatment

### **DAY, TIME AND LOCATION:**

Fridays 2:00-6:00, 300 Medical Plaza, Room 1208

DBT group (Not required): Tuesday, 5-6:30

### **HOURS PER WEEK:**

4-5

### **DURATION OF ELECTIVE:**

6-month commitment required; full year blended clinical/research/service preferred

### **FACULTY AND STAFF:**

Joan Asarnow, Ph.D. & Jeanne Miranda, Ph.D., Directors

Lucas Zullo PhD & Jocelyn Meza PhD

### **TRAINING PROVIDED:**

Evaluation, and acute care for youths with elevated risk of suicidal/self-harm behavior  
DBT  
DBT-informed family centered cognitive-behavioral approaches  
Cognitive-behavior therapy for depression  
Clinical skills with Gender and Sexual Minority Youth.

**Minimum commitment:** 4 hrs./week if YSAM clinic patients are seen. Participation in didactics only will be considered when appropriate and feasible.

Please contact Dr. Asarnow if you are interested in this option. More information can be found at [www.asapnctsn.org](http://www.asapnctsn.org) and <http://www.semel.ucla.edu/mood/youth-stress>

#### **DIVERSITY TRAINING:**

The YSAM clinic works with people from diverse socioeconomic, ethnic, sexual, gender identity, and cultural backgrounds. As a part of best practice, discussions in team case conference, presentations, and supervision routinely take into consideration diversity and cultural considerations. Readings and didactics are also used to increase the trainee's awareness and competency in the treatment of clients with diverse backgrounds. Further, trainees may also take advantage of opportunities to participate in research on adaptations of treatments to best serve our diverse populations. If interpreters are required to facilitate the assessment process, specific supervision regarding the sensitive and appropriate use of live interpretation (online interpretive services are not used) will be provided.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case presentation

**Format:** Individual and Group

**Hours Per Week:** 2-6 (.50 of group, .50 of individual)

**Days and Times:** Friday 2-6 PM; optional Tuesday 3 – 6 PM

**Names of Supervisor(s):** Joan Asarnow, PhD; and Jeanne Miranda, PhD

## Youth Stress & Youth Mood (YSAM) Program: Research Rotation-Treatment and Prevention of Suicidal and Self-Harm Behavior

#### **PROGRAM DESCRIPTION:**

This program offers specialized research and dissemination experience on suicide and self-harm in youths, with an emphasis on treatment and suicide prevention services. The YSAM program includes our SAMHSA Center for Trauma-Informed Adolescent Suicide, Self-Harm & Substance Abuse Treatment and Prevention (ASAP) which is part of the National Child Traumatic Stress Network. Through the ASAP Center we have a number of ongoing dissemination, training, and evaluation initiatives aimed at improving emergency/acute care for youths with elevated suicide and self-harm risk across a range of service settings locally and nationally, including Emergency Departments, primary care, schools, and behavioral health. We are also involved in a large randomized controlled trial of stepped care for suicide prevention in teens and young adults, funded under the NIMH Zero Suicide trial. Other ongoing YSAM research projects include studies emphasizing ecological momentary assessment, daily diaries, sleep, the needs of youths endorsing sexual or gender minority status and testing of a digital intervention for reducing access to lethal means. Prior projects include: a large multi-site randomized controlled trial

(RCT) of DBT in youths with high levels of suicidality, emotion dysregulation, and repetitive self-harm; a 2-site RCT of family versus individual psychotherapy for childhood depression; an RCT evaluating the Family Intervention for Suicide Prevention (FISP) in two diverse EDs; a multi-site RCT evaluating a quality improvement intervention aimed at improving access to evidence-based treatment for adolescent depression (primarily CBT and medication) through primary care using a collaborative integrated medical-behavioral health care model; and other studies focusing on depression and suicide risk in children and adolescents.

**DAY, TIME, AND LOCATION:**

Fridays 2:00-3:00, and TBA,  
300 Medical Plaza, Room 1208 & Suite 3310

**HOURS PER WEEK:**

2-4

**DURATION OF ELECTIVE:**

6-month commitment required; full year blended clinical/research/service preferred

**FACULTY AND STAFF:**

Joan Asarnow, Ph.D. & Jeanne Miranda, Ph.D., Directors  
Lucas Zullo PhD & Jocelyn Meza PhD

**TRAINING PROVIDED:**

Opportunities to learn about and participate in our ASAP Center national dissemination program ([www.asapnctsn.org](http://www.asapnctsn.org)) and other research. Opportunities are also available using some of our existing data sets. The YSAM research elective provides excellent opportunities for individuals interested in research, clinical service evaluation and quality improvement, and treatment and suicide prevention research.

**YSAM Didactics**

2:00 pm-3:00 pm, Friday. This time includes didactics, clinical time occurs between 3:00-6:00 and some research activities may occur during this time. Other times are TBA. The program is housed in UCLA 300 Medical Plaza building, Suite 3300.

**Minimum commitment:** 2 hrs./week

Please contact Dr. Asarnow if you are interested in this option. More information can be found at [www.asapnctsn.org](http://www.asapnctsn.org) and <http://www.semel.ucla.edu/mood/youth-stress>

**DIVERSITY TRAINING:**

The YSAM clinic works with people from diverse socioeconomic, ethnic, sexual, gender identity, and cultural backgrounds. As a part of best practice, discussions in team case conference, presentations, and supervision routinely take into consideration diversity and cultural considerations. Readings and didactics are also used to increase the trainee's awareness and competency in the treatment of clients with diverse backgrounds. Further, trainees may also take advantage of opportunities to participate in research on adaptations of treatments to best serve our diverse treatments. If interpreters

are required to facilitate the assessment process, specific supervision regarding the sensitive and appropriate use of live interpretation (online interpretive services are not used) will be provided.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case presentation

**Format:** Individual and Group

**Hours Per Week:** 2-6 (2 hours of group, 1 hour of individual)

**Days and Times:** Friday 2-6 PM; optional Tuesday 3 – 6 PM

**Names of Supervisor(s):** Joan Asarnow, PhD; and Jeanne Miranda, PhD

## Adult and Geropsychology Elective Clinical Services and Programs

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### Adult OCD Intensive Treatment and Research Program

**PROGRAM DESCRIPTION:**

The Adult OCD Treatment and Research Program provides evidence-based treatment for individuals struggling with moderate to severe Obsessive Compulsive and related disorders. Our training rotation offers the intern an opportunity to learn and conduct exposure and response prevention (ERP), a form of cognitive behavior therapy (CBT) that has consistently demonstrated very strong efficacy in treating Obsessive Compulsive Disorder. Interns will receive training in 1) OCD assessment; 2) ERP, exposure-based approaches for other anxiety and stress disorders, and treatment for compulsive hoarding; and optionally, 3) co-running one of our five groups and 4) conducting research with OCD patients. Interns receive training conducting and interpreting standardized assessments (including the Yale-Brown Obsessive-Compulsive Scale as well as other measures) and creating exposure hierarchies.

Adult patients attend our Intensive Outpatient Program (IOP) Monday-Friday for 6 weeks, from 9am-1pm. Each day, they have 1 hour of therapy, 1 hour of group therapy and 2 hours of ERP. Our program specializes in treating individuals diagnosed with OCD and related disorders. Greater than 90% of our patients with OCD also have a co-morbid mental health disorder, most typically major depressive disorder. In addition, our patients often have co-morbid disorders of social anxiety disorder, panic disorder, generalized anxiety disorder and post-traumatic stress disorder. Another major strength of our program is that we work with individuals with a primary diagnosis of hoarding disorder, with approximately 10-20% of our patients struggling with this problem.

The psychology intern will learn how to do ERP; in this treatment approach, patients are guided through specific situations to come in direct contact with fearful stimuli without engaging in compulsive behaviors or avoidance in order to help patients learn new ways of relating to and handling rapid and prolonged surges in anxiety and other intense negative emotions. ERP training starts out with observation of currently trained students and staff therapists conducting ERP, one-on-one role playing and review. Next, the intern will conduct exposure sessions in conjunction with staff therapists. After this, trainees begin conducting exposures on their own with patients. Based on intern availability and interest, the intern could also assist in one weekly group therapy session (we run 5 different groups covering a diverse set of topics including goal setting, coping skills, didactics, cognitive reframing, and relapse prevention). If interested, the intern also has opportunities for research supervised by Dr. Motivala and program director Dr. Jamie Feusner. We are currently conducting a follow-up study to gauge the durability of treatment effects and an examination of which factors improve or worsen OCD symptoms over time.

Our rotation involves 5 hrs./week on either Mondays, Tuesdays, or Thursdays. This includes 3 hours of ERP work, 1 hour of group supervision and 1 hr. of individual supervision. Group clinical supervision is available on Mondays or Thursdays and individual supervision is set up based on the intern's schedule sometime between 9am-1pm, Monday-Friday.

#### **DAY, TIME, AND LOCATION:**

Clinic operates M-F 9am – 1pm. Group supervision is available Mondays or Thursdays at 11am and individual supervision is available with day/time TBD.

#### **HOURS PER WEEK:**

5

#### **FACULTY AND STAFF:**

Jamie Feusner, M.D., Program Director  
Sarosh Motivala, Ph.D., Training Director

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct observation, case presentation

**Format:** Group; individual available

**Hours Per Week:** 1 hr. of group

**Days and Times:** Varies, but currently Mondays, Tuesdays or Wednesdays.

**Names of Supervisor(s):** Sarosh Motivala, PhD, Ana Ribas, PhD, Shana Doronn, LCSW

## Aftercare Program

#### **PROGRAM DESCRIPTION:**

The Aftercare Program is a specialty clinic for treatment and research with patients who have recently had a first episode of schizophrenia. Trainees can serve as co-therapists in five different types of groups, a psychoeducational group for new patients, cognitive remediation via computerized training, a Bridging Group that facilitates generalization of cognitive gains to everyday functioning, an aerobic exercise group, and a healthy living skills group. Individual therapy opportunities are also readily available. Supervision for psychology interns is provided by Drs. Nuechterlein, Subotnik, Turner,

and Ventura. Clinical supervision is combined with information on the diagnosis, phenomenology, and treatment of schizophrenia.

The time commitment is 2 to 8 hours per week, depending on what combination of group therapy and individual therapy experience is desired. The time should be committed for at least 6 months and preferably for 12 months. To allow adequate continuity care for patients with a first episode of psychosis, a 12-month commitment is needed for individual therapy experiences.

#### **DAY, TIME, AND LOCATION:**

Training opportunities are available Mondays 11-4, Tuesdays, 9-5, and Thursdays, 11-5  
300 Medical Plaza, 2<sup>nd</sup> Fl., Room 2240 is the reception office  
Contact Keith Nuechterlein, Ph.D., [keithn@ucla.edu](mailto:keithn@ucla.edu), for the group intervention schedule

#### **HOURS PER WEEK:**

2-6

#### **DURATION OF ELECTIVE:**

6 months for group co-therapy; 12 months for individual therapy

#### **FACULTY AND STAFF:**

Keith Nuechterlein, Ph.D., Director  
Kenneth Subotnik, Ph.D., Associate Director  
Laurie Casaus, M.D., Medical Director  
Margaret Distler, M.D., Associate Medical Director  
Luana Turner, Psy.D.  
Joseph Ventura, Ph.D.  
Yurika Sturdevant, Psy.D.  
Lissa Portillo, B.A., Patient Coordinator

#### **TRAINING PROVIDED:**

Trainees can serve as co-therapists in group therapy and as individual therapists with outpatients with a recent first episode of psychosis. Group therapy focuses on improving the cognitive deficits of schizophrenia, prevention of symptom return, and building effective coping skills for work, school, and interpersonal situations.

#### **DIVERSITY TRAINING:**

Because the Aftercare Program provides services at no cost as part of clinical research on new interventions, many patients participate from traditionally underserved populations. Our patient population is primarily (70%) racially mixed or non-White. About 20% are African American. Approximately 45% of the patients are Hispanic. This racial and ethnic makeup of our patient participants is reasonably representative of the Greater Los Angeles area (50% racially mixed or non-White, with 47% Hispanic). The services at the Aftercare Program are provided with sensitivity to, and awareness of, racial, ethnic, and cultural considerations.

Supervision provided to psychology interns stresses the importance of addressing these issues in both group and individual therapy. In addition, interns are provided articles or book chapters to read throughout the year on issues of sensitivity to cultural competency and diversity. Diversity and cultural

competence are addressed during case conceptualization and throughout the entirety of work with our patients. The onset of schizophrenia is often marked by a disruption of one's previous life trajectory and a pressing need to cope with the myriad of new and unusual symptoms that can occur with this illness. Thus, our clinical team pays particular attention to the ways that diversity and culture can often take a backseat at the beginning of treatment. We are mindful of how each patient racially, ethnically, and culturally identifies him or herself. One of our psychologists, Dr. Turner, has specialized education and training in this area and provides insights into this topic in group supervision. An example of a currently relevant topic for discussion is the concern that young African American males might feel about potential mistreatment by law enforcement, especially given that law enforcement is often needed to involuntarily hospitalize individuals with schizophrenia. Given that the age of onset typically occurs when an individual is moving toward adulthood and independence, clinical work with family/loved ones is a key component to treatment. Sensitivity is given to how individuals view the meaning of "family." Staff and trainees are encouraged and challenged to explore their views and biases and understand how these schemas can impact treatment. The Aftercare Program continues to learn and grow in its work on sensitivity to diversity and encourages trainees to do so as well in order to provide the best treatment that emphasizes an understanding of each individual's core identities and values.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Case Presentation

**Format:** Individual and Group

**Hours Per Week:** Typically, 2 hours per week (1 hour of group, 1 hour of individual), more if clinical load indicates

**Days and Times:** Individual supervision at times to be arranged; group supervision Tues, 9-10 and 10-11

**Names of Supervisor(s):** Keith Nuechterlein, PhD; Luana Turner, Psy.D; Joseph Ventura, PhD; Kenneth Subotnik, PhD

## Assessment and Treatment of African-American Families

#### **PROGRAM DESCRIPTION:**

The Assessment and Treatment of African American Families has been available to trainees across disciplines individually or in small groups for 30 years. The course has been taught by Dr. Gail Wyatt, a clinical psychologist, and Professor in the Department of Medical Psychology. She offers supervision of a family through which culturally congruent assessment and treatment recommendations are completed. The assessment includes the home, school and clinical environment in which children have lived and an assessment of the structural and systemic forms of racism that the child and family endure.

Weekly supervision of the child and family is available with Dr. Wyatt. One successful recommendation for success is that the trainee have an African American family to evaluate. This is no small feat at the Semel Institute and other faculty often cooperate to identifying a family for trainees who are interested in this experience.

Some of the topics of high interest have to do with interracial/ethnic psychotherapy, the value of teaching code switching to patients of undeserved groups, internalized racism, color blindness, the

Imposter Syndrome and other characterizations that can complicate the cognitive and functioning of children and families who may be exposed and traumatized to systemically racist assumptions about health, intelligence mental health functioning.

Please email Dr. Wyatt about your interest at [gwyatt@mednet.ucla.edu](mailto:gwyatt@mednet.ucla.edu). Space is limited.

**DAY, TIME, AND LOCATION:**

Flexible

**HOURS PER WEEK:**

Flexible

**FACULTY AND STAFF:**

Gail Wyatt, Ph.D., Program Director

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual

**Hours Per Week:** 1-2 (.25 of group, .25 of individual)

**Days and Times:** Flexible

**Names of Supervisor(s):** Gail Wyatt, Ph.D.

## BrainSPORT Program

**PROGRAM DESCRIPTION:**

The UCLA BrainSPORT program is a multidisciplinary clinical, research, outreach, and educational program focusing on brain injuries, including concussions, in athletes and youth. Rotating interns will learn to conduct brief neuropsychological screening batteries in a multi-disciplinary concussion clinic and provide feedback to patients and colleagues. Supervision will be on an individual basis, in person and in clinic immediately following patient assessment and prior to feedback with family. Additional supervision may be scheduled as needed.

This program provides a great training opportunity to interact with trainees and fellows in neurology (pediatric and adult), occupational therapy, nutrition, and sports medicine. Opportunities for brief CBT-based therapy as well as research opportunities for addressing treatment of prolonged post-concussive symptoms are also available. Three 4-month rotations are offered each year.

**DAY, TIME, AND LOCATION:**

Training opportunities are available Tuesdays, 8 -noon, and Thursday afternoons (times vary). Other clinic times are possible upon availability.

The Tuesday morning clinic is off the main Westwood campus, at the pediatric specialty suite in Santa Monica, near the UCLA Medical Center (15<sup>th</sup> street and Wilshire).



**HOURS PER WEEK:**

5 - 7

**FACULTY AND STAFF:**

Talin Babikian, Ph.D., ABPP

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Supervision

**Format:** Individual and Small Group

**Hours Per Week:** 2-3 per week (.50 of group, .50 of individual)

**Days and Times:** Flexible

**Names of Supervisor(s):** Talin Babikian, PhD and Douglas Polster, Ph.D.

## Geriatric Psychotherapy Groups

**PROGRAM DESCRIPTION:**

An outpatient psychotherapy group that provides a combination of supportive, insight-based, and Cognitive Behavioral interventions for older adults

**DAY, TIME, AND LOCATION:**

Wednesdays 2:30pm – 4pm

300 Medical Plaza, 2<sup>nd</sup> Fl.

**HOURS PER WEEK:**

2.5

**FACULTY AND STAFF:**

Linda Ercoli, Ph.D.

**TRAINING PROVIDED:**

Trainees have the opportunity to provide the following interventions: deep breathing and relaxation training; (b) Meditation (e.g., body scan, visualization, and guided imagery); (c) Cognitive elements (e.g., cognitive restructuring, addressing distorted thought patterns); (d) Behavioral components (e.g., activation, discussing the connection between increased pleasant events and mood); and (e) Problem-solving & goal setting. The group consists chiefly of cognitively intact older adults with a range of chronic psychiatric disorders including depression, anxiety, OCD, and bipolar disorder, as well as patients with chronic medical conditions. Recently discharged patients from 4-North may also be referred to the groups for ongoing support.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual

**Hours Per Week:** 1 (0.25 of group, 0.25 of individual)

**Days and Times:** Flexible

**Names of Supervisor(s):** Linda Ercoli, Ph.D.

## Hispanic Neuropsychiatric Center of Excellence - Cultural Neuropsychology Program

### **PROGRAM DESCRIPTION:**

The UCLA Cultural Neuropsychology Program (CNP) is a unique clinical, training, and research program that focuses on the relationship between culture and neurocognition. The CNP specifically provides comprehensive Spanish/English bilingual and bicultural neuropsychological and neuropsychiatric assessments to individuals with a variety of medical and developmental conditions that impact cognition and daily functioning, in both an outpatient and inpatient setting, including epilepsy, brain tumors, dementia, traumatic brain injuries, stroke, organ transplants, ADHD, and learning disabilities.

### **TRAINING PROVIDED**

Trainees in this rotation will gain hands-on experience in the application of the most cutting-edge theory, instrumentation, and norms for working with the historically underrepresented bilingual Latino/a population. Weekly supervision in a case conference format will enable trainees to grow accustomed to presenting cases in both English and Spanish while being exposed to diverse perspectives in case conceptualization and formulation from the following rotating faculty: David Lechuga, PhD, Vindia Fernandez, PhD, Diomaris Safi, PhD, Paola Suarez, Ph.D., Carlos Saucedo, Ph.D., and Xavier E. Cagigas, Ph.D. Monolingual English-speaking trainees will have the opportunity to participate in bilingual evaluations with the assistance of a Spanish-speaking practicum student conducting the Spanish-speaking portion of the testing.

### **DIVERSITY TRAINING:**

Participation in a weekly interdisciplinary colloquium focused on unique assessment and intervention strategies as they pertain to Hispanic populations, as well as enrollment in the quarter long Cultural Neuropsychology Seminar (CNS) is required. Finally, the “resilience building check-in (RBC)” forms an integral part of training and includes processing the emotional impact that working with historically underrepresented patient populations might bring, as well as the importance of self-care and network building as long-term coping strategies. Weekly RBCs also discuss the challenges often faced by underrepresented students in neuropsychology (URSN), and how to actively problem-solve within a community of practice inclusive of URSN and allies. In sum, within HNCE-CNP, building resilience is as important as building solid neuropsychological skills in order to ensure long-term sustainability in meeting the future needs of the exponentially growing multilingual Latina/o patient population in the United States.

### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual and Weekly Group Case Conference

**Hours Per Week:** 1.5 hours group supervision/week; additional individual supervision as necessary; opportunity to attend supervision-on-supervision with fellows

**Days and Times:** Thursdays, 10:30am to 12:00pm for Group Case Conference; variable for all others

**Names of Supervisor(s):** As listed above under Faculty and Staff section.

**Training Philosophy:** The HNCE-CNP elective rotation is designed to expose all trainees to a collectivist orientation in supervision and case conceptualization, as well as, to an integrated model for bilingual/bicultural neuropsychological assessment.

**DAY, TIME, AND LOCATION:**

1 full day of the week per month  
Thursdays for case conference supervision, 10:30 am - 12:00 pm  
Semel, Rm. 17-443

**AVERAGE HOURS PER WEEK:**

6

**FACULTY AND STAFF:**

Paola Suarez, Ph.D.  
Lucia Cavanagh, PhD

## Insomnia Treatment Group: UCLA Student Mental Health Clinic – Adult Psychiatry (SHIP Clinic)

**DAY, TIME, AND LOCATION:**

Tuesdays 1:00-3:30 PM for 8 consecutive weeks (*there may be some flexibility in day of week and timing of supervision, to fit with intern's ongoing obligations*).

2-month obligation, offered 4 times/academic year (coinciding with UCLA undergraduate academic calendar)

300 Medical Plaza, Suite 1412

**HOURS PER WEEK:**

2.5 hours per week: 1.5 hours providing direct clinical care; 1.0 hours in didactics/individual supervision.

**FACULTY:**

Jennifer Pike, Ph.D., supervising psychologist  
Katerina DeBonis, M.D., medical director

**PROGRAM DESCRIPTION:**

The UCLA SHIP clinic is a multidisciplinary clinic in an outpatient hospital-based medical setting, serving UCLA graduate and undergraduate students with complex chronic psychiatric disorders. Patients are referred from the UCLA Counseling and Psychological Services Center (CAPS) after undergoing brief psychiatric treatment/assessment, for ongoing/consistent care at SHIP.

**TRAINING PROVIDED**

This elective provides trainees with an opportunity to:

- work with a diverse population suffering from complex psychiatric disorders with co-morbid sleep disorders,
- gain hands-on real-time supervision in delivering *evidence-based treatments* for sleep disorders,
- learn advanced skills for the assessment and treatment of insomnia, hypersomnia, and other sleep problems, which are commonplace across psychiatric disorders, and can be applied across populations/settings they may encounter in the future,
- in the context of working with a multidisciplinary team, in a safe, structured environment.

Assessment: Trainees will learn to administer a semi-structured interview for the assessment of sleep disorders and factors contributing to poor sleep, to assist them with case conceptualization and treatment planning. They will also learn to administer and score standardized questionnaires for the assessment of sleep quality, and other sleep parameters used to assess progress throughout the intervention.

Group therapy: "A Good Night's Rest" is a manualized structured intervention, that makes use of stimulus control, CBT-I, psychoeducation, meditation/relaxation, and other behavioral techniques to help patients understand what "normal" sleep is, what contributes to their unique sleep problems, and provides participants will skills to overcome poor sleep using a patient-centered approach to treatment. It also emphasizes how to overcome barriers to good sleep, and how to adjust their schedules to incorporate new/healthy behaviors.

Interns will serve as co-therapists for the group intervention. They will also learn relaxation techniques, and other behavioral techniques to increase intervention adherence and promote behavioral change.

Expand their knowledge of Sleep, Sleep-related disorders:

Interns will be given a set scholarly articles to read (outside of their time in clinic) to improve their understanding of insomnia, the processes that control human sleep, and behavioral factors that influence sleep. There will also be the opportunity for discussions on sleep and training on the use of CBT to treat this population.

## **DIVERSITY TRAINING**

The UCLA SHIP Clinic serves UCLA undergraduate and graduate students who are diverse in terms of race, ethnicity, gender identity, socioeconomic status, sexual orientation, and religion.

As such, considerations of diversity issues play a central role in assessment and treatment planning. At the outset of training interns are provided with readings related to diversity and cultural competence. They are encouraged to self-examine identity factors and potential biases that may impact case-formulation, their relationship with clients, and the supervisor-supervisee relationship. Supervision and case presentation emphasizes diversity and cultural factors that may impact a patient's clinical presentation, level of trust, and response to treatment interventions. In service delivery we emphasize cultural humility and provide training on how to communicate with patients appropriately and sensitively about their individual differences. Interns are given clinical resources and encouraged to participate in lectures and training on issues related to diversity and ally-ship at the University and in the community.

## **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Didactics

**Format:** Individual and Group

**Hours Per Week:** 2.5 hours per week: 1.5 hours providing direct clinical care; 1.0 hours in didactics/individual supervision.

**Days and Times:** Tuesdays, 1-3:30pm

**Names of Supervisor(s):** As listed above under Faculty and Staff section.

For further information contact: Jennifer Pike, PhD, [jpike@mednet.ucla.edu](mailto:jpike@mednet.ucla.edu)

## Insomnia Clinic Program

### CLINIC OVERVIEW:

Insomnia is a very common and costly condition. At least 10% of Americans suffer from insomnia, and it costs the US workforce \$63.2 billion a year in lost productivity. Furthermore, insomnia increases the risks of depressive, inflammatory, metabolic, cardiovascular, and neurocognitive disorders. Unfortunately, insomnia often remains untreated or inappropriately treated only with hypnotics.

The UCLA Insomnia Clinic was established to fill this important gap in healthcare. Based on the decade-long research and delivery of insomnia treatments by clinician scientists at the UCLA Cousins Center for Psychoneuroimmunology, we envisioned a clinic providing behavioral treatments of insomnia, which are safe and effective. Among these treatments, Cognitive Behavioral Therapy for Insomnia (CBT-I) is the first-line treatment as recommended by the American College of Physicians with proven short- and long-term efficacy. Research at UCLA has demonstrated that Mindfulness-Based Behavioral Therapy for Insomnia (MBBT-I) is also effective in the treatment of insomnia with a greater patient acceptability. Thus, with the support of the UCLA Cousins Center and the UCLA Mindfulness Awareness Research Center (MARC), we developed an insomnia clinic solely dedicated to the provision of effective behavioral treatments. Among the sleep clinics in academic and community settings in the Greater Los Angeles area, the UCLA Insomnia Clinic is unique in providing behavioral insomnia treatments such as CBT-I and MBBT-I.

Our professionals at the UCLA Insomnia Clinic strive to deliver high-quality and evidence-based behavioral treatments for insomnia using not only the knowledge accumulated by the scientific community but also making the most of the expertise derived from our own longstanding clinical research.

**Website:** <https://www.uclahealth.org/resnick/insomnia>

### PROGRAM DESCRIPTION:

Insomnia Clinic will offer a 4-month elective of 6 hours/week or a 6-month elective of 4 hours/week, thus 100 hours in total. The training will primarily focus on individual CBT-I, but training in group CBT-I may become available if there is a strong interest and commitment by interns. In addition to the didactic and training activities on the principles, content, and delivery of CBT-I, the interns will also have lectures on:

1. Diagnostic assessment of insomnia

2. Selection of CBT-I or MBBT-I based on the patient profile and preference and the characteristics of insomnia
3. Management of hypnotic medications prior to and during behavioral treatments
4. Principles and content of MBBT-I: lectures about but no training in delivery of MBBT-I will be provided due to the training requirements for this modality.

#### **DAY, TIME, AND LOCATION:**

The main clinic activities including didactics will take place on Thursday afternoons (1pm-5pm) in 300 Medical Plaza building, but individual CBT-I sessions may be flexibly scheduled throughout the week in 300 Medical Plaza or Semel Institute according to the availability of interns' time, attendings' time, and office space. Depending on the COVID-19 situation and the patients' preference, therapy can be conducted using Zoom videoconference.

#### **HOURS PER WEEK/DURATION OF ELECTIVE:**

Flexible, 6 hours/week for 4 months or 4 hours/week for 6 months.

#### **FACULTY AND STAFF:**

Director: Joshua H. Cho, MD, PhD, Associate Professor, Cousins Center for Psychoneuroimmunology, Semel Institute for Neuroscience and Human Behavior

Jeffrey Young, PhD

Stephanie Kremer, PhD

Marina Samaltanos, Administrative Support

#### **DIVERSITY TRAINING:**

Consistent with the diversity of the UCLA Health patient population, trainees will be working with individuals from diverse backgrounds, including but not limited to patients who are racial and ethnic minorities, and sexual and gender minorities. Interns are expected and trained to treat all patients with respect, regardless of patient race, ethnicity, national origin, immigration status, disability status, sexual orientation, gender identity, or other diverse characteristics. At the same time, in supervision and didactic activities, we also emphasize awareness and consideration of these factors to shape and adapt the treatment approaches for the maximum benefit of patients. Interpretive services are not a part of this training program.

#### **TRAINING PROVIDED:**

Interns will first have didactics and shadow an attending delivering 7 weekly individual sessions of CBT-I; after this intense and close learning opportunity, interns will deliver individual sessions on their own with a real time supervision by an attending through a one-way mirror or a video conference. After the conclusion of each session, there will be individual supervision by an attending. There will also be a monthly clinical case conference for interaction and discussion between all attendings and trainees. The training will primarily focus on individual CBT-I, but training in group CBT-I may become available if there is a strong interest and commitment by interns.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct observation

**Format:** Individual

**Hours Per Week:** 3.5 or 5.5 hours per week depending on the elective duration; all the sessions will be supervised in real time using Zoom chat comments and there will be a brief face-to face supervision immediately after each session; there will also be a 1-hour clinical case conference per month

**Days and Times:** Flexible (see “Day, Time, and Location” above)

**Names of Supervisor(s):** Jeffrey Young, PhD, Stephanie Kremer, PhD, and Joshua Cho, MD, PhD

## Neurobehavioral Epilepsy Program

### PROGRAM DESCRIPTION:

This elective involves diagnostic assessment of individuals who have non-epileptic seizures or mixed presentation (both epileptic and non-epileptic seizures).

### DAY, TIME, AND LOCATION:

Flexible

### HOURS PER WEEK:

4

### FACULTY AND STAFF:

Patricia Walshaw, Ph.D. - Director

Christine You, PhD – Associate Director

Shelley Segal, PhD – Attending Psychologist

### TRAINING PROVIDED:

Trainees will have the opportunity to learn assessment techniques for individuals with conversion diagnoses, issues related to neurological manifestations of psychological issues, and participate in multi-disciplinary rounds in neurology. Trainees will complete one assessment per month, which includes 3 hours of testing and a brief report. Interns will also attend weekly rounds for 1 hour (Tuesdays at 10:30) and supervision regarding each case and report. Trainees will also have the opportunity to engage in individual psychotherapy with patients with PNES, supervised by Dr. Segal. On average, trainees will spend 3-4 hours per week in this elective. Times for assessments are not fixed and can be accommodated to trainee’s schedule.

### SUPERVISION PROVIDED:

**Method of Supervision:** Direct observation, case presentation

**Format:** Individual and multidisciplinary rounds

**Hours Per Week:** 2.5 (2 hours individual, 0.5 hour group)

**Days and Times:** Flexible. Rounds are Tuesdays at 10:30am

**Names of Supervisor(s):** Patricia Walshaw, PhD, Christine You, PhD, Shelley Segal, PhD

## Neuromodulation Clinic

### PROGRAM DESCRIPTION:

The UCLA Neuromodulation Clinic provides in-depth consultation and treatment for patients with Major Depressive Disorder, Obsessive-Compulsive Disorder, tinnitus, and chronic pain conditions, including neuropathic pain and fibromyalgia. The Neuromodulation Clinic strives to assist clinicians in providing compassionate, high quality, evidence-based treatment for these difficult-to-treat neuropsychiatric

illnesses. Available treatment options include Transcranial Magnetic Stimulation (TMS) treatments, Trigeminal Nerve Stimulation (TNS), and Transcutaneous Electrical Nerve Stimulation (TENS), among others. The goal of training is to provide the psychologist with an introductory experience in evaluation and brief intervention using neuromodulation techniques to a wide range of patients presenting to a psychiatry outpatient clinic.

#### **DAY, TIME, AND LOCATION:**

Flexible. TMS Treatment team meetings Mondays 11:45-1:15, Semel Institute 5<sup>th</sup> floor  
Assessments and patient appts may occur throughout the week.

#### **HOURS PER WEEK:**

~5 hrs.

#### **DURATION OF ELECTIVE:**

4-6 months

#### **FACULTY AND STAFF:**

Andrew Leuchter, M.D.  
Jon Lee, M.D.  
Katharine Marder, M.D.  
Sandra Loo, Ph.D.

#### **TRAINING PROVIDED:**

Trainees will have the opportunity to learn the following:

- 1) clinic coordination and diagnostic assessment of treatment refractory depression and other disorders amenable to neuromodulation treatment
- 2) factors that make a patient more or less appropriate for neuromodulation treatments
- 3) technical aspects of TMS treatment: magnet placement, appropriate settings for TMS treatment, treatment adjustments based on clinical response
- 4) readings and instructional content on neuromodulation treatments

#### **DIVERSITY TRAINING:**

The UCLA Neuromodulation Clinic serves clients from diverse racial/ethnic, socioeconomic, and cultural backgrounds. Patients visit the clinic from the local community, as well as distant national and international locations. Trainees may be provided with opportunities to work with clients who vary in age, gender, family composition, presenting problem, and language and cultural background. Multicultural training, including discussion of the presentation of depression, anxiety, and other presenting problems in different cultural contexts, is integrated throughout the training year. During individual supervision, trainees are encouraged to consider cultural, developmental, and familial factors that may be contributing to the client's presentation, as well as the impact of the trainee's own multicultural identity in their response to families. Specific guidance is provided in how to sensitively communicate assessment results, diagnoses, and recommendations to patients from diverse backgrounds.

#### **SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation, Case Presentation

**Format:** Individual and Group

**Hours Per Week:** 1-2 (0.50 group, 0.50 individual)



**Days and Times:** Flexible

**Names of Supervisor(s):** Andrew Leuchter, M.D., Jon Lee, M.D., Katharine Marder, M.D., Sandra Loo, Ph.D.

## PEERS® Clinic: Caregiver Assisted Social Skills Training for Young Adults

### PROGRAM DESCRIPTION:

PEERS® for Young Adults is appropriate for individuals 18-35 years of age with a variety of presenting problems, including autism spectrum disorder (ASD), ADHD, learning disabilities, anxiety disorders, mood disorders, and adjustment disorders.

This on-site evidence-based intervention instructs young adults about important elements of socialization (i.e., conversational skills; peer entry and exiting strategies; handling teasing, bullying, and peer pressure; changing bad reputations; choosing appropriate peers; handling arguments and disagreements; having appropriate get-togethers with peers; and dating etiquette). Separate caregiver and young adult sessions are conducted concurrently for 90-minutes each week. Sessions are structured to include homework review, didactic presentation, role-playing, and behavioral rehearsal. Caregivers are taught how to assist young adults in developing and maintaining meaningful relationships by providing performance feedback through coaching during weekly in vivo socialization homework assignments. Young adults are taught important social skills through didactic instruction, role-plays, and behavioral rehearsal during socialization activities.

### DAY, TIME, AND LOCATION:

Mondays 4:00 – 8:00 pm

**HOURS PER WEEK:** 5 HRS/WK

### FACULTY AND STAFF:

Elizabeth Laugeson, Psy.D.  
Shannon Bates, Psy.D., Attending Psychologist  
Leila Glass, Ph.D., Attending Psychologist  
Jasper Estabillo, Ph.D., Attending Psychologist  
Laura Adery, Ph.D., Attending Psychologist  
Christine Moody, Ph.D., Director of Research

### TRAINING PROVIDED:

Training and weekly group supervision are provided for conducting this caregiver-assisted, cognitive behavioral social skills intervention for young adults.

PEERS® for Young Adults is a 5 hour per week commitment (MONDAYS, 4:00–8:00 PM). Individual supervision is 30-60 minutes per week, depending on the involvement of the trainee in the implementation of the group, and is scheduled on an individual basis. Group supervision is conducted for 30 minutes prior to the groups from 4:00-4:30PM. Two social skills groups are conducted from 4:30-6:00PM and 6:30-8:00PM. 30 minutes is allotted for prep time / note writing. Trainees can opt to rotate through the clinic for 4, 6, or 12-month rotations and will be directly

involved in the implementation of the treatment lessons.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation

**Format:** Individual and Group

**Hours Per Week:** 30-90 minutes per week (0.25 group, 0.25 individual)

**Days and Times:** Flexible

**Names of Supervisor(s):** Elizabeth Laugeson, Psy.D., Shannon Bates, Psy.D., Leila Glass, Ph.D., Jasper Estabillo, Ph.D., Laura Adery, Ph.D.

## Psychosis Clinic

**PROGRAM DESCRIPTION:**

The UCLA Psychosis Clinic, directed by Stephen Marder, M.D., provides psychiatric evaluations, medication management and psychosocial interventions that aim to promote recovery and improve the quality of life for patients with psychotic disorders.

**DAY, TIME, AND LOCATION:**

Fridays, 8:30am-12pm

300 Medical Plaza Rm. 2208

**HOURS PER WEEK:**

5 hours per week, 4 or 6-month rotation

**FACULTY AND STAFF:**

Stephen Marder, M.D.

Joseph Ventura, Ph.D.

Joel Braslow, M.D., Ph.D.

Benaz Jalali, M.D.

Elizabeth Casalango, M.D.

Walter Dunn, M.D., Ph.D.

**TRAINING PROVIDED:**

This elective allows the opportunity to provide psychosocial interventions while working collaboratively with UCLA psychiatrists and psychiatric residents. Empirically based interventions offered in the clinic that include Mindfulness Meditation, Cognitive Behavior Therapy for Psychosis (CBTp) and Functional Cognitive Behavior Therapy (FCBT), family or individual psychoeducation, Supported Employment and Supported Education, and computer-based Neurocognitive and Social Cognitive Training.

Interns will attend the Friday clinic and will schedule therapy appointments or phone contacts according to their schedules. Supervision will be provided primarily by Joseph Ventura, Ph.D., who will supervise CBTp and/or Functional CBT, cognitive and social-cognitive training, and psychoeducation. Luana Turner, Psy.D who is a psychology staff member will provide supervision in the areas of supported employment and supported education, and psychoeducation. The majority of the supervision is individual and scheduled mutually by the intern and his/her supervisor.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation

**Format:** Individual

**Hours Per Week:** 1 hour of individual supervision

**Days and Times:** Flexible

**Names of Supervisor(s):** Faculty listed above

Please contact the Psychology Services Director Joseph Ventura, Ph.D. at [jventura@mednet.ucla.edu](mailto:jventura@mednet.ucla.edu) or office (310) 206-5225 for additional information.

## Sexual Health Program

**PROGRAM DESCRIPTION:**

The Sexual Health Program offers sexual health education, called "Sex and Cookies", to first- and second-year UCLA undergrads and other groups in a relaxed setting. The single session program is taught by medical students, public health, psychology, social welfare, and psych interns who are diverse ethnically, and by sexual orientation and gender. They are trained to go into the dorms and to hold discussions about sexual health, including HIV and STI prevention, reproductive health, high risk places and occasions to avoid (post-exam and graduation parties) and where to obtain preventive devices on campus.

The program has been highly successful for over 10 years and the students appreciate having the opportunity to discuss sexual issues with professionals in training who are not much older but much wiser than they. Preliminary findings from evaluations demonstrate how much the students learn and how much the facilitators learn, as well.

The time commitments vary from 3 to 5 hours per week, but groups are held in the evenings at about 7:00 when students return to the dorm. Facilitators learn how to discuss sex with ease and professionalism to all students, and how to refer them to other campus clinics if need be.

If you have interest, please call 310 825-0193. Dr. Gail Wyatt supervises students and Jenna Alarcon provides training.

**DAY, TIME, AND LOCATION:**

Flexible

**HOURS PER WEEK:**

3-5, Groups are held in the evenings at about 7:00 PM when students return to the dorm.

**FACULTY AND STAFF:**

Gail Wyatt, Ph.D., Director

**TRAINING PROVIDED:**

Psychology interns and other research fellows join the research team, participate in interviewing, coding of qualitative and quantitative data that involve the construction of variables unique to research in this area, write papers, grants and learn how to interface with private and federal agencies. Most important they learn how to think within a cultural paradigm that allows for recognition and integration of diverse beliefs and values in every aspect of academic work and clinical practice.

This is an experience for the intern who has chosen their career path and who wishes to learn how to conduct community-based research, develop a culturally congruent research agenda, cultural competence in clinical care and behavioral science research and the ability to develop lasting partnerships with community and religious organizations.

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation and Case Presentation

**Format:** Individual

**Hours Per Week:** 1-2

**Days and Times:** Flexible

**Names of Supervisor(s):** Gail Wyatt, Ph.D.

## Spanish Language Caregiver Support

**PROGRAM DESCRIPTION:**

This support group is for Spanish speaking caregivers of patients with dementia of any type.

**DAY, TIME, AND LOCATION:**

Every other Wednesday, 6:30 – 8:00 pm

St. Sebastian Catholic Church

**HOURS PER WEEK:**

1

**FACULTY AND STAFF:**

Mirella Díaz-Santos, PhD. (lead)

**TRAINING PROVIDED:**

Co-lead a support group for Spanish speaking caregivers of patients with Alzheimer's disease, supervised by Mirella Díaz-Santos, PhD. Trainees have the opportunity to provide culturally appropriate support for caregivers, as well as psychoeducation about caregiver self-care as well as dementia (e.g., diagnosis, current treatments, and behavioral management).

**SUPERVISION PROVIDED:**

**Method of Supervision:** Direct Observation

**Format:** Individual, Group

**Hours Per Week:** 1 (0.25 group, 0.25 individual)

**Days and Times:** Mondays, 3-4:00p

**Names of Supervisor(s):** Mirella Díaz-Santos

## Spanish Speaking Psychosocial Clinic (SSPC) Elective Rotation

### **DESCRIPTION:**

Spanish Speaking Psychosocial Clinic (SSPC) psychology trainees will spend their time dedicated to evaluation, treatment, and community outreach/engagement in a 6 month-long rotation within SSPC. It will provide training and supervision in the provision of culturally responsive and comprehensive mental health services to the rapidly growing and underserved Latino/x community. Patients in the SSPC are across the lifespan and present with the full range of psychiatric diagnostic categories and are provided treatment in a variety of modalities, including individual, group, and family psychotherapy, as well as pharmacotherapy.

### **Trainees must be fully bilingual in Spanish and English.**

The SSPC is staffed by culturally humble, bilingual/bicultural mental health professionals within the disciplines of psychiatry, psychology and social work who have extensive knowledge of Latino/x sociocultural issues related to immigration, acculturation, race/ethnicity, class, socioeconomic status, language, cultural practices, traditions and beliefs that impact the psychological functioning and wellbeing of Latino/x individuals and families.

Interns will learn through supervised practice, multidisciplinary case conferences, team meetings, and outreach/training opportunities. Interns will have the opportunity to participate in the overarching goals of the SSPC, which include: 1) Developing and implementing evidence-based for Latino/x patients and families, 2) Strengthening support for patients and families through education and training of mental health providers, educators, and medical providers, 3) Improving the quality of care for patients and their families through direct service-delivery.

### **HOURS PER WEEK IN ELECTIVE ROTATION:**

6

#### **MANDATORY SSPC MEETINGS:**

Spanish Speaking Psychosocial Clinic: 2 hours (individual/group)

Individual Supervision: 1 hour per week

Group Supervision: 1 hour per week

Spanish Speaking Psychosocial Clinic Multidisciplinary Rounds: 1 hr (Wednesdays 1PM)

Spanish Speaking Psychosocial Clinic Didactics Seminar: 1 hr

### **OTHER MONTHLY MANDATORY ACTIVITIES:**

Group Therapy Seminar: 1 hour per month

Community Engagement: 1-2 hours per month as available

The SSPC intern will spend the remainder of their time in didactic seminars and electives offered through the general internship program to broaden their overall training experience. The required seminars include Psychiatry Grand Rounds

#### **FACULTY AND STAFF:**

Erica Lubliner, M.D., SSPC Medical Director

Xavier Cagigas, Ph.D., Didactics

Jocelyn Meza, Ph.D., Attending Supervisor

## **TRAINING PROVIDED:**

Interns will see patients with a wide variety of behavioral, emotional, and family problems that stem from traumatic events, medical illness, sexual abuse, physical abuse, community violence, racism/discrimination, immigration, and intergenerational trauma. Trainees thus gain first-hand experience working with Latinos/xs

and families struggling with challenges. Efforts will be made to provide culturally and linguistically cases consistent with the interns' primary area of interest in addition to a breadth of cases to ensure adequate training across diverse areas of psychopathology.

### Cognitive Behavioral Group Therapy for Depression

A 12-week psychosocial evidence-based intervention will be provided for adolescents (ages 14 to 18) and adults [note: groups will be held separately for the different age groups] to improve mood and overall wellbeing. This 12-week manualized intervention will be led by Dr. Jocelyn Meza and is designed for patients who either have a current diagnosis of major depression or dysthymia, or who have previously met criteria for either of these diagnoses. Topics addressed include psychoeducation on CBT and depression, identifying and changing thoughts, improving relationships to improve mood, and changing behavior to support mood.

### Family Systems Intervention

A family approach is used so that the intern learns how to work across the entire family, with parents (biological, foster, and adoptive), siblings of the injured/ill child, and significant others (as applicable). Interns learn how stress related to medical illness or traumatic events reverberates across the entire family. An emphasis will also be placed on collaborating with the systems of care that support the child and family. Treatment may include Families Overcoming Under Stress (FOCUS) en Español, family structural therapy, and family level treatment models.

### Trauma-informed Evaluation

Interns gain experience in both brief evaluation and comprehensive assessment for a variety of cognitive and emotional issues that impact Latino/x patients and family functioning and parenting choices.

Interns will be trained in assessment procedures, report writing, identifying practical recommendations, and supportive delivery of feedback to parents. Approximately 2 hours per week will be spent in evaluation.

## **OUTREACH/TRAINING EXPERIENCE**

Interns will have the opportunity to participate in community outreach and provider trainings to help build community capacity to support Latino/x patients and families. This may include events or trainings to support Latino/x families, caregiver groups, community mental health workers (Promotoras), community-based non-profits, and advocacy. Outreach and training opportunities vary during the year, but approximately 2-3 outreach or training events will be completed over the internship year (averaging less than an hour/week).

## **RESEARCH**

SSPC is developing new research projects that are embedded in clinical practice. Intervention development and evaluation, translational research, program evaluation, and data analysis/interpretation opportunities will be available to the interns to further their research experience.

## **SPANISH-SPEAKING PSYCHOSOCIAL CLINIC DIDACTIC SEMINAR**

Orientation lectures will be provided during the first two months of the internship. Training and culturally relevant presentations will be held every Wednesday from 12-1 PM.

Seminar faculty include Jocelyn Meza, Ph.D., Xavier Cagigas, Ph.D, and Erica Lubliner, MD, as well as, guest lecturers/speakers.

Topics include:

- Social Determinants of Mental Health
- Cultural issues
- The neuropsychological effects of trauma
- Supporting Families
- Trauma-informed assessment and care
- Mental illness across a lifespan
- Resilience factors
- Trauma-informed psychoeducation
- Language barriers and facilitators
- Role of Immigration
- Collaborating with educators and other providers
- Role of psychopharmacology
- Spirituality and Religion
- Systems of care
- Understanding the needs of Latino/x families
- Challenging medical experiences
- Family Systems
- FOCUS in Español
- Advocacy

#### **DIVERSITY TRAINING:**

The SSPC Clinic has a strong training program that is committed to promoting a culture of inclusion and appreciation for diversity. We strive to support trainees across all areas of diversity including (but not limited to) race/ethnicity, gender, religion, gender identity, language, and socioeconomic status in order to expand cultural awareness and sensitivity, as well as to enrich the services we provide to the increasingly diverse populations at UCLA. Training is woven into various aspects of the training experience. Throughout the year SSPC Seminar Rounds hosts experts/speakers in the area of Latino/x mental health and culture to discuss important topics related to the field, including prevention and intervention, diversity, cultural awareness and sensitivity, as well as best practices working with diverse populations (e.g., LGBTQ families, foster/adoptive families, and underserved populations). Trainees are encouraged to engage in reflective conversations about their cultural identity, personal biases, attitudes, and values, in both, individual and group supervision, as well as during multidisciplinary team case conferences. In addition, cultural exploration is encouraged in all aspects of case conceptualization to determine how cultural aspects may play a role in symptom presentation, parental reactions, as well as how to incorporate these important factors into diagnosis, assessment, and treatment. Trainees are exposed to reading materials and training in working with interpreters, in order to meet the linguistic needs of patients.

#### **SUPERVISION PROVIDED**

Method of Supervision: Direct Observation and Case Presentation

Format: Individual and Group

Hours Per Week: 5 (1 hour of group, 1 hour of individual)

Days and Times: Wednesdays or Thursdays between 9 AM – 5 PM

Names of Supervisor(s): Jocelyn Meza, Ph.D., Erica Lubliner, MD.

## Tarjan Center Developmental Disabilities Travel Award

### **PROGRAM DESCRIPTION:**

The primary objective of the Tarjan Center Developmental Disabilities Travel Award is to train professionals in the identification of disorders associated with developmental disabilities and in interventions targeted for this underserved population.

### **DAY, TIME, AND LOCATION:**

To be determined with your supervisor.

### **HOURS PER WEEK:**

1 hour per week for 12 months

### **FACULTY AND STAFF:**

Olivia Raynor, Ph.D., Program Director,

Elizabeth Laugeson, Psy.D., Training Director

### **TRAINING PROVIDED:**

Trainees will attend the Tarjan Center Distinguished Lecture Series (at least 6 lectures over the course of the training year) devoted to the topic of developmental disabilities. Funding for attendance at a scientific meeting, up to \$1500, will be awarded to two interns enrolled in this elective on a competitive basis. Applicants will be expected to submit a CV and a 500-word scientific abstract, including background, research objectives, methods, results, and conclusions. Those awarded this travel stipend will be expected to present a poster or oral session, with emphasis on individuals with developmental disabilities, at a scientific meeting.

Each intern will be expected to give a short presentation to a meeting of the Tarjan Advisory Committee (composed of advocates and parents of people with developmental disabilities) on a topic of the intern's choice related to issues in developmental disability. If interested, trainees will also have the opportunity to gain experience with the UCLA National Arts and Disabilities Center and with UCLA Pathway, a post-secondary education program for college-aged students with developmental disabilities.

Upon completion of this training experience, trainees will have:

1. A basic knowledge of policy, law, self-advocacy, and diagnostic and treatment implications for individuals with developmental disabilities
2. Exposure to and familiarity with current research literature in developmental disabilities
3. Exposure to the developmental challenges of individuals with developmental disabilities
4. Experience presenting original research at a scientific meeting

### **SUPERVISION PROVIDED:**



**Method of Supervision:** Direct Observation  
**Format:** Individual  
**Hours Per Week:** 1 (0.25 individual)  
**Days and Times:** Flexible  
**Names of Supervisor(s):** Faculty listed above

## Telephonic Caregiver Support Groups

### PROGRAM DESCRIPTION:

This program provides two free monthly telephone support groups for caregivers. The groups provide caregiver support and psychoeducation about dementia. One group is for caregivers of patients with early onset Alzheimer's disease and the other is for caregivers of patients with frontotemporal lobar degenerative dementia. The groups meet periodically in person at the same scheduled time as the telephone support group.

### DAY, TIME, AND LOCATION:

Every other Tuesday, 12pm–1pm  
Semel Institute, Room 38-239

### HOURS PER WEEK:

1

### FACULTY AND STAFF:

Linda Ercoli, Ph.D.

### TRAINING PROVIDED:

Co-lead two free monthly telephone support groups. Trainees have the opportunity to provide support for caregivers, as well as psychoeducation about caregiver self-care as well as dementia (e.g., diagnosis, current treatments, and behavioral management).

### SUPERVISION PROVIDED:

**Method of Supervision:** Direct Observation and Case Presentation  
**Format:** Individual  
**Hours Per Week:** 1 (0.25 individual)  
**Days and Times:** Flexible  
**Names of Supervisor(s):** Linda Ercoli, Ph.D.

## Seminars

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### Psychology Interns' Seminar

Fridays from 12-1:30

Semel C8-177

Attendance is required for all interns

This seminar is intended provide an overview on a wide range of topics and to foster group identity and cohesion as the year progresses. The group will discuss current topics in clinical psychology (e.g., psychopathology, diagnostic evaluation, and modalities of treatment). Drs. Walshaw and Ricketts will meet with the trainees quarterly to discuss training issues. This seminar has an open structure to accommodate the needs of the intern and interns provide input regarding topics.

### Fundamentals of Child and Adolescent Psychiatry Seminar

Thursdays from 8:00 - 9:20 am

Semel C8-177

Attendance is required for General Child track interns, AND intern, Peds-CL intern, STAR interns, and H&B intern for two months while on Peds-CL.

This seminar is a survey course in clinical issues and current research in the area of child and adolescent psychopathology, psychopharmacology, and treatment. The course is team taught by psychiatry and psychology faculty.

### Neuropsychology Seminars

To obtain a copy of the schedule and the course description of the neuropsychology seminars please contact Jewelle Dela Cruz, [jcdelacruz@mednet.ucla.edu](mailto:jcdelacruz@mednet.ucla.edu). These seminars begin in September.

### Additional Elective Seminars

A listing and description of elective seminars can be found in the Semel Institute and Department of Psychiatry and Biobehavioral Sciences course catalogue.

## Ethical, Legal and Confidentiality Issues

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### Legal and Ethical Consultation

Consultation regarding emergent clinical ethical issues is available by calling the Ethics Consult Service at pager at #38442. Psychology faculty member, Dr. Xavier Cagigas is Chair of the RNPH

Ethics Committee and may be contacted directly for less urgent matters. Dr. Linda Ercoli also serves on this committee.

Most recent version of APA Code of Ethics can be found at <https://www.apa.org/ethics/code/ethics-code-2017.pdf>

## Patient Advisement by Psychology Interns

Psychology trainees should inform their clients that confidentiality is a fundamental element of the psychotherapist-patient relationship. However, there are certain circumstances in which you will be required by law to disclose to other persons information provided and that you cannot guarantee that the information will be kept strictly confidential. Admissions of child or elder abuse, threats to physically harm other persons or oneself or statements may not be protected by law and information received may be required by law to disclose to other persons.

Additionally, you must advise patients and families that you will share information with your supervisors, as you are in training.

## Release of Information

All requests for written patient information are to be directed to the Medical Records Department. Release of information follows HIPAA guidelines. You may not release any notes or reports directly to your patients or their families.

## Abuse Reporting

All employees of the Semel Institute and the Resnick Neuropsychiatric Hospital are mandated by the state of California to report child abuse, elder and dependent adult abuse, and domestic violence/intimate partner abuse.

The Suspected Child and Adult Abuse and Neglect Team (SCAAN) provides consultation to all faculty, staff, and trainees on child abuse reporting. Consultations are available Monday through Friday 8am to 5pm through pager 95818.

After 5pm and on weekends please call Department of Child and Family Services at 1-800-540-4000 to report child abuse or call Adult Protective Services at 1-800-922-1600 to report adult and elder abuse.

Child Abuse cases in Mattel Children's Hospital (from the Pediatric Consultation and Liaison service) are reported to the UCLA Medical Center Scan Team. This team can be contacted through pager 96672.

Please see the pages 198-234 of the appendix at the end of this manual for abuse reporting policies and procedures.

## Warning of Dangerous Patients

The California Supreme Court has decided in the case of *Tarasoff v. the Regents of the University of California* that psychotherapists have a duty to warn persons to whom a patient presents, in the therapists' reasonable professional judgment, a serious danger of violence. UCLA Policy NPH 1621 states that "if reasonably possible, the clinician should consult with University legal counsel before making a disclosure to law enforcement."

This legal standard of medical care was described by the Court as follows:

When a psychotherapist determines, or pursuant to the standards of his profession should determine, that his patient presents a serious danger of violence to another, he incurs an obligation to use reasonable care to protect the intended victim against such danger. The discharge of such duty, depending on the nature of the case, may call for the therapist to warn the victim of danger, to notify the police, or to take whatever other steps reasonably necessary under the circumstances.

Although the Lanterman-Petris-Short Act requires adherence to a strict standard of confidentiality in the maintenance of psychiatric records, the Court held that his requirement of confidentiality "must yield to the extent to which disclosure is essential to avert danger to others".

Failure to provide such warning when it may be called for in the Court's ruling, and when injury or death occurs to the intended victim, may result in substantial liability of the therapist and to the University. All persons engaged in the treatment of such patients should be aware of this rule, and the need to follow it.

Please see page 199 at the end of the manual for more information on the Tarasoff Warnings to Law Enforcement.

## Policies, Procedures, and General Administrative Issues

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### Psychology Trainee Administration Office

**LOCATION:** Semel, Suite B7-357

**PROGRAM COORDINATOR:** Jewelle Dela Cruz

**PROGRAM ASSISTANT:** Jaime Camorlinga

This office coordinates recruitment, hiring, scheduling, graduation, and termination, and, after you graduate, verification of training for the remainder of your career-and all daily activities related to these functions. You must notify Jewelle about vacation and leave plans.

## Record Retention

Student records are generally securely maintained online and protected by duo-factor authentication. Electronic copies are secured and encrypted via box. Records of any complaints would be securely stored at Staff Human Resources.

## Termination Procedures as outlined by the Graduate Medical Education Office (modified as applicable to psychology internship)

### **Administrative Actions (non-reviewable and non-reportable)**

The following actions are NOT disciplinary in nature and Trainees are not entitled to the due process rights set forth in Section VI below in connection with actions taken in accordance with this Section III. However, failure to correct administrative deficiencies may constitute academic deficiency and may be subject to academic actions in Section IV and V.

#### **A. Automatic Suspension from Program (Administrative)**

1. Reasons for Automatic Suspension from Clinical Work. A Trainee will be immediately and automatically suspended from a Program for any of the following reasons:
  - a. Failure to complete and maintain medical records as required by the hospital in accordance with the hospital's Medical Staff Bylaws and/or Rules and Regulations;
2. Reasons for Automatic Suspension from Training. A Trainee will be immediately and automatically suspended from a Program for any of the following reasons:
  - a. Failure to maintain proper visa status as required by state or federal law; or
  - b. Any unexcused absence from the Program for five (5) or more calendar days.
3. Status During Automatic Suspension from Clinical Work. In general, the Trainee will not receive academic credit during the period of automatic suspension; however, the Trainee's stipend will continue to be paid while on automatic suspension status. If the automatic suspension is due to inactive licensure status, the trainee may be assigned vacation or nonclinical duties for academic credit at the discretion of the program and with approval of Program Leadership. The period of automatic suspension under this Section III will not exceed 14 (fourteen) calendar days from the date of the event identified in Section III.A.1. In general, the Trainee may be assigned non-clinical duties during this period at the discretion of the Program Director and Chair. Nothing herein precludes the Program from taking any other action with respect to a Trainee as provided in these Policies and Procedure, while the Trainee is on automatic suspension status.

#### **B. Automatic Termination from the Program**

A Trainee will be deemed to have resigned from his or her Program effective the fifteenth (15th) day following the event that caused an automatic suspension to be taken under Section III.B.1.b, c or d herein, unless the basis for the automatic suspension has been fully resolved without qualification by that day. A Trainee will be deemed to have resigned from his or her Program effective the fifteenth (15) day following an unexcused absence as provided herein, unless the Trainee has submitted materials to the Chair regarding the basis for the unexcused absence, and the Chair has determined the absence to be excused and within the scope of other applicable UCLA policy.

#### **C. Administrative Leave and Investigatory Leave**

Administrative Leave and Investigatory Leave are both administrative in nature and are not intended to replace any leave that a Trainee may otherwise be entitled to under state or federal law or University Policy including but not limited to vacation leave, sick leave, family, medical and other leaves related to life events. Investigatory leave may be used to permit the University to review or investigate allegations of trainee wrongdoing which warrants removing the trainee from the work site.

Administrative leave is used for situations that require the trainee to be removed from the work site for reasons not investigatory in nature. Please consult the House Staff Leave Policy, your Program Director/Program Coordinator, the GME Office or your departments, Human Resources representative for information about leaves.

### **Academic Actions – Education Improvement (non-reviewable and non-reportable)**

The following actions are non-disciplinary and therefore non-reviewable in nature. Trainees are NOT afforded the due process rights set forth in Section VI herein for actions taken against them under this Section IV. The actions below are not progressive and each can be taken at any time, and can be repeated as determined appropriate, by the Chair or Program Director. These tools are educational and DO NOT constitute disciplinary action and therefore are not reported in response to third party inquiries except as required for medical licensure. The specific Academic Action being utilized must be clearly labelled in the written communication delivered to the trainee.

#### **A. Educational Letter of Counseling**

An Educational Letter of Counseling may be issued by the Program Director to a Trainee to address an identified deficiency or concern that needs to be remedied or improved. Letters of counseling should describe the nature of the deficiency or concern and specific suggestions for remedial actions or changes required on the part of the Trainee and should be reviewed with the Trainee. Failure by the Trainee to remedy the deficiency or concern to the satisfaction of the Chair or Program Director, or a repetition of the deficiency or concern, may lead to additional actions, including but not limited to disciplinary actions under Section V herein. Educational Letters of Counseling should be used for minor, isolated problems.

#### **A. Probation**

A Program Director may place a Trainee on probation when the Trainee is in jeopardy of not successfully completing the requirements of the Program, or the Trainee is not satisfactorily meeting Program standards. The Trainee will be notified of the probation in a letter from Program Director (Chair Co-signature required) that will identify the basis for the probation; any required remedial activity necessary to remove the probation status; the expected time frame within which the required remedial activity must occur and information on how the Trainee may appeal the notice of probation in accordance with Section VI of these Policies and Procedures. Failure to correct the identified deficiency(s) within the specified period and to the satisfaction of the Chair may lead to an extension of the probationary period or other academic actions. Probation should be used instead of a Notice of Concern when the underlying deficiency threatens a Trainee's ability to complete the Program in a satisfactory manner or time frame, and remedial action requires Faculty oversight. The probationary period should be not less than thirty (30) days and its duration should be appropriate for the identified Deficiency.

#### **B. Suspension**

The Program Director may suspend the Trainee from part or all of the Trainee's usual and regular assignments in the GME training program, including clinical and/or didactic duties, when the removal of the Trainee from the clinical service is required for the best interests of the Trainee and/or the GME training program. The suspension will be confirmed in writing ("Notice of Suspension") from the Program Director (Chair Co-signature required). The Notice of Suspension will identify the reason(s) for the suspension, its expected duration, and information on how the Trainee may appeal the Notice of Suspension in accordance with Section VI of these Policies and Procedures. Suspension generally should not exceed sixty (60) calendar days. Suspension may be coupled with or followed by other academic actions. The Trainee's stipend will continue to be paid while the Trainee is on suspension status.

C. **Adverse Annual Evaluation**

A Trainee may receive an adverse annual evaluation due to overall unsatisfactory or marginal performance ("Adverse Annual Evaluation") at the recommendation of the Program's Clinical Competency Committee. Trainees will be notified in writing by the Program Director of any Adverse Annual Evaluation. Any Notice of Adverse Annual Performance must include the basis for the non-renewal, and information on how the Trainee may appeal the decision in accordance with Section VI of these Policies and Procedures.

D. **Requirement that Trainee Must Repeat an Academic Year**

A Trainee may be required to repeat an academic year due to unsatisfactory progress, as assessed by the Program's Clinical Competency Committee, at the sole discretion of the Program Director (Chair Co-signature required). Notice of a Requirement to Repeat Academic Year must be provided to the Trainee in writing by the Program Director and should identify the grounds for the need to repeat a year, and the right to appeal the decision in accordance with Section VI of these Policies and Procedures.

E. **Non-Renewal of Appointment**

The Trainee's appointment to a Program is for a one (1) year duration, which is renewed annually when there are no educational or clinical concerns. Due to the increasing level of responsibilities and increasing complexity of clinical care over the course of the Trainee's training, satisfactory completion of prior academic year(s) or rotation(s) does not ensure satisfactory proficiency in subsequent years or rotations. A Trainee may have his or her appointment not renewed at any time when there is a demonstrated failure to meet programmatic standards.

The Program Director should provide each Trainee with a written evaluation at least twice per year. The first evaluation should occur by the end of the seventh month of the appointment term. If prior to the end of eight months (no later than February 28th of the academic year), the Program Director in consultation with the Chair concludes that the Trainee's appointment should not be renewed for the following year, the Program Director will notify the Trainee in writing (Chair Co-signature required) that his or her appointment will not be renewed for the following academic year ("Notice of Non-Renewal"). The Trainee will be permitted to conclude the remainder of the academic year unless further academic action is taken. The Chair may also issue a Notice of Non-Renewal after eight months following the start of the academic year if warranted due to the Trainee's performance. Any Notice of Non-Renewal must include the information set forth in Section VI.B of these Policies and Procedures.

F. **Denial of University Certificate of Completion**

If the Program Director, in consultation with the Chair, decides not to award the Trainee a University Certificate of successful completion of the Program, the Program Director will notify the Trainee in writing of the decision (Chair Co-Signature required) to deny the certificate. Any Notice of Denial of Certificate must include the information set forth in Section VI.B of these Policies and Procedures.

G. **Dismissal from the Program**

Based on the Program Director's discretion as approved by the Chair, a Trainee may be dismissed from a Program for Academic Deficiencies for reasons including but not limited to the following:

1. A failure to achieve or maintain programmatic standards in the Program;
2. A serious or repeated act or omission compromising acceptable standards of patient care, including actions that constitute a medical disciplinary cause or reason;
3. Unprofessional or unethical behavior that is considered unacceptable by the Program; and/or
4. A material omission or falsification of a Program application, medical record, or other University document.

The Trainee must receive a written Notice of Dismissal from the Program Director (Chair Co-signature required) and include the information set forth in Section VI.B of these Policies and Procedures

## Due Process Policies and Procedures

Interns who have problems or concerns with any aspect of the training program are encouraged to first speak with their supervisor, if possible. Interns may also choose to speak with their clinic program director and their advisor. Patricia Walshaw, Ph.D., Internship Training Director, Emily Ricketts, Ph.D., Associate Internship Training Director, Robert Bilder, Ph.D., Chief of Psychology are also available at any time during the training year. If there are issues with Dr. Walshaw or Dr. Ricketts, interns may choose to speak with Dr. Bilder. If there are issues with Dr. Bilder, interns may speak with Drs. Walshaw or Ricketts.

Interns may also speak with Monica Rodriguez, Semel Institute's Registrar and Ombudsperson regarding any grievances. She will listen, investigate, and resolve grievances. All matters are treated confidentially. This information is provided during orientation, on the website, and is also contained in the contract each Intern signs after the APPIC Match.

The GME Office is available to assist you with the interpretation of UCLA's Academic Due Process Policy. Please feel free to contact them at (310)206-5674 or GME@mednet.ucla.edu to set up an appointment.

## Mistreatment and Non-Discrimination Policies

We value a workplace environment free of discrimination and harassment. Interns with any concerns related to discrimination, bias, harassment, or violence may contact Drs. Bilder, Walshaw, or Ricketts at any time. There are a number of policies in place to address issues of discrimination, bias, and violence in the workplace.

### **Community Expectations: Responding to Discrimination in the Clinical and Research Settings**

The purpose of this document is two-fold:

First, to describe the shared expectations for the members of our Psychiatry communities for responding to discrimination (including faculty, staff, residents, fellows, postdoctoral-internship- and practicum-trainees, other students, and volunteers), across settings (both



clinical and research) both on campus and at affiliated educational/clinical sites outside of UCLA Health.

Second, to guide an appropriate response to reporting and remediating discriminatory or harassing conduct directed towards community members, patients, or research participants (their family members, visitors, or patient representatives) based on those individuals' protected characteristics, as it pertains to education, training, employment, and patient care.

These expectations apply to *all forms* of discrimination and provide a template to help guide personnel in both managing discriminatory or harassing behavior, and requests from discriminatory patients/participants for provider/personnel reassignments.

These expectations do not supersede, but rather supplement, existing departmental, hospital, and other University policies that pertain to responding and reporting of incidents of discrimination based on an individual's protected characteristics.

Please refer to page 246 on the appendix to access the document.

### **Mistreatment Incident Reporting**

One of the most important priorities at the David Geffen School of Medicine at UCLA (DGSOM) is to provide trainees with the very highest quality clinical learning experiences. Mistreatment of trainees is unacceptable and inconsistent with the commitment to zero tolerance for mistreatment of any kind, and of any form of retaliation against those who report mistreatment. Given the complex nature of our training programs, we understand the importance of having a reporting mechanism for confidential or anonymous trainee complaints of mistreatment. Therefore, the medical student Committee on Learning Environment Oversight (CLEO) and the Mistreatment Incident Reporting Form (MIRF) has been expanded to all trainees, including our GME.

#### What is GME CLEO and the MIRF?

GME CLEO is charged with being responsible for the review of trainee concerns regarding the learning environment and the development of action plans in response to episodes of alleged mistreatment and to prevent future occurrences. The [Mistreatment Incident Reporting Form \(MIRF\)](#) is an avenue for trainees to submit incidents of mistreatment that they have either personally experienced or heard/witnessed of other trainees. Reporters have the option of submitting incidents either confidentially or anonymously. By submitting confidentially, the reporter may be contacted by the CLEO Chairs and receive updates on the case. By submitting anonymously, the reporter will not be contacted but are able to track the status on the [MIRF Status Dashboard](#).

What happens after I file a MIRF? All MIRFs are reviewed within 72 hours of submission by the CLEO Chairs and staff member. When warranted, the CLEO Chairs may refer a MIRF to Title IX or Discrimination Prevention Office (DPO) for review. CLEO members review MIRFs on a monthly basis at their meetings, MIRFs presented at meetings are redacted of any identifying information for both the reporter and the individual being reported. The committee is composed of faculty, trainees and administration. When reviewing MIRFs, each case has a recommended action plan developed, which is then executed by the CLEO Chairs.

How will this impact my learning environment? In addition to reviewing and triaging MIRFs, the committee is charged with maintaining and analyzing data regarding the learning environment. Databases are kept at the level of each CLEO (UME, GME and Research). By sharing databases, the committees are able to observe for trends across learning environments for all trainees and respond accordingly. Data collected will be routinely shared with various stakeholders to address any concerns.

How do I access the MIRF? Please refer to the following website: <https://uclahs.fyi/MIRF>

## SOFI Reporting

Automatically launch SOFI from CareConnect via the new SOFI button

Enter patient-related safety events (Note: Visitor, employee, and DEM events need to be entered through the main SOFI reporting website at [sofi.ucla.edu](http://sofi.ucla.edu))

Automatically populate the patient demographic information from the patient's chart you have open in CareConnect.

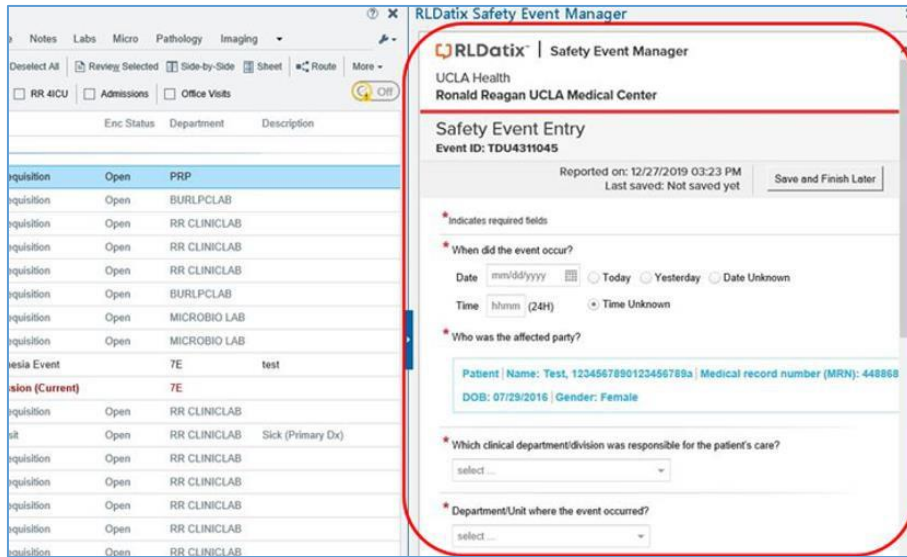
Automatically populate reporter information based on your CareConnect login. (Note: Anonymous reporting is available through the main SOFI reporting website at [sofi.ucla.edu](http://sofi.ucla.edu))

### Chart Activity – SOFI Button

1. Open the patient's chart to the **Chart** activity.
2. From the **Notes** tab, click the **SOFI** button to launch the SOFI (RLDatix) application.



3. Select the Region and Facility the Safety Event occurred, and click Continue.
4. Complete appropriate documentation on the Safety Event Entry form (right sidebar).



Note that this SOFI report **does not** flow into the patient's chart. It is simply a faster way of launching the SOFI application. For any questions regarding SOFI, please contact [SOFI@mednet.ucla.edu](mailto:SOFI@mednet.ucla.edu).

## UCLA Non-Discrimination Policy

<https://policy.ucop.remiedu/doc/4000376/DiscHarassAffirmAction>

## Affirmative Action Policy

<https://www.chr.ucla.edu/policies-and-labor-contracts/procedure-14-affirmative-action#:~:text=All%20recruitment%20material%20and%20advertising,identified%20carefully%20and%20documented%20thoroughly>

**Please refer to the appendix at the end of the manual for documents and policies related to:**

- Community Expectations: 246
- Workplace Violence Prevention Plan HS 8703: 264
- Management of Patient Discriminatory Conduct and Reassignment Requests HS 3068: 269
- Patient Responsibilities – UCLA Health Experience – Los Angeles, CA: 278

## Intern Performance Evaluation, Feedback, Advisement, Retention and Minimal Requirements

Assessment of clinical competency is done every 4 months by each of the trainee's supervisors through the MedHub online evaluation form (see sample form at the end of this manual). Each

supervisor discusses his or her evaluation with the intern. Interns' evaluations are discussed with supervisors and core faculty at a Training Committee meeting. Verbal feedback regarding the evaluations and the Training Committee's discussion of the evaluations is provided to the intern by his or her advisor.

Interns are assessed in skills and competencies in the areas of assessment and diagnosis, treatment and consultation skills, individual and cultural diversity, integration of practice with research and theory, and professional skills. Any intern who has a score below the "at the level of the typical intern" range on the MedHub evaluation form (see page 134 of this document for a copy of the form) receives additional supervision to address the area of deficit. A plan is created with in conjunction with the interns' supervisor, and in most case, this resolves any issues.

If further remediation is necessary, a written plan is formed with the relevant supervisor/s, the intern's advisor, and the training director. The intern's progress is closely monitored by this group to ensure that the intern meets required competency levels. A document is written by the training director and intern's advisor that indicates whether remediation requirements have been satisfactorily met. You can see the Remediation Plan on page 280 of the appendix.

It is expected that by the final evaluation in June, that interns' scores on all domains assessed will be in the "high intermediate (HI)" range or higher. Summary Letter is completed at the end of the internship year by the trainee's advisor, based on evaluation from each supervisor throughout the year.

Equitable procedures have been developed by the UCLA School of Medicine and are adhered to by the Resnick Neuropsychiatric Institute and Hospital for those rare instances when training performance does not meet professional standards. Please see Personnel Policies for Staff Members regarding management of interns with difficulty in the program for full text of the policy: [UCLA GME ACADEMIC DUE PROCESS POLICY](#)

## Campus Safety and Transportation

This link provides information about campus safety programs and services:  
<https://www.transportation.ucla.edu/traffic-and-safety/campus-safety>

## Psychotherapy for Interns

Interns may receive short-term therapy and medication management through the UCLA Behavioral Wellness Center. <https://medschool.ucla.edu/bwc>

## Time Off

### Vacation

You have three weeks (15 business days) of vacation, which should be taken with careful consideration of impact on clinical services. You may take up to non-consecutive two weeks

from one rotation, but preferably not the first or last week of a rotation. Please discuss vacation plans or travel plans with primary supervisors at the beginning of a rotation. You must arrange coverage for vacation days and contact the page operator to sign out your pager over to the covering person.

## Sick Leave

You have 12 days of sick leave. You must let your primary supervisors know of your absence, arrange for coverage, and sign out your pager to the covering person.

## Educational Leave

Interns are entitled to take eight days of educational leave for workshops, to present papers or to attend meetings. Education leave may be taken at the discretion of the primary rotation supervisor as these are considered part of your internship training experience. You must arrange coverage for educational leave days and contact the page operator to sign your pager over to the covering person.

## Internal Trainings

Interns are entitled to take three days for participation in UCLA trainings without utilizing vacation, sick or educational leave. This is at the discretion of the primary rotation supervisor, as these are considered part of your internship training experience. You must arrange coverage for internal training leave days and contact the page operator to sign your pager over to the covering person.

## Educational Support Awards for Clinical Psychology Trainees

Interns receive an annual allocation of \$1000 to support educational advancement.

Please refer to page 281 of the appendix at the end of the manual for additional information.

## Benefits

As a staff, contract employee, interns are eligible for medical, dental and optometry coverage with the option for additional employee paid benefits. See here for benefits: [ucresidentbenefits.com/uc-los-angeles](http://ucresidentbenefits.com/uc-los-angeles) Interns also have 15 days of vacation and 12 days of sick leave and will be contributing to an involuntary retirement plan (DCP) with the option of also enrolling in an additional, employee paid pre-tax retirement plans. For more details about the coverage, please visit <http://atyourservice.ucop.edu/>

If any injury occurs while at work, employees must go to Occupational Health (x56771), as well as reporting the injury to Human Resources (x50521). <http://www.oirm.ucla.edu/workers-comp-fact-sheet.pdf>

## Professional Liability Insurance

Interns are considered employees of the University for the purposes of the California Tort Claims Act (Government Code section 825). Stated generally, the Regents provide legal representation and indemnification for university employees in all situations where a claimed act or omission occurs in the scope of the employee's employment and no actual fraud, corruption, or actual malice is found to have been involved. Amounts which may be payable by way of settlement of a claim or as the result of a judgment in a litigated matter are paid by the Regents or their insurance carrier. Trainees contacted by attorneys or others regarding malpractice suits are asked to immediately notify their supervisors and the Hospital Risk Coordinator who will coordinate the response on their behalf.

## Moonlighting Policy

Moonlighting must be approved on a case-by-case basis with the intern's advisor and the training director to ensure the quality and safety of patient care, the quality of trainees' educational experience, and that trainees get adequate rest. Psychology Internship training is a full-time educational experience. Extramural paid activities (moonlighting) must not interfere with the intern's educational performance and/or clinical responsibilities. The policy can be found: <https://uclahs.box.com/s/0h1rffdalrtmcq8wicngk1viovx619hr>. The moonlighting request form can be found: <https://uclahs.box.com/s/05ylhpsrvfyfha5s2mrlfvctcfknzxl>.

## Email Policy

There are specific policies regarding the use of email for communication of restricted information which must be referred to. Please see link for full text of the policy: <http://compliance.uclahealth.org/workfiles/HS%20Policies/HS9453A-Use%20of%20Email%20in%20Communication%20of%20Restricted%20Information%20-%20rev%2020110331.pdf>

## Technology

All interns are provided with a computer in their office as well as access to a printer. They will need to utilize their personal cell phones at work to receive pages. Personal laptops, iPads/tablets, and cell phones that will be used for work purposes are required to be encrypted by UCLA in order to ensure HIPPA compliance. UCLA provides VPN software to access online medical resources off campus.

## SPOK Mobile Policy

UCLA uses Spok mobile app for paging which is installed on your cell phone once it is encrypted. You should be available by Spok mobile to receive pages on your mobile device

Monday through Friday during business hours. Your outgoing message should reflect when you might be paged. You may be reached through the UCLA page operator at 310.825.6301, option #1.

Please arrange for coverage of pages when you are away. Please discuss issues related to coverage of pages with your supervisors.

<https://it.uclahealth.org/guides/spok-mobile>

## Telephones

All interns are provided with a phoneline in their office and an office phone number on which patients can contact them. On campus, you may call others on campus using the last 5 digits of a phone number. If you are paged to a 5-digit number and need to return the call from a cell or off campus phone, use these prefixes:

Telephone: (310) 794-xxxx (310) 825-xxxx (310) 206-xxxx (310) 267-xxxx

## Contact with Patients

Do not share home or cell phone numbers with patients and families or maintain contact post internship.

## Dictation Service

Dictation services are available for notes, reports, and other documents in CareConnect.

### Dictating

From on campus, dial #30 to access dictation system

From outside dial 1-310-794-2001

Pager number, #

Location code, #

Work Type, #

Patient MRN, #

To mark STAT, press \* after you hear the beep.

To pause, press 1; to resume, press 2; to rewind, press 3.

Dictation Codes	
Location Codes	Work Type
1 = Westwood	1 = Discharge Summary
2 = NPH	3 = Inpatient Procedure Note
3 = Santa Monica	33 = Outpatient Procedure Note
	4 = Inpatient Consultation
	44 = Outpatient Consultation
	5 = Inpatient H &P
	55 = Outpatient H&P
	7 = Inpatient Progress Note
	77 = Outpatient Progress Note
	9 = Transfer Summary
	10 = Death Summary
	95 = Goals of Care Note

## Interpretation/Translation Service

Interpreter and translation services are available for Ronald Reagan UCLA Medical Center and the Resnick Neuropsychiatric Hospital. Details on ordering these services can be found through this link: <https://www.uclahealth.org/interpreters/Workfiles/policy/Interpreter-Services-Policy-English.pdf>

You can find more details on page 287 of the appendix at the end of this manual.

## Medical Psychology Assessment Center (MPAC)

The Medical Psychology Assessment Center (MPAC) is situated in the C8-700 corridor of the Semel Institute and includes the Frances and Ivan Menseh Memorial Psychological Assessment Laboratory in the Semel Institute (Room C8-746). The laboratory carries a wide variety of psychodiagnostic and neuropsychological assessment materials as well as administration and scoring software for selected instruments. Please note that for interns who are not in a neuropsychology track, prior authorization from Dr. Patricia Walshaw, or the Chief Neuropsychology Fellow is required to check out materials, all of which must be returned within 24 hours due to the high demand for their use.

## Office of Education

LOCATION: Semel Institute Suite B7-357

ADMINISTRATOR: Jewelle Dela Cruz

The Office of Education is responsible for providing information to students and faculty regarding the diverse aspects of the educational programs of the Semel Institute and the Department of Psychiatry and Biobehavioral Sciences.

## Medical References/Libraries

The Mednet homepage link contains links to medical reference resources including PubMed, an online psychiatry reference which includes the DSM, Up-To-Date, and others.

<https://mednet.uclahealth.org/> → navigate to "Medical Resources" on the top toolbar

The Biomedical Library, 12-077 CHS, serves the entire Center for Health Sciences. Library cards are issued at no cost upon presentation of your ID badge.





## Faculty & Supervisor Roster





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Telephone: (310) 794-xxxx (310) 825-xxxx (310) 206-xxxx (310) 267-xxxx




To find other faculty not listed here go to: <http://directory.ucla.edu/>




	Faculty Name and Email	Phone #	Clinic/Program	Research Area
	Adery, Laura Ladery@mednet.ucla.edu		Center for Assessment and Prevention of Prodromal States (CAPPS)	
	Asarnow, Joan jasarnow@mednet.ucla.edu	50408	Youth Stress & Mood (YSAM) Program, Director	Suicidal & Self-Harm Behavior- Moving Towards the Aspirational Goal of Zero Suicide; Child and Adolescent Depression; Trauma & Stress- National Child Traumatic Stress Center on Trauma-Informed Suicide & Self-Harm Treatment & Prevention; Integrated Medical-Behavioral Health Care; Intervention & Services Research.
	Babikian, Talin tbabikian@mednet.ucla.edu	50983	Associate Director, UCLA BrainSPORT program  Medical Psychology Assessment Center (MPAC)	Pediatric brain injury, neuroimaging, sports related concussions, urea cycle disorders
	Barenstein, Veronica vbarenstein@mednet.ucla.edu	51246	Family & Couples Therapy Training Program, Director  Family Therapy Clinic	

	Bates, Shannon sbates@mednet.ucla.edu		PEERS -- Clinical Instructor/Attending Psychologist/Director of Training/Certified PEERS Trainer	
	Baweja, Shilpa sbaweja@mednet.ucla.edu	62883	Children's Friendship Program  Parent Training Program	Peer victimization, Trauma interventions, Parenting techniques
	Bearden, Carrie cbearden@mednet.ucla.edu	62983	Center for Assessment and Prevention of Prodromal States (CAPPS)  Adolescent Brain-Behavior Research Clinic	Neurobiological precursors of adolescent serious mental illness; brain development in unique genetic high-risk populations
	Best, Karin kbest@mednet.ucla.edu	62210	Infant Pre-School Service	Long term outcomes among psychiatrically hospitalized adolescents. Clinical interest: assessment and treatment of infants and preschool age children; application of evidence informed treatment in systems of care

	<p>Bilder, Robert rbilder@mednet.ucla.edu</p>	<p>59474</p>	<p>Director, Division of Psychology</p> <p>Director Adult/Lifespan Track of Neuropsychology Internship program</p> <p>Director, Neuropsychology Fellowship Program</p> <p>Medical Psychology Assessment Center (MPAC)</p>	<p>Neuropsychology, neuroimaging, neurogenetics; biological bases of psychopathology; dimensional models of psychopathology</p>
	<p>Bookheimer, Susan sbookheimer@mednet.ucla.edu</p>	<p>46386</p>	<p>Medical Psychology Assessment Center (MPAC)</p> <p>Director, Center for Cognitive Neurosciences Brain Imaging Lab</p>	<p>Neuroimaging; Autism, movement disorders, Wada testing and electrocorticography; neuropsychology</p>
	<p>Boxer, Oren Oboxer@mednet.ucla.edu</p>		<p>Medical Psychology Assessment Center (MPAC)</p>	

	Cagigas, Xavier E. xcagigas@mednet.ucla.edu	53731	Hispanic Neuropsychiatric Center for Excellence (HNCE)  Spanish Speaking Psychosocial Clinic (SSPC)	Cultural Neuropsychology; Neurobehavioral Genetics; Bilingual/Spanish neuropsychological assessments; consultation on cultural/linguistic issues in neurocognition; Justice, Equity, Diversity & Inclusion (JEDI)
	Cavanagh, Lucia lcavanagh@mednet.ucla.edu	69909	Cultural Neuropsychology Program (CNP), Associate Director	Cultural neuropsychology, health disparities
	Cox, Julia jrcox@mednet.ucla.edu	66882	Child Anxiety, OCD, and Tic Disorders Program	
	Dean, Andrew acdean@mednet.ucla.edu	55839	Medical Psychology Assessment Center (MPAC)	Brain research Institution (BRI) and Neuroscience Interdepartmental PH. D Program (NSIDP) neuropsychological consequences of substance abuse, particularly methamphetamine abuse.
	Denenny, Danielle Ddenenny@mednet.ucla.edu		Center for Assessment and Prevention of Prodromal States (CAPPS)	Prodromal psychosis, bipolar disorder

	<p>Díaz-Santos, Mirella mdiazsantos@mednet.ucla.edu</p>	<p>40292</p>	<p>Research Director, HNCE  Spanish Language Caregiver Support</p>	<p>Neuropsychology; Bilingual/Spanish neuropsychological assessments; Neuroimaging; Alzheimer's and Related Dementia; Caregiver support groups; Qualitative Research</p>
	<p>Dillon, Andrea Adillon@mednet.ucla.edu</p>	<p>25747</p>	<p>Medical Psychology Assessment Center (MPAC)</p>	
	<p>Ellenberg, Leah Lellenbergseider@mednet.ucla.edu</p>		<p>Medical Psychology Assessment Center (MPAC)</p>	<p>Pediatric neuropsychologist, with a private practice in the assessment of children, adolescents and young adult for a variety of disorders including learning disabilities, AD/HD, autistic spectrum disorders, head injuries and medical conditions. research has focused on the neuropsychological sequelae of childhood brain tumors and their treatment.</p>
	<p>Ellis, Alissa aellis@mednet.ucla.edu</p>		<p>Director, thinkSMART® program  Child and Adolescent Mood Disorders Program (CHAMP)</p>	<p>Electrophysiological correlates of childhood psychiatric disorders, particularly mood disorders; reward and frustration processing; cognitive mechanisms associated with mood disorder vulnerability</p>


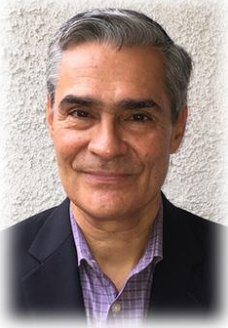


	<p>Emerson, Natacha ndemerson@mednet.ucla.edu</p>	<p>48416</p>	<p>Director, Pediatric Psychology Consultation Liaison Service</p>	<p>Health psychology (hematology-oncology, endocrinology, pulmonology, and general pediatrics); adherence to medical treatments; iatrogenic medical trauma; family-centered and trauma-informed approaches to managing chronic illnesses; early childhood; health disparities.</p>
	<p>Estabillo, Jasper jestabillo@mednet.ucla.edu</p>		<p>Director of Training at the UCLA Tarjan Center  PEERS</p>	<p>N/A</p>
	<p>Fernandez, Vindia vfernandez@mednet.ucla.edu</p>	<p>42479</p>	<p>Cultural Neuropsychology Program (CNP)</p>	<p>N/A</p>
	<p>Gallagher, Colin Cjgallagher@mednet.ucla.edu</p>		<p>Medical Psychology Assessment Center (MPAC)</p>	
	<p>Gammada, Emnet egammada@mednet.ucla.edu</p>	<p>56449</p>	<p>Medical Psychology Assessment Center (MPAC)  Geropsychology</p>	



	Glass, Leila leilaglass@mednet.ucla.edu		PEERS	
	Gulsrud, Amanda agulsrud@mednet.ucla.edu	50575	Clinical Director, Child and Adult Neurodevelopmental (CAN) Clinic	Early identification and treatment for children with ASD, specializing in the JASPER treatment and development.
	Guo, Sisi sisiguo@mednet.ucla.edu		Child OCD IOP, Director	
	Hajal, Nastassia nhajal@mednet.ucla.edu	46073	Stress, Trauma and Resilience (STAR) Clinic  Assistant Director, Nathanson Family Resilience Center Early Childhood Care	Child and family traumatic stress; intergenerational transmission of trauma; family-centered intervention; early childhood emotional development; parent emotion regulation
	Hinkin, Charles chinkin@mednet.ucla.edu	84357	Medical Psychology Assessment Center (MPAC)	Cognitive sequelae of HIV

	Hisaka, Nicole nhisaka@mednet.ucla.edu		Stress, Trauma and Resilience (STAR) Clinic  Parent-Child Interaction Therapy (PCIT)  EMPWR Program	
	Kaser-Boyd, Nancy nkaserboyd@mednet.ucla.edu		Medical Psychology Assessment Center (MPAC)	
	Kelman, Alex akelman@mednet.ucla.edu	50346	Stress, Trauma and Resilience (STAR) Clinic	
	Kremer, Stephanie skremer@mednet.ucla.edu		Insomnia Clinic	
	Langley, Audra alangley@mednet.ucla.edu	42460	Director, UCLA TIES for Families  Director of Training, Trauma Services Adaptation Center for Resiliency, Hope and Wellness in Schools	Child traumatic stress; Inter-disciplinary approaches to supporting children and young people in foster care and adoption; Trauma and resiliency informed, child-welfare competent care training; Preplacement education and preparation for foster families; Prenatal substance exposure and adoption



			Bounce Back-Elementary School Intervention for Childhood Trauma	
	Laugeson, Liz elaugeson@mednet.ucla.edu	73370	Director, UCLA PEERS Clinic  Training Director, Tarjan Center UCEDD  Program Director, Autism Center of Excellence	Evidence-based, parent-assisted social skills training for preschoolers, teens and young adults with autism, ADHD, depression, and/or anxiety.
	Lechuga, David dlechuga@mednet.ucla.edu		Cultural Neuropsychology Program (CNP)	
	Leone-Friedman, Judith Jeleone@mednet.ucla.edu		Medical Psychology Assessment Center (MPAC)	
	Light, Roger rlight@mednet.ucla.edu	41221	Medical Psychology Assessment Center (MPAC)	



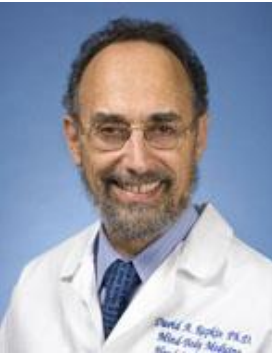


	Loo, Sandra sloo@mednet.ucla.edu	59204	Director, Pediatric Neuropsychology, MPAC  Neuromodulation Clinic	Cognitive and electrophysiological correlates of childhood psychiatric disorders; Genetics of ADHD and Dyslexia
	Lord, Catherine clord@mednet.ucla.edu		Child and Adult Neurodevelopmental (CAN) Clinic	how to make the diagnostic process meaningful for families and individuals with ASD across the lifespan from infants to adults, diverse trajectories and how to help families make decisions about treatments and educational services
	Marlotte, Lauren lmarlotte@mednet.ucla.edu	40339	Stress, Trauma and Resilience (STAR) Clinic  Assistant Training Director, Nathanson Family Resilience Center	Trauma, resilience, military Families, adolescent intervention, family prevention, school-based prevention, foster families
	Marvin, Sarah smarvin@mednet.ucla.edu	69531	Child and Adolescent Mood Disorders Program (CHAMP)	Early intervention in bipolar disorder and schizophrenia, family factors in mood disorders
	McDonald, Nicole nmcdonald@mednet.ucla.edu	58906	Child and Adult Neurodevelopmental (CAN) Clinic  Parent Child Interaction Therapy (PCIT)	Autism spectrum disorder; early developmental trajectories; infant sibling studies; infant brain imaging





	McNeil, Galen Gmcneil@mednet.ucla.edu		ABC Partial Hospitalization Program	
	Meza, Jocelyn Jimeza@mednet.ucla.edu		Spanish Speaking Psychosocial Clinic (SSPC)  Youth Stress and Mood (YSAM) Program	Socio-ecological risk and protective factors for suicide and self-harming behaviors among Black and Latinx youth
	Miklowitz, David dmiklowitz@mednet.ucla.edu	72659	Director, Child and Adolescent Mood Disorders Program (CHAMP)  Director of Integrative Study Center in Mood Disorders	Early intervention for youth with or at risk for bipolar disorder; controlled trials of family-focused treatment; mentalization-based therapy for youth with suicidality; mindfulness-based cognitive therapy
	Miranda, Jeanne Jmmiranda@mednet.ucla.edu	43710	Interim Director, HNCE  EMPWR  Youth Stress and Mood (YSAM) Program	Evaluating the impact of mental health care for ethnic minority communities
	Mitrushina, Maura Mmitrushina@mednet.ucla.edu		Medical Psychology Assessment Center (MPAC)	






	<p>Mogil, Catherine cmogil@mednet.ucla.edu</p>	<p>43518</p>	<p>Family Stress, Trauma and Resilience (STAR) Clinic</p> <p>Family Development Program/NICU</p> <p>Parent Child Interaction Therapy (PCIT)</p>	<p>Trauma, Resilience, Military Families, Early childhood intervention, family prevention, NICU, family-centered care</p>
	<p>Motivala, Sarosh smotivala@mednet.ucla.edu</p>		<p>Adult OCD Intensive Treatment &amp; Research Program</p>	<p>Treatment efficacy, durability and clinical course of Obsessive-Compulsive Disorder</p>
	<p>Nicassio, Perry pnicassio@mednet.ucla.edu</p>	<p>53141</p>	<p>Adult Consultation Liaison</p>	
	<p>Nuechterlein, Keith keithn@ucla.edu</p>	<p>50036</p>	<p>Director, Aftercare Research Program</p> <p>Director, Postdoctoral Clinical Research Training (T32) in Schizophrenia and Other Psychoses</p>	<p>Schizophrenia, with emphasis on role of neurocognitive, psychophysiological, and stress factors; interventions for initial period of schizophrenia</p>

	Orellana, Blanca borellana@mednet.ucla.edu	70407	Assistant Director, Family Stress, Trauma and Resilience (STAR) Clinic	Stress, Resilience, Family Prevention/Treatment of traumatic stress
	Paley, Blair bpaley@mednet.ucla.edu	50092	Strategies for Enhancing Early Developmental Success	Early childhood, transition to parenthood, foster families, school readiness, prenatal alcohol exposure
	Peris, Tara tperis@mednet.ucla.edu	44347	Co-Director, Child OCD, Anxiety, and Tic Disorders Program  Program Director, ABC Partial Hospitalization Program	Developmental psychopathology of youth anxiety and related disorders; treatment mechanisms; family-focused intervention.
	Piacentini, John jpacentini@mednet.ucla.edu	66649	Chief Psychologist, Child Division  Director, Child OCD, Anxiety & Tic Disorder Program	Etiology & Treatment of Child OCD, Anxiety & Tics
	Pike, Jennifer jpike@mednet.ucla.edu	52109	Insomnia Treatment Group	Behavioral medicine, chronic pain, insomnia, and affective disorders in individuals with chronic co-morbid medical disorders




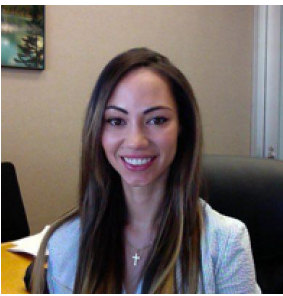


	Polster, Douglas dpolster@mednet.ucla.edu	58944	BrainSPORT	
	Rad, Heleya hrad@mednet.ucla.edu		Medical Psychology Assessment Center (MPAC)	
	Rapkin, David drapkin@mednet.ucla.edu	00334	Adult Consultation Evaluation Service	
	Raynor, Olivia oraynor@mednet.ucla.edu	41141	Director, Tarjan Center	
	Renno, Patricia prenno@mednet.ucla.edu	50458	Child and Adult Neurodevelopmental (CAN) Clinic	Autism Spectrum Disorder; Anxiety; Cognitive Behavioral Therapy

	<p>Ribas, Ana acribas@mednet.ucla.edu</p>		<p>Assistant Clinical Director, Adult OCD Intensive Treatment Program</p>	
	<p>Ricketts, Emily ericketts@mednet.ucla.edu</p>	<p>52701</p>	<p>Child OCD, Anxiety, and Tic Disorders Program  Associate Training Director, Psychology Doctoral Internship Program</p>	<p>Phenomenology and behavioral treatment of tic disorders, body-focused repetitive behavior disorders; sleep and circadian intervention</p>
	<p>Safi, Diomaris dsafi@mednet.ucla.edu</p>	<p>42479</p>	<p>Cultural Neuropsychology Program (CNP)</p>	
	<p>Saucedo, Carlos csaucedo@mednet.ucla.edu</p>		<p>Cultural Neuropsychology Program (CNP)</p>	<p>Culturally appropriate neuropsychological/psychological assessment of Spanish-speaking individuals</p>
	<p>Schiltz, Karen Kschiltz@mednet.ucla.edu</p>		<p>Medical Psychology Assessment Center (MPAC)</p>	




	<p>Schonfeld, Amy  Aschonfeld@mednet.ucla.edu</p>		<p>Medical Psychology Assessment Center (MPAC)</p>	
	<p>Schneider, Diane</p>		<p>Medical Psychology Assessment Center (MPAC)</p>	
	<p>Segal, Shelley  ssegal@mednet.ucla.edu</p>		<p>Adult Consultation Liaison Service   Neurobehavioral Epilepsy Program (NEP)</p>	
	<p>Stenquist, Philip  pstenquist@mednet.ucla.edu</p>		<p>Medical Psychology Assessment Center (MPAC)</p>	
	<p>Strachan, Angus  astrachan@mednet.ucla.edu</p>	<p>52836</p>	<p>Child and Adolescent Mood Disorders Program (CHAMP)</p>	




	<p>Suarez, Paola A. psuarez@mednet.ucla.edu</p>	<p>67313</p>	<p>Director, Cultural Neuropsychology Program (CNP)</p>	<p>Neuropsychology; Bilingual/Spanish neuropsychological assessments; consultation on cultural/linguistic issues in neurocognition; Socially Responsible Neuropsychology (SRN)</p>
	<p>Krista Uenca kta@ucla@mednet.ucla.edu</p>		<p>Chief Psychologist, Child Psychiatry Inpatient Unit</p> <p>Director, Acute Care Internship Track</p> <p>Pediatric Consultation Liaison Service</p>	
	<p>Thaler, Nicholas Nthaler@mednet.ucla.edu</p>		<p>Medical Psychology Assessment Center (MPAC)</p>	
	<p>Thames, April Athames@mednet.ucla.edu</p>	<p>04436</p>	<p>Chief Psychologist, Adult Division</p> <p>Director, Adult Consultation Evaluation Service</p> <p>Associate Director, Medical Psychology Assessment Center (MPAC)</p>	<p>Cognitive health disparities, medical illness and neurobehavioral disorders</p>

	<p>Thrasher, Delany ethrasher@mednet.ucla.edu</p>	<p>45300</p>	<p>Director of Neuropsychology, Operation Mend</p>	<p>Neuropsychological and Psychodiagnostic Assessment (peds and adults); Effects of psychiatric disturbances on cognition; Neuropsychological functioning in Epilepsy; Suicidal Behavior; Application of Evidence Based Practices in Community Mental Health settings.</p>
	<p>Tingus, Kathleen ktingus@mednet.ucla.edu</p>	<p>59989</p>	<p>Medical Psychology Assessment Center (MPAC)  Geropsychology</p>	
	<p>Tomaszewski, Robert Rtomaszewski@mednet.ucla.edu</p>		<p>Medical Psychology Assessment Center (MPAC)</p>	
	<p>Treanor, Michael mtreanor@mednet.ucla.edu</p>	<p>69191</p>	<p>Child OCD, Anxiety, &amp; Tic Disorders Program</p>	
	<p>Turnbull, Jeanice Jturnbull@mednet.ucla.edu</p>		<p>Medical Psychology Assessment Center (MPAC)</p>	<p>Pediatric neuropsychology: 1) intervention and rehabilitation for cognitive and motor weaknesses, especially compromises in executive functioning; 2) using virtual reality as a tool for assessment and intervention, especially incorporating movement into cognitive/learning interventions; and 3) treatment outcomes when using a neuropsychological assessment as a guide and a comprehensive problem- focused intervention approach</p>

	<p>Turner, Luana lturner@mednet.ucla.edu</p>	<p>47340</p>	<p>Aftercare Program</p>	
	<p>Van Dyk, Kathleen kvandyk@mednet.ucla.edu</p>	<p>52719</p>	<p>Geriatric Psychology, Division of Geriatric Psychiatry  Medical Psychology Assessment Center (MPAC)</p>	<p>Neuropsychology, cognitive aging, cancer-related cognitive impairment</p>
	<p>Ventura, Joseph jventura@mednet.ucla.edu</p>	<p>65225</p>	<p>Psychosis Clinic</p>	
	<p>Walshaw, Patricia pwalshaw@mednet.ucla.edu</p>	<p>50357</p>	<p>Training Director, Psychology Doctoral Internship Training Program  Director of Clinical Services &amp; Training, Medical Psychology Assessment Center (MPAC)</p>	<p>Using imaging/EEG techniques and neurocognitive measures to assess for biomarkers of psychopathology and neurological disease</p>

			<p>Director, Neurobehavioral Epilepsy Program (NEP)</p> <p>Co-Director, Child and Adolescent Mood Disorders Program (CHAMP)</p>	
	<p>Wyatt, Gail gwyatt@mednet.ucla.edu</p>	50193	<p>Sexual Health Program</p> <p>Center for Culture, Trauma, and Mental Health Disparities</p>	<p>Behavioral Interactions related to sexual risk taking, HIV risk reduction, sexual and physical socio-cultural assessment, and treatment</p> <p>Disparities in health, mental health, and screeners to assess the need to reduce symptoms of trauma, PTSD, and depression</p>
	<p>You, Christine syou@mednet.ucla.edu</p>		<p>Neurobehavioral Epilepsy Program (NEP)</p>	
	<p>Young, Jeffrey jeyoung@mednet.ucla.edu</p>		<p>Insomnia Clinic</p>	

	McCracken, Sara smccracken@mednet.ucla.edu		CAN Clinic	
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## Sample Evaluation Forms

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### Evaluation of Interns by Supervisors

### PSYCHOLOGY TRAINEE COMPETENCY ASSESSMENT FORM

Trainee \_\_\_\_\_ Supervisor \_\_\_\_\_ Rotation July-Oct | Nov-Feb | Mar-June  
 Training Year \_\_\_\_\_ Training Experience \_\_\_\_\_

#### ASSESSMENT METHOD(S) OR COMPETENCIES

- Direct Observation
- Videotape
- Audiotape
- Case Presentation

- Review of Written Work
- Review of Research Data
- Discussion of Clinical Interaction
- Comments from Other Staff

## Competency Ratings Descriptions

**NA Not applicable for this training experience/Not assessed during training experience**

**A Advanced/Skills comparable to autonomous practice at the licensure level.**

Rating expected at completion of postdoctoral training. Competency attained at full psychology staff privilege level, however as an unlicensed trainee, supervision is required while in training status.

**HI High Intermediate/Occasional supervision needed.**

A frequent rating at completion of internship. Competency attained in all but non-routine cases; supervisor provides overall management of trainee's activities; depth of supervision varies as clinical needs warrant.

**I Intermediate/Should remain a focus of supervision**

Common rating throughout internship and practica. Routine supervision of each activity.

**E Entry level/Continued intensive supervision is needed**

Most common rating for practica. Routine, but intensive, supervision is needed.

**R Needs remedial work**

Requires remedial work if trainee is in internship or post-doc.

## GOAL: COMPETENCE IN PROFESSIONAL CONDUCT, ETHICS AND LEGAL MATTERS

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### OBJECTIVE: PROFESSIONAL INTERPERSONAL BEHAVIOR

**Professional and appropriate interactions with treatment teams, peers and supervisors, seeks peer support as needed.**

**A** Smooth working relationships, handles differences openly, tactfully and effectively.

**HI** Actively participates in team meetings. Appropriately seeks input from supervisors to cope with rare interpersonal concerns.

**I** Progressing well on providing input in a team setting. Effectively seeks assistance to cope with interpersonal concerns with colleagues.

**E** Ability to participate in team model is limited, relates well to peers and supervisors.

**R** May be withdrawn, overly confrontational, insensitive or may have had hostile interactions with colleagues.

### OBJECTIVE: SEEKS CONSULTATION/SUPERVISION

**Seeks consultation or supervision as needed and uses it productively.**

**A** Actively seeks consultation when treating complex cases and working with unfamiliar symptoms.

**HI** Open to feedback, shows awareness of strengths and weaknesses, uses supervision well when uncertain, occasionally over or under-estimates need for supervision

**I** Generally accepts supervision well, but occasionally defensive. Needs supervisory input for determination of readiness to try new skills.

**E** Needs intensive supervision and guidance, difficulty assessing own strengths and limitations.

**R** Frequently defensive and inflexible, resists important and necessary feedback.

**OBJECTIVE: USES POSITIVE COPING STRATEGIES**

**Demonstrates positive coping strategies with personal and professional stressors and challenges. Maintains professional functioning and quality patient care.**

**A** Good awareness of personal and professional problems. Stressors have only mild impact on professional practice.

Actively seeks supervision and/or personal therapy to resolve issues.

**HI** Good insight into impact of stressors on professional functioning, seeks supervisory input and/or personal therapy

to minimize this impact.

**I** Needs significant supervision time to minimize the effect of stressors on professional functioning.

Accepts reassurance from supervisor well.

**E** Personal problems can significantly disrupt professional functioning.

**R** Denies problems or otherwise does not allow them to be addressed effectively.

**NA OBJECTIVE: PROFESSIONAL RESPONSIBILITY AND DOCUMENTATION**

**Responsible for key patient care tasks (e.g. phone calls, letters, case management), completes tasks promptly. All patient contacts, including scheduled and unscheduled appointments, and phone contacts are well documented. Records include crucial information.**

**A** Maintains complete records of all patient contacts and pertinent information. Notes are clear, concise and timely.

Takes initiative in ensuring that key tasks are accomplished. Records always include crucial information.

**HI** Maintains timely and appropriate records; may forget some minor details or brief contacts (e.g. phone calls from

patient), but recognizes these oversights and retroactively documents appropriately. Records always include

crucial information.

**I** Uses supervisory feedback well to improve documentation. Needs regular feedback about what to document.

Rarely, may leave out necessary information, and occasionally may include excessive information. Most documentation is timely.

**E** Needs considerable direction from supervisor. May leave out crucial information.

**R** May seem unconcerned about documentation. May neglect to document patient contacts. Documentation may be

disorganized, unclear or excessively late.

**OBJECTIVE: EFFICIENCY AND TIME MANAGEMENT**

**Efficient and effective time management. Keeps scheduled appointments and meetings on time. Keeps supervisors aware of whereabouts as needed. Minimizes unplanned leave, whenever possible.**

**A** Efficient in accomplishing tasks without prompting, deadlines or reminders. Excellent time management skills

regarding appointments, meetings and leave.

**HI** Typically completes clinical work/patient care within scheduled hours. Generally on time. Accomplishes tasks in

a timely manner, but needs occasional deadlines or reminders.

**I** Completes work effectively and promptly by using supervision time for guidance. Regularly needs deadlines or

reminders.

**E** Highly dependent on reminders or deadlines.

**R** Frequently has difficulty with timeliness fashion. Or tardiness or unaccounted absences are a problem.

**NA OBJECTIVE: KNOWLEDGE OF ETHICS AND LAW**

**Demonstrates good knowledge of ethical principles and state law. Consistently applies these appropriately, seeking consultation as needed.**

**A** Spontaneously and consistently identifies ethical and legal issues and addresses them proactively. Judgement is

reliable about when consultation is needed

**HI** Consistently recognizes ethical and legal issues, appropriately asks for supervisory input.

**I** Generally recognizes situation where ethical and legal issues might be pertinent, is responsive to supervisory input

**E** Often unaware of important ethical and legal issues.

**R** Disregards important supervisory input regarding ethics or law.

**NA OBJECTIVE: ADMINISTRATIVE COMPETENCY**

**Demonstrates a growing ability to accomplish administrative tasks. Prioritizes appropriately. Shows a growing autonomy in management of larger administrative, research or clinical projects.**

**A** Independently assesses the larger task to be accomplished, breaks the task into smaller ones and develops a

timetable. Prioritizes various tasks and deadlines efficiently and without need for supervisory input. Makes adjustments to priorities as demands evolve.

**HI** Identifies components of the larger task and works independently on them. Needs some supervisory guidance to

successfully accomplish large tasks within the timeframe allotted. Identifies priorities but needs input to structure some aspects of task.

**I** Completes work effectively, using supervision time to identify priorities and develop plans to accomplish tasks.

Receptive to supervisory input to develop own skills in administration.

**E** Trainee takes on responsibility, then has difficulty asking for guidance or



accomplishing goals within timeframe.

- R** Deadline passes without task being done. Not receptive to supervisory input about own difficulties in this process.

## GOAL: COMPETENCE IN INDIVIDUAL AND CULTURAL DIVERSITY

### **NA OBJECTIVE: PATIENT RAPPORT**

#### **Consistently achieves a good rapport with patients.**

- A** Establishes quality relationships with almost all patients, reliably identifies potentially challenging patients and seeks supervision.
- HI** Generally comfortable and relaxed with patients, handles anxiety-provoking or awkward situations adequately so that they do not undermine therapeutic success.
- I** Actively developing skills with new populations. Relates well when has prior experience with the population.
- E** Has difficulty establishing rapport.
- R** Alienates patients or shows little ability to recognize problems.

### **NA OBJECTIVE: SENSITIVITY TO PATIENT DIVERSITY**

#### **Sensitive to the cultural and individual diversity of patients. Committed to providing culturally sensitive services.**

- A** Discusses individual differences with patients when appropriate. Acknowledges and respects differences that exist between self and clients in terms of race, ethnicity, culture and other individual difference variables. Recognizes when more information is needed regarding patient differences and seeks out information autonomously. Aware of own limits to expertise.
- HI** In supervision, recognizes and openly discusses limits to competence with diverse clients.
- I** Has significant lack of knowledge regarding some patient groups, but resolves such issues effectively through supervision. Open to feedback regarding limits of competence.
- E** Is beginning to learn to recognize beliefs which limit effectiveness with patient populations.
- R** Has been unable or unwilling to surmount own belief system to deal effectively with diverse patients.

### **NA OBJECTIVE: AWARENESS OF OWN CULTURAL AND ETHNIC BACKGROUND**

#### **Aware of own background and its impact on clients. Committed to continuing to explore own cultural identity issues and relationship to clinical work.**

- A** Accurately self-monitors own responses to differences, and differentiates these from patient responses. Aware of personal impact on clients different from self. Thoughtful about own cultural identity. Reliably seeks supervision when uncertain.
- HI** Aware of own cultural background. Uses supervision well to examine this in psychological work. Readily acknowledges own culturally-based assumptions when these are identified in supervision.
- I** Uses supervision well to recognize own cultural background and how this impacts psychological work. Comfortable with some differences that exist between self and clients and working well on others. May occasionally deny discomfort with patients to avoid discussing relevant personal and patient identity issues.
- E** Growing awareness of own cultural background and how this affects psychological work. Can make interpretations and conceptualizations from culturally-based assumptions. Responds well to supervision.
- R** Has little insight into own cultural beliefs even after supervision.

## GOAL: COMPETENCE IN THEORIES AND METHODS OF PSYCHOLOGICAL DIAGNOSIS AND ASSESSMENT

NA OBJECTIVE: DIAGNOSTIC SKILL

**Demonstrates a thorough working knowledge of psychiatric diagnostic nomenclature and DSM multiaxial classification. Utilizes historical, interview and psychometric data to diagnose accurately.**

- A** Demonstrates a thorough knowledge of psychiatric classification, including multiaxial diagnoses and relevant diagnostic criteria to develop an accurate diagnostic formulation autonomously.
- HI** Has a good working knowledge of psychiatric diagnoses. Is thorough in consideration of relevant patient data, and diagnostic accuracy is typically good. Uses supervision well in more complicated cases involving multiple or more unusual diagnoses.
- I** Understands basic diagnostic nomenclature and is able to accurately diagnosis many psychiatric problems. May miss relevant patient data when making a diagnosis. Requires supervisory input on most complex diagnostic decision-making.
- E/R** Has significant deficits in understanding of the psychiatric classification system and/or ability to use DSM-IV criteria to develop a diagnostic conceptualization.

**NA** TOTAL NUMBER OF ASSESSMENTS COMPLETED THIS EVALUATION PERIOD \_\_\_\_\_

**NA** OBJECTIVE: PSYCHOLOGICAL TEST SELECTION AND ADMINISTRATION

**Promptly and proficiently administers commonly used tests in his/her area of practice. Appropriately chooses the tests to be administered. Demonstrates competence in administering intelligence tests and MMPI-2.**

**A** Proficiently administers all tests. Completes all testing efficiently. Autonomously chooses appropriate tests to answer referral question.

**HI** Occasional input needed regarding fine points of test administration. Occasionally needs reassurance that selected tests are appropriate.

**I** Needs continued supervision on frequently administered tests. Needs occasional consultation regarding appropriate tests to administer.

**E/R** Test administration is irregular, slow. Or often needs to recall patient to further testing sessions due to poor choice of tests administered.

**NA** OBJECTIVE: PSYCHOLOGICAL TEST INTERPRETATION

**Interprets the results of psychological tests used in his/her area of practice. Demonstrates competence interpreting intelligence tests and MMPI-2.**

**A** Skillfully and efficiently interprets tests autonomously. Makes accurate independent diagnostic formulations on a variety of syndromes. Accurately interprets and integrates results prior to supervision session.

**HI** Demonstrates knowledge of scoring methods, reaches appropriate conclusions with some support from supervision.

**I** Completes assessments on typical patients with some supervisory input, occasionally uncertain how to handle difficult patients or unusual findings. Understands basic use of tests, may occasionally reach inaccurate conclusions or take computer interpretation packages too literally.

**E/R** Significant deficits in understanding of psychological testing, over-reliance on computer interpretation packages for interpretation. Repeatedly omits significant issues from assessments, reaches inaccurate or insupportable conclusions.

**NA** OBJECTIVE: ASSESSMENT WRITING SKILLS

**Writes a well-organized psychological report. Answers the referral question clearly and provides the referral source with specific recommendations.**

- A** Report is clear and thorough, follows a coherent outline, is an effective summary of major relevant issues.
  - Relevant test results are woven into the report as supportive evidence.
  - Recommendations are related to referral questions.
- HI** Report covers essential points without serious error, may need polish in cohesiveness and organization. Readily
  - completes assessments with minimal supervisory input, makes useful and relevant recommendations.
- I** Uses supervision effectively for assistance in determining important points to highlight.
- E/R** Inaccurate conclusions or grammar interfere with communication. Or reports are poorly organized and require major rewrites.

**NA OBJECTIVE: FEEDBACK REGARDING ASSESSMENT**

**Plans and carries out a feedback interview. Explains the test results in terms the patient and/or caregiver can understand, provides suitable recommendations and responds to issues raised by patient or caregiver.**

- A** Plans and implements the feedback session appropriately. Foresees areas of difficulty in the session
  - and responds empathically to patient or caregiver concerns. Adjusts personal style and complexity of language and feedback details to accommodate patient or caregiver needs.
- HI** With input from supervisor, develops and implements a plan for the feedback session. May need some assistance
  - to identify issues which may become problematic in the feedback session. May need intervention from supervisor to accommodate specific needs of patient or family.
- I** Develops plan for feedback session with the supervisor. Presents basic assessment results and supervisor
  - addresses more complex issues. Continues to benefit from feedback on strengths and areas for improvement.
- E** Supervisor frequently needs to assume leadership in feedback sessions to ensure correct feedback is given or to
  - address emotional issues of patient or caregiver.
- R** Does not modify interpersonal style in response to feedback.

## GOAL: COMPETENCE IN THEORIES AND METHODS OF EFFECTIVE PSYCHOTHERAPEUTIC INTERVENTION

### NA OBJECTIVE: PATIENT RISK MANAGEMENT AND CONFIDENTIALITY

**Effectively evaluates, manages and documents patient risk by assessing immediate concerns such as suicidality, homicidality, and any other safety issues. Collaborates with patients in crisis to make appropriate short-term safety plans, and intensify treatment as needed. Discusses all applicable confidentiality issues openly with patients.**

**A** Assesses and documents all risk situations fully prior to leaving the worksite for the day. Appropriate actions

taken to manage patient risk situations (e.g. escorting patient to ER) are initiated immediately, then consultation and confirmation of supervisor is sought. Establishes appropriate short-term crisis plans with patients.

**HI** Aware of how to cope with safety issues, continues to need occasional reassurance in supervision. Asks for input

regarding documentation of risk as needed. Sometimes can initiate appropriate actions to manage patient risk, sometimes needs input of supervisor first. May occasionally forget to discuss confidentiality issues promptly.

**I** Recognizes potentially problematic cases, but needs guidance regarding evaluation of patient risk. Supervision is

needed to cope with safety issues; afterwards trainee handles them well. Can be trusted to seek consultation immediately if needed, while patient is still on site. Needs to refine crisis plans in collaboration with supervisor. Needs input regarding documentation of risk. Occasionally needs prompting to discuss confidentiality issues with patient.

**E** Delays or forgets to ask about important safety issues. Does not document risk appropriately. But does not let

patient leave site without seeking "spot" supervision for the crisis. Does not remember to address confidentiality issues, needs frequent prompting. Fear may overwhelm abilities in patient crises.

**R** Makes inadequate assessment or plan, then lets patient leave site before consulting supervisor.

### NA OBJECTIVE: CASE CONCEPTUALIZATION AND TREATMENT GOALS

**Formulates a useful case conceptualization that draws on theoretical and research knowledge. Collaborates with patient to form appropriate treatment goals.**

**A** Independently produces good case conceptualizations within own preferred theoretical orientation, can also draw

some insights into case from other orientations. Consistently sets realistic goals with patients.

**HI** Reaches case conceptualization on own, recognizes improvements when pointed out by supervisor. Readily

identifies emotional issues but sometimes needs supervision for clarification. Sets

appropriate goals with occasional prompting from supervisor, distinguishes realistic and unrealistic goals.

**I** Reaches case conceptualization with supervisory assistance. Aware of emotional issues when they are clearly stated by the patient, needs supervision for development of awareness of underlying issues. Requires ongoing supervision to set therapeutic goals aside from those presented by patient.

**E/R** Responses to patients indicate significant inadequacies in theoretical understanding and case formulation. Misses or misperceives important emotional issues. Unable to set appropriate treatment goals with patient.

**NA OBJECTIVE: THERAPEUTIC INTERVENTIONS**

**Interventions are well-timed, effective and consistent with empirically supported treatments.**

**A** Interventions and interpretations facilitate patient acceptance and change. Demonstrates motivation to increase knowledge and expand range of interventions through reading and consultation as needed.

**HI** Most interventions and interpretations facilitate patient acceptance and change. Supervisory assistance needed for timing and delivery of more difficult interventions.

**I** Many interventions and interpretations are delivered and timed well. Needs supervision to plan interventions and clarify interpretations.

**E/R** Most interventions and interpretations are rejected by patient. Has frequent difficulty targeting interventions to patients' level of understanding and motivation.

**NA OBJECTIVE: EFFECTIVE USE OF EMOTIONAL REACTIONS IN THERAPY (COUNTERTRANSFERENCE)**

**Understands and uses own emotional reactions to the patient productively in the treatment.**

**A** During session, uses countertransference to formulate hypotheses about patient's current and historical social interactions, presents appropriate interpretations and interventions. Able to identify own issues that impact the therapeutic process and has ideas for coping with them. Seeks consultation as needed for complex cases.

**HI** Uses countertransference to formulate hypotheses about the patient during supervision sessions. Can identify own issues that impact therapeutic process. Interventions generally presented in the following session.

**I** Understands basic concepts of countertransference. Can identify own emotional reactions to patient as countertransference. Supervisory input is frequently needed to process the

information gained.

- E** When feeling anger, frustration or other intense emotional response to the patient, blames patient at times. Welcomes supervisory input and can reframe own emotional response to the session.
- R** Unable to see countertransference issues, even with supervisory input.

**NA OBJECTIVE: GROUP THERAPY SKILLS AND PREPARATION**

**Intervenes in group skillfully, attends to member participation, completion of therapeutic assignments, group communication, safety and confidentiality. If the group is psychoeducational, readies materials for group, and understands each session's goals and tasks.**

**A** Elicits participation and cooperation from all members, confronts group problems appropriately and

independently, and independently prepares for each session with little or no prompting. Can manage group alone in absence of cotherapist/supervisor with follow-up supervision later.

**HI** Seeks input on group process issues as needed, then works to apply new knowledge and skills. Needs occasional

feedback concerning strengths and weaknesses. Generally prepared for group sessions.

**I** Welcomes ongoing supervision to identify key issues and initiate group interaction. Actively working on

identifying own strengths and weaknesses as a group leader. Identifies problematic issues in group process but requires assistance to handle them. May require assistance organizing group materials.

**E** Has significant inadequacies in understanding and implementation of group process. Unable to maintain control in

group sufficient to cover content areas. Preparation is sometimes disorganized.

**R** Defensive or lacks insight when discussing strengths and weaknesses. Frequently unprepared for content or with

materials.

**GOAL: COMPETENCE IN SCHOLARLY INQUIRY AND APPLICATION OF CURRENT SCIENTIFIC KNOWLEDGE TO PRACTICE**

**OBJECTIVE: SEEKS CURRENT SCIENTIFIC KNOWLEDGE**

**Displays necessary self-direction in gathering clinical and research information practice independently and competently. Seeks out current scientific knowledge as needed to enhance knowledge about clinical practice and other relevant areas.**

**A** Fully dedicated to expanding knowledge and skills, independently seeks out information to enhance clinical

practice utilizing available databases, professional literature, seminars and training sessions, and other resources.

- HI** Shows initiative, eager to learn, beginning to take steps to enhance own learning. Identifies areas of needed knowledge with specific clients. Asks for and responsive to supervisor's suggestions of additional informational resources, and pursues those suggestions.
- I/E** Open to learning, but waits for supervisor to provide guidance. When provided with appropriate resources, willingly uses the information provided and uses supervisor's knowledge to enhance own understanding.
- R** Unwilling to acquire or incorporate new information into practice. Resists suggestions to expand clinical perspective. Procrastinates on readings assigned by supervisor.

**NA OBJECTIVE: DEVELOPS AND IMPLEMENTS RESEARCH PLAN**

**Develops and implements plan for research or other professional writing or presentation.**

- A** Develops research plan alone or in conjunction with a colleague. Is a full and equal participant in the project.
- HI** Provides substantive input into the plan. Demonstrates ability to execute at least one aspect of the project independently.
- I/E** Provides helpful suggestions regarding design and implementation of a colleague's plan. Provides significant assistance in the accomplishment of the project.
- R** Does not follow-through with responsibilities in development or implementation of plan.

**GOAL: COMPETENCE IN PROFESSIONAL CONSULTATION**

**NA OBJECTIVE: CONSULTATION ASSESSMENT**

**Performs an assessment of the patient referred for consultation, incorporating mental status exam, structured interview techniques or psychological assessment, as needed, to answer the referral question.**

- A** Chooses appropriate means of assessment to respond effectively to the referral question; reports and progress notes are well-organized and provide useful and relevant recommendations with minimal supervisory input.
- HI** Occasional input is needed regarding appropriate measures of assessment and effective write-up of report or progress notes to best answer the referral question
- I/E** Needs continued supervision regarding appropriate assessment techniques to complete consultations as well as input regarding integration of findings and recommendations.
- R** Consultation reports and progress notes are poorly written and/or organized. Fails to incorporate relevant



information and/or use appropriate measures of assessment necessary to answer the referral question.

**NA OBJECTIVE: CONSULTATIVE GUIDANCE**

**Gives the appropriate level of guidance when providing consultation to other health care professionals, taking into account their level of knowledge about psychological theories, methods and principles.**

**A** Relates well to those seeking input, is able to provide appropriate feedback.

**HI** Requires occasional input regarding the manner of delivery or type of feedback given.

**I/E** Needs continued guidance. May need continued input regarding appropriate feedback and knowledge level of other professionals.

**R** Unable to establish rapport.

## GOAL: COMPETENCE IN SUPERVISION

**NA OBJECTIVE: SUPERVISORY SKILLS**

**Demonstrates good knowledge of supervision techniques and employs these skills in a consistent and effective manner, seeking consultation as needed. Builds good rapport with supervisee.**

**A** Spontaneously and consistently applies supervision skills. Supervisee verbalizes appreciation of trainee's input.

**HI** Consistently recognizes relevant issues, needs occasional guidance and supervisory input. Well thought of by supervisee. Supervisee recognizes at least one significant strength of trainee as a supervisor as documented on evaluation form.

**I** Generally recognizes relevant issues, needs guidance regarding supervision skills. Supervisee finds input helpful.

Trainee is rated by supervisee at the satisfactory or higher level in all areas.

**R** Unable to provide helpful supervision.

**NA OBJECTIVE: PEER SUPERVISION**

**Demonstrates ability to engage in peer supervision including role-play, direct feedback, and an emergence of imparting clinical knowledge in areas of expertise relevant to their specialized clinical training**

**A** Integrates nuanced supervision into clinical setting that is tailored to the ability level of peer and case specifics

**HI** Able to demonstrate appropriate guidance to peers

**I** Provides peer supervision with support/shaping from attending

**E** Continued intensive supervision is needed

**R** Does not engage in peer supervision when provided the opportunity

## SUPERVISOR COMMENTS

### SUMMARY OF STRENGTHS

### AREAS OF ADDITIONAL DEVELOPMENT OR REMEDIATION, INCLUDING RECOMMENDATIONS

### CONCLUSIONS

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### REMEDIAL WORK INSTRUCTIONS

In the rare situation when it is recognized that a trainee needs remedial work, a competency assessment form should be filled out **immediately**, prior to any deadline date for evaluation, and shared with the trainee and the director of training. In order to allow the trainee to gain competency and meet passing criteria for the rotation, these areas must be addressed proactively and a remedial plan needs to be devised and implemented promptly.

### Evaluation of Teaching Activities: Supervisor

Evaluator:

Evaluatee:

Date:

Academic Year:

Rotation:

### Teaching Activity:

**Individual supervision**  **advisor**  **preceptor**

**Clinical rotation coordinator or attending**

**Hospital site:**

**The Department of Psychiatry and Biobehavioral Science is greatly interested in improving the quality of teaching. For each item, please choose the number which**

best describes the instructor listed above based on the following scale:

- 3  Not at all Descriptive
- Descriptive
- Very Descriptive
- N/A**  Not able to Assess

Has command of the subject; relates topics to other areas of knowledge.  
Not At All Descriptive 1 2 3 Somewhat Descriptive 4 5 6 Very Descriptive 7 N/A

Presents material in organized, clear manner; summarizes major points; provides emphasis.

Not At All Descriptive 1 2 3 Somewhat Descriptive 4 5 6 Very Descriptive 7 N/A

Devotes appropriate amount of time and discussion to topic, given participant's level of education and training.

Not At All Descriptive 1 2 3 Somewhat Descriptive 4 5 6 Very Descriptive 7 N/A

Encourages questions, comments and discussion in an open and friendly manner.  
Not At All Descriptive 1 2 3 Somewhat Descriptive 4 5 6 Very Descriptive 7 N/A

Enjoys teaching and is enthusiastic about the subject.

Not At All Descriptive 1 2 3 Somewhat Descriptive 4 5 6 Very Descriptive 7 N/A

Deeply interested in patient care; often makes contributions to their management.

Not At All Descriptive 1 2 3 Somewhat Descriptive 4 5 6 Very Descriptive 7 N/A

Possesses excellent clinical acumen.

Not At All Descriptive 1 2 3 Somewhat Descriptive 4 5 6 Very Descriptive 7 N/A

Is an excellent role model.

Not At All Descriptive 1 2 3 Somewhat Descriptive 4 5 6 Very Descriptive 7 N/A

Keeps appointments; punctual; doesn't leave early; attentive during supervision (for supervisors/preceptors).

Not At All Descriptive 1 2 3 Somewhat Descriptive 4 5 6 Very Descriptive 7 N/A

How does this teacher compare with other clinical teachers you have had at UCLA

**Among the  
very worst**

1

2

3

4

5

6

7

**Among the  
very best**

**Comments:**



6. Please comment specifically on what could make this lecture better:  
(e.g. simplifying PowerPoint slides, limiting content to fit timeframe, use of cases, interaction with learners, small group activity, skills building exercises, etc.)

## Tri-Annual Evaluation Form

### **Rating Period (circle one)**

July Oct

Nov Feb

Mar June

Please rate your experience of your internship training using the scale provided below.

### **Rating Scale**

- 5—outstanding
- 4—very good
- 3—average, typical level
- 2—below expected level
- 1—very poor
- n/a—not applicable

### **Area of Evaluation**

Individual Therapy

Group Therapy

Family Therapy

Assessment

Testing

Consultation

Training and Supervision regarding individual and cultural diversity

Case Management

Didactics

**Comments:**


**Supervision and Training**

- Individual Supervision
- Group Supervision
- Seminars
- Treatment Rounds/Treatment Planning
- Clinics
- Training and supervision regarding individual and cultural diversity

**Comments:**


**Professional and Ethical Issues**

- Adherence to APA ethical guidelines
- Collaboration between faculty, staff, and team members
- Commitment towards meeting the needs of patients
- Awareness of cultural and individual differences

**Comments:**




## Major Rotation Evaluation

UCLA - Semel Institute Psychology Internship Program	
2022-2023 Internship Major Rotation Evaluation	
<p>What follows is a list of the major rotations offered during internship year. Please rank each major rotation you participated in on the following scale:</p> <p><input type="checkbox"/> – Outstanding</p> <p><input type="checkbox"/> – Very good</p> <p><b>3</b> – Average / typical level</p> <p><input type="checkbox"/> – Below expected level</p> <p><input type="checkbox"/> – Very poor</p>	
<p>Please provide feedback, positive or negative, in addition to your rankings, in the line below. (Expand space to as much as you need)</p>	<b>Rating</b>
<b>MAJOR ROTATION</b>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<b>ABC Program</b>	
<b>Adolescent Partial Hospitalization Program</b>	
<b>Adult Consultation/Liaison</b>	



<b>Aftercare Program</b>	
<b>Center for the Assessment and Prevention of Prodromal States (CAPPS)</b>	
<b>Child <input type="checkbox"/> Adolescent Inpatient Service</b>	
<b>Child and Adult Neurodevelopmental Clinic (CAN)</b>	
<b>Hispanic Neuropsychiatric Center of Excellence – Cultural Neuropsychology Program (HNCE/CNP)</b>	

<b>Geropsychology Service</b>	
<b>Medical Psychology Assessment Center (MPAC)</b>	
<b>Pediatric Consultation/Liaison Service</b>	
<b>Stress/Trauma and Resilience Clinic (STAR)</b>	

## Clinic Elective Evaluation

<u>UCLA - Semel Institute Psychology Internship Program</u>	
2022-2023 Internship Clinic Evaluation	
<p>What follows is a list of the clinics offered during internship year. Please rank each program you participated in on the following scale:</p> <p><input type="checkbox"/> – Outstanding</p> <p><input type="checkbox"/> – <input type="checkbox"/>ery good</p> <p><b>3</b> – Average <input type="checkbox"/> typical level</p> <p><input type="checkbox"/> – Below expected level</p> <p><input type="checkbox"/> <input type="checkbox"/>ery poor</p>	<b>Rating</b>
<p>Please provide feedback, positive or negative, in addition to your rankings, in the line <b>below</b>. (Expand space to as much as you need)</p>	
CLINIC NAME	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Adolescent Medicine Clinic	
Adult OCD Intensive Treatment <input type="checkbox"/> Research Program	
Assessment <input type="checkbox"/> Treatment of African American Families	
Behavioral Intervention for Anxiety in Children with Autism (BIACA)	
Child <input type="checkbox"/> Adolescent Mood Disorder Program (CHAMP)	
Child OCD <input type="checkbox"/> Anxiety <input type="checkbox"/> Tic Disorders Program	
Geriatric Psychotherapy Groups	
Infant <input type="checkbox"/> Preschool Clinic	
Neurobehavior Clinic and Conference	
Neurobehavioral Epilepsy Clinic	

OCD IOP Clinic	
Parent Training Program	
PEERS Clinic – Caregiver-Assisted Social Skills Training for Young Adults	
PEERS Clinic – Parent-Assisted Social Skills Training	
Psychosis Clinic	
Residents Psychotherapy Clinic for Interns	
Sexual Health Program	
Spanish Language Caregiver Support Group	
Telephonic Caregiver Support Groups	
Youth Stress <input type="checkbox"/> Mood Program (YSAM)	
OTHER	
OTHER	

Internship Alumni Questionnaire



## Psychology Internship Alumni Questionnaire

---

## Current contact information

Last Name	<input type="text"/>
First Name	<input type="text"/>
Email	<input type="text"/>
Phone number	<input type="text"/>

1) Please rate the degree to which the internship program developed your proficiency in **professional conduct, ethics, and legal matters.**

	1 = not at all	2 = slightly	3 = moderately	4 = very well	5 = extremely well
<b>PROFESSIONAL INTERPERSONAL BEHAVIOR</b> <i>Professional and appropriate interactions with treatment teams, peers and supervisors, seeks peer support as needed.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>SEEKS CONSULTATION/SUPERVISION</b> <i>Seeks consultation or supervision as needed and uses it productively.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>USES POSITIVE COPING STRATEGIES</b> <i>Demonstrates positive coping strategies with personal and professional stressors and challenges. Maintains professional functioning and quality patient care.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>PROFESSIONAL RESPONSIBILITY AND DOCUMENTATION</b> <i>Responsible for key patient care tasks (e.g. phone calls, letters, case management), completes tasks promptly. All patient contacts, including scheduled and unscheduled appointments, and phone contacts are well documented. Records include crucial information.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**EFFICIENCY AND TIME MANAGEMENT**

*Efficient and effective time management. Keeps scheduled appointments and meetings on time. Keeps supervisors aware of whereabouts as needed. Minimizes unplanned leave, whenever possible.*

**KNOWLEDGE OF ETHICS AND LAW**

*Demonstrates good knowledge of ethical principles and state law. Consistently applies these appropriately, seeking consultation as needed.*

**ADMINISTRATIVE COMPETENCY**

*Demonstrates a growing ability to accomplish administrative tasks. Prioritizes appropriately. Shows a growing autonomy in management of larger administrative, research or clinical projects.*

2) Please rate the degree to which the internship program developed your proficiency in  
**INDIVIDUAL AND CULTURAL DIVERSITY**

	1 = not at all	2 = slightly	3 = moderately	4 = very well	5 = extremely well
<b>PATIENT RAPPORT</b> <i>Consistently achieves a good rapport with patients.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>SENSITIVITY TO PATIENT DIVERSITY</b> <i>Sensitive to the cultural and individual diversity of patients. Committed to providing culturally sensitive services.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>AWARENESS OF OWN CULTURAL AND ETHNIC BACKGROUND</b> <i>Aware of own background and its impact on clients. Committed to continuing to explore own cultural identity issues and relationship to clinical work.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3) Please rate the degree to which the internship program developed your proficiency  
in **THEORIES AND METHODS OF PSYCHOLOGICAL DIAGNOSIS AND ASSESSMENT**

1 = not at all    2 = slightly    3 = moderately    4 = very well    5 = extremely well

**DIAGNOSTIC SKILL**

*Demonstrates a thorough working knowledge of psychiatric diagnostic nomenclature and DSM multiaxial classification. Utilizes historical, interview and psychometric data to diagnose accurately.*

**PSYCHOLOGICAL TEST SELECTION AND ADMINISTRATION**

*Promptly and proficiently administers commonly used tests in his/her area of practice. Appropriately chooses the tests to be administered. Demonstrates competence in administering intelligence tests and MMPI-2.*



**PSYCHOLOGICAL TEST INTERPRETATION**

*Interprets the results of psychological tests used in his/her area of practice. Demonstrates competence interpreting intelligence tests and MMPI-2.*

**ASSESSMENT WRITING SKILLS**

*Writes a well-organized psychological report. Answers the referral question clearly and provides the referral source with specific recommendations.*

**FEEDBACK REGARDING ASSESSMENT**

*Plans and carries out a feedback interview. Explains the test results in terms the patient and/or caregiver can understand, provides suitable recommendations and responds to issues raised by patient or caregiver*

4) Please rate the degree to which the internship program developed your proficiency in  
**THEORIES AND METHODS OF EFFECTIVE PSYCHOTHERAPEUTIC INTERVENTION**

1 = not at all      2 = slightly      3 = moderately      4 = very well      5 = extremely well

**PATIENT RISK MANAGEMENT AND CONFIDENTIALITY**

*Effectively evaluates, manages and documents patient risk by assessing immediate concerns such as suicidality, homicidality, and any other safety issues. Collaborates with patients in crisis to make appropriate short-term safety plans, and intensify treatment as needed. Discusses all applicable confidentiality issues openly with patients.*

**CASE CONCEPTUALIZATION AND TREATMENT GOALS**

*Formulates a useful case conceptualization that draws on theoretical and research knowledge. Collaborates with patient to form appropriate treatment goals.*

**THERAPEUTIC INTERVENTIONS**

*Interventions are well-timed, effective and consistent with empirically supported treatments.*

**EFFECTIVE USE OF EMOTIONAL REACTIONS IN THERAPY (COUNTERTRANSFERENCE)**

*Understands and uses own emotional reactions to the patient productively in the treatment.*

**GROUP THERAPY SKILLS AND PREPARATION**

*Intervenes in group skillfully, attends to member participation, completion of therapeutic assignments, group communication, safety and confidentiality. If the group is psychoeducational, readies materials for group, and understands each session's goals and tasks.*

**5) Please rate the degree to which the internship program developed your proficiency in SCHOLARLY INQUIRY AND APPLICATION OF CURRENT SCIENTIFIC KNOWLEDGE TO PRACTICE**

1 = not at all    2 = slightly    3 = moderately    4 = very well    5 = extremely well

**SEEKS CURRENT SCIENTIFIC KNOWLEDGE**

*Displays necessary self-direction in gathering clinical and research information practice independently and competently. Seeks out current scientific knowledge as needed to enhance knowledge about clinical practice and other relevant areas*

**DEVELOPS AND IMPLEMENTS RESEARCH PLAN**

*Develops and implements plan for research or other professional writing or presentation.*

6) Please rate the degree to which the internship program developed your proficiency in **PROFESSIONAL CONSULTATION**

	1 = not at all	2 = slightly	3 = moderately	4 = very well	5 = extremely well
<b>CONSULTATION ASSESSMENT</b> <i>Performs an assessment of the patient referred for consultation, incorporating mental status exam, structured interview techniques or psychological assessment, as needed, to answer the referral question.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>CONSULTATIVE GUIDANCE</b> <i>Gives the appropriate level of guidance when providing consultation to other health care professionals, taking into account their level of knowledge about psychological theories, methods and principles.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7) Please rate the degree to which the internship program developed your proficiency in **SUPERVISION**

1 = not at all    2 = slightly    3 = moderately    4 = very well    5 = extremely well

**SUPERVISORY SKILLS**

*Demonstrates good knowledge of supervision techniques and employs these skills in a consistent and effective manner, seeking consultation as needed. Builds good rapport with supervisee.*

**Peer Supervision**

*Demonstrates ability to engage in peer supervision including role-play, direct feedback, and emergence of imparting clinical knowledge in areas of expertise relevant to their specialized clinical training*

## Overall Internship Evaluation

	1 - poor	2 - Below Expectations	3 - Adequate	4 - Above Expectations	5 - Excellent
Breadth of experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Depth of experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall quality of experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Preparation for your current employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Major Rotation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Electives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Didactics related to your major rotation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interns' Seminar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other didactic offerings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

---

### Comments:

**2) In addressing the following aspects of your Internship experience, please select the appropriate numbers:**

	1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree
The supervision I received was of good quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received a sufficient amount of supervision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Considerations related to culture, race and individual diversity were addressed in supervision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Considerations related to culture, race and individual diversity were addressed in didactics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ethical considerations were addressed in clinical care and didactics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Training did not seem subordinate to service delivery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I found sufficient opportunity for professional development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received educative and emotional support in my search for post-internship employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Employment

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1) Licensed as a Psychologist

Yes

No

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2) What was your initial post -internship employment? Please write your job title below.



2a. Select all setting types that apply to this position

Academic Teaching

Community Mental Health Center

Consortium

Correctional Facility

Health Maintenance Organization

Hospital/Medical Center

Independent Practice

Psychiatric Facility

School District or System

University Counseling Center

Other

3a) Select all activities that apply to the position

Assessment

Consultation

Psychotherapy

Research

Supervision

Teaching

Unknown

Other

3b) Select all setting types that apply to this position

- Academic Teaching
- Community Mental Health Center
- Consortium
- Correctional Facility
- Health Maintenance Organization
- Hospital/Medical Center
- Independent Practice
- Psychiatric Facility
- School District or System
- University Counseling Center
- Other

3c) Enter the job title of this position

4) What experience in your internship aided you in obtaining post-internship employment?

5a) Please describe the most satisfying, most worthwhile aspects of the program.

5b) Please describe the most frustrating, least satisfying aspects of the program.

5c) What suggestions do you have for improvement of the internship training program?

6) Additional Comments:

# Appendix

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# Health

Effective Date: 2/1/1977  
 Review Date: 3/25/2020  
 Revised Date: 3/25/2020  
 Next Review: 3/25/2023  
 Owner: *Derek Hoppe: Mgr*  
 Policy Area: *Care of Patients*  
 Reference Tags: *Lippincott*  
 Applicability: *Ronald Reagan, Santa Monica, & Ambulatory Care*

## Child Abuse - Management and Reporting of Suspected Cases, HS 1303

### PURPOSE

To specify the procedures which fulfill the legal and Hospital requirements for reporting cases of actual or suspected child abuse and/or neglect.

### POLICY

#### 1. CHILD ABUSE DEFINITIONS:

- A. "Child" means a person under the age of 18 years.
- B. "Child abuse" is defined as any act or omission that endangers or impairs a child's physical or emotional health and development. Child abuse which is required to be reported includes:
  - 1. Physical injury or death inflicted by other than accidental means.
  - 2. Sexual assault on, or the sexual exploitation of, a child (Refer to HS 1303.1).
  - 3. Willfully causes or permits a child to suffer or inflicts unjustifiable physical pain or mental suffering or unjustifiable punishment (including permitting the health of a child to be endangered).
  - 4. Unlawful corporal punishment or injury—willful infliction of cruel or inhuman corporal punishment or injury resulting in a traumatic condition.
  - 5. Severe neglect—failure to protect from severe malnutrition or medically diagnosed non-organic failure-to-thrive or willfully causing or permitting child to be in situation such that their person or health is endangered. Includes intentional failure to provide adequate food, clothing, shelter, or medical care.  
 General neglect-- failure to provide adequate food, clothing, shelter, medical care, or supervision where no physical injury has occurred  
 The fact that a child is homeless or classified as an unaccompanied youth (Section 11434a of federal McKinney-Vento Homeless Assistance Act) is not, in and of itself, sufficient basis for reporting child abuse/neglect.
  - 6. Abuse and neglect in out-of-home care
- C. Suspected endangerment of an infant due to prenatal drug/alcohol exposure concomitant with other risk factors as per California Penal Code Sections 11165.8 and 11165.13. (See Medical Center

Policy, "Suspected Child Abuse and/or Neglect – Newborn Drug /Alcohol Related Situations".

- D. Emotional abuse—knowledge of or reasonable suspicion that a child is suffering serious emotional damage or is at substantial risk of suffering serious emotional damage, evidenced by states of being or behavior such as severe anxiety, depression, withdrawal, or untoward aggressive behavior toward self or others may be reported.
- E. "Reasonable suspicion" means that it is objectively reasonable for a person to entertain *such* a suspicion, based upon facts that could cause a reasonable person in a like position, drawing when appropriate on his or her training and experience, to suspect child abuse or neglect. "Reasonable suspicion" does not require certainty or a specific medical indication of child abuse or neglect.
- F. UCLA SCAN (Suspected Child Abuse and Neglect) Team—Multidisciplinary team that provides case consultation and review to ensure children are protected, mandated reporting responsibilities are met, and appropriate evaluation and case management strategies are employed.

#### SCAN Referral/Consultation

1. The UCLA SCAN On-Call Consultant is available 24 hours a day to provide phone consultation in cases regarding suspected child abuse or neglect or the health care provider is concerned but unsure whether the situation meets a reporting threshold (See Appendix I). The SCAN On-Call Consultant can be reached through the Medical Center page operator (310-206-6766) or by paging the SCAN beeper #96672.

#### G. Hospital Holds

1. Police Hold-- is a form or written statement provided to the hospital by a law enforcement agency when it has been determined by police that it is unsafe to return the child to the custody of his or her parent(s) or guardian(s). In this case, the child cannot be legally discharged without authorization of the appropriate police agency. Police Holds are placed on victims of physical or sexual abuse or severe neglect.
2. DCFS Hospital Hold (DCFS Form 164)—is a form issued to the hospital by the Department of Children and Family Services (county child protective services agency) when DCFS has responded to a report and has determined that child is at immediate risk of serious physical harm, sexual abuse, or physical abuse if released to the parent. The child cannot be legally discharged to the parent(s) or guardian(s) unless DCFS provides a written release of the Hospital Hold.
3. If a DCFS Hospital Hold or Police Hold is actively in place and there is an attempt to remove the child from hospital premises then the staff should contact Hospital security and UCPD immediately. Interventions by the hospital staff to delay or stop the removal of the child should only be considered if the safety of other patients, patient families, visitors and hospital staff themselves can be ensured.
4. Medical Incapacity Holds (HS 1491) pertain only to adult patients. Similarly, Medical Detainment orders do not apply to situations in which the child is a suspected victim of abuse or neglect and the parent wishes to remove the child from care AMA (HS 0311 AMA). In these situations the SCAN Team On Call Consultant and Social Worker should be paged immediately.

## 2. LEGAL REQUIREMENTS

- A. Any health practitioner, child care custodian or child protective agency employee must report to a child protective service agency, all cases of reasonably suspected child abuse which he or she has knowledge of or observed in his or her professional capacity. "Health practitioner" includes medical

examiners who perform autopsies and others licensed under Division 2, Section 500, of the Business and Professions Code. Non-medical practitioners and social workers are also mandated reporters.

- B. This report must be made immediately by telephone to Child Protective Hotline (CPH) and form SS8572 (Suspected Child Abuse Report/SCAR) must also be sent: in writing or on-line submission within 36 hours. Documentation within the Electronic Medical Record (EMR) shall include the child welfare agency's applicable tracking process (i.e. name and/or referral number) along with the name of the contact person, date and time for reference and validation.
  - a. Los Angeles County: For telephonic/written reports documentation of the 19-digit referral number in the the EMR is necessary along with the name of the person contacted, date and time. If utilizing the on-line submission process, print a PDF copy of the report and subsequently obtain and document the 16-digit tracking number for inclusion prior to scanning into the EMR.
- C. The Mandated reporter may also include the report any non-privileged documentary evidence relating to the the incident. (See 3c. Reports).
- D. After a telephonic report of physical abuse to CPH, if the child is considered to be at imminent risk, contact Law Enforcement (LE) agency who has jurisdiction for where the alleged crime occurred. Additionally a contact to University of California Police Department (UCPD) will be made. Documentation of LE's applicable tracking process shall be included into the EMR.
- E. Follow-up regarding completion of SS 8572 an inclusion into the EMR shall be coordinated by the weekly on-call SCAN social worker, SCAN team coordinator, and/or SCAN team medical director.
- F. The Emergency Department (ED) social worker, Pediatric Hospitalist, ED physician, on-call SCAN social worker and/or SCAN medical director shall communicate the CPH safety plan and ensure CPH and/or LE have been contacted accordingly prior to discharge regarding disposition.
- G. Any person who fails to report as required is guilty of a misdemeanor punishable by 6 months in jail or \$1,000.00 fine or both.
- H. No health care practitioner/reporter shall be civilly or criminally liable for reporting a suspected instance of child abuse.
- I. No supervisor or administrator may impede or inhibit reporting, and no person making such report shall be subject to any sanction for making such report. To the extent that any person obligated to report believes there is an impediment to reporting, he or she should immediately bring this to the attention of the Risk Management Department (310-794-3500) and/or the Chief Compliance Officer (310-794-6763), or if he/she is unavailable, or after hours, the Administrator On-Call by contacting the page operator.
- J. Skeletal X-rays and photographs of the child may be taken without the consent of the child's parent or guardian only for purposes of diagnosing the case as one of possible child abuse and for determining the extent of such child abuse. This information can be given only to those persons authorized to receive it. Photographs are best obtained by utilizing the EPIC Haiku app on an encrypted and secured mobile device which will automatically transmit the images into the patient's chart within CareConnect

### 3. SUSPECTED CHILD ABUSE PROTOCOL

- A. All Ronald Reagan UCLA Medical Center and Santa Monica UCLA Medical Center personnel should be attentive to the possibility of abuse, neglect, or any indication of maltreatment of a minor (refer to Appendix I for Child Abuse Danger Signals).
  - 1. Notify the Clinical Social Worker



2. Ensure the SCAN Team On Call Consultant is notified by directly paging 96672 or through the Page Operator at 310-206-6766.
- B. In cases where a report was filed by another hospital and the child was subsequently transferred to a UCLA Health facility, UCLA personnel are required to (also) make a report if they have reasonable suspicion of abuse/neglect.
- C. The specific responsibilities of Medical Center personnel with suspected abuse/neglect cases are outlined in the Action Guidelines section of this policy.
- D. The privacy of the child and the family should be protected. Access to information concerning abused or neglected children should be limited to only those persons directly involved in the case, or otherwise authorized by statute.
- E. Refer to HS Policy 1303.1 regarding suspected child sexual abuse cases and HS policy 1303.2 regarding newborn drug/alcohol related cases.
- F. Suspected Child Abuse & Neglect (SCAN) Team

The SCAN team, including medical director or designee, will meet regularly to ensure all mandated reporting requirements are completed.

#### **SCAN Team On Call Consultant's Responsibility**

The SCAN Team On-Call Consultant assists in case management, providing guidance regarding reporting of suspected child abuse or neglect cases. The SCAN Team On-Call Consultant will review the case with the assigned social worker and/or other referral source and together formulate a plan on how to proceed with the case. When there is not an assigned social worker, the SCAN Team On-Call Consultant is available for phone consultation.

#### **SCAN Team Medical Director Responsibility**

The SCAN Team Medical Director's role includes medical/forensic consultation in cases of suspected child abuse or neglect. S/he provides medical evaluation and recommendations for additional tests and studies, assists the Primary Medical Team in case management, and facilitates communication between the Medical Center with DCFS and police with regards to medical results.

#### A. Reports

##### 1. Telephone Report

Known or suspected instances of child abuse shall be reported to a child protection agency immediately or as soon as practically possible by telephone. The SCAN Team On Call Consultant provides guidance on filing the report and contacting the appropriate child protection agency(s).

**The Los Angeles County Child Protection Hotline (800) 540-4000** is contacted for families residing within the county. Contact numbers for outside counties can be obtained from

<http://www.cdss.ca.gov/Reporting/Report-Abuse/Child-Protective-Services/Report-Child-Abuse>.

UCPD will facilitate law enforcement reporting for suspected sexual abuse and physical abuse cases.

##### 2. Suspected Child Abuse Report Form

The California Department of Justice Form Suspected Child Abuse Report SS BCIA 8572 must be completed within 36 hours after abuse is suspected. This form is to be completed by the reporting party or by the Clinical Social Worker, when involved. When reporting to the LA County Hotline, the mandated reporter has the option of completing the report form on line through the secure link on the DCFS website for mandated reporters at <https://mandrepla.org>. The report form for all counties is available at <https://oag.ca.gov/childabuse/forms>. Scroll down the page to "Suspected Child Abuse Report Form and select Form BCIA 8572, pdf and the instructions link.

3. **Medical Report - Suspected Child Physical Abuse and Neglect Form**

When a medical evaluation has been performed on a suspected physical child abuse case, the Cal OES Form 2-900: Medical Report: Suspected Child Physical Abuse and Neglect Examination should be completed within 36 hours after abuse is suspected, and forwarded with Form 11166 PC. The Form 2-900 is usually completed by the physician. However, it may be completed by other appropriate medical or professional personnel involved with the case.

The report form and instructions, are available online at <https://www.ccfmtcorgforensic-medical-examination-forms/>

4. The person or department completing any of the report forms shall complete the UCLA Healthcare Report of Mandatory Disclosure of PHI (Form ID# 10468 on the Forms Portal) and forward it to the Privacy Management Office.

5. **Distribution of Report Forms**

The completed written report forms are given to the investigating agency(s) and a copy to the SCAN Team Coordinator in the Department of Care Coordination and Clinical Social Work. This department is responsible for distributing appropriate copies to the SCAN Team Medical Director and medical record. These records are to be CONFIDENTIAL and must not be disclosed to anyone except as necessary to report cases of suspected abuse as described in this policy.

**B. ACTION GUIDELINES**

- A. If Medical Center personnel suspect a child is in imminent danger or harm, the physician, nurse and/or social worker taking care of the child should contact the Medical Center Security Supervisor to advise him/her of the potential harm to the child. A discussion should take place between the contacting party and Security to determine the appropriate response from Security, such as remaining with the child or in the Department, or notifying UCPD.

- B. Any staff member concerned that a child may be a victim of child abuse/neglect should contact the social worker for the service *or* and ensure that the SCAN Team On Call Consultant is notified. (After hours, on weekends and holidays, contact the Page Operator for the Social Worker on duty.)

- C. Physician (Dentist/Optometrst when applicable) Responsibility

When child abuse or neglect is suspected, the physician/dentist should contact the SCAN Team Medical Director for consultation through the SCAN Team On Call Consultant on pager #96672. The Pediatric Hospitalist will also be contacted if the patient is in the ED.

The physician/dentist is responsible for the following unless directed otherwise:

1. Obtaining a detailed history from the child's parent(s) or caretaker(s) and the child;
2. Examining the child after consulting with the SCAN Medical Director for guidance;
3. Charting carefully and accurately the following: the location and description of all injuries, pertinent details concerning the injury, neglect, or sexual abuse such as time, place, sequence of events, people present;
4. Ordering laboratory tests and radiologic procedures as indicated (refer to **Appendix I** for tests/studies).
5. Ordering consults as indicated, such as pediatric hospitalist, ophthalmology, psychiatry, neurology, hematology, dentistry, child development, child life
6. Informing the parent(s) or caretaker(s) of the medical evaluation of suspected child abuse and neglect unless the child or you or others would be endangered as a result of the disclosure or if it is decided for other reasons that it is not in the best interest of the child or family. Notification

of the parents can potentially increase risk to the child in some circumstances. The SCAN Consultant and SCAN Medical Director can offer guidance in this risk assessment and communication with the parents regarding the evaluation, any reporting, and follow-up contacts.

7. Completing Form BCIA 8572 Suspected Child Abuse Report within 36 hours after abuse is suspected. (The clinical social worker, if available, may complete this form.)
8. When injuries are believed to have been caused by abuse or neglect, and a physical examination is conducted, complete Form OES 2-900: Medical Report of Suspected Child Abuse within 36 hours after abuse is suspected;
9. When sexual abuse is suspected refer to Policy 1303.1 Child Sexual Abuse - Management and Reporting of Suspected Cases
10. When appropriate, recommending to DCFS and/or law enforcement that the child's siblings receive an appropriate medical evaluation.
11. Continuing, when possible, to provide medical follow-up or arranging for alternative on-going medical care for the patient.

#### D. Nursing Staffs Responsibility

1. The nursing staff must act to protect the patient for whom the Medical Center has assumed responsibility.
2. When notified that a hospitalized pediatric patient has been placed on a DCFS/Police Hospital Hold due to child abuse allegations, the Nurse Manager will consult with the SCAN Team On Call Consultant, the assigned Clinical Social Worker, and Security, regarding the level and type of supervision needed for the specific case. This may include the assignment of a Clinical Care Partner or Continuous Observation Aide (COA) and/or changing location on the ward. Whenever possible admitted infants/children on Hospital Holds should have a Pediatric Security Sensor placed in order to monitor and ensure patient safety.
3. Infants and children on Hospital Holds must be accompanied by staff whenever they leave the unit.
4. If the parent(s) or caretaker(s) attempts to remove a child who is on a Hold from the Medical Center, the nursing staff should notify the attending physician, Medical Center Security UCLA Police Department (Dial 911 for an emergency) and the SCAN On Call Consultant. If child is missing from the Pediatric unit, call Code Purple. If a newborn is missing from the nursery or NICU, call Code Pink.
5. All significant nursing findings and recommendations related to the child's condition and treatment, and family/caretaker interaction should be recorded objectively in the medical record. These should include any person(s) who accompany and/or visit the child, frequency of visits, and the child's reaction and behavior during and after such visits.

#### E. UCLA Police Department's Responsibility

When child abuse or neglect is suspected, the UCLA Police Department is responsible for the following:

1. Responding to referrals from physicians, nurses, or other Medical Center personnel in suspected cases of child abuse and neglect
2. Acting as the official referral agency for reporting child abuse and neglect when outside law enforcement is not already involved;

3. Responding at the Medical Center when requested to make a preliminary investigation of the suspected child abuse and neglect cases; and appearing at the Medical Center for all cases of suspected child sexual abuse;
4. Immediately photographing bruises, burns, or other suspicious injury;
5. Contacting, and acting as the liaison with appropriate law enforcement agencies responsible for follow-up action.

F. Clinical Social Work Staff's Responsibility

The social worker is responsible for:

1. Interviewing the parent(s) or guardian(s) or other caregivers who bring the child to the ED, clinic, or hospital, and patient for psychosocial assessment.
2. Consulting with other professionals involved in the evaluation of the case
3. Making the required suspected child abuse/neglect phone report and written reports unless another member of the team is designated on the particular case.
4. Ensuring that the Attending physician, Charge RN, Security and SCAN Team On Call Consultant are informed when a child has been placed on a Hospital Hold. Ensures that the Hold is placed in the child's record.
5. Coordinating with the family, Hospital personnel, SCAN Team consultant and the child protection agencies
6. Recording immediately all pertinent findings in the medical record; providing completed BCIA 8572 Suspected Child Abuse Report Form and other related documents such as Hospital Holds or court orders to the SCAN On Call Consultant and providing the Report of Mandatory Disclosure of PHI Form to the Privacy Management Office
7. Arranging and coordinating the discharge conference, as needed, to involve the appropriate persons in planning the discharge of the child from the Hospital and the follow-up care

G. Volunteers Responsibility

Volunteers whose duties require direct contact and supervision of children are encouraged to obtain training in the identification and reporting of child abuse.

## FORMS

OES Form 2-900 Medical Report: Suspected Child Physical Abuse and Neglect Examination

California Department of Justice Form Suspected Child Abuse Report Form BCIA 8572.

Report of Mandatory Disclosure of PHI Form ID # 10468

## REFERENCES

California Penal Codes, Sections 220, 243.4, 261, 261.5, 264.1, 266c, 273a, 273d, 285, 286, 288, 288a, 289, 647a, 664, 11165, 11166, 11167, 11168, 11169, 11170, 11171, 11172, 11174, 13823.5, 13823.11.

California Welfare & Institutions Code, Section 300, Civil Code 34.9

California Business and Professions Code, Section 500.

UCLA Medical Center Policy HS 1303.1, *Management of Suspected Child Sexual Abuse Cases*

## REVISION HISTORY

Effective Date:	February 1, 1977
Review Date:	May 1, 1981, March 1, 1986, June 1, 1988, 1989, 1990, 1991, March 1, 1992, May 1, 1993, July 1, 1994; April 6, 1998; January 25, 2001, May 1, 2004, April 27, 2005, October 31, 2007, July 24, 2013
Revised Date:	June 23, 2005, November 29, 2007, March 2008, August 30, 2013 (systemized).

## APPENDIX I

### CHILD ABUSE WARNING SIGNALS OR INDICATORS

- I. Characteristic features observed in cases of child abuse and/or neglect may help alert physicians and other hospital personnel to possible occurrences. It is important to remember that often it is not one or more symptoms or facts, but certain combinations of them that lead to a determination of child abuse in a particular case.
- II. The infliction of injury, rather than the degree of that injury, is the determinant for intervention. According to researchers in the field, there is a 50 percent chance that a parent or caretaker who begins inflicting minor injuries will go on to severe or fatal injury of the child. Therefore, detecting initially inflicted small injuries and intervening with preventive action, may save a child from future permanent harm or death.
- III. Observation of family dynamics is important during the evaluation process. However, it is equally important to be cognizant of one's own personal biases and preconceived notions as to the appearance and/or behavior of a potential perpetrator. Child abuse and neglect occurs in all cultures, races, ethnic groups, and socioeconomic classes. When deciding whether to make a report to the child abuse hotline or request consultation from the SCAN Team, **it is critical to focus on objective findings such as an unexplained injury in a young, non- mobile infant. Subjective observations such as the caregiver/ family appearing "nice", well-to-do, or extremely cooperative, are NOT reasons to defer consultation with the SCAN Team** . Understanding the plausibility of a given mechanism as to having caused a child's injury is often challenging and not straight forward. An assessment of the particular child's developmental capabilities is an important factor.  
**\*\* Any child ≤ 1 year of age with trauma to the head, chest, abdomen or skeleton without independent eyewitnesses to the alleged incident (excluding family members) or those without an objective mechanism to explain the injury (i.e. motor vehicle accident (MVA) or MVA versus pedestrian accident) should require at a minimum consultation with the SCAN Team.\*\***
- IV. CHIEF COMPLAINT
  - A. suspicious trauma, wound, or injury
  - B. ingestion of dangerous drugs, food, or poisons such as a cleaning fluid
- V. HISTORY

- A. repeated injuries
- B. repeated ingestion of dangerous drugs, food or poisons
- C. child being described as "accident prone"

#### VI. AGE

- A. Children  $\leq 4$  years of age, and especially  $\leq 6$  months of age are at highest risk for death from child abuse and neglect.

#### VII. SUSPICIOUS FACTORS

- A. a major discrepancy between the type and degree of injury and the explanation given for it
- B. unreasonable delay in seeking treatment
- C. unnecessarily late night arrival at the hospital
- D. travel to the hospital from an unusual distance, when medical help is available nearer the patient's home
- E. bringing the child to the hospital for unneeded treatment (as a disguised plea for help with fears of potential child abuse)

#### VIII. PHYSICAL EXAMINATION EVIDENCE

- A. unexplained bruises, swelling, burns, fractures, abrasions
- B. multiple injuries in various stages of healing
- C. injuries on several surfaces of the body
- D. injuries normally hidden by clothing
- E. injuries reflecting the outline of an object or mode of infliction
- F. head injuries with subdural hematomas and retinal hemorrhages
- G. injuries difficult or impossible to self-inflict
- H. evidence of old trauma
  - I. signs of dehydration, malnutrition, or unexplained failure to thrive
  - J. signs of hygienic or medical neglect.
  - K. signs of sexual abuse
  - L. evidence of fabrication of child's symptoms of illness

#### IX. SKELETAL SURVEY

- A. A complete skeletal survey should be ordered for all children  $\leq 2$  years of age who present with injuries suspicious for physical abuse. Between 2-5 years of age a skeletal survey should be considered and consultation with SCAN Team Medical Director may assist in the decision-making process.
- B. High Specificity Fractures
  - 1. Classic Metaphyseal Lesions
    - a. Avulsion
    - b. Bucket-Handle
    - c. Corner chip

2. Posterior rib fractures
3. Sternum
4. Scapular
5. Spinous process

C. Moderate Specificity Fractures

1. Multiple fractures
2. Fractures of differing ages
3. Epiphyseal separations
4. Vertebral body
5. Digits
6. Complex skull fractures
  - a. Depressed
  - b. Multiple
  - c. Comminuted
  - d. Fractures crossing suture lines
  - e. Non-parietal skull fractures
  - f. Diastatic, wide

D. Low Specificity Fractures

1. Clavicular
2. Long bone shaft (in an ambulatory child)
3. Simple linear parietal skull fracture

X. ADDITIONAL TESTS AND STUDIES TO CONSIDER

- A. Head Computed Tomography (CT) Scan to rule out intracranial bleeds.
- B. Magnetic Resonance Imaging (MRI) to rule out small intracranial bleeds missed on CT, diffuse axonal injuries, shearing injuries.
- C. Ophthalmology consult to rule out retinal hemorrhages concerning for abusive head trauma.
- D. Three-dimensional reconstruction of the head CT to further assess complex skull fractures.
- E. Laboratory studies: Blood and urine tests
  1. Complete blood count with differential and platelet count
  2. Coagulation panel for those presenting with bruises and/or intracranial bleeds, gastrointestinal bleeds, etc...
  3. Liver function tests and lipase to rule out potential intraabdominal injury requiring an Abdominal CT scan
  4. Urine toxicology screen and/or serum alcohol level to rule out potential drug ingestion
- F. Photography
  1. If overt physical injuries are noted the SCAN Team Medical Director should be notified



immediately in order to obtain photographic documentation in a timely manner. Photographs can also be obtained by Law Enforcement (i.e. Los Angeles Police Department (LAPD); UCLA Police Department (UCPD)) or by the hospital staff by utilizing the EPIC Haiku app on an encrypted and secured mobile device which will automatically transmit the images into the patient's chart within CareConnect. If photographs are taken by the hospital staff the SCAN Team Medical Director should be notified and those images transmitted for further evaluation

#### XI. FAMILY HISTORY

- A. irritation with personal characteristics of the abused child (e.g., the child is mischievous, hyperactive, sickly)
- B. negative parental attitudes toward patient (the child is seen as unwanted, unrewarding, or demanding too much of the adult(s))
- C. inadequate supervision of the child
- D. unrealistic expectations of and demands on the child
- E. distorted concepts of the nature and limits of discipline (over-punishment is a common form of inflicted physical injury)
- F. questionable trauma, hospitalizations or deaths among siblings
- G. mental illness; drug or alcohol abuse
- H. physical illness or death in the family
  - I. parents having been abused or deprived in childhood
  - J. partner abuse
- K. absence of supportive partner relationship; separation or divorce
- L. disagreement among adults in household on child-rearing concepts
- M. recent tensions or crises in the home
- N. long-standing social isolation of parents
- O. unavailability of help during times of stress
- P. job instability of primary wage earner
- Q. income consistently inadequate for family needs

XII. Further clues may be obtained from the SOURCES OF INFORMATION. However, whether the informant is the parent, another adult, a sibling, or the patient, it is important to evaluate the informant as well as the information provided. Interviews with parents, the child and siblings should be conducted separately whenever possible.

#### XIII. ADULTS

- A. manner of responding to questions (defensiveness, abusiveness, denial, vagueness, loss of emotional control)
- B. emotional reaction and overt behavior inappropriate to the situation
- C. concern focused primarily on the adult's needs and problems rather than the child's
- D. possible intoxication
- E. verbalization of fears of injuring the child



- F. blaming of injuries on others such as siblings
- G. justification of injuries in the name of discipline
- H. inconsistency or contradictions in account of accident/injury or complete change of story
- I. If two or more persons provide information, do their accounts differ markedly or differ on a crucial detail? Is there a discrepancy between the patient's injury and the explanations offered for it?

XIV. CHILDREN

- A. emotional behavior inappropriate to the child's age or to the situation (overly passive, aggressive, frightened)
- B. marked delay in language development
- C. verbalization of fears of being injured
- D. behavior in the presence of parents or guardians that contrasts noticeably with behavior in their absence
- E. Does the child appear to have been coached for reporting purposes? Does the child's account make sense? Does it conflict with the adult's account?

**Attachments**

No Attachments

**Approval Signatures**

Step Description	Approver	Date
Administration Approval- President and CEO, UCLA Health	Johnese Spisso: Ceo Med Ctr [FD]	3/25/2020
Ronald Reagan Medical Staff Executive Committee- Chief of Staff	Carlos Lerner: Assoc Prof Of Clin-Hcomp [FD]	3/25/2020
Santa Monica Medical Staff Executive Committee- Chief of Staff	Roger Lee: Hs Clin Prof-Hcomp [FD]	3/25/2020
Resnick Neuropsychiatric Medical Staff Executive Committee- Chief of Staff	Aaron Kaufman: Hs Assoc Clin Prof-Hcomp [FD]	3/25/2020
Hospital System Policy Committee Chair	Fiona Dunne: Adm Crd Ofcr [KK]	3/20/2020
Hospital System Policy Committee Chair	Jeffrey Bergen: Mgr [KK]	3/13/2020
Policy Owner	Derek Hoppe: Mgr	2/26/2020



Current Status: Active

PolicyStat ID: 3743873



# Health

Effective Date: 5/14/2002  
 Review Date: 6/19/2017  
 Revised Date: 6/19/2017  
 Next Review: 6/18/2020  
 Owner: *Thomas Strouse: Prof Of Clin-Hcomp*  
 Policy Area: *Care of Patients*  
 Reference Tags:  
 Applicability: *Resnick Neuropsychiatric Hospital*

## Suspected Child Abuse and/or Neglect (SCAAN) Case Reporting Responsibilities NPH 66

### PURPOSE:

To specify the policy of the Resnick Neuropsychiatric Hospital in relation to the reporting of suspected child abuse and/or neglect cases.

### POLICY:

1. Any person who enters into employment or is a trainee at the Resnick Neuropsychiatric Hospital on or after January 1, 1985, such as a child care custodian, medical practitioner or non-medical practitioner shall sign a statement, on a form provided by Resnick Neuropsychiatric Hospital Human Resources, to the effect that he or she has knowledge of Penal Code Section 11166, which requires:

Any child care custodian, medical practitioner or non-medical practitioner who has knowledge of or observes a child in his or her professional capacity, or within the scope of his or her employment or training, whom he or she knows or reasonably suspects has been the victim of child abuse, to report the known or suspected instance of child abuse to a child protection agency immediately or as soon as practically possible by telephone and to prepare and send a written report within 36 hours of receiving the information concerning the incident.

1. Human Resources shall retain the signed statement in the employee's personnel file.
2. Child abuse is defined as any act or omission that endangers or impairs a child's physical or emotional health and development.
  1. Child abuse which is required to be reported includes:
    1. Physical injury or death inflicted by other than accidental means;
    2. Sexual assault, including rape, rape in concert, statutory rape, incest, sodomy, lewd or lascivious acts upon a child, oral copulation, penetration of a genital or anal opening by a foreign object and child molestation;
    3. Sexual exploitation including conduct involving any matter depicting a minor engaged in obscene acts (preparing, selling or distributing obscene matter) or employment of a minor to perform obscene acts; a person who knowingly promotes, aids or assist, employs, uses, persuades, induces, or coerces a child, or a person responsible for a child's welfare who knowingly permits or encourages a child to engage in, or assist others to engage in, prostitution

or to either pose or model alone or with others for purposes of preparing a film, photograph, negative, slide, or live performance involving obscene sexual conduct; a person who depicts a child in, or who knowingly develops, duplicates, prints, or exchanges, any film, photograph, videotape, negative, or slide in which a child is engaged in an act of obscene sexual conduct, except for those activities by law enforcement and prosecution agencies.

4. Willful cruelty or unjustifiable punishment (a situation where a person willfully causes or permits a child to suffer, or inflicts upon a child, unjustifiable physical pain or mental suffering, or having the care and custody of the child, willfully causes or permits the child to be placed in a situation where the child's person or health is endangered)
  5. Unlawful corporal punishment or injury resulting in a traumatic condition;
  6. Neglect: negligent treatment or maltreatment of a child including both acts and omissions; and severe neglect including severe malnutrition or medically diagnosed non-organic failure-to-thrive;
  7. Abuse in out-of-home care. (child abuse is suspected and the person responsible for the child's welfare is a licensee, administrator or employee of a licensed community care or child day care facility or facility licensed to care for children or the administrator or employee of a public or private residential home, school, or other institution.)
  8. Child witnessing of domestic violence which is likely to result in emotional or physical harm to the child
2. Additionally, although reporting of mental suffering inflicted upon a child or the endangerment of a child's emotional well being is discretionary and not required by law, such reporting is strongly encouraged.
3. The Resnick Neuropsychiatric Hospital shall report all suspected child abuse or neglect cases.
  4. The Resnick Neuropsychiatric Hospital shall designate and publicize Suspected Child and Adult Abuse and Neglect (SCAAN) Committee in order to facilitate recognition and reporting of suspected child abuse and neglect. The Committee shall provide clinical consultation, conduct trainings.
  5. The faculty, staff, or trainee who suspects child abuse and/or neglect may contact a SCAAN Committee representative who will provide consultation on the reporting process.
  6. Reporting party shall report suspected child abuse or neglect cases immediately by phone (number 800-540-4000) to Department of Child and Family Services (DCFS) and in writing within 36 hours.
  7. Physician shall report by telephone, as soon as practically possible, and in writing to the police and L.A. County Health Department, within 36 hours, of the fact of any patient received from a health facility or community care facility who exhibits a physical injury or condition which, in the opinion of the examining physician, reasonably appears to be the result of neglect or abuse.
    1. RN, LVN, or LCSW may make the report if in his/her opinion the patient's injury or condition reasonably appears to be the result of abuse or neglect. However the physician must confirm this opinion as required for mandatory reporting.
  8. The reporting duties are individual, and no supervisor or administrator may impede or inhibit the reporting duties and no person making such a report shall be subject to any sanction for making the report.
  9. Reports made under the law are confidential and may be disclosed only to specified agencies. Violation of confidentiality provisions is a misdemeanor, punishable by imprisonment in the county jail not exceeding six months, by a fine of not more than \$500 or both fine and imprisonment (Ref. Penal Code 1116.75).

1. Reporting party may not release copy of report to any person or entity not authorized under law to receive the report.

## PROCEDURE:

1. NPH case identification, consultation and oral reporting procedures are as follows:

1. The person suspecting abuse/neglect must discuss the case with available treatment team members, e.g., Unit Director, Clinical Nurse Manager, Social Worker, □/or Psychologist.
2. The person suspecting abuse/neglect may contact the NPH SCAAN representative.
  1. SCAAN consultation is available Monday-Friday, 9am-5pm, pager □95818.
  2. After hours, consultation is available through Department of Child and Family Services (DCFS) hotline 800-540-4000.
3. As long as it does not jeopardize the clinician's safety, **do not** allow a child to leave the NPH if he/she appears to be in immediate danger related to a disclosure of abuse or has physical signs of abuse. Call the SCAAN consultant. If the consultant is unavailable, call Campus Police, ext. 51491.
4. The designated team member immediately telephones report to DCFS Child Abuse/Neglect Hotline 800-540-4000.

2. Written reporting procedures:

1. The designated team member shall make a written report of child abuse within 36 hours by completing the CALIFORNIA DEPARTMENT OF JUSTICE SUSPECTED CHILD ABUSE REPORT. All parties who have received an allegation of abuse are responsible for making reports. A team member can be designated to make the report, however, all parties with information about the abuse are responsible for ensuring a report is submitted.
  1. Place a copy of form □SS5872 behind the legal tab in the patient's medical record.
    1. Past physical abuse or current physical abuse when **no** injury is observed.
    2. Emotional/psychological maltreatment.
    3. Child abandonment; e.g., with relatives, with unrelated caretakers, in day care center or other similar facility, or child left alone.
    4. Parent refusing to take child home from psychiatric hospital and home evaluated to be safe (Section 270.5 of penal code).
    5. If the home appears unsafe, Department of Child and Family Services should be contacted for the consultation regarding possible temporary custody.
2. Certain cases must be cross-reported to and investigated by Campus Police, ext. 51491, including:
  1. Current physical abuse when an injury is observed.
  2. Severe medical or physical neglect.
  3. Sexual abuse, past or current.
  4. Severe endangerment or exploitation of children.
3. In those cases where a physical examination is necessary due to suspected acute physical and/or sexual child abuse, an inpatient is transported, accompanied by clinical staff, to the Emergency Room at the Santa Monica UCLA Medical Center, 1250 16<sup>th</sup> Street, Santa Monica, CA 90404, (310)

319-4503 (or after hours (310) 319-4000 request Therapist-On-Call), as soon as possible (preferably within 72-96 hours).

1. Prior to transportation, a clinical staff member provides a general overview of the physical examination with the patient/legally responsible adult, as appropriate, and documents this discussion with the patient/legally responsible adult, including willingness to receive a physical examination at the Santa Monica UCLA Medical Center, in the Medical Record.
  2. Signature (patient/parent/conservator/guardian) should be obtained, whenever possible, on the TEMPORARY ABSENCE RELEASE FORM.
    1. The following are notified:
      2. Nurse Manager/Nursing OD
      3. Attending Physician
      4. Campus Police
      5. Department of Children and Family Services
  3. Provide Santa Monica UCLA Medical Center with the following patient information:
    1. Patient's first and last name
    2. Home address
    3. Home telephone number
    4. Social Security Number
    5. Date of birth
    6. Age
    7. Law Enforcement Agency , if any, and contact person
  4. After the physical examination is performed, the patient shall be transported back to RNPH with a completed Santa Monica UCLA Medical Center SEXUAL ASSAULT AFTERCARE INSTRUCTIONS form.
    1. File copy of the SEXUAL ASSAULT AFTERCARE INSTRUCTIONS in the Medical Record.
    2. Patient's condition upon return is documented in the Electronic Health Record.
  5. Partial Hospitalization patients and outpatients should be referred to an Emergency Room or Rape Treatment Center.
  6. Photographs may be taken of a suspected victim of child abuse without parental consent.
  7. In cases where a physical examination is necessary due to suspected non-acute physical and/or sexual child abuse, contact the Child Advocate at the Stuart House, 1250 10<sup>th</sup> Street, Santa Monica, CA 90404, (310) 319-4503.
3. Document in the medical record in detail any injuries or findings such as trauma, bruises, erythemas, excoriations, lacerations, wounds or burns.
  4. The Physician reports by telephone and in writing to the police and L.A. County Health Department, within 36 hours, of the fact of any patient received from a health facility or community care facility who exhibits a physical injury or condition which, in the opinion of the examining physician, reasonably appears to be the result of abuse or neglect.
    1. Reports must state character and extent of physical injury or condition.

2. Mail written reports to police and L.A. County Health Department.

## FORMS

None

## REFERENCES

CHA CONSENT MANUAL

RONALD REAGAN UCLA MEDICAL CENTER POLICY □1303 □ Management of Suspected Child Abuse Cases

CALIFORNIA PENAL CODE, Sections 220, 243.4, 261.2, 261.5, 264.1, 266c, 273a, 273d, 285, 286, 288, 288a, 289, 647a, 664, 11164, 11165, 11166, 11167, 11168, 11169, 11170, 11171, 11172, 11174, 13823.5, 13823.11

CALIFORNIA WELFARE AND INSTITUTIONS CODE, SECTION 300

JOINT COMMISSION MANUAL FOR HOSPITALS

## REVISION HISTORY

Effective Date:	May 14, 2002
Revised Date:	June 9, 2017

## APPROVAL

Robert Suddath, MD  
Chief of Staff  
Resnick Neuropsychiatric Hospital at UCLA

Thomas Strouse, MD  
Medical Director  
Resnick Neuropsychiatric Hospital at UCLA

## CHILD ABUSE WARNING SIGNALS OR INDICATORS

1. Characteristic features observed in cases of child abuse and/or neglect may help alert physicians and other hospital personnel to possible occurrences. It is important to remember that, often it is not one or more symptoms or facts, but certain combinations of them, which lead to a determination of child abuse in a particular case.
2. The infliction of injury, rather than the degree of the injury, is the determinant for intervention. According to researchers in the field, there is a 50% chance that a parent or caretaker who begins inflicting minor injuries will go on to severe or fatal injury of the child. Therefore, detecting initially inflicted small injuries and intervening with preventive action, may save a child from permanent harm or death.
3. Chief complaint of suspicious trauma wound or injury or injection of dangerous drugs, food or poisons such as cleaning fluid.
4. History of repeated injuries, repeated ingestion of dangerous drugs, food or poisons, or child being described as "accident prone."

5. Suspicious factors such as (1) major discrepancy between the type  degree of injury and the explanation given to it; (2) unreasonable delay in seeking treatment; (3) unnecessarily late night arrival at the hospital; (4) travel to the hospital from an unusual distance, when medical help is available nearer to the patient's home; and (5) bringing the child to the hospital for unneeded treatment (as disguised plea for help with fears of potential child abuse).
6. Age of under 4 years (the most common period for child abuse, although abuse is not limited to those years, especially under six months)
7. Physical examination evidence of
  1. Unexplained bruises, swelling, burns, fractures, abrasions
  2. Multiple injuries in various stages of healing
  3. Injuries on several surfaces of the body
  4. Injuries normally hidden by clothing
  5. Injuries reflecting the outline of an object or mode of infliction
  6. Head injuries with subdural hematomas and retinal hemorrhages
  7. Injuries difficult or impossible to self-inflict
  8. Evidence of old trauma
  9. Signs of dehydration, malnutrition, or unexplained failure to thrive
  10. Signs of hygienic or medical neglect
  11. Signs of sexual abuse
  12. Evidence of fabrications of child's symptoms of illness
8. Family history of
  1. Irritation with personal characteristics of the abused child (e.g. child is mischievous, hyperactive, sickly)
  2. Negative parental attitudes toward child (unwanted, unrewarding or demanding too much of the adult(s))
  3. Inadequate supervision of the child
  4. Unrealistic expectations of and demands on the child
  5. Distorted concepts of the nature and limits of discipline
  6. Questionable trauma, hospitalizations or deaths among siblings
  7. Mental illness, drug or alcohol abuse
  8. Physical illness or death in the family
  9. Parents having been abused or deprived in childhood
  10. Spousal abuse
  11. Absence of supportive spousal relationship (separation or divorce)
  12. Disagreements among adults in household on child rearing concepts
  13. Recent tensions or crises in the home
  14. Long-standing social isolation of parents



15. Unavailability of help during times of stress
  16. Job instability of primary wage earner
  17. Income consistently inadequate for family needs
9. Further clues may be obtained from other sources of information. However, whether the informant is the parent, another adult, sibling or the child, it is important to evaluate the informant as well as the information provided. Interviews with parents, the child and siblings should be conducted separately whenever possible.
10. In observing a family, it is important also to be aware of one's personal biases and preconceptions. Remember that all forms of child abuse and neglect occur in all cultural, ethnic, occupational and socioeconomic groups.
11. Adults
1. Manner of responding to questions (e.g. defensive, abusive, denial, vague, loss of emotional control)
  2. Emotional reaction and overt behavior inappropriate to the situation
  3. Concern focused primarily on the adult's needs and problems rather than the child's
  4. Possible intoxication
  5. Verbalization of fears of injuring child
  6. Blaming injuries on others such as siblings
  7. Justification of injuries in the name of discipline
  8. Inconsistency or contradictions in account of accident/injury or complete change of story
  9. If two or more persons provide information, do their accounts differ markedly or differ on crucial details  Is there a discrepancy between the patient's injury and the explanation offered for it
12. Children
1. Emotional behavior inappropriate for the child's age or situation (e.g. overly passive, aggressive or frightened)
  2. Marked delay in language development
  3. Verbalization of fears of being injured
  4. Behavior in the presence of parents or guardians that contrasts noticeably with behavior in their absence
  5. Does the child appear to have been coached for reporting purposes  Does the child's account make sense  Does it conflict with the adult's account

## Attachments

No Attachments



## Approval Signatures

Step Description	Approver	Date
RNPH Professional Staff Executive Committee (RNPSEC) Meeting	Sherri Martin: Admin Anl Prn 1	6/19/2017
Nursing Leadership	Patricia Matos: Dir [SM]	6/19/2017
	Thomas Strouse: Prof Of Clin-Hcomp [SM]	6/19/2017

COPY



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# Health

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## Domestic Violence Intimate Partner Abuse HS 133

### PURPOSE

To state the Health System's plan for educating health care practitioners about their role in screening for domestic violence/intimate partner abuse; To define screening procedures for patients who may be victims of assault, abuse, or suspected abuse including domestic violence or intimate partner abuse; To define reporting procedures regarding patients who are victims of assault, abuse, or suspected abuse including domestic violence or intimate partner abuse; To define guidelines for appropriate care, referral, protection and follow-up.

### DEFINITIONS

#### Domestic Violence

Abuse committed against an adult or minor who is the spouse, former spouse, cohabitant, former cohabitant or person with whom the suspect has had a child or is having/had a dating or engagement relationship. (California Penal Code 13700 b)

#### Abuse

Intentionally or recklessly causing or attempting to cause bodily injury or causing reasonable apprehension of imminent serious bodily injury to self or another. (California Penal Code 13700 a).

### POLICY

It is the policy of UCLA Health System to screen patients for domestic violence according to the California Health and Safety Code 1259.5 and to report assault, abuse or suspected abuse pursuant to California Penal Code 11160. In addition, all health care practitioners shall be educated on the criteria for identifying, and the procedures for handling, patients whose injuries or illnesses are attributable to spousal or partner abuse.

#### I. Staff Education

Health care practitioners shall receive appropriate education regarding their responsibilities for screening for domestic violence/intimate partner abuse as well as their reporting obligations.

Criteria for identifying abuse shall be included in the Staff Orientation and Information Handbook which is presented to staff at orientation and which is reviewed annually. Department Managers will assure that staff are acquainted with, and comply with this policy. The Emergency Department, which is the area of

UCLA Health System where domestic violence victims are most likely to be seen, shall have department-specific screening and education procedures.

## II. Screening

All UCLA Health System practitioners who provide medical services to any person for a physical injury shall screen patients, as appropriate for domestic violence or intimate partner abuse. (Refer to attachment, **GUIDELINES FOR ABUSE RECOGNITION AND REPORTING** for screening criteria )

## III. Intervention

- A. If it has been determined that the patient is a possible victim of domestic violence, notify the appropriate Social Worker. A Domestic Violence Consultant is available to UCLA Staff for phone consultation (pager 96000). Any person who accompanies the patient and is a possible perpetrator should be asked to wait in the waiting room.
- B. When a patient acknowledges that he or she is the victim of domestic violence or abuse, the patient will be asked if she/he would prefer to use an AKA when registering.
- C. Place the patient in a room close to the nursing station if possible.
- D. Notify staff that all visitors for the patient will be screened and will be allowed to see the patient with the approval of the primary nurse only.
- E. Notify hospital security officers.
- F. Maintain patient confidentiality. Give no information about the patient over the telephone including confirmation of patient's presence in the Medical Center.
- G. Notify assigned Clinical Social Worker or pager 96000 for a Domestic Violence phone consultation if a Clinical Social Worker is unavailable to assess the patient's immediate safety by ascertaining the following:
  1. Where is the abuser now
  2. Does the abuser know victim's whereabouts
  3. Has the abuser threatened to use weapons
  4. Are there weapons available to the abuser
  5. Has the abuser ever threatened to kill victim
  6. Is the abuser intoxicated with drugs or alcohol
- H. Notify the primary service of the presence of a possible victim of domestic violence.

## IV. Responsibility of Social Worker

- A. Interview patient and other parties to complete a psychosocial assessment.
- B. Discuss safety planning with the patient and provide resources such as the 24-hour hotline 310-264-6644, counseling referrals, education, and contact information for primary Clinical Social Worker.
- C. Inquire about the presence of children in the home and/or if children witnessed Domestic Violence. If children reside in the home and/or were present at the time of the assault, notify the SCAN Team Consultant on Pager 96672 for consultation regarding reporting suspected child abuse or child endangerment.
- D. If patient is interested in supportive services, contact the Domestic Violence Consultant on Pager 96000 for both consultation and occasional on-site support. If Domestic Violence Consultant is

unavailable, contact the 24 Hour Hotline at 310-264-6644.

E. The Clinical Social Worker may provide consultation support to the mandated reporter

#### V. Responsibility of Health Care Practitioners

A. Contact your assigned Clinical Social Worker or page 96000 to consult with a Domestic Violence Advocate if a Clinical Social Worker is not available. The Clinical Social Worker will assist in completing the required reports and facilitate the process accordingly; however, UCLA health care practitioners are responsible for charting and completing mandated reports.

B. **If your area does not have a Clinical Social Worker assigned a Domestic Violence Advocate can be contacted for consultation on Pager 6000** If Domestic Violence Advocate is not available, contact the 24-hour hotline at (310) 264-6644.

C. Document clearly patient's account of current injuries using the patient's exact words when possible.

D. If children reside in the home, the SCAN Team Consultant must be contacted for consultation on Pager 96672.

E. File a Suspicious Injury Report (Form OES 920) to law enforcement if indicated according to California Penal Code 11160.

F. Work in collaboration with UCPD to ensure the safety of the victim and the confidentiality of victim's location.

#### VI. Procedure for Reporting to Law Enforcement

A. Any health care practitioner who renders medical services for a physical condition to a patient whom he or she knows or reasonably suspects is a victim of assaultive or abusive behavior must contact law enforcement. California law requires reporting even if the patient is seeking medical attention for another condition not arising from the assaultive or abusive behavior. (Licensed Clinical Social Workers are not subject to this reporting requirement because they are not health care practitioners who render medical services for a physical condition to a patient.)

B. Notify UCPD (or local law enforcement in whose jurisdiction the injury occurred) that a victim of abuse or suspected abuse is on the premises. Inform them if the suspected abuser is with the patient.

C. UCPD will respond to all calls of suspected or actual abuse.

D. Document the name and ID number of the responding officer/dispatcher.

E. The Suspicious Injury Report (OES 920) is completed by the physician and must be given to UCPD or the responding law enforcement agency. A copy of the Suspicious Injury Report (OES 920) is placed in the patient's chart.

F. Complete the Mandatory Disclosure of PHI Report (Form 10468 on Forms Portal) and submit to HIMS per instructions on the form.

## FORMS

RR UCLA MC Domestic Violence Reporting Form

Suspicious Injury Form OES 920

Mandatory Disclosure of PHI Form 10468 on Forms Portal

UCLA Health System. Domestic Abuse Reporting Requirement Acknowledgement Form

# REFERENCE

UCLA Hospital System Policy HS 9015 *Reporting of Incidents to Law Enforcement Agencies*",

Hospital System Policy HS1303 *Child Abuse - Mgmt of Suspected cases of Child Abuse (Reporting of)*

Hospital System Policy HS1314 - *Elder/Dependent Adult Abuse - Reporting of UCLA Hospital System Policy HS 9010 - Mandatory Reporting*

McLeer, S.V., and R. Anwar. 1987. The role of emergency physicians in the prevention of domestic violence. *Annals of Emergency Medicine* 16:1155-1161.

Penal Code 11160

Penal Code 13700 (a) (b)

## Contact:

Director, Department of Care Coordination and Clinical Social Work, UCLA Health System

## REVISION HISTORY (PRE-POLICYSTAT)

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## APPROVAL

Johnese Spisso, RN, MPA  
President UCLA Health  
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Chief of Staff  
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## Attachments

- [1: General Guidelines for Abuse Recognition and Reporting](#)
- [1b: Collection of Evidence  
Domestic Abuse Reporting Requirement](#)
- [1a: Physician Guidelines for Examination of a Patient with Actual or Suspected Abuse](#)

## Approval Signatures

Step Description	Approver	Date
Administration Approval	Johnese Spisso: Ceo Med Ctr [MW]	2/28/2019
Administration Approval	Carlos Lerner: Speaker-Unex [MW]	2/28/2019
Administration Approval	Roger Lee: Hs Clin Prof-Hcomp [MW]	2/28/2019
Administration Approval	Laurie Casaus: Hs Assoc Clin Prof-Hcomp [MW]	2/28/2019
Executive Medical Boards - MSEC, RNPH PSEC, SMEMB	M Lynn Willis: Mgr [KK]	2/28/2019
Hospital System Policy Committee Chair	M Lynn Willis: Mgr [KK]	2/28/2019
Hospital System Policy Committee	Kailyn Kariger: Admin Anl Prn 1	2/7/2019
	Alaa Badawy: Mgr	2/4/2019

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 Applicability: Resnick Neuropsychiatric Hospital

## Reporting Violent Injury including Domestic Violence Abuse NPH 618

### PURPOSE

To outline RNPH Health Practitioners reporting responsibilities for victims of assault, abuse or suspected abuse including domestic violence or intimate partner abuse or injury by a deadly weapon.

### POLICY

- I. It is the policy of the Resnick Neuropsychiatric Hospital to comply with the requirements of the California Penal Code 11160 and 11161 that a report shall be made to UCPD when a health practitioner, in his or her professional capacity or within the scope of his or her employment, provides medical services for a physical condition to a patient whom he or she knows or reasonably suspects is a person described as follows:
  - A. A person suffering from any wound or other **physical** injury (a) inflicted by his or her own act where the injury is by means of a firearm **or** (b) inflicted by another where the injury is by means of a firearm;
  - B. A person suffering from any wound or other **physical** injury inflicted upon the person where the injury is a result of assaultive or abusive conduct. (Penal Code Section 11160);
  - C. The duty to report arises where the health practitioner provides medical services to a patient for a physical condition or injury arising from the assault, battery or firearm.
    - i. The duty to report does not arise when the health practitioner provides only psychological or psychiatric counseling.
    - ii. If minors are present and/or exposed to the abusive relationship, a suspected child abuse and neglect report shall be filed with the Department of Children's Services (see RNPH Policy NPH 1616), regardless of whether or not a domestic violence/spouse/partner abuse report is filed.
  - D. A health practitioner, for the purpose of this policy only, includes physicians, RNs, LVNs, and LPTs. The term health practitioner, for the purpose of this policy only, excludes professionals whose role is solely psychotherapeutic such as psychologists, clinical social workers, and marriage/family therapists.
  - E. Examples of domestic violence and firearm injuries include assault, battery, sexual battery, incest, assault with a deadly weapon, spousal rape, abuse of spouse or cohabitant, sodomy, and/or oral

copulation.

F. A patient who acknowledges being the victim of domestic violence has the right to refuse to speak to law enforcement personnel; however a verbal report shall be given to UCPD, immediately, if indicated, and a completed REPORT OF INJURIES BY A DEADLY WEAPON OR ASSAULTIVE OR ABUSIVE CONDUCT within two working days.

II. All employees shall sign a statement, on a form provided by Resnick Neuropsychiatric Hospital Human Resources, to the effect that he/she has knowledge of California Penal Code 11160 and 11162.

A. Human Resources shall retain the signed statement in the employee's personnel file.

III. Orientation to recognition, reporting and referral of violent injury including suspected cases of domestic violence and firearm injuries shall be provided to appropriate health providers of Resnick NPH.

## PROCEDURE

I. The following factors may indicate assault or abuse:

A. Explanation of injury does not seem plausible.

B. There has been a delay in seeking medical care.

C. There are multiple sites of injury.

D. Patient is pregnant and injury is to breast, abdomen, genitals.

E. History of repeated injuries.

F. Injuries of various ages.

G. Partner accompanies patient, insists on staying close and answers all questions directed toward the patient.

H. If sexual assault is suspected, refer to RNPH Policy/Procedure □NPH 1616 or □NPH 1617.

II. The health practitioner's responsibilities for outpatients include the following:

A. Requests person accompanying the patient, if applicable, to wait in the waiting room in order to interview the patient alone. If staff assesses possible threat by family member/friend accompanying the patient, calls UCPD Threat Assessment Team at ext. 51491.

B. Assesses the patient's safety by ascertaining abuser's location now, abuser's knowledge of patient's whereabouts, if the abuser has threatened to use weapons, if there are weapons available to the abuser, if the abuser has ever threatened to kill the patient, the abuser's mental status including drugs and alcohol.

C. If the outpatient is willing to go to the Emergency Department, the UCLA Domestic Violence Consult Team should be contacted, if applicable, by paging 96000.

i. Determines whether or not hospital security should be called to escort the patient to the UCLA Emergency Department and remain with the patient until she/he has been seen by the Emergency Department Triage Nurse.

ii. The health practitioner should be available for consultation with the physician or other members of the Domestic Violence Consult Team in the Emergency Department.

iii. Documentation of the visit should be made in the patient's chart.

D. Advises that outpatient mental health services are available either through RNPH or through



community agencies.

- E. If the outpatient is unwilling to go to the UCLA Emergency Department:
  - i. Assesses the patient's immediate needs.
  - ii. Helps the patient identify any personal support systems and assist with contacting them if a request is made.
  - iii. Provides information that will enable the patient to pursue alternatives and assistance: 24-hour hotlines; shelters for abuse victims; counseling services and support groups; numbers for legal assistance and restraining orders; assist in obtaining an Emergency Protective Order from UCPD if needed; provide a safe place for the patient to use the telephone.
    - a. If needed, considers utilizing the Domestic Violence Consult Team (page □96000) to assist with patient education and referral.
  - iv. If the outpatient decides to return to the abuser, encourage her/him to develop a safety plan.
  - v. Initiates education on the cycle of violence and batterers' syndrome.
  - vi. Documents the referrals given and the patient's stated plan in the medical record.
  - vii. Inquires about the safety of the children, if any, in the home. If children are at risk, notify the SCAAN Team.
  - viii. Consults with UCPD to determine if a police interview is indicated.
- F. If patient declines to file a written report with UCPD, verbally report the incident to UCPD as soon as possible and jointly determine appropriateness of police interview.
  - i. Completes REPORT OF INJURIES BY A DEADLY WEAPON OR ASSAULTIVE OR ABUSE CONDUCT and mails/faxes to UCPD.

## FORMS

PSYCHIATRY EVALUATION/CONSULTATION INITIAL TREATMENT PLAN, NPI Form □2-192  
REPORT OF INJURIES BY A DEADLY WEAPON OR ASSAULTIVE OR ABUSIVE CONDUCT, RNPH Form □1-129

## REFERENCES

California Penal Code 11160  
California Penal Code 11161  
California Penal Code 11162  
UCLA Medical Center Policy □0041, □2004  
RNPH Policy □NPH 1616, Suspected Child Abuse and/or Neglect Case Reporting Responsibilities  
RNPH Policy □NPH 1617, Elder/Dependent Adult Abuse Reporting

## REVISION HISTORY

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# APPROVAL

Robert Suddath, MD  
Chief of Staff  
Resnick Neuropsychiatric Hospital at UCLA

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Medical Director  
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## Attachments

No Attachments

COPY



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# Health

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## Elder and Dependent Adult Abuse (Reporting of)

### HS 3

### PURPOSE

The purpose of this policy is to establish procedures for reporting abuse of elder or dependent adults who present as outpatients or inpatients at the Ronald Reagan UCLA Medical Center, Santa Monica UCLA Medical Center and Orthopaedic Hospital, and the licensed clinics, and Resnick Neuropsychiatric Hospital

### POLICY

Any administrator, supervisor, employee, licensed staff, or volunteer ("Mandated Reporters") who witnesses or suspects that an "elder" or "dependent adult" is being or has been "abused" must report suspected cases to the county Adult Protective Services (APS) agency (or other appropriate state agency). (See the Attachments to this policy for Definitions and Indicators of Abuse). **All employees including those in unsalaried categories must sign a statement that they understand and will comply with the elder abuse reporting requirements under California law (See Attachment C Elder or Dependent Adult Abuse Reporting Statement and California Welfare and Institutions Code § 15630).**

### PROCEDURE

#### I. Reporting Procedures

A. **What to Report:** A Mandated Reporter must report to APS (or other appropriate state agency) any of the following **Incidents of Abuse** that he or she observes in his or her professional capacity or within the scope of his or her employment:

1. Any incident that he or she has observed or has knowledge of that reasonably appears to be physical abuse, abandonment, abduction, isolation, financial abuse, or neglect; or self neglect or,
2. If an elder or dependent adult says that he or she has experienced behavior, including an act or omission, constituting physical abuse, abandonment, abduction, isolation, financial abuse, or neglect; or self neglect or,
3. If he or she reasonably suspects abuse.

#### B. Exceptions (No Reporting)

If a Mandated Reporter is a physician, a registered nurse, or a psychotherapist, as defined in Section

1010 of the Evidence Code, he or she NOT is required to report **Incidents of Abuse** where **ALL** of the following four conditions exist:

1. The Mandated Reporter has been told by an elder or dependent adult that he or she has experienced behavior constituting physical abuse, abandonment, abduction, isolation, financial abuse, or neglect;
2. The Mandated Reporter is not aware of any independent evidence that corroborates the statement that the abuse has occurred;
3. The elder or dependent adult has been diagnosed with a mental illness or dementia, or is the subject of a court-ordered conservatorship because of a mental illness or dementia; **AND**
4. In the exercise of his/her clinical judgment, the Mandated Reporter reasonably believes that the abuse did not occur.

### C. Reporting

The report shall be made by telephone immediately or as soon as practicably possible, and the written report must be sent within two working days of the telephone report. Reports shall be made to the Adult Protective Services agency or local law enforcement agency when the alleged abuse occurs. Long-Term Care Ombudsman Coordinator-800-334-WISE or to a local law enforcement agency (See Attachment C for listings in Los Angeles County). If the abuse is alleged to have occurred in a long-term care facility, reports shall be made to the county. If the suspected or alleged abuse occurred in a State mental hospital or State developmental center, the report shall be made to designated investigators of the State Department of Mental Health, the State Department of Developmental Services, or the local law enforcement agency. Where two or more Mandated Reporters have knowledge of a known or suspected **Incidents of Abuse**, the telephone report may be made by a member of the team selected by mutual agreement, and a single report may be made and signed by the designated member of the reporting team. Any member who has knowledge that the designated member has failed to report shall thereafter make the report. Reports should be made online using the portal unless not available in which case downtime protocol is utilizing the phone number plus written report.

1. **Telephone Report:** The telephone report shall include, if known, the following:
  - a. Name of person making the report.
  - b. Name, address, and age of the elder or dependent adult.
  - c. The present location of the elder or dependent adult.
  - d. Any information that led the reporting person to suspect that abuse has occurred.
  - e. Nature and extent of the elder's or dependent adult's condition, if known.
  - f. The date of the alleged or suspected incident.
  - g. Names and addresses of family members or any other person responsible for the elder's/ dependent adult's care.
  - h. Any other information requested by the agency receiving the report, including that which led the reporter to suspect elder or dependent adult abuse.
  - i. Note in the patient's medical record the date and time the telephone report is made, the name of the person taking the report, and the address where the written report should be sent.

2. **Written Report (SOC 341):** The written report shall be completed for each victim and each **Incident of Abuse** using the form adopted by the Department of Social Services as required under *California Welfare and Institutions Code §15630(b)1*). This form is referred to as SOC 341, Report of Suspected Dependent Adult/Elder Abuse. General instructions for completion are listed on the reverse side of the form. Reporting forms are located in the Department of Care Coordination and Clinical Social Work, the Emergency Department, and online at <http://www.cdss.ca.gov/cdssweb/entres/forms/English/SOC341.pdf>. The written report shall include all areas highlighted on the Report of Suspected Dependent Adult/Elder Abuse Form. In the narrative section of the form, the following should be included:

The written report shall include all areas highlighted on the Report of Suspected Dependent Adult/Elder Abuse Form (SOC 341). In the narrative section of the form, the following should be included:

- a. Any information that led the reporting person to suspect that abuse has occurred, including name of the person, title or relationship, (RN, MD, daughter, etc), if different from the reporting party.
- b. Nature and extent of the elder's/dependent adult's condition if known.
- c. Brief narrative, explanation or clarification of any information pertinent to the incident.
- d. Written reports are to be filed online at secured website: <https://fw4.harmonyis.net/LACSSLiveintake/>

If the SOC 341 Report of Suspected Dependent Abuse/Elder is handwritten, the completed report shall be mailed to: APS Centralized Intake Unit 3333 Wilshire Blvd., Suite 400 Los Angeles, California 90010 unless the site is down, then must be called in to 877-477-346 and a written report must be filed.

- e. If a report was made with the Long-Term Care Ombudsman, a copy of the written report shall be sent to: WISE Senior Services, Ombudsman Program, 1527 Fourth Street, 2nd Floor, Santa Monica, California 90404.

**D. Call APS (or appropriate state agency) and Department of Care Coordination and Clinical Social Work:** All Incidents of Abuse are to be reported directly to APS or the appropriate State agency The Clinical Social Worker ("CSW") assigned to the designated service shall be notified that a report has been made and may assist the mandated reporter in fulfilling their reporting obligation. Police involvement is at the discretion of the CSW, in consultation with Adult Protective Services. Contact with the Department of Care Coordination and Clinical Social Work is only to facilitate reporting and to apprise supervisors and administrators of reports. Reporting duties are individual. No supervisor or administrator may impede or inhibit reporting. No person making such a report shall be subject to any sanction for making the report. To report, contact:

1. The APS Mandated Reporter Line at-888-202-4248 M-F 8:30 a.m.-5:00 p.m. or the 24-Hour Elder Abuse Reporting Line-877-477-3646. For information or inquiries about the appropriate district office contact 1-800-231-4024 or you may visit the following link: <http://www.cdss.ca.gov/inforesources/County-APS-Offices>
2. The Long-Term Ombudsman Coordinator for elder or dependent adults in Skilled Nursing Facilities or board and-care facilities- 1-800-334-9473.
3. During regular workday hours, (8 a.m.-5 p.m. Mon-Fri), calls should be made to the CSW assigned to the respective service.  
Ronald Reagan-Clinical Social Work is available onsite, 24 hours a day. Contact the Pager

Operator 310-825-6301 and asked to be connected to the Social Worker. A call to Neuro-Psychiatric Hospital (RNPH) CSW is not required. RNPH Suspected Child and Adult Abuse and Neglect (SCAAAN) Team is available for reporting, Monday through Friday 08:00 A.M. - 05:00 P.M. if needed at pager number 95818. Santa Monica-CSW is available 24 hours a day. If Social Work is unavailable, contact the Page Operator 310-825-6301 and ask to be connected with the Administrator on Call for assistance/consultation.

**E. Social Work and Mandated Reporter Responsibilities:**

For reports made to the Long-Term Ombudsman Coordinator, reporting and paperwork procedures remain the same. If the patient is hospitalized, the case will be assigned to the appropriate CSW on the admitting service.

- a. The admitting physician or physician providing care for the patient should be notified immediately of suspected or alleged abuse identified by another care provider.
- b. The CSW should conduct an interview with the patient, the patient's family members and/or significant other(s) to complete an in-depth evaluation and assessment. A full assessment of the person and the situation should be made. The assessment should be charted in the patient's electronic medical record. The physician caring for the patient must be contacted. If, appropriate, the patient's family and/or primary caregiver may be contacted to discuss the assessment and mandatory reporting guidelines. The family may also be informed of the CSW interventions and referrals that will be provided. However, if the mandated reporter or CSW has a reasonable belief that the patient's family member or personal representative is the abuser or that providing information regarding mandatory reporting to such person could endanger the patient, the mandated reporter or CSW, in the exercise of professional judgment, may determine that it is not in the best interest of the patient to treat the person as the patient's personal representative.
- c. The CSW will provide referrals to appropriate agencies and community resources for further evaluation, if needed, and ongoing services to meet patient/family needs of medical care, counseling, advocacy, and other services.
- d. For reports made to the Long-Term Ombudsman Coordinator, reporting and paperwork procedures remain the same. If patient is hospitalized, the case will be assigned to the appropriate CSW on the admitting service.

**II. Reporting Responsibilities**

- A. The elder abuse reporting duties are individual, and, no supervisor or administrator may impede or inhibit the reporting duties. No person making such a report shall be subject to any sanction for making the report. However, the UCLA Health System may establish internal procedures to facilitate reporting, ensure confidentiality and notify supervisors and administrators of reports, provided these procedures are not inconsistent with California law.
- B. No Mandated Reporter who reports a known or suspected instance of elder or dependent adult abuse shall be civilly or criminally liable for any report he/she is required or permitted to make under law.
- C. Any Mandated Reporter who fails to report physical abuse, abandonment, abduction, isolation, financial abuse, or neglect of an elder or dependent adult or self neglect ("Incidents of Abuse") which he or she knows to exist or reasonably should know to exist, is guilty of a misdemeanor punishable by imprisonment in the county jail not exceeding six months, by a fine not exceeding \$1,000.00 or by both fine and imprisonment. Any Mandated Reporter who willfully fails to report, where that abuse

results in death or great bodily injury, shall be punished by not more than one year in a county jail or by a fine of not more than five thousand dollars (□5,000.00) or by both that fine and imprisonment. (*California Welfare and Institutions Code §15630 (h)*).

- D. Reports made under the law are confidential and may be disclosed only to the agencies specified. Violation of the confidentiality provisions is a misdemeanor, punishable by imprisonment in the County jail not exceeding six months, by a fine of not more than □500.00 or by both fine and imprisonment. (*California Welfare and Institutions Code §15633, 15633.5, and 15634*).

### III. REPORT TO THE CLINICAL REGULATORY AFFAIRS OFFICE

If the elder or dependent abuse incident involves a hospital employee inflicting physical abuse, abandonment, abduction, isolation, financial abuse, or neglect upon a patient, notification must be made immediately to the Department of Licensing, Accreditation and Policy-310-794-3043. Based on individual review of the nature of the case, it will be reported to the California Department of Public Health pursuant to Title 22, Section 70737 "Reporting."

### IV. REPORT NOTIFICATION TO THE HEALTH INFORMATION MANAGEMENT SERVICES DEPARTMENT

- A. HIPAA requires that all disclosures for purposes other than for Treatment, Payment or Health Care Operations must be tracked and logged by UCLA Health Systems. UCLA must be able to provide an accounting of such disclosures to patients upon request. All requests for disclosures to third parties must be referred to Health Information Management Services Department. Certain individuals or departments within UCLA Health Systems may, however, be permitted to disclose PHI to third parties directly provided they:
1. have been authorized by the Director, HIMS Department or designee; or
  2. have an individual legal obligation to report and make the report pursuant to such legal authority in accordance with UCLA Health Systems policies and procedures; and
  3. The individual with the legal obligation to report (such as that of a Mandated Reporter) must notify the HIMS Department of the report by completing the form "Mandatory Reporting of Protected Health Information" (Form ID □10468) so that the disclosure can be included in UCLA Health Systems PHI Tracking system
  4. The RNPH HIM Department will remove the written abuse report from the discharged patient record and will enter the required information into the PHI/ROI Tracking System.
- B. Be specific in completing this form. You must state that PHI was released in connection with Mandatory reporting of Elder/Dependent Adult Abuse. This facilitates protection of the patient when providing an accounting of disclosures to patient representatives. This form, in addition to the SOC 341, Report of Suspected Dependent Adult/Elder Abuse must be faxed to 310-206-4023 or mailed to Health Information Management Department (HIMS), UCLA Health Systems, 10833 Le Conte Avenue, Room CHS-BH- 921, Los Angeles, California 90095.
- C. The report identification number must be documented inside the patient's electronic chart via the mandated report template and flow-sheet once the report has been completed.
- D. The department of Care Coordination and Social Work will maintain a log of reported cases for both Ronald Reagan and Santa Monica.

## FORMS

Report of Suspected Dependent Adult/Elder Abuse - State of California Form - SOC 341



## REFERENCES

California Welfare and Institutions Code, Sections 15600, , 15610, 15630, 15631, 15632, 15633, 15633.5, 15634, , 15637, and Penal Code, Section 368.

Adult Protective Services

California Department of Public Health, Title 22, Section 70737

## CONTACT:

Director, Licensing, Accreditation Policy, Director, Care Coordination Departments, SMH, RR UCLA and R-NPH

## REVISION HISTORY (PREPOLICYSTAT)

Effective Date:	October 1, 1986 Systemized w-SM 1304 (10-31-14)
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Revision Date:	November 30, 2009, July 1,2013, October 31,2014

## Attachments

[A: Definitions](#)

[D: Local Law Enforcement Agencies](#)

[C: Statement Acknowledging Requirement to Report Suspected Abuse of Dependent Adults and Elders](#)

[B: Indicators of Abuse](#)

## Approval Signatures

Step Description	Approver	Date
Administration Approval- President and CEO, UCLA Health	Johnese Spisso: Ceo Med Ctr [FD]	3/25/2020
Ronald Reagan Medical Staff Executive Committee- Chief of Staff	Carlos Lerner: Assoc Prof Of Clin-Hcomp [FD]	3/25/2020
Santa Monica Medical Staff Executive Committee- Chief of Staff	Roger Lee: Hs Clin Prof-Hcomp [FD]	3/25/2020
Resnick Neuropsychiatric Medical Staff Executive Committee- Chief of Staff	Aaron Kaufman: Hs Assoc Clin Prof-Hcomp [FD]	3/25/2020



<b>Step Description</b>	<b>Approver</b>	<b>Date</b>
Hospital System Policy Committee Chair	Fiona Dunne: Adm Crd Ofcr [KK]	3/20/2020
Hospital System Policy Committee Chair	Jeffrey Bergen: Mgr [KK]	3/13/2020
Policy Owner	Derek Hoppe: Mgr	2/3/2020
Policy Owner	Alaa Badawy: Mgr	8/12/2019

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Current Status: Active

PolicyStat ID: 3743904



# Health

**Effective Date:** 3/18/2008  
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**Owner:** *Thomas Strouse: Prof Of Clin-Hcomp*  
**Policy Area:** *Care of Patients*  
**Reference Tags:**  
**Applicability:** *Resnick Neuropsychiatric Hospital*

## Suspected Elder-Dependent Adult Abuse and Neglect Reporting-NPH 1617

### PURPOSE:

To specify the policy of the Resnick Neuropsychiatric Hospital in relation to the reporting of suspected elder/dependent adult abuse or neglect cases.

### POLICY:

1. All employees of R-RNPH shall sign a statement on a form provided by Resnick Neuropsychiatric Hospital Human Resources to the effect that he or she has knowledge of the provisions of Section 15630 of the California Welfare Institutions Code and will comply with its provisions.
  1. Section 15630 WIC requires health care practitioners and elder or dependent adult care custodians who, within the scope of their employment or professional capacity, have observed or have knowledge, are told by an elder or dependent adult, or reasonably suspects an incident that appears to be elder or dependent adult abuse or neglect, to report such information to the Los Angeles County Adult Protective Services Agency.
  2. Human Resources shall retain the signed statement in the employee's personnel file.
2. Definitions
  1. The law expressly includes any person between the ages of 18 and 64 who are admitted as an inpatient in an acute care hospital or other 24-hour health facility (Ref. WIC 15610.23, 15610.27 WIC 15701.2).
  2. An elderly person includes anyone who is 65 years of age or older.
  3. Dependent adult means any person resident in California, between the ages of 18 and 64, who has physical or mental limitations which restrict his or her ability to carry out normal activities or to protect his or her rights including, but not limited to, persons who have physical or developmental disabilities or whose physical or mental abilities have diminished because of age.
  4. Physical abuse means all of the following:
    1. Assault
    2. Battery
    3. Assault with a deadly weapon or force likely to produce great bodily injury.

4. Unreasonable physical restraint.
5. Prolonged or continual deprivation of food and water.
6. Sexual assault, including sexual battery, rape, rape in concert, incest, spousal rape, sodomy, oral copulation, or penetration of a genital or anal opening by a foreign object.
7. Use of physical or chemical restraint or psychotropic medication under any of the following conditions:
  1. For punishment.
  2. For a period significantly beyond that for which the restraint or medication is authorized by a physician licensed in California who is providing medical care to the elder or dependent adult at the time the instructions are given.
  3. For a purpose not authorized by the physician.
5. Neglect means the negligent failure of any person having the care or custody of a dependent adult to exercise that degree of care which a reasonable person in a like position would exercise. This includes:
  1. Failure to assist in personal hygiene
  2. Failure to provide food, clothing, or shelter.
  3. Failure to provide medical care for physical and mental health needs.
  4. Failure to protect from health and safety hazards.
  5. Failure to prevent malnutrition or dehydration
6. Self-neglect means the failure of the person themselves to exercise the degree of care that a reasonable person in a like position would exercise.
  1. Self-neglect also applies if the person fails in the items listed in 2.4.1-2.4.5 due to ignorance, illiteracy, incompetence, mental limitations, substance abuse or poor health.
7. Abandonment means the desertion or willful forsaking of an elderly/dependent adult by anyone having care of or custody of that person under circumstances in which a reasonable person would continue to provide care and custody.
8. Financial abuse occurs when a person or entity takes, secretes, appropriates or retains (or assists another to do so) real or personal property of an elder/dependent adult to a wrongful use or with intent to defraud or both. A person or entity shall be deemed to have taken, secreted, appropriated, or retained for a wrongful use if, among other things, the person did so in bad faith. A person or entity shall be deemed to have acted in bad faith if the person knew or should have known that the elder/dependent adult had the right to have the property transferred or made readily available to the elder/dependent adult or to his/her representative. A representative is a conservator, trustee, or other representative of the estate of an elder/dependent adult, or an attorney-in-fact acting within the authority of the power of attorney (W&I Code Section 15610.35).
9. Isolation means:
  1. Acts intentionally committed for the purpose of preventing, and that do serve to prevent, an elderly or dependent adult from receiving his/her mail or telephone calls.
  2. Falsely telling a caller or prospective visitor that the elderly or dependent adult is not present or does not wish to talk or meet with the visitor and is made for the purpose of preventing an

- elderly or dependent adult from having contact with family, friends or concerned persons.
3. False imprisonment.
  4. Physical restraint for the purpose of preventing an elderly or dependent adult from meeting with visitors.
  10. Mental suffering means fear, agitation, confusion, severe depression, or other forms of serious emotional distress that is brought about by forms of intimidating behavior, threats, harassment, or by deceptive acts performed or false or misleading statements made with malicious intent to agitate, confuse, frighten, or cause severe depression or serious emotional distress of the elder/dependent adult (WIC Code Section 15610.53).
  11. Treatment with resulting physical harm or pain or mental suffering.
  12. Deprivation by a Care Custodian of goods or services that are necessary to avoid physical harm or mental suffering.
  13. Abduction means the removal from California and the restraint from returning to California, or the restraint from returning to California of someone who does not have the capacity to consent to the removal from California and the restraint from returning to California, or the restraint from returning to California, as well as the removal from California, of any conservatee without consent of the conservator of the court.
  14. Care Custodian is defined as an administrator, employee, or volunteer of the UCLA Resnick Neuropsychiatric Hospital or Institute including persons who do not work directly with elders or dependent adults as part of their official duties, including members of support staff and maintenance staff.
  15. Health practitioner means a physician, psychiatrist, psychologist, dentist, resident, intern, licensed nurse, social worker, occupational therapist.
  16. Adult protective services agency means a county welfare or social department.
3. Physician shall report by telephone and in writing to the police and L.A. County Health Department, within 36 hours, of the fact of any patient received from a health facility or community care facility who exhibits a physical injury or condition which, in the opinion of the examining physician reasonably appears to be the result of neglect or abuse.
    1. RN, LVN, or LCSW may make the report if in his/her opinion the patient's injury or condition reasonably appears to be the result of abuse or neglect. However the physician must confirm this opinion as required for mandatory reporting.
  4. The reporting duties are individual, and no supervisor or administrator may impede or inhibit the reporting duties and no person making such a report shall be subject to any sanction for making the report.
  5. No mandated reporter who reports a known or suspected instance of elder or dependent adult abuse shall be civilly or criminally liable for any report required or authorized under California Welfare and Institutions Code Sections 15600 (Ref: WIC, Section 15634).
  6. Any mandated reporter who fails to report an instance of elder/dependent adult abuse which he or she knows to exist or reasonably should know to exist, is guilty of a misdemeanor and shall be punished by imprisonment in the county jail not exceeding six months, by a fine of not exceeding \$1,000.00 or by both fine and punishment (Ref: WIC, Section 15634 (d)). Any mandated reporter who willfully fails to report, where that abuse results in death or great bodily injury, is punishable by not more than one year on a county jail or by fine and imprisonment (Ref. WIC, Section 15630(h)).

1. The duty to report is incumbent on each person with actual knowledge of the abuse. This duty, however, may be discharged by the report of one individual made on his/her behalf and that of others.
7. Reports made under the law are confidential and may be disclosed only to the agencies specified. Violation of the confidentiality provisions is a misdemeanor, punishable by imprisonment in the county jail not exceeding six months, by a fine of not more than \$500 or both fine and imprisonment (Ref. WIC, Section 15633, 15633.5 and 15634).
8. If the suspected or alleged abuse has occurred in a long-term care facility (e.g. nursing/community home, residential facility) except a state mental health hospital or a state developmental center, the report must be made to the local long term care ombudsman or the local law enforcement agency.
9. If the suspected or alleged abuse has occurred in a state mental health hospital or a state developmental center, the report must be made to designated investigators of the State Department of Health, or the State Department of Mental Health, or to the local law enforcement agency.
10. If the suspected or alleged abuse has occurred in any other place than described in policy 8, the report must be made to Adult Protective Services.
  1. A physician, registered nurse, or psychotherapist as defined in Evidence Code Section 1010 need not report an incident where all the following conditions exist:
    1. The mandated reporter has been told by an elder or dependent adult that he/she has experienced behavior constituting physical abuse, abandonment, isolation, financial abuse or neglect; and
    2. The mandated reporter is not aware of any independent evidence that corroborates the statement that the abuse has occurred; and
    3. The elder or dependent adult has been diagnosed with a mental illness or dementia, or is the subject of court-ordered conservatorship because of a mental illness or dementia; and
    4. In the exercise of clinical judgment, the mandated reporter believes that the abuse did not occur.
11. In situations of extreme physical danger or violence, the report shall be made directly to Campus Police, in addition to mandated agencies.

## PROCEDURE:

1. The health care practitioner/care custodian who reasonably suspects, observed, or has actual knowledge of a known or suspected instance of dependent adult abuse immediately makes a telephone report to the Los Angeles County Department of Public Social Services by telephone, 800-992-1660, followed by a written report within 2 working days.
  1. The person suspecting abuse/neglect may contact the RNPH SCAAN representative.
    1. SCAAN consultation is available Monday - Friday, 9am - 5pm, pager 95818.
  2. The agency to contact if the person resides in Los Angeles County is as follows or call agency for referral to another California cachement area:

Fax report to: 213-738-6485

Mail original report to:

Adult Protective Services

Los Angeles County Community and Senior Services  
3333 Wilshire Blvd., Suite 400  
Los Angeles, California 90010

3. The telephone report includes:
  1. Name of person making the report;
  2. Name, address, and age of the elder or dependent adult;
  3. Nature and extent of the elder or dependent adult's condition;
  4. Date of the incident;
  5. Present location of the elder or dependent adult;
  6. Information that led reporting person to suspect elder or dependent adult abuse.
  7. Names and addresses of family members or any person responsible for the elder or dependent adult's care.
4. The written report includes:
  1. Reporting party,
  2. Name, address, and age of the elder or dependent adult;
  3. Nature and extent of the elder or dependent adult's condition;
  4. Date of the incident;
  5. The present location of the elder or dependent adult;
  6. Information that led the reporting person to suspect elder or dependent adult abuse.
  7. Brief narrative, explanation or clarification of any information pertinent to the incident.
5. In those cases where there is suspected sexual assault or rape, the patient should be physically examined within 72-96 hours. Arrangements should be made to transport an inpatient, accompanied by clinical staff (Refer to RNPH Policy 7003) to the Emergency Room at the Santa Monica UCLA Medical Center, 1250 16<sup>th</sup> Street, Santa Monica, CA 90404, (310) 319-4503 (after hours (310) 319-4000 request Therapist-On-Call). Partial Hospitalization patients and outpatients should be referred to an Emergency Room or Rape Treatment Center.
  1. Prior to transportation, a clinical staff member provides a general overview of the physical examination with the patient and documents this discussion, including the patient's willingness to receive a physical examination at the Santa Monica UCLA Medical Center, in the Electronic Health Record.
    1. The victim has the right to the presence of a sexual assault victim counselor and one support person.
    2. A victim of sexual assault shall be informed that he or she may refuse to consent to an examination for evidence of sexual assault, including the collection of physical evidence, but that such a refusal is not a grounds for denial of treatment of injuries and for possible pregnancy and venereal disease, if the person wishes to obtain treatment and consents thereto.
    3. A victim of sexual assault must be informed that he/she may withdraw consent at any time for any portion of the evidentiary examination.

2. Signatures are obtained on the TEMPORARY ABSENCE RELEASE FORM.
3. The following are notified:
  1. Attending Physician
  2. Nurse Manager/Nursing OD
  3. Campus Police
  4. Adult Protective Services
4. Provide Santa Monica UCLA Medical Center with the following patient information:
  1. Patient's first and last name
  2. Home address
  3. Home and work telephone numbers
  4. Social Security number
  5. Date of birth
  6. Age
  7. Law Enforcement Agency, if any, and contact person
6. After the physical examination is performed, the patient shall be transported back to RNPH with a completed Santa Monica UCLA Medical Center SEXUAL ASSAULT AFTERCARE INSTRUCTIONS.
  1. Patient's condition upon return is documented in the Electronic Health Record (EHR).
7. A report is completed in the EHR for each victim and each incident of suspected elder or dependent adult abuse and a copy is placed in the medical record.
8. Where the elder or dependent adult is subject to extreme physical danger or violence, the report shall be made directly to Campus Police, Ext. 51491.
9. When two or more persons are required to report are present and jointly have knowledge of a known or suspected instance of abuse of an elder or dependent adult and when there is agreement among them, the telephone report may be made by a member of the team selected by mutual agreement and a single report may be made and signed by the selected members of the reporting team.
  1. Any member required to make a report who has knowledge that the member designated to make the report has failed to do so thereafter makes the report.
2. The Physician reports by telephone and in writing to the police and L.A. County Health Department, within 36 hours, of the fact of any patient received from a health facility or community care facility who exhibits a physical injury or condition which, in the opinion of the examining physician, reasonably appears to be the result of abuse or neglect.
  1. Reports must state character and extent of physical injury or condition.
  2. Mail written report to police and L.A. County Health Department.
3. If the elder or dependent abuse incident involves a hospital employee inflicting physical abuse, abandonment, abduction, isolation, financial abuse, or neglect upon a patient, notification must be made immediately to the Department of Licensing, Accreditation and Policy. Based on individual review of the nature of the case, it will be reported to the California Department of Public Health pursuant to Title 22, Section 70737 "Reporting".
4. HIPAA requires that all disclosures for purposes other than for Treatment, Payment or Health Care

Operations must be tracked and logged by UCLA Healthcare (so that it may be able to provide an accounting of such disclosures to patient upon request). All requests for disclosures to third parties must be referred to the Privacy Management Office for handling, except as otherwise provided in UCLA Healthcare Privacy Policy §202. Certain individuals or departments within UCLA Healthcare may, however, be permitted to disclose PHI to third parties directly provided they:

- a. Have been authorized by the Privacy Officer to do so by completing a specialized privacy training program; or
- b. Have an individual legal obligation to report and make the report pursuant to such legal authority in accordance with UCLA Healthcare policies and procedures; and
- c. The individual with the legal obligation to report (such as that of a Mandated Reporter) must notify the Privacy Management Office of the report by completing the form "Mandatory Reporting of Protected Health Information" so that the disclosure can be included in UCLA Healthcare's PHI Tracking system.

Be specific in completing this form. You must state that PHI was released in connection with mandatory reporting of Elder/Dependent Adult Abuse. (This facilitates protection of the patient when providing an accounting of disclosures to patient representatives).

## FORMS REFERENCES

CHA CONSENT MANUAL  
CALIFORNIA PENAL CODE 368  
CALIFORNIA WELFARE AND INSTITUTIONS CODE, SECTIONS 15600, 15602, 15610, 15630, 15631, 15632, 15633, 15633.5, 15634, 15635, 15637, AND 15701  
JOINT COMMISSION MANUAL FOR HOSPITALS

## REVISION HISTORY

Effective Date:	March 18, 2008
Revised Date:	June 9, 2017

## APPROVAL

Robert Suddath, MD  
Chief of Staff  
Resnick Neuropsychiatric Hospital at UCLA

Thomas Strouse, MD  
Medical Director  
Resnick Neuropsychiatric Hospital at UCLA

## Attachments

[Temporary Absence Release](#)



## Approval Signatures

Step Description	Approver	Date
RNPH Professional Staff Executive Committee (RNPSEC) Meeting	Sherri Martin: Admin Anl Prn 1	6/19/2017
Nursing Leadership	Patricia Matos: Dir [SM]	6/19/2017
	Thomas Strouse: Prof Of Clin-Hcomp [SM]	6/19/2017

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Current Status: Active

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# Health

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 Owner: Thomas Strouse: Prof Of Clin-Hcomp  
 Policy Area: Care of Patients  
 Reference Tags:  
 Applicability: Resnick Neuropsychiatric Hospital

## Tarasoff Warnings to Law Enforcement NPH 6

### PURPOSE:

To state the policy of the Resnick Neuropsychiatric Hospital to notify individuals and law enforcement agencies of the identity of hospital patients who present a serious danger of violence to a reasonably foreseeable victim(s).

### POLICY:

1. When a patient, in the opinion of his or her psychotherapist, presents a serious danger of violence to a reasonably foreseeable victim or victims, the psychotherapist must take actions to protect any such foreseeable victims, including but not limited to:
  1. Notification, including disclosure of the patient's name and any other needed information, to law enforcement within 24 hours of the psychotherapist's determination. Law enforcement includes UCLAPD and/or any other state or federal law enforcement agencies as may be appropriate under the circumstances.
  2. Notification to the foreseeable victim or victims of the name of the patient and the nature of the threat.
  3. The report should be made by telephone when possible, followed by a written letter documenting the telephone report. The Electronic Health Record (EHR) should reflect the date and time and recipient of these notifications.
2. If reasonably possible, the psychotherapist should consult with University legal counsel before making a disclosure in accordance with this policy. However, if counsel is not immediately available, then the psychotherapist shall immediately take appropriate steps as set forth herein.
3. The psychotherapist shall release to law enforcement all information and records that will assist in the identification and capture of the patient, as well as in the identification and location of any foreseeable victim(s).
4. The information to be released to law enforcement and/or the foreseeable victim(s) shall be limited to that which is required to protect such foreseeable victim(s). Protected patient information and other confidential information shall be appropriately redacted as necessary to ensure that only that information reasonably necessary to protect the foreseeable victims is released in accordance with applicable law.
5. The term "psychotherapist" for purposes of this policy means any licensed physician who practices psychiatry, licensed psychologists, licensed clinical psychiatric social workers, a school psychologist, and

a licensed marriage and family therapist. Where an unlicensed trainee is the primary provider of care, it is the responsibility of the licensed supervisor to assure the enactment of the elements of this policy.

6. Nurses and any other treatment staff shall inform the attending physician or the physician in charge of the service of any patient whose conduct falls within the provisions of policy statement 1.
7. The following information shall be documented in the medical record:
  1. Attempts or actual notification to the foreseeable victim(s) and law enforcement.
  2. Confidential information disclosed to the foreseeable victim(s) and law enforcement).

## FORMS

None

## REFERENCES

TARASOFF THE REGENTS OF THE UNIVERSITY OF CALIFORNIA (1976) 17 CAL.3D 425

Ewing v. Goldstein, PhD, 2004 DJDAR 8707 (7/20/04)

WELFARE AND INSTITUTIONS CODE, SECTION 5328 (S)

EVIDENCE CODE, SECTION 1010

CALIFORNIA BUSINESS AND PROFESSIONS CODE, SECTIONS 2911, 2913, 2909(d), 4980.03, 4980.40, 4980.44, 4996.20

CALIFORNIA HOSPITAL ASSOCIATION CONSENT MANUAL

## REVISION HISTORY

Effective Date:	July 20, 1987
Revised Date:	July 23, 2019

## APPROVAL

Aaron Kaufman, MD

Chief of Staff

Resnick Neuropsychiatric Hospital at UCLA

Thomas Strouse, MD

Medical Director

Resnick Neuropsychiatric Hospital at UCLA

## Attachments

No Attachments

## Approval Signatures

Step Description	Approver	Date
RNPH Professional Staff Executive Committee (RNPSEC) Meeting	Sherri Martin: Admin Anl Prn 1	7/11/2019
Nursing Leadership	Patricia Matos: Dir [SM]	7/11/2019
	Thomas Strouse: Prof Of Clin-Hcomp [SM]	7/11/2019

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# **Community Expectations: Responding to Discrimination in the Clinical and Research Setting**

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# Community Expectations: Responding to Discrimination in the Clinical and Research Setting

## 1. PURPOSE

The purpose of this document is two-fold:

- 1.1. First, to describe the shared expectations for the members of our Psychiatry communities for responding to discrimination (including faculty, staff, residents, fellows, postdoctoral-internship- and practicum-trainees, other students, and volunteers), across settings (both clinical and research) both on campus and at affiliated educational/clinical sites outside of UCLA Health.
- 1.2. and second, to guide an appropriate response to reporting and remediating discriminatory or harassing conduct directed towards community members, patients, or research participants (their family members, visitors, or patient representatives) based on those individuals' protected characteristics, as it pertains to education, training, employment, and patient care.

These expectations apply to *all forms* of discrimination and provide a template to help guide personnel in both managing discriminatory or harassing behavior, and requests from discriminatory patients/participants for provider/personnel reassignments.

These expectations do not supersede, but rather supplement, existing departmental, hospital, and other University policies that pertain to responding and reporting of incidents of discrimination based on an individual's protected characteristics (see 7.2.Appendix B).

## 2. DEFINITIONS

**Protected characteristics:** race, color, ethnicity, ancestry, national origin, citizenship, religion, sex, gender [expression/identity/transition status], sexual orientation, physical or mental disability, medical condition [pregnancy, cancer-related or genetic characteristics, genetic information/family medical history], marital status, age, body habitus, political affiliation, or service in the uniformed services (see 7.1.1.Appendix A).

**Psychiatry Community Members/Personnel:** UCLA-Semel and UCLA NPIH faculty, staff, administrators (and all other clinical supervisors and educators who interface with trainees), trainees (Psychiatry residents, fellows, post-doctoral students, interns, practicum students, other students engaged in training in programs under the direction of the UCLA Department of Psychiatry), and volunteers, engaged in the course of education, research, and/or clinical practice.

**Patients/Participants:** Any individual seeking medical/clinical care or participating in research protocols at UCLA or an affiliated training or treatment site. For the purpose of this policy we will use these terms interchangeably and include patient/research participant family members, visitors, or patient representatives in this same category.

**Affected Individual:** person(s) or personnel who are the *target* of biased behavior from a either a member of our community, patients/research participants and their family members, visitors, or patient representative.

**Observer/Upstander:** person(s) or personnel *who directly or indirectly observes an incident of discriminatory or harassing behavior* toward another a member of our community, patients/research participants, family members, visitors, or patient representative.

**Discrimination:** unfair or prejudicial treatment towards someone due to their protected identity characteristics.

**Discriminatory conduct:** inappropriate behavior based on an individual's protected or social identity characteristics, including, but not limited to: microaggressions (comments, epithets, slurs, negative stereotyping), suggestions of lack of competence, unwillingness to be treated, displays of offensive materials, or unwelcome physical contact.

**Harassment:** Harassment is unwelcome conduct, including verbal, nonverbal, or physical conduct, based on any protected categories that is *sufficiently severe, pervasive, or persistent* that it adversely affects a person's employment or education or creates an environment that a reasonable person would find to be intimidating, hostile, abusive, or offensive.

**Communication Scripts:** are *non-punitive but corrective statements* that reinforce institutional values and personnel/patient expectations in a particular setting, in this case setting firm limits against the use of discriminatory hate speech. (see 4.Tools for Communication; and 4.1.Appendix E for example communication guides).

### 3. PROCEDURE: Discriminatory Behavior perpetrated by a patient/participant

3.1. **Initial Assessment:** While any act of discrimination should be responded to, it is imperative to consider the patient's: severity of illness, decision-making capacity, level of functioning (or, in children, developmental factors), and other clinical or environmental context which may influence their response.

3.1.1. **Assess and address safety concerns** - Patient and community members safety are the primary concern when responding to discriminatory acts, and all appropriate steps should be taken to ensure the safety of all persons involved in or responding to such events.

3.1.2. **Assess the patient's medical condition** (see 7.3.Appendix C):

3.1.2.1. **Unstable** - if the patient's condition is unstable, then they must receive stabilizing treatment. If an unstable patient is requesting reassignment, then other clinical staff may be permitted to conduct any necessary evaluation or treatment required to stabilize the patient.

3.1.2.2. **Stable** - if the patient's condition is stable, then the behavior should be addressed as below.

3.1.3. **Assess the patient's decision-making capacity** - (see 7.3. Appendix C) If the person is stable, their decision-making capacity should be assessed by an attending clinician (or most senior member of the team).

3.1.3.1. **Lacks Capacity** - clinical personnel should address their discriminatory conduct or reassignment request on a case-by-case basis to ensure patient/participant and staff safety.

3.1.3.2. **Capacity is established** - the discrimination incident should be addressed as below.

#### 3.2. Immediate Response:

3.2.1. **Address discriminatory conduct with the perpetrator** - UCLA Health patients, as well as their family members, representatives, and visitors, are expected to recognize and respect the rights of other patients, visitors, *and staff* as outlined in the Patient Responsibilities guide. (<https://www.uclahealth.org/patient-experience/patient-responsibilities>). Patients should be reminded of this responsibility. If the affected individual feels comfortable, and if appropriate to the specific circumstance, the affected individual can respond directly to the offending individual using a communication script (see: 4.Tools for Communication, and 7.5.Appendix E). The

discussion should: a) identify the specific behavior that is problematic; b) the behavioral change that is expected, and c) the consequences of not making these changes.

*If the affected individual does not feel comfortable to respond directly, or if this is potentially unsafe or otherwise inappropriate to the circumstance, the affected individual may opt to end the interaction and contact their supervisor/attending clinician/principle investigator for immediate assistance.*

**Upstander/Observer Response:** Community members who witness the discriminatory behavior or are in the vicinity, and able to respond, should immediately take an active role in managing the situation by:

a) Assessing the affected individuals' and patients' safety and taking any necessary steps to ensure the safe management of all parties during and after the event.

b) and supporting the affected individual's statements, using the most clinically appropriate response (directed towards the patient or perpetrator); or intervening with the patient/perpetrator directly (as needed), to provide education and set firm limits against the use of discriminatory behaviors.

3.2.1.1. **Patient non-compliance:** If the behavior continues the clinical management staff should remind the offending individual of their responsibility not to engage in discriminatory conduct, and their right to seek treatment elsewhere. If the behavior persists, then the clinical management staff (or supervisor, whichever is most clinically appropriate) should contact the UCLA Health Office of the Patient Experience (or other office relevant to that clinical site) for guidance on how to address the patient's behavior; and the supervisor should follow existing clinic/unit policies regarding discharge or transfer of care to another facility (see 7.2.1.2.5. Termination of Patient-Provider Relationships). If the patient's behavior causes team members to feel unsafe, then security should be involved.

3.2.2. **Report the Event** - The affected individual should report the event, both to their supervisor *and* to the appropriate office: UCLA Safety Opportunities for Improvement Reporting System (<http://sofi.ucla.edu/>) *and* UCLA Office of Civil Rights (<https://equity.ucla.edu/report-an-incident/>); or the Veterans Affairs Joint Patient Safety Reporting System (<https://www.patientsafety.va.gov/about/index.asp>);

3.2.2.1. **Trainees** - If the affected individual is a trainee, the burden of reporting the event to institutional offices lies solely with the supervising faculty/staff member. The trainee may assist in filing the report, if they feel comfortable; however the supervisor is responsible for ensuring a report is filed in a timely manner *and* reporting the event to the Director of Training or Division Director.

3.2.3. **Provide Support for Affected Personnel** (see 3.3.4. University Resources)- It is the *supervisor's responsibility* to debrief with the affected individual immediately after the event (or, if the affected individual prefers at a different time). The affected individual should be given the opportunity to call a significant other (friend or family) to receive support, and supervisors should offer to assist them with these calls. Supervisors should provide referrals to the most appropriate campus office(s) for additional support.

3.2.4. **Document the Event:** Discussions with the patient should be documented in the medical record, as appropriate. Likewise, supportive interventions for the affected individual should also be documented in an appropriate record for that individual/setting.



### 3.3. Post-Incident Response:

- 3.3.1. **Role of Supervisor** - The supervisor is primarily responsible for: supporting and debriefing with the affected individual; ensuring that an incident report was filed with the appropriate office in a timely manner; following up with the patient (as described above) and notifying leadership about the event (the Program Director, and Director of Training, or Adversity-Resiliency Officer as needed). The identity of the affected individual can be protected and reports can be made anonymously (without fear of repercussion); reports will be handled sensitively, prioritizing the requests and needs of the affected individual.
- 3.3.2. **Role of Program Director** - The Program Director will confirm that above steps have taken place; notify Vice Chair of Justice, Equity, Diversity, and Inclusion of the incident; and determine the affected individual's needs including both practical (such as work coverage, if necessary) and emotional (meeting with the affected individual and assessing their needs, including possible referrals for support services; and/or setting up a process group or morbidity/mortality conference for staff). They will also arrange for a transfer of care, if needed. Likewise, they are expected to liaison/refer to UCLA Office of Civil Rights (CRO) and/or risk management/legal if necessary; and determine what longitudinal follow-up with the affected individual (or community members) would be appropriate and provide ongoing support as needed.
- 3.3.3. **Role of Adversity-Resiliency Officer**- In the event that the Program Director is unavailable; each setting should appoint an adversity-resiliency officer for that clinic/setting, that will assume all of the duties of the Program Director specified above.
- 3.3.4. **University Resources**
- 3.3.4.1. Counseling and Support - UCLA undergraduate and graduate students can seek care through the UCLA Counseling and Psychological Services Center (<https://counseling.ucla.edu>); medical students can seek counseling through the Bruin Wellness Center (<https://medschool.ucla.edu/bwc>); faculty and staff may receive counseling through the Faculty and Staff Counseling Center (<https://www.chr.ucla.edu/employee-counseling/counseling-consultation>), or UCLA Behavioral Health Services using their health benefits (<https://www.semel.ucla.edu/npbhs>).
- 3.3.4.2. Title IX Office (<https://sexualharassment.ucla.edu/>) provides additional information and resources related to discrimination on the basis of sex, gender, or pregnancy status.
- 3.3.4.3. UCLA Ombuds Office (<http://www.ombuds.ucla.edu/>) - provides guidance for resolving conflicts between community members, disputes or complaints, on an informal basis. In order to afford visitors the greatest freedom in using its services, the Office is independent, neutral and confidential.
- 3.3.4.4. Office for Equity, Diversity and Inclusion (<https://mednet.uclahealth.org/hedi/>) - Office for Equity, Diversity and Inclusion provides additional tools for altering the culture of the workplace to be more inclusive and supportive for all members of the community.

#### 4. TOOLS FOR COMMUNICATION

There are a number of tools for confronting discrimination, microaggressions, and bias in the clinical, research and training settings (see 7.5.Appendix E for additional templates and models). Below are *example* communication scripts (adapted from Williams and Rohrbaugh, and Souza, et al.). It is recommended that you familiarize yourself with these scripts and personalize them for your setting. These guides work best if practiced with colleagues, loved ones, or friends. Once internalized, they can be more readily used. Remember to intervene as an upstander/ally. Our community expectation is that all of us must respond. Waiting for someone in a marginalized group to speak up is a minority tax. If someone says something that upsets you or someone around you, *intervene*.

##### 4.1. Example Communication Script for Confronting Discrimination from a Patient/Participant:

*“We do not use language or behavior like that in our hospital/clinic/program/laboratory. UCLA has clear guidance regarding patient responsibilities/The Veteran’s Administration has a clear Code of Integrity and Patient Responsibilities, and racist [or sexist, ageist, anti-Muslim, homophobic, etc.] or other disrespectful communication and harassment of anyone in this hospital/clinic/program/laboratory will not be tolerated [and this applies to family members and visitors as well]. Our teams and the patients/people we serve are made up of individuals from many backgrounds. Since we want to provide the best care/experience for you, you must stop using that language or engaging in [X behavior] if you are to remain a patient/under our care here.”*

##### 4.2. Example Communication Guide for Confronting Discrimination from a Colleague/Psychiatry Community Member: “O-WTF-D”

###### **O - Observe. Call the incident to the person’s attention by making an observation.**

Ask the speaker to elaborate on what that said:

*“I noticed that you said\_\_\_\_\_.”*

*“Can you tell me more about what you mean by\_\_\_\_\_?”*

**W - “What did you mean?”** Ask the person questions to understand their intent, which underscores the importance of reflection on this incident:

*“What did you mean?”*

*“Can you tell me more about what you mean by\_\_\_\_\_?”*

*“How to others respond to that phrase?”*

**T - Think. Share your thoughts about this incident. You can also share your experiences from past related incidents, if comfortable.**

*“I think that term is disrespectful and alienating and should not be used anywhere, especially in the workplace.”*

*“that comment has a great deal of history, one that has been used other and marginalized people who identify as\_\_\_\_\_.”*

*“Because I hear this every day, the cumulative impact of it makes me\_\_\_\_\_.”*

**F - Feel. Share how this incident and/or past related incidents affect you.**

*"I feel uncomfortable moving forward with clinical supervision right now."*

*"When you said \_\_[comment]\_\_, I felt \_\_\_\_\_ and that matters to me because \_\_[describe impact]\_\_."*

*"I changed supervisors after they kept saying\_\_. It was so distressing that I couldn't work with them anymore."*

**D - Desire. Express a specific action or change that you would like to see.**

*"I would like to discuss this with you more at a later time."*

*"I can tell this affects others in the room. If people are comfortable, could you please share your thoughts?"*

*"I would like you to acknowledge how what you said affects me and our whole clinical team. All of us should use respectful and inclusive language in the workplace."*

*"You cannot say \_\_\_\_\_ to me."*

*"I ask that you refer to my patient/participant using the phrase \_\_\_\_\_."*

**5. RESPONDING TO DISCRIMINATORY PATIENT REQUESTS FOR CHANGE IN PROVIDER/PERSONNEL**

It is UCLA Health policy that "requests for changes of provider or other medical staff based on that individual's race, ethnicity, religion, sexual orientation, or gender identity will not be honored. Requests for provider or medical staff changes based on gender will be considered on a case-by-case basis and only based on extenuating circumstances" (see 5.1.1.Appendix D).

**5.1.1. Decision making process:**

5.1.1.1. **Evaluate the nature of the request** - determine whether patient's request involves implicit or explicit bias by the patient, versus a desire for racially, culturally, or linguistically concordant care; religious or cultural considerations (e.g., Muslim women requesting female clinicians); and whether there may be other clinical or ethical concerns.

5.1.1.2. **Evaluate the effect on the provider** - determine the potential effects on the provider if such a request were to be honored (e.g., potential of inadvertently allying with a patient's/participant's expression of bias against the provider). Likewise, as long as patient/participant safety and continuity of care are ensured, a provider should never be forced to remain in a provider-patient relationship that involves racism, or other forms of discriminatory behavior that they feel causes them emotional or physical trauma. Providers should be clearly informed that their decision to participate or not in the patient's/participant's care will not impact evaluation of their performance.

5.1.1.3. **Proceed collaboratively** - Faculty/staff supervisors should *never* act on a patient's/participant's request to change providers without first consulting with the clinician/community member who is currently providing care/supervision for that patient. Such decisions should be made collaboratively with the clinician/community member.

5.1.1.4. **Consult with leadership as needed** - Supervisors should contact the Program Director or Director of Training if relevant questions arise

## 6. RESPONDING TO TRAINEE REQUESTS FOR REASSIGNMENT FOLLOWING A DISCRIMINATORY INCIDENT

- 6.1. **Patient considerations** - As long as patient safety and continuity of care are ensured, a provider or patient/participant should never be forced to remain in a provider-patient relationship that involves racism, or other forms of discriminatory behavior that they feel causes them emotional or physical trauma.
- 6.1.1. Patients should be advised of the change by the supervising clinician or Program Director, whichever is most appropriate, prior to the first meeting with new provider.
- 6.2. **Trainees considerations** - Trainees should be clearly informed that their decision to participate or not in the patient's/participant's care will not impact evaluation of their performance.
- 6.2.1. Trainees should not unilaterally terminate care for a patient without first discussing it with their supervisor. Such requests should be handled collaboratively.
- 6.3. **Considerations if the Supervisor is the perpetrator of a discriminatory act** - Trainees should not be forced to remain in a supervisor-supervisee relationship that involves racism, or other forms of discriminatory behavior that they feel causes them emotional or physical trauma.
- 6.3.1. Both the trainee and the supervisor should meet, separately, with the Program Director and the head of the clinic or PI/Research Director to discuss the incident and determine the most appropriate solution.
- 6.3.2. Reporting of the incident/act of discrimination will follow the same process as outlined above.
- 6.3.3. If the supervisor is the head of the clinic or program or lab, then the Chief Psychologist or Division Director should take part in the above meetings. Likewise, if the Division Director is the perpetrator, then the Department Chair or Vice Chair should be involved in the meeting and discussion process.
- 6.4. **Consultation** - Community members should contact the Program Director (or appropriate faculty member, as above) if relevant questions arise.

## 7. ADDITIONAL RESOURCES

### 7.1.1. APPENDIX A: EXPANDED DEFINITIONS OF PROTECTED CHARACTERISTICS

**Sex:** Includes, but is not limited to, pregnancy; childbirth; medical conditions related to pregnancy, childbirth, or breast feeding; gender; gender identity; and gender expression, or perception by a third party of any of the aforementioned.

**Sex Discrimination<sup>1</sup>:** is prejudice or discrimination based on one's sex. Sexism can affect anyone, but it primarily affects women and girls. It has been linked to stereotypes and gender roles and may include the belief that one sex is intrinsically superior to another.

<sup>1</sup>Discrimination on the basis of sex, gender, and sexual orientation are often interrelated. Here we separate them out for the purpose of clarity, with the understanding that individuals whose gender identity/status or sexual orientation or their biological sex falls into one or more minority group(s) may place them at greater risk for prejudice, harassment, and discrimination.

**Gender:** The sex of a person, including a person’s gender identity, and gender expression.

**Gender Expression:** A person’s gender-related appearance or behavior, or the perception of such appearance or behavior, whether or not stereotypically associated with the person’s sex assigned at birth.

**Gender Identity:** Each person’s internal understanding of their gender, or the perception of a person’s gender identity, which may include male, female, a combination of male and female, neither male nor female, a gender different from the person’s sex assigned at birth, or transgender.

**Transgender:** A general term that refers to a person whose gender identity differs from the person’s sex assigned at birth. A transgender person may or may not have a gender expression that is different from the social expectations of the sex assigned at birth. A transgender person may or may not identify as “transsexual.”

**Gender Transition:** The process some transgender people go through to begin living as the gender with which they identify, rather than the sex assigned to them at birth. This process may include, but is not limited to, changes in name and pronoun usage, facility usage, participation in employer-sponsored activities (e.g. sports teams, teambuilding projects, or volunteering), or undergoing hormone therapy, surgeries, or other medical procedures.

**Gender Discrimination:** is discrimination based on the observer’s perceived incongruity between a person’s gender identity and their sex assigned at birth, or failure to conform to cisgender norms or stereotypes.

**Sexual Orientation Discrimination:** includes prejudice, discrimination, and violence on the basis of sexual orientations that are non-heterosexual, and includes homosexuality and bisexuality, and asexuality.

**Race:** is a social concept, based neither in genetics or biology, but encompasses social and cultural characteristics of a group of people as well as ancestry.

**Color:** refers to skin tone and has predominately been used to distinguish white from non-white people or (erroneously) as a marker of race based on physical appearance/phenotype.

**Racial Violence:** “racial violence” is used, in accordance with published recommendations, to signal that incidents of racial violence warrant decision-making algorithms and communication scripts that are designed for urgent and severe incidents, analogous to those used in cases of physical violence in the workplace.

**Ethnicity:** is a self-ascribed identity with a group of individuals based on shared attributes that distinguish them from other groups such as a common set of traditions, ancestry, language, history, society, culture, nation, and religion.

**Ancestry:** is a complex construct describing a general connection to people in the past from whom you have descended based on genetic, cultural, or geographical characteristics.

**National Origin/Nationality:** is a legal identification of a person in international law establishing the person as a subject, or a *national*, of a sovereign state.

**Citizenship:** refers to the legal status and relation between an individual and a state that entails specific legal rights and duties.

**Religion:** is a social-cultural system of designated behaviors and practices, morals, beliefs, worldviews, texts, sanctified places, prophecies, ethics, or organizations, that relates humanity to supernatural, transcendental, and spiritual elements. Religious discrimination: is treating a person or group differently because of the particular beliefs which they hold about a religion. This includes instances when adherents of different religions, denominations, or non-religions are treated unequally due to their particular beliefs, either before the law or in institutional settings.

**Disability:** is a physical or mental impairment (or medical condition, such as cancer, HIV/AIDS, etc.) that substantially limits one or more major life activity (includes, but is not limited to, caring for oneself, performing manual tasks, seeing, hearing, eating, sleeping, walking, standing, sitting, reaching, lifting, bending, speaking, breathing, learning, reading, concentrating, thinking, communicating, interacting with others, and working). This includes people who have a record of such an impairment, even if they do not currently have a disability. It also includes individuals who do not have a disability but are regarded as having a disability.

**Ableism:** is discrimination and social prejudice against people with disabilities and/or people who are perceived to be disabled. Ableism characterizes people who are defined by their disabilities as inferior to the non-disabled. On this basis, people are assigned or denied certain perceived abilities, skills, or character orientations.

**Pregnancy:** Includes pregnancy, childbirth, and medical conditions related to pregnancy and childbirth.

**Ageism:** is discrimination and social prejudice against people based on advancing age. Ageism characterizes these individuals as “set in their ways, unable to change their behavior...ignored or discounted...assumed to be out of touch with popular culture, suffering from memory or physical problems...unworthy of time, attention, or the most innovative medical interventions due to advancing age.”

**Body habitus:** describes the physical characteristics of an individual and include such considerations as physique, general bearing, and body build. Historically, attempts have been made to classify humans into discrete somatotypes (mesomorphic—muscular and athletic; endomorphic—rounded and stout; and ectomorphic—tall and thin), and to relate habitus to propensity to disease (e.g., habitus apoplectus). These terms have little clinical relevance today, and body size and habitus can be said to encompass the more quantifiable measurements of height, weight, body proportions, skinfold thickness, and mid-upper arm circumference. These measurements do not have true normal or abnormal values but must be interpreted in the context of an individual's age, sex, clinical status, and previous measurements. The values can be plotted as a percentile of a reference population or as a percentage of an "ideal" value:

- *Height* is the length from the plantar surface of the foot to the crown of the head. Heights that fall below the 3rd percentile or above the 97th percentile may require investigation.
- *Weight* is the total weight of the body. Weights greater than 120% of "ideal" suggest obesity, while weights less than 70% of "ideal" may indicate severe malnutrition.
- *Mid–upper arm measurements* are taken at the midpoint between the acromial process and the olecranon process.
- *Skinfold thickness* at this site is a measure of subcutaneous fat and is used to estimate total adiposity. Obesity is indicated by a value greater than 23 mm in men and 30 mm in women. Severe depletion of energy stores is indicated by values below the 30th percentile.
- *Mid–upper arm circumference* is used to calculate *mid—upper arm muscle circumference*. Muscle circumferences less than the 30th percentile suggest severe depletion of protein stores.

**Marital Status:** is the legally defined marital state. There are several types of marital status: single, married, widowed, divorced, separated and, in certain cases, registered partnership

**Service in the Uniformed Services:** Includes service in the uniformed services as defined by the Uniformed Services Employment and Reemployment Rights Act of 1994 (USERRA), as well as state military and naval service. Discrimination on the basis of military status largely involves denying equal employment opportunity to any person because of that person's past, current or future membership, service, or obligation in a uniformed service. In the medical system, it may involve the withholding of services or differential treatment based on their current or past participation in the armed services.

**Protected Veteran:** A veteran who is protected under the non-discrimination and affirmative action provisions of the Vietnam Era Veterans’ Readjustment Assistance Act of 1974, as amended; specifically, a veteran who may be classified as a “disabled veteran,” “recently separated veteran,” “active duty wartime or campaign badge veteran,” or an “Armed Forces service medal veteran,” as defined by 41 CFR 60-300.2.

## 7.2. APPENDIX B: RELEVANT UNIVERSITY, VAMC, AND RNPH POLICIES

### 7.2.1.1. **UCOP Policies:**

#### 7.2.1.1.1. UCOP Non-Discrimination Statement

(<https://www.ucop.edu/operating-budget/fees-and-enrollments/policies-and-resources/nondiscrimination-statement.html#:~:text=The%20University%20of%20California%2C%20in,%2C%20marital%20status%2C%20citizenship%2C%20sexual>)

#### 7.2.1.1.2. UC Code of Conduct and Statement of Ethics

(<https://www.uclahealth.org/compliance/code-of-conduct>)

#### 7.2.1.1.3. UCLA Policy HR 18-0378, “Discrimination, Harassment and Affirmative Action in the Workplace”

(<https://policy.ucop.edu/doc/4000376/DiscHarassAffirmAction>)

### 7.2.1.2. **UCLA Health Policies**

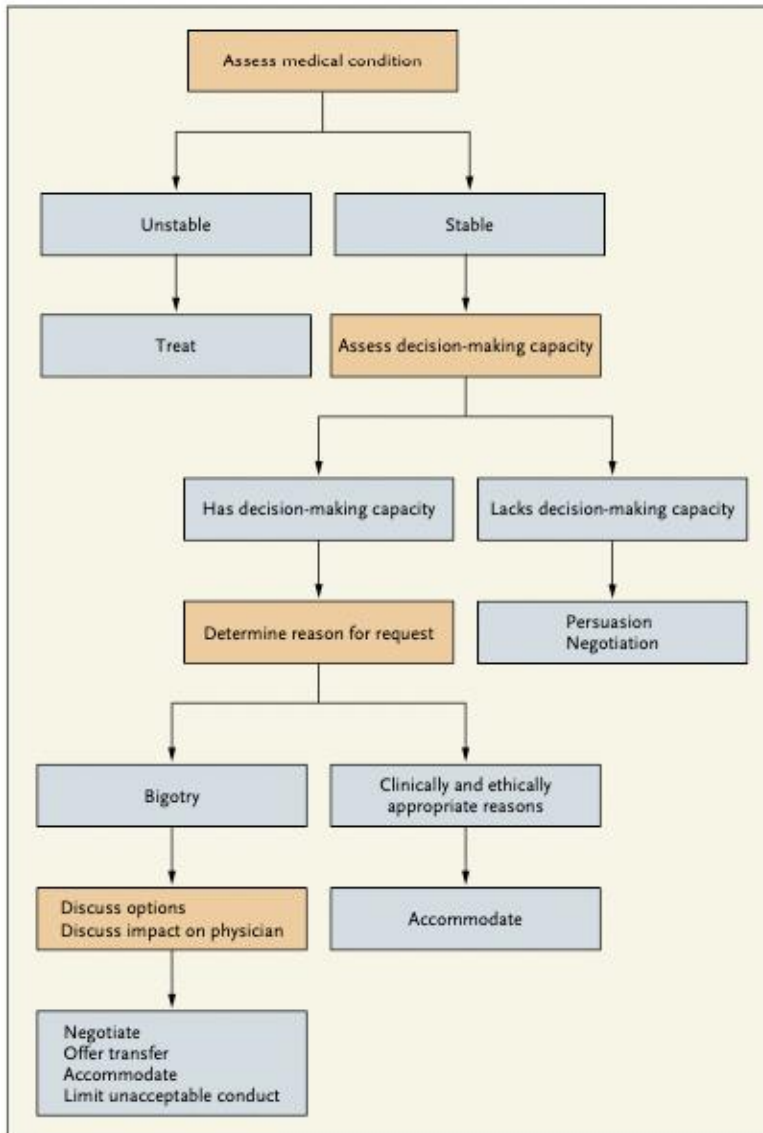
#### 7.2.1.2.1. UCLA Patient Rights and Responsibilities

(<https://www.uclahealth.org/patient-experience/patient-responsibilities>)

- 7.2.1.2.2. HS 3068 “Management of Patient Discriminatory Conduct and Reassignment Requests”  
(<https://uclahealth.policystat.com/policy/9064671/latest/>)
- 7.2.1.2.3. HS 8702 “Aggressive or Threatening Behavior By Patients or Visitors”  
(<https://ucla-ronaldreagan.policystat.com/policy/5144991/latest/>)
- 7.2.1.2.4. HS 8703, “Workplace Violence Prevention Plan” (<https://ucla-ronaldreagan.policystat.com/policy/5145152/latest/>)
- 7.2.1.2.5. HS 1462 “Termination of Patient Provider Relationship” (<https://ucla-ronaldreagan.policystat.com/policy/3248748/latest/>)
- 7.2.1.2.6. HS Policy 7313 “Disruptive Behavior Among Employees”  
(<https://medschool.ucla.edu/workfiles/Site-AcademicAffairs/Events/16.Disruptive-Behavior-Among-Employees.pdf>)
- 7.2.1.3. **UCLA Resnick Neuropsychiatric Hospital Policies**
  - 7.2.1.3.1. Resnick Neuropsychiatric Hospital Policy 007  
(<https://www.uclahealth.org/medical-staff/workfiles/policies-rnph/PS%20007%20Intimidating%20and%20Disruptive%20Behavior%2002152011%20gh.pdf>)
- 7.2.1.4. **Veterans Administration Policies**
  - 7.2.1.4.1. Veteran’s Health Administration Rights and Responsibilities of VA Patients and Residents of Community Living Centers  
(<https://www.va.gov/health/rights/patientrights.asp>);
  - 7.2.1.4.2. Veteran’s Health Administration Code of Integrity  
(<https://www.va.gov/HEALTHCAREEXCELLENCE/docs/VHA-Code-of-Integrity-March-2019-FINAL.pdf>);



### 7.3. APPENDIX C: DECISION TREE TO ADDRESS PATIENT DISCRIMINATORY CONDUCT



#### Considering a Patient's Request for Physician Reassignment Based on Race or Ethnic Background in an Emergency Setting.

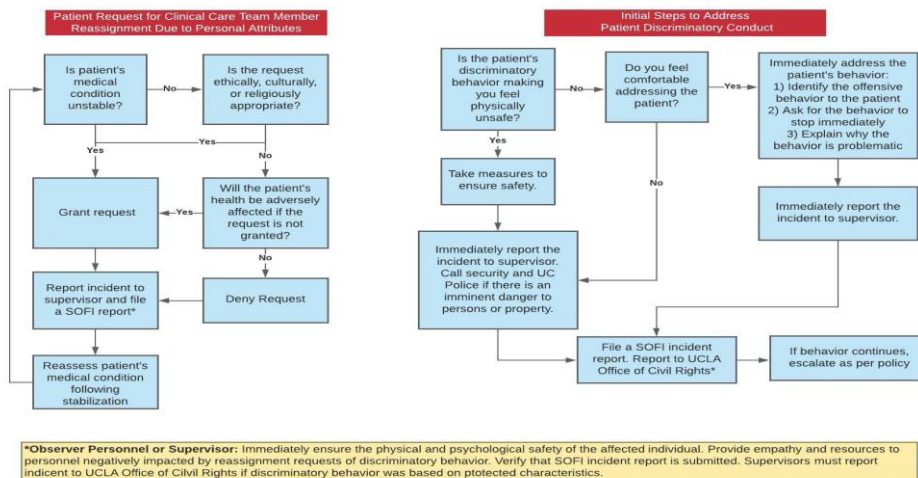
Actions in the orange boxes address factors that physicians should consider when confronted with a request to change clinicians because of a clinician's race or ethnic background. Such requests may be deemed to be clinically and ethically appropriate if, for instance, they are motivated by a desire for racial, ethnic, or language concordance or if the patient has specific mental health issues.

## 7.4. APPENDIX D: DECISION TREE TO ADDRESS PATIENT REQUESTS FOR REASSIGNMENT BASED ON PROVIDERS PROTECTED CHARACTERISTICS

### Appendix D: Considerations when dealing with racist patients: clinical considerations and reassigning patients based on racial or ethnic background

Workflow as per UCLA Health Policy HS 3067 "Management of Patient Discriminatory Conduct and Reassignment Requests."

#### Workflow



From Paul-Emile K, Smith AK, Lo B, Fernández A. Dealing with racist patients. *New England J. Med.* 2016;374:708.

The authors present an algorithm for considering a patient's request for physician reassignment based on racial or ethnic background, starting with the assessment of the patient's medical condition and whether they are stable or unstable. If unstable, it is critical to provide care; if stable then the physician should assess decisional capacity. If the patient lacks decision-making capacity, the authors recommend persuasion and negotiation to continue to provide care for the patient and potentially restore decisional capacity. Barring a medical emergency or impaired decision-making capacity, the authors describe physician wellness should be supported when physicians are subject to racist or racially discriminatory views or behaviors, including latitude to terminate or transfer patient care when other physicians are available to provide those services and when other methods to address the racist or racially discriminatory views or behaviors are ineffective. Excerpts are included below:

## 7.5. APPENDIX E: ADDITIONAL COMMUNICATION TOOLS AND RESEOURCES

Discrimination, in all its forms, traumatizes and negatively affects to the wellness of both patients and the psychology community. Incidents of discrimination should prompt immediate responses during and after the incident. As outlined in Williams and Rohrbaugh (see: Williams JC, Rohrbaugh RM. *Confronting racial violence: resident, unit, and institutional responses.* *Academic Medicine.* 2019 Aug 1;94(8):1084-8):

*"...the resident and unit staff should feel empowered to name and address the racism and to set limits with the patient in the moment. The purpose of a firm, appropriate, limit-setting communication script is not punitive but corrective, reinforcing the expectations of respect on the unit. For example, using a firm, assertive voice, a resident might say: 'We do not use language like that in our hospital. Our teams are made up of people from many backgrounds, and since we want to provide the best care for you, you must stop using that language.'*

*...Residents should also be taught an arsenal of limit-setting scripts that could be employed when dealing with explicitly racist patients.*

*Although the communication script and clinical approach for racist patients differ from those of the prototypical hateful patient, limit setting is a common therapeutic approach in both. We acknowledge that this approach may be seen as representing a departure from the traditional self-sacrificing, self-denying, objective physician role; for example, Sapién suggested developing an “emotional scotoma” (i.e., blind spot) in response to a racial microaggression so as to focus solely on the patient and their needs. The approach we suggest moves toward a more humanistic approach of thinking about the physician as having a body with valid subjectivity and is, we believe, consistent with recent trends to address physician wellness and burnout.”*

Below are a series of articles and communication tools that can be used to guide community members in their shaping both their individual response and site-specific policies/communication scripts:

#### 7.5.1. Resources:

Recognizing Micro-aggressions and the Messages they Send

[https://academicaffairs.ucsc.edu/events/documents/Microaggressions\\_Examples\\_Arial\\_2014\\_11\\_12.pdf](https://academicaffairs.ucsc.edu/events/documents/Microaggressions_Examples_Arial_2014_11_12.pdf)

Practices to disarm and neutralize microaggressions (adapted from: Sue, D. W., Calle, C. Z., Mendez, N., Alsaidi, S., & Glaeser, E. (2021). *Microintervention Strategies: What you can do to disarm and dismantle individual and systemic racism and bias*. Hoboken, NJ: Wiley)

[https://www.uua.org/files/pdf/m/microaggressions\\_by\\_derald\\_wing\\_sue\\_ph.d..pdf](https://www.uua.org/files/pdf/m/microaggressions_by_derald_wing_sue_ph.d..pdf)

Sotto-Santiago S, Mac J, Duncan F, Smith J. “I Didn't Know What to Say”: Responding to Racism, Discrimination, and Microaggressions With the OWTFD Approach. *MedEdPORTAL*. 2020;16:10971.

UCLA Intergroup Relations Program ([www.igr.ucla.edu](http://www.igr.ucla.edu))

**ACTION:** Souza T. Responding to Microaggressions in the Classroom: Taking ACTION. Faculty Focus: Higher Ed Teaching Strategies from Magna Publications. 2018 Apr 30.

<https://www.unmc.edu/academicaffairs/documents/connected/Take-Action-Against-Microaggression-Infographic-UNMC.pdf>

**INTERRUPT:** DallaPiazza M, Padilla-Register M, Dwarakanath M, Obamedo E, Hill J, Soto-Greene ML. Exploring racism and health: an intensive interactive session for medical students. *MedEdPORTAL*. 2018 Dec 14;14.

[https://www.mededportal.org/doi/full/10.15766/mep\\_2374-8265.10783](https://www.mededportal.org/doi/full/10.15766/mep_2374-8265.10783)

**OPEN THE FRONT DOOR:** Souza T, Ganote C. Open the Front Door: Meeting Microaggressions with Microresistance for Institutional Change?

<https://www.aacu.org/sites/default/files/files/virtualconference/microaggression-presentation.pdf>

## 7.6. APPENDIX F: IMPLICIT BIAS

Harvard Implicit Bias Test

<https://implicit.harvard.edu/implicit/takeatest.html>

## 7.7. APPENDIX G: RESOURCES RELATED TO RACE

From Williams JC, Rohrbaugh RM. Confronting racial violence: resident, unit, and institutional responses. *Academic Medicine*. 2019 Aug 1;94(8):1084-8

(<https://pubmed.ncbi.nlm.nih.gov/30681449/>):

*“...incidents of racism are not typically incorporated in the current conception of workplace violence. Instead, terms like disruptive or hateful wash over the specific effects of the racial abuse and decontextualize the impact of it, thus allowing for the use of algorithms and communication scripts meant to address disruptiveness (rather than racial violence) that are considered to be “objective” and timeless. We believe that naming the racism as violence and addressing the racism directly may mobilize communication scripts that are more helpful in managing such situations. Naming and addressing the racism represents a decisive confrontation with the nation’s legacy of structural racism and an acknowledgment that African Americans, in particular, have been subject to dehumanizing, violent language and stereotypes, and acts of violence, including violence situated in medical settings. Assessing such situations as one of a typical disruptive or difficult patient could result in an ineffective communication script or exacerbation of the racism and represents a violent avoidance, silence, and complicity to the insidious nature of white supremacy, which is deeply embedded in the structure and culture of medical institutions.”*

### References on racism within healthcare and other systems:

1. Legha RK, Miranda J. An anti-racist approach to achieving mental health equity in clinical care. *Psychiatric Clinics*. 2020 Sep 1;43(3):451-69.
2. Mensah M, Ogbu-Nwobodo L, Shim RS. Racism and Mental Health Equity: History Repeating Itself. *Psychiatric Services*. 2021 Jan 12:appi-ps.
3. Jordan A, Shim RS, Rodriguez CI, Bath E, Alves-Bradford J, Eyer L, Trinh N, Hansen H, Mangurian C. Psychiatry Diversity Leadership in Academic Medicine: Guidelines for Success. *American Journal of Psychiatry*. 2021
4. Boyd RW. The case for desegregation. *Lancet*. 2019 Jun 22;393(10190):2484-5.
5. Cerdeña JP, Plaisime MV, Tsai J. From race-based to race-conscious medicine: how anti-racist uprisings call us to act. *The Lancet*. 2020 Oct 10;396(10257):1125-8.
6. Desmond M, Emirbayer M. What is racial domination? *Du Bois Review*. 2009 1;6(2):335.
7. The Myth of Color Blindness: <https://www.apa.org/pubs/books/The-Myth-of-Racial-Color-Blindness-Intro-Sample.pdf>

## 7.8. APPENDIX H: RESOURCES RELATED TO SEX, GENDER AND SEXUAL ORIENTATION

### Resources:

APA Guidelines for Psychological Practice With Transgender and Gender Nonconforming People

<https://www.apa.org/practice/guidelines/transgender.pdf>

UCSF Transgender Center of Excellence

<https://transcare.ucsf.edu/guidelines/clinic-environment>

<https://transcare.ucsf.edu/guidelines/mental-health>

#### 7.9. APPENDIX I: RESOURCES RELATED TO CULTURE AND ETHNICITY

Report of the APA Presidential Task Force on Immigration, Executive Summary

<https://www.apa.org/topics/immigration-refugees/executive-summary.pdf>

#### 7.10. APPENDIX J: RESOURCES RELATED TO MARITAL STATUS AND SERVICE IN THE UNIFORMED SERVICES

Resources:

Biases against Single People

<https://www.psychologytoday.com/us/blog/living-single/201610/is-there-bias-against-single-people>

#### 7.11. APPENDIX K: SUPERVISOR CHECKLIST FOR RESPONDING TO DISCRIMINATORY EVENTS

Initial Assessment:

\_\_ **Does the event meet the standard of a discriminating event** (considering patient factors (severity of illness, decision-making capacity, level of functioning, developmental factors), clinical factors environmental context.

\_\_ **Assess and address safety concerns** for all present (patient, affected individual, and community members). Involve Security personnel as needed.

\_\_ **Assess the patient's medical condition** (see 7.3.Appendix C), and stabilize patient as needed; if the patient is stable proceed with addressing the patient's decision-making capacity.

\_\_ **Assess the patient's decision-making capacity** (see 7.3.Appendix C) (typically this assessment is made by attending clinician or most senior member of the team); if capacity is established proceed as below

- *If the person lacks capacity clinical personnel should address their discriminatory conduct or reassignment request on a case-by-case basis to ensure patient/participant and staff safety.*

Immediate Response:

\_\_ **Asses affected person's ability to address discriminatory conduct with the perpetrator directly.** If the affected individual feels comfortable, and if appropriate to the specific circumstance, the affected individual can respond directly to the offending individual.

- Supervisor's should support the affected individual's response to the perpetrator, using statements and/or clinically appropriate behavior

\_\_ **Address the perpetrator's discriminatory conduct directly** (as above), *or if the affected individual is unable to respond, supervisors should assume primary responsibility for working with the perpetrator.* (see also Tools for Communication and Appendix E; 4)

- Remind the perpetrator of relevant policies regarding the need to recognize and respect the rights of other patients, visitors, *and staff* (i.e., Patient Responsibilities guide, or other appropriate policy) (<https://www.uclahealth.org/patient-experience/patient-responsibilities>).
- Identify the specific behavior that is problematic.

- Outline behavioral change that is expected,
- Discuss the consequences of not making these changes.
- Patient non-compliance: remind the offending individual of their responsibility not to engage in discriminatory conduct, and their right to seek treatment elsewhere. If the behavior persists, then contact the UCLA Health Office of the Patient Experience (or other office relevant to that clinical site) for guidance and follow existing clinic/unit policies regarding discharge or transfer of care to another facility (see Termination of Patient-Provider Relationships). If the patient's behavior causes team members to feel unsafe, then security should be involved.

**\_\_ Report the event to the appropriate office:** UCLA Safety Opportunities for Improvement Reporting System (<http://sofi.ucla.edu/>) *and* UCLA Office of Civil Rights (<https://equity.ucla.edu/report-an-incident/>); or the Veterans Affairs Joint Patient Safety Reporting System (<https://www.patientsafety.va.gov/about/index.asp>).

**\_\_ Report the event to the Director of Training or Division Director.**

**\_\_ Provide support for Affected Personnel** (see 3.3.4. University Resources)- It is the *supervisor's responsibility* to debrief with the affected individual immediately after the event (or, if the affected individual prefers at a different time).

- Offer the affected individual the opportunity to call a significant other (friend or family) to receive support and assist as needed.
- Provide referrals to the most appropriate campus office(s) for additional support.

**\_\_ Document the Event.** Discussions with the patient should be documented in the medical record, as appropriate. Likewise, supportive interventions for the affected individual should also be documented in an appropriate record for that individual/setting.

### **Post-Incident Response:**

**\_\_ Continue to provide support and de-brief with the affected individual(s) as needed.**

- Consider post-incident de-briefing with staff, as warranted
- Work with the Program Director or Principle Investigator to make any necessary arrangements to accommodate the affected individual (i.e., changes in work schedules or duties, arrange for coverage as needed)

**\_\_ Ensure that an incident report was filed with the appropriate office in a timely manner.**

**\_\_ Follow up with the patient/perpetrator (as described above) and make any necessary arrangements for transfer of care/supervision** (see also .5, above).

**\_\_ Notifying leadership about the event (the Program Director, and Director of Training [or Adversity-Resiliency Officer as needed]; or Principle Investigator/Division Director, as appropriate).** The identity of the affected individual should be protected and reports can be made anonymously prioritizing the requests and needs of the affected individual.

- Office for Equity, Diversity and Inclusion (<https://mednet.uclahealth.org/hedi/>) - provides additional tools for altering the culture of the workplace to be more inclusive and supportive for all members of the community.

7.12. **APPENDIX L: PROGRAM DIRECTOR/PRINCIPLE INVESTIGATOR CHECKLIST FOR RESPONDING TO DISCRIMINATORY EVENTS**

- Confirm with affected individual's supervisor that the procedures for handling the discrimination above steps have taken place.**
- Notify Vice Chair of Justice, Equity, Diversity, and Inclusion of the incident**
- Determine the affected individual's needs** including both practical (such as work coverage, if necessary) and emotional (meeting with the affected individual and assessing their needs, including possible referrals for support services; and/or setting up a process group or morbidity/mortality conference for staff.
- Arrange for a transfer of care/supervision, if needed.**
- Liaison/refer to Discrimination Prevention Office and/or risk management/legal if necessary**
- Determine and arrange for any longitudinal follow-up, as needed.**

7.13. **APPENDIX M: UPSTANDER CHECKLIST FOR RESPONDING TO DISCRIMINATORY EVENTS**

Community members who witness the discriminatory behavior or are in the vicinity, and able to respond, should immediately take an active role in managing the situation.

- Assess the affected individuals' and patients' safety**, taking any necessary steps to ensure the safe management of all parties during and after the event
- Supporting the affected individual's statements**, using the most clinically appropriate response (directed towards the patient or perpetrator); or intervening with the patient/perpetrator directly (as needed), to provide education and set firm limits against the use of discriminatory behaviors (see also Section .4) above
- Follow-up with the affected individual (or community members) as would be appropriate** and provide ongoing support as needed.
- Ensure that the Supervisor/most senior member of the Team has been notified of the event.**





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Reference Tags: Employee Safety, Lippincott, Threat, Violence, Workplace Violence, threat assessment

Applicability: Ronald Reagan, Resnick, Santa Monica, Ambulatory Care



# Health

## Workplace Violence Prevention Plan HS-803

### PURPOSE

Healthcare workers have faced a significant risk of job-related violence and violence continues to increase. This Hospital will provide a means of addressing workplace violence.

### PLAN

- A. The safety and security of UCLA Health personnel (faculty, staff, students, volunteers), patients and visitors is of vital importance. Therefore, acts or threats of physical violence, including intimidation, harassment or coercion, which in your judgment affects UCLA Health or which occurs on UCLA Health property will not be tolerated.
- B. This prohibition against threats and acts of violence applies to all persons involved, including but not limited to UCLA Health personnel, contract and temporary personnel, patients and visitors. Therefore, violations of this policy by any individual on UCLA Health property is considered misconduct and will lead to disciplinary and/or legal action as appropriate.
- C. No reprisals will be taken against any employee who reports or experiences workplace violence.

### RESPONSIBILITY FOR A WORKPLACE FREE FROM ACTS AND THREATS OF VIOLENCE:

- A. All UCLA Health personnel must refrain from engaging in acts of violence and are responsible for maintaining a work environment free from acts or threats of violence.

### PROCEDURE

#### PREVENTION PROGRAM FOR WORKPLACE SECURITY:

- A. A prevention program for workplace security will include the following:
  1. Complete annual security and safety assessment of hospitals and clinics;
  2. Sufficient trained personnel to provide security;
  3. Controlling access and freedom of movement;



4. Ensuring adequate security systems including door locks, security windows, physical barriers and restraint systems;
5. Employee training;
6. Effective systems to warn others of a security danger or to summon assistance (i.e., panic buttons);
7. Adequate employee escape routes;
8. Buddy system for specified emergency events.

## **THE MANAGEMENT RESPONSE TEAM:**

- A. UCLA Health has established an incident response team which is responsible for the overall implementation and maintenance of the Hospital's Workplace Violence Prevention Plan. Management response team members are management level representatives from the following departments:
1. Human Resources
  2. Security Department
  3. Risk Management
  4. Legal Affairs
  5. Administration
  6. Faculty and Staff Counseling
  7. Spiritual Care
  8. UCLA Police
- B. The management response team is headed by Security Services. He/she can be contacted by dialing the page operator x56301.
- C. The management response team's duties include, but are not limited to, improving the Hospital's readiness to address workplace violence by:
1. Reviewing past incidents of violence at the Hospital.
  2. Reviewing Hospital's readiness to respond to issues of workplace violence.
  3. Developing an expertise among management response team members and other appropriate members of management regarding issues of workplace violence.
  4. Establishing liaison with local law enforcement and emergency services.
  5. Training Hospital personnel.
  6. Initial appropriate pre-employment screening of potential Hospital personnel in order to minimize the likelihood of hiring an individual with violent propensities.
  7. Establishing and maintaining policies and procedures for dealing with issues of workplace violence among contract and temporary personnel.
  8. The management response team may assign all or some of these tasks to other individuals within the Hospital. Nevertheless, the management response team remains ultimately responsible for implementing and maintenance of the Hospital's Workplace Violence Prevention Plan.

## **MANAGERS AND SUPERVISORS SHALL BE RESPONSIBLE FOR**

## THE FOLLOWING:

- A. Workplace violence prevention training for personnel under their supervision.
- B. Assisting management response team with implementing and maintaining the workplace violence program.
- C. All Hospital personnel shall obey all approved workplace violence prevention policies.
- D. Managers, supervisors and all employees shall be held accountable for reporting all incidents and following-up on violence related reports.

## REPORTING REQUIREMENTS:

- A. Hospital Personnel:
  - 1. Personnel shall report immediately any acts or threats of violence occurring on Hospital premises to the Security Department, their supervisor, a management response team member or to the Human Resources Department. No employee will be disciplined or discharged for reporting any threats or acts of violence.
- B. Supervisor:
  - 1. Supervisors shall report immediately any acts or threats of violence to the Security Department, their immediate supervisor, management response team member or the Human Resources Department. Supervisors/Managers are additionally required to report the occurrences of each warning sign of violence that they observe (i.e., verbal abuse, aggressive behavior, loitering).
- C. Contract Services:
  - 1. Third parties working on Hospital premises, shall be informed of Workplace Violence Prevention requirements by contracting department prior to doing any actual work on Hospital premises.

## MEDICAL MANAGEMENT:

- A. Employees, who are victims of violence, will be provided with medical and emotional treatment. Employees who are abused by patients, visitors, clients and so on, may experience long- and short-term psychological trauma, post traumatic stress, anger, anxiety, irritability, depression, shock, disbelief, self-blame, fear of returning to work, disturbed sleep patterns, headaches and changes in relationships with family and coworkers.
- B. Employees, who have been the victims of violence will receive immediate physical evaluations, be removed from the worksite and treated for acute injuries. Additionally, referrals shall be made for appropriate evaluation, treatment, counseling and assistance both at the time of the incident and for any follow-up treatment necessary.

## RECORD KEEPING:

- A. Record keeping should be used to provide information for analysis, evaluation of methods of control, severity determinations, identifying training needs and overall program evaluations.
- B. Record keeping includes the following:
  - 1. Entry of injury on the OSHA Injury and Illness Log. Injuries that must be recorded include the following:

2. Loss of consciousness
3. Restriction of work or motions
4. Transfer to another job or termination of employment
5. Medical treatment beyond first aid.
6. All incidents of abuse, verbal attacks or aggressive behavior;
7. Recording and communicating mechanism so that all staff who may provide care for an escalating or potentially aggressive, abusive or violent patient will be aware of the patient's status and of any problems experienced in the past;
8. Gathering of information to identify any past history of violent behavior, incarceration, probation reports or any other information that assists employees to assess violent status;
9. Emergency Department personnel are encouraged to obtain and record information regarding drug abuse, criminal activity or other relevant information;
10. Workers' Compensation and insurance records;
11. Safety Committee Minutes and inspections are kept in accordance with requirements; and
12. Training program contents and sign-in sheets of all attendees are maintained. Start here

## REFERENCES

- [UC Statement of Ethical Values and Standards of Ethical Conduct](#)
- [UCLA Policy 33 Weapons on Campus](#)
- [Faculty Code of Conduct](#)
- [Academic Personnel Manual](#)
- [Personnel Policies for Staff Members](#)
- [UCLA Student Code of Conduct](#)
- [UC Sexual Harassment Policy](#)
- [UCLA Policy 36: Reporting Child Abuse and Neglect](#)
- [UC Whistleblower Policy](#)
- [American National Standard Workplace Violence Prevention and Intervention](#)
- [California Code of Civil Procedure Section 338](#)
- [California Code of Civil Procedure Section 336](#)
- [Domestic Violence Employment Leave act CAL Labor Code 30](#)
- [The Federal Equal Employment Opportunity Commission \(EEOC\)](#)
- [California Department of Fair Employment and Housing \(DFEH\)](#)
- [HS Policy 33 Disruptive Behavior Among Employees](#)
- [Cal OSHA Workplace Violence in Healthcare Section 33](#)

# CONTACT

Threat Management  Work Place Violence Outreach Manager

## Approval Signatures

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President UCLA Health  
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## Attachments

No Attachments

## Approval Signatures

Step Description	Approver	Date
Administration Approval	Johnese Spisso: Ceo Med Ctr [MW]	09/2018
Administration Approval	Carlos Lerner: Assoc Prof Of Clin-Hcomp [MW]	09/2018
Administration Approval	Roger Lee: Hs Clin Prof-Hcomp [MW]	09/2018
Administration Approval	Laurie Casaus: Hs Assoc Clin Prof-Hcomp [MW]	09/2018
Executive Medical Boards - MSEC, RNPH PSEC, SMEMB	M Lynn Willis: Mgr [KK]	09/2018
Hospital System Policy Committee Chair	M. Lynn Willis: Mgr	09/2018
Hospital System Policy Committee	M. Lynn Willis: Mgr	09/2018
	William Dunne: Dir	07/2018



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# Health

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 Policy Area: *Care of Patients*  
 Reference Tags: *Lippincott*  
 Applicability: *Ronald Reagan, Resnick, Santa Monica, Ambulatory Care*

## Management of Patient Discriminatory Conduct and Reassignment Requests HS 3068 (NEW)

### PURPOSE

The purpose of this policy is to guide an appropriate response to patient discriminatory or harassing conduct toward UCLA Health personnel (faculty, staff, trainees, students and volunteers) based on the assigned personnel's protected characteristics, such as race, ethnicity, national origin, religion, sex, gender, gender expression, gender identity, gender transition status, pregnancy, physical or mental disability, medical condition, genetic information, ancestry, marital status, age, sexual orientation, citizenship, body habitus, political affiliation, or service in the uniformed services. This policy also provides guidelines on how to address discriminatory-based personnel reassignment requests by patients.

### DEFINITIONS

**Protected characteristics:** race, color, ethnicity, national origin, religion, sex, gender, gender expression, gender identity, gender transition status, pregnancy, physical or mental disability, medical condition (cancer-related or genetic characteristics), genetic information (including family medical history), ancestry, marital status, age, sexual orientation, citizenship, language, body habitus, political affiliation, or service in the uniformed services.

**Personnel:** UCLA Health faculty, staff, trainees, students, and volunteers

**Affected personnel:** personnel who are the target of biased behavior from a patient

**Observer personnel:** personnel who directly or indirectly observes an incident of discriminatory or harassing behavior toward another personnel member

**Discrimination:** unfair or prejudicial treatment towards someone due to their protected and social identity characteristics.

**Harassment:** Harassment is unwelcome conduct, including verbal, nonverbal, or physical conduct, based on any of the protected and social identity categories. Harassment is prohibited when it is sufficiently severe, pervasive, or persistent that it adversely affects a person's employment or education or creates an environment that a reasonable person would find to be intimidating, hostile, abusive, or offensive.

**Discriminatory conduct:** inappropriate behavior based on an individual's protected or social identity characteristics, including, but not limited to: comments, epithets, slurs, negative stereotyping, suggestions of lack of competence, unwillingness to be treated, displays of offensive materials, or unwelcome physical

contact.

## POLICY

UCLA Health patients, as well as their family members, representatives and visitors, are expected to recognize and respect the rights of other patients, visitors, and staff [Patient Responsibilities](#). Threats, violence, disrespectful communication, harassment, or other discriminatory conduct towards any UCLA Health personnel, for any reason, including because of an individual's protected and social identity characteristics will not be tolerated [Workplace Violence Prevention Plan HS 8703](#). Consistent with this commitment, UCLA Health is dedicated to protecting patient autonomy and the rights of all personnel to a safe and productive work and learning environment that is free from racism, sexism, discrimination, harassment, and abuse based on their protected characteristics. To meet these obligations, this policy sets forth a process to guide personnel in managing discriminatory or harassing behavior by patients and/or their family, hereafter referred to as "patient", and discriminatory requests for personnel reassignments.

## PROCEDURE

A patient's medical condition must be considered when personnel or UCLA Health make decisions regarding a patient's discriminatory conduct or requests for reassignment based on the personnel's protected characteristics. When these circumstances arise, the affected personnel, observer personnel, or member of the clinical management team should intervene immediately to evaluate and address the situation. The following considerations should be followed when encountering discriminatory conduct or personnel reassignment requests.

### A. Assess Patient's Medical Condition

Appropriate clinical personnel should evaluate the patient to determine the patient's clinical stability. If the patient is unstable, the patient must receive stabilizing treatment. If an unstable patient demands reassignment based on the assigned personnel's protected identity, other clinical personnel may be permitted to conduct the patient's initial evaluation and stabilization treatment to prevent death or significant harm. Once stabilized, the patient's request for personnel reassignment will be addressed as per the following guidelines.

### B. Responding to Patient Discriminatory Conduct

UCLA Health is committed to providing the highest quality of care to its patients while also ensuring a safe and respectful work environment for all personnel. If a patient engages in inappropriate discriminatory or harassing behavior, the following protocol should be followed to the extent practicable.

#### 1. Immediately Address the Discriminatory Conduct

The affected personnel, observer personnel, or member of the clinical management team should immediately address the patient's biased behavior (see Appendix A for script responses). Ideally, the most senior personnel present should address the discriminatory behavior and set mutually acceptable expectations for the provision of care based upon the following guidance:

##### a. Affected Personnel

If comfortable and practical, the affected personnel should identify the offensive behavior to the offender and request that it stop immediately. In doing so, the affected personnel may discuss the behavior with the offending patient and clarify why the specific behavior is problematic.

If it is not comfortable or practical for the affected personnel to confront the offending patient directly or if the individual has done so and the discriminatory conduct continues, the affected personnel should promptly report the behavior to their immediate supervisor or member of the

clinical management team so that they may address the behavior with the patient and report the incident to the [UCLA Civil Rights Office](#).

b. *Observer Personnel*

It is imperative that personnel who witness an incident of patient discriminatory conduct towards other personnel take an active role in identifying the offensive behavior to the offender and request that it stop immediately. In doing so, the observer personnel should discuss the behavior with the patient and clarify why the specific behavior is inappropriate. The patient and their surrogate, family members, representatives, and visitors should be informed that discrimination will not be tolerated at UCLA Health. The observer personnel should promptly report any witnessed incidents of discrimination to their immediate supervisor or member of the clinical management team and ensure that the affected personnel is safe from emotional and/or physical harm.

c. *Incident Reporting*

To facilitate the tracking of incidents, any personnel who has been affected by or witnessed an incident of discriminatory or harassing conduct is highly encouraged to submit an incident report in the UCLA Health RLDatix (SOFI) incident reporting system. Incidents of discrimination should also be reported to the supervisor/manager. Supervisors/manages are obligated to ensure a SOFI report is filed and the incident has been reported to the [UCLA Civil Rights Office](#).

2. *Patient-Personnel Discussion Regarding Behavior Expectations*

A discussion between the clinical personnel and the patient should be conducted to establish a clear understanding of UCLA Health's policy that prohibits discriminatory or and disruptive behavior. The discussion should include identifying the specific behavior that is problematic, the behavior changes that are expected, and the consequences of not making those changes. Clinical personnel should document these discussions in the medical record as appropriate. If the behavior continues, the clinical management staff should contact the Office of the Patient Experience (OPX) for additional guidance on how to address the patient's behavior.

a. *If the Behavior Expectations Agreement Is Not Followed by Inpatients*

Inpatients, or their surrogates, should be informed by clinical personnel of their responsibility not to engage in discriminatory conduct and their right to seek care elsewhere. If the patient, or surrogate, under circumstances that are non emergent, continues to engage in discriminatory conduct, then discharge as outlined in [Aggressive or Threatening Behavior by Patients or Visitors HS 8702](#) should be considered in consultation with the Office of the Patient Experience and Risk Management. If the patient's behavior causes team members to feel unsafe, security should be involved to manage the situation safely.

b. *If the Behavior Expectations Agreement Is Not Followed by Outpatients*

Outpatients and/or their surrogates should be informed of their right to seek treatment elsewhere if they engage in discriminatory conduct. Depending on the severity of the behavior and/or recurrent inability to follow an established patient care and behavior agreement, personnel should refer to [Aggressive or Threatening Behavior by Patients or Visitors HS 8702](#) for additional management guidelines. The patient may be dismissed and transferred to an outside clinic as per [Termination of Patient-Provider Relationship - Dismissal From Care HS 1462](#).



### C. **Responding to Discriminatory Patient Requests for Personnel Reassignments**

To provide the highest quality care to all patients, the organization does not accommodate discriminatory reassignment requests. However, the organization remains available to hear patients' concerns about care and will work tirelessly to provide patients with care of the highest quality. The following outlines how to respond to patient requests for personnel reassignments:

#### 1. *Determine the Reason for the Reassignment Request.*

Patient requests for clinical personnel changes based on that individual's protected characteristics will not be honored. Requests for provider or medical staff changes based on gender will be considered on a case-by-case basis and only based on extenuating circumstances. If a patient request clinical personnel reassignment, the reason(s) for the request must be determined. Ethical, cultural, or religious appropriate reasons for reassignment include, but are not limited to, requests for gender concordance based on religion or clinically significant conditions such as posttraumatic stress disorder. If the reasons for the patient's request are not clinically, culturally, or ethically justified, the request will be denied. However, UCLA Health will not force any clinical personnel to treat or refrain from providing treatment to a patient who has requested reassignment based on the clinical personnel's protected characteristics that is deemed to be unacceptable.

#### 2. *If the affected clinical personnel wishes to accommodate the patient's reassignment request, the decision is permissible if:*

- a. other appropriate medical personnel are available;
- b. the clinical personnel involved are comfortable with and agree to the decision;
- c. accommodations can be made within the practical constraints of providing appropriate care for other patients;
- d. procedures are in place to provide institutional support and guidance to the personnel affected;
- e. clinical personnel are not required to accommodate a patient's bias-based reassignment request without explicit consent; and
- f. the decision does not compromise the provision of quality medical care.

### D. **Discriminatory Conduct and Reassignment Requests Involving Students and Trainees**

When patients exhibit discriminatory behavior towards a student or trainee, the following steps should be followed:

#### 1. *Students*

All incidents of discriminatory conduct towards a student should be immediately reported to the student's immediate supervisor (i.e., attending physician, preceptor) and clerkship director. The immediate supervisor, or other observer personnel, should inform the patient or surrogate of their specific problematic behavior. The student's immediate supervisor should file an incident report via the UCLA Health RLDatix (SOFI) incident reporting system and report the incident to the UCLA Civil Rights Office and the Dean of Students Office.

Students may continue treating the patient unless they request or consent to reassignment. In all cases, the immediate supervisor should determine how the student wishes to proceed. A student should not be required to provide care to a patient who has caused them emotional harm or trauma. The student should be clearly informed that their decision to participate or not in the patient's care will not impact their evaluation of their performance.

#### 2. *Resident/Fellow Trainees*



All incidents of discrimination towards a trainee should be reported to the trainee's attending physician and their site director or program director. An incident report should also be submitted by the trainee or attending via the UCLA Health RLDatix (SOFI) incident reporting system and to the UCLA Office of Civil Rights. The trainee may continue treating the patient unless they request or consent to reassignment. In all cases, the attending physician or immediate supervisor should determine how the trainee wishes to proceed, including assessing whether it is best for the trainee or attending to inform the patient or surrogate of their specific problematic behavior. A trainee should not be required to provide care to a patient who has caused them emotional or physical trauma. The trainee should be clearly informed that their decision to participate or not in the patient's care will not impact evaluation of their performance.

**E. Support for Affected Personnel**

Support should be offered to all affected personnel when they experience discriminatory or harassing behavior from a patient. Racism, sexism, and other forms of discriminatory behavior can cause significant psychological trauma to the targeted individual and observers. Immediate steps should be taken to ensure the affected personnel feel safe, heard, and supported. When feasible and appropriate, convening a meeting of the personnel involved in the patient's care to discuss the incident, evaluate how the team responded, and discuss how best to address future patient discriminatory conduct can help provide support to all of the personnel and strengthen the team's confidence in responding to discrimination incidents in the future. Individual and team counseling offered by the Office of Health Equity, Diversity, and Inclusion in conjunction with the UCLA Employee Assistance Program, should be offered to the affected care team and the leadership in the specific unit.

**F. Manager or Supervisor Responsibility**

Managers and supervisors have an affirmative duty under this policy to protect personnel from patients' discriminatory conduct and to promptly report to their manager(s) and director(s) any such incidents that they witnessed or become aware of within their own department or another department, regardless of whether the alleged recipient of such conduct makes a formal complaint. The manager or supervisor should also verify that an incident report (SOFI) has been submitted, and if not, submit one. Incidents reported to a supervisor, manager and/or director should verify that a SOFI has been filed and report any complaints of discrimination or harassment to the UCLA Civil Rights Office based on an individual's protected characteristics.

**G. Reporting Procedures and Guidelines**

UCLA Health encourages personnel to report any perceived incidents of patient discriminatory conduct, regardless of the offending patient's identity or position. This policy prohibits retaliation for bringing a complaint of discrimination or harassment pursuant to this policy against any patient. This policy also prohibits retaliation against a person who assists someone with a complaint of discrimination or harassment or participates in any manner in an investigation or resolution of a complaint of discrimination or harassment. Retaliation includes threats, intimidation, reprisals, and/or adverse actions related to employment.

No person will be adversely affected in their employment or training because of reporting a good-faith complaint of patient discriminatory conduct. All incidents of discrimination directed towards personnel should be immediately reported to the supervisor or manager and an incident report (SOFI) should be submitted to the RLDatix (SOFI) incident reporting system by the affected personnel, observer personnel,

or supervisor. Incidents of discrimination or harassment based on an individual's protected characteristics should also be reported to the UCLA Office of Civil Rights.

#### H. Tracking and Data Collection

Incidents of patient biased behavior and reassignment requests will be tracked via the RLDatix (SOFI) incident reporting system and reported to the Department of Quality and the Office of Health Equity, Diversity, and Inclusion, and the UCLA Civil Rights Office. The RLDatix SOFI reporting portal can be found on the UCLA Health mednet website page. This collected data includes, but is not limited to, the department where the incident occurred, incident response, and personnel support.

Tracking and data collection systems for students and trainees will be overseen by educational supervisors and reported both to school and hospital administration.

#### I. Data Review

The Department of Quality and the Office of Health Equity, Diversity, and Inclusion will analyze the data and direct report to appropriate standing committees overseeing relevant matters, including the Disruptive Behavior Committee, UCLA Hospital System Equity Council, and the David Geffen School of Medicine student and graduate medical education leadership. These committees shall review all submitted reports on a regular basis and update health system protocols and policies, as necessary.

##### Education and Training

Discriminatory behavior and discriminatory reassignment requests can have a demoralizing effect on personnel. Advance knowledge and training about UCLA Health policies and procedures will better prepare personnel to determine the appropriate course of action in these challenging situations. Accordingly, this policy will be included in regular personnel and trainee education programs. These trainings will be designed to enhance personnel knowledge and skills for identifying discriminatory behavior with the intent of reducing the common tendency to overlook these aggressions; increase awareness of available supports; enable personnel to effectively manage patient discrimination interactions; and understand the need and processes for reporting incidents.

### Cross References

HS 1354: Patient Rights and Responsibilities

HS 1462: Patient-Provider Relationship - Dismissal from Care

HS 8702: Aggressive or Threatening Behavior by Patients or Visitors

HS 8703: Workplace Violence Prevention Plan

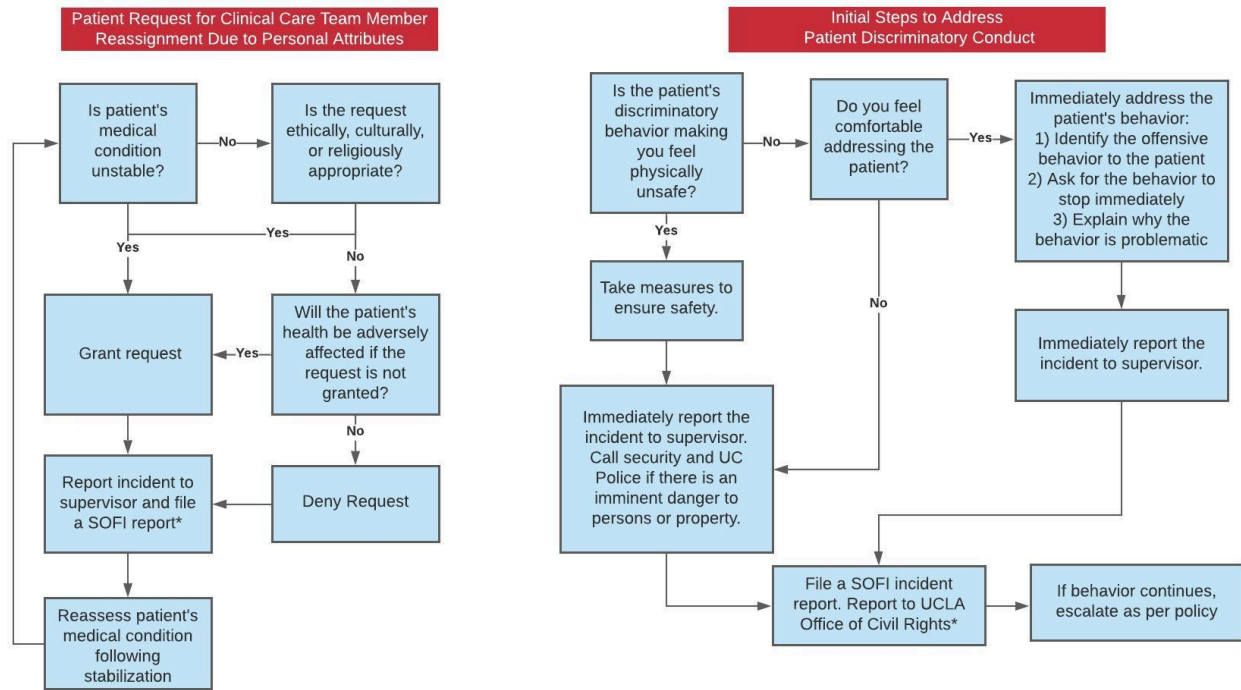
### Appendix A: Scripted Responses to Discriminatory Conduct and Requests for Reassignment

Example Responses to Discriminatory Comments or Behavior	Example Responses to Discriminatory Reassignment Requests
<ul style="list-style-type: none"><li>• "Help me understand your comment."</li></ul>	<ul style="list-style-type: none"><li>• "Help me understand your request."</li></ul>
<ul style="list-style-type: none"><li>• "Words/comments such as that can be viewed as offensive. I/we ask that you</li></ul>	<ul style="list-style-type: none"><li>• "We are here to help you as a team. We do not change doctors/nurses/etc. because of their race/</li></ul>

do not use that word/comment again.	ethnicity/religion, etc.
<ul style="list-style-type: none"> <li>• “UCLA Health is a place of healing and respect. We do not tolerate words or behavior such as that.”</li> </ul>	<ul style="list-style-type: none"> <li>• “All UCLA Health team members are very qualified. Our top priority is that you receive the best care, and I know that our team members can provide that.”</li> </ul>
<ul style="list-style-type: none"> <li>• “One of UCLA Health’s core principle is to treat everyone with respect and dignity. We do not tolerate disrespectful or offensive comments/behavior.”</li> </ul>	<ul style="list-style-type: none"> <li>• “We are confident in each of our team member’s ability to provide you with exceptional care. We do not honor requests to reassign people based on their race/ethnicity/sexual orientation/etc.”</li> </ul>

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## Workflow



**\*Observer Personnel or Supervisor:** Immediately ensure the physical and psychological safety of the affected individual. Provide empathy and resources to personnel negatively impacted by reassignment requests of discriminatory behavior. Verify that SOFI incident report is submitted. Supervisors must report incident to UCLA Office of Civil Rights if discriminatory behavior was based on protected characteristics.

## REFERENCES

HS 1354: Patient Rights and Responsibilities

HS 1462: Patient-Provider Relationship - Dismissal From Care

HS 8702: Aggressive or Threatening Behavior by Patients or Visitors

HS 8703: Workplace Violence Prevention Plan

Paul-Emile, Kimani, et al. "Addressing patient bias toward health care workers: recommendations for medical centers." *Annals of internal medicine* 173.6 (2020): 468-473.

Warsame, Rahma M., and Sharonne N. Hayes. "Mayo Clinic's 5-Step Policy for Responding to Bias Incidents." *AMA journal of ethics* 21.6 (2019): 521-529.

# CONTACT

## Attachments

No Attachments

## Approval Signatures

Step Description	Approver	Date
Administration Approval- President and CEO, UCLA Health	Johnese Spisso: Ceo Med Ctr [FD]	4/29/2021
Ronald Reagan Medical Staff Executive Committee- Chief of Staff	Carlos Lerner: Prof Of Clin-Hcomp [FD]	4/29/2021
Santa Monica Medical Staff Executive Committee- Chief of Staff	Roger Lee: Hs Clin Prof-Hcomp [FD]	4/29/2021
Resnick Neuropsychiatric Medical Staff Executive Committee- Chief of Staff	Aaron Kaufman: Hs Assoc Clin Prof-Hcomp [FD]	4/29/2021
Hospital System Policy Committee Chair	Fiona Dunne: Adm Crd Ofcr [KK]	3/1/2021
Policy Owner	Medell Briggs-Malonson: Hs Asst Clin Prof-Hcomp	2/15/2021

# Patient Responsibilities

As a patient of UCLA Health, you have the following responsibilities:

Healthcare is a shared responsibility. Engaging in discussion, asking questions, seeking information, and exploring alternatives improves communication and understanding of one's health and treatment.

- Patients, as well as their family members, representatives and visitors, are expected to recognize and respect the rights of our other patients, visitors, and staff. Threats, violence, disrespectful communication or harassment of other patients or of any medical center staff member, for any reason, including because of an individual's age, ancestry, color, culture, disability (physical or intellectual), ethnicity, gender, gender identity or expression, genetic information, language, military/veteran status, national origin, race, religion, sexual orientation, or other aspect of difference will not be tolerated. This prohibition applies to the patient as well as their family members, representatives, and visitors.
- In addition, requests for changes of provider or other medical staff based on that individual's race, ethnicity, religion, sexual orientation or gender identity will not be honored. Requests for provider or medical staff changes based on gender will be considered on a case by case basis and only based on extenuating circumstances.
- To respect the rights and property of other patients and UCLA Health personnel. Just as you want privacy, a quiet atmosphere and courteous treatment, so do other patients. You have the responsibility to follow the organization's rules and regulations, limit your visitors, follow smoking regulations, and use the telephone, television, and lights courteously so that you do not disturb others.
- Following Safety Policies
- Patients and their families or visitors are expected to:
  - To prevent accidental fire due to ignition of a patient's administered oxygen therapy, do not bring any smoking materials (cigarettes/tobacco in any form, electronic cigarettes ["Vaping"], matches, lighters, battery recharger for electronic cigarettes,) into a patient's room.
  - Refrain from conducting any illegal activity on UCLA property. If such activity occurs, it will be reported to the police.
  - Refrain from recording your experiences in the hospital without the consent of everyone involved including Medical Center physicians, nurses, and other staff. Please Note that unauthorized recording violates California state law.
  - For the safety of all patients, visitors, faculty, staff, and students, do not bring any weapons onto health system property including but not limited to guns, knives, pepper spray (or similar), or tazers/stun guns.
- To report to your physician, and other healthcare professionals caring for you, accurate and complete information to the best of your knowledge about present complaints, past illness, hospitalizations, medications, unexpected changes in condition and other matters relating to your health as well as to provide a copy of your advance directive or POLST to be filed in your medical record, if applicable.
- To seek information about your health and what you are expected to do. Your healthcare provider may not know when you're confused or uncertain, or just want more information. If you don't

understand the medical words they use, ask for a simpler explanation.

- The most effective plan is the one to which all participants agree and that is carried out exactly. It is your responsibility to tell your health care provider whether or not you can and want to follow the treatment plan recommended for you.
- To ask your healthcare provider for information about your health and healthcare. This includes following the instructions of other health team members, including nurses and physical therapists that are linked to this plan of care. The organization makes every effort to adapt a plan specific to your needs and limitations.
- To continue your care after you leave UCLA Health, including knowing when and where to get further treatment and what you need to do at home to help with your care.
- To accept the consequences of your own decisions and actions, if you choose to refuse treatment or not to comply with the care, treatment, and service plan offered by your healthcare provider.
- To keep appointments with your healthcare provider. If you need to cancel an appointment, you should do so at least 24 hours before your appointment time.
- To assure that your financial obligations for your healthcare fulfilled by paying bills promptly. Late payments increase overall charges. You are responsible for working with your account representative to make payment arrangements and for providing the information necessary to determine how your hospital bill will be paid.
- To follow UCLA Health rules and regulations affecting patient care and conduct.
- To be considerate of UCLA Health facilities and equipment and to use them in such a manner so as not to abuse them.
- Any abusive or disrespectful behavior could result in dismissal from UCLA care or a visitor being barred from visitation.

If you have any questions regarding these Patient Responsibilities, please contact:

- Ronald Reagan UCLA Medical Center, Office of the Patient Experience (Inpatient/Ambulatory Care) [310-267-9113](tel:310-267-9113)
- UCLA Santa Monica Medical Center, Office of the Patient Experience (Inpatient/Ambulatory Care) [424-259-9120](tel:424-259-9120)
- Stewart and Lynda Resnick Neuropsychiatric Hospital at UCLA, Patient Relations [310-267-9092](tel:310-267-9092)

These Patient Rights combine Title 22 and other California laws, The Joint Commission and Medicare Conditions of Participation requirements.

***These Patient Rights combine Title 22 and other California laws, The Joint Commission and Medicare Conditions of Participation requirements.***

## REMEDIATION PLAN

The UCLA Semel Institute Psychology Internship Program has a goal of providing you with the best training possible. There have been continued concerns regarding your performance. Our concerns were discussed with you (ie. dates, circumstances)\_\_\_\_\_. Our hope is that a remediation plan will help you develop the skills necessary for the satisfactory completion of the internship. You are more than welcome to give us feedback, in writing or verbally if you have any suggestions in how we may improve your training.

Attached is a joint written remedial plan, with specific dates indicated for completion. Once completed, the issues/s addressed will be re-evaluated using another evaluation form.

Intern: \_\_\_\_\_

Issue/s to be addressed: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Contributing factors to the issue/issues, if any (ie. Insufficient prior training, absence): \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Intern's comments (if desired): \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_  
Intern

\_\_\_\_\_  
Supervisor

\_\_\_\_\_  
Supervisor

\_\_\_\_\_  
Advisor

\_\_\_\_\_  
Director of Clinical Training



### **Educational Support Awards for Clinical Psychology Trainees**

As approved at the last meeting of the Neuropsychiatric Behavioral Health Service (NPBHS) Board, pending finance committee approval, we proposed that our clinical psychology trainees (internship and postdoctoral levels) receive an annual allocation to support educational advancement. We propose that these awards begin in academic year beginning 7/1/2021. The guidelines for awarding this allocation are as follows.

1. Eligible trainees include doctoral interns (Title Code 2714) and postdoctoral fellows in clinical psychology (Title Code 2740).
2. The eligible period for any given trainee is the program year (for interns, always from 7/1 to 6/30 coinciding with the academic year); for fellows, who have start dates other than 7/1, the program year is counted as the calendar year beginning with their start-date.
3. The \$1,000 annual allocation per trainee is the total available from NPBHS from this pool. If a trainee's total expenses exceed this amount, any overage must be paid from other sources (either the trainee personally or other sources if these are available for the advisor, preceptor, or program director).
4. Any unused funds in a given academic year will become part of a pool for other educational activities, with a priority given to educational activities supporting antiracism or equity, diversity and inclusion.
5. The funds are to be awarded selectively to trainees who submit meritorious applications. Merit of applications will be determined by a committee of faculty, based on criteria including: (a) value to the trainee's educational development; (b) quality of the educational opportunity; (c) cost is reasonable given the educational opportunity. In general, a trainee is expected to either be presenting their own work, or if not, to provide compelling justification about how the opportunity will advance their professional education.
6. The funds may be used for any reasonable educational purpose (e.g., conference registration, travel, lodging, meals) but the costs must be justified.
7. If there are travel restrictions (e.g., due to a pandemic), the funds may be used for conference registration or other non-travel expenses.
8. A trainee may request more than one award in a given academic year but the total funding available through this mechanism will not exceed \$1,000 in total.
9. Trainees are allowed a total of 3 attendance-only conference days per year. Trainees are also allowed to use vacation days to attend conferences, workshops, and other outside training of interest.
10. Conference days that are approved for departmental reimbursement (see above) do not count against these 3 days.
11. Attendance-only requests may be denied if your absence will cause undue burden on your fellow trainees and/or impact clinical care.

# Approval Request for Conference Travel under UC Policy on Travel Regulations (G-28)

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To allow adequate time for review and approval, requests for prior approval must be submitted to the program at least 60 days in advance of the presentation or in advance of the submission of materials for consideration of payment/fee for registration.

For details on items eligible for reimbursement, please reference UC Policy <https://policy.ucop.edu/doc/3420365/BFB-G-28>

\* Required

Name \*

Your answer

Internship/Fellowship

Psychology Internship Program

Postdoctoral Fellowship in Neuropsychology

Postdoctoral Fellowship in Clinical Psychology

Conference Name and Location

Your answer

Description of Submission including co-authors and mentor.

Your answer

Description of how this submission relates to professional development

Your answer

Please list any funding sources (awards, PI, travel grants). Financial support/scholarship may be applied to defray travel and registration expenses.

Your answer

Dates of Expected Travel

Your answer

**Clinical Rotation at Time of Conference**

Your answer

**Expected Plan for Clinical Coverage**

Your answer



# Latest Provider and Staff Information

The following is the latest information on our services and how to obtain them:

- Vendor over-the-phone (*310-267-8001 option 3*) and video-remote (*blue Cyracom iPad carts*) interpretation services remain accessible 24/7.
- Additionally, UCLA staff interpreters are available via MyChart Video Visit, Zoom, and telephone:

## Spanish

- UCLA staff Spanish interpreters are available Monday through Friday, 8:00 am to 5:00 pm, to provide service via MyChart Video Visit, Zoom, and telephone.

*Whenever possible, please submit requests 48 hours in advance.*

- If you need a Spanish staff interpreter for a MyChart Video Visit or Zoom meeting taking place during business hours, please submit the [online request form](#).
- If you need a Spanish interpreter for a scheduled Zoom meeting after-hours, including weekends, a request needs to be submitted in advance using the [online request form](#), during business hours, Monday through Friday, 8:00 am to 5:00 pm.

## Languages Other than Spanish (including American Sign Language)

- Interpretation services for MyChart Video Visits are currently not available for languages other than Spanish. We suggest converting these encounters to phone or Zoom if an interpreter is needed.
- If you need an interpreter for a scheduled Zoom meeting in a language other than Spanish (including after-hours and weekends) a request needs to be submitted in advance using the [online request form](#), during business hours, Monday through Friday, 8:00 am to 5:00 pm.
- [Click here](#) for information on regulations and guidance on communicating with Deaf, Deaf/Blind, and Hard of Hearing Patients and their Caregivers.

## Interpretation Services for Last-minute Zoom Meetings

- Interpretation services for last-minute Zoom meetings are available Monday - Friday, 8:00 am - 5:00 pm in the following languages: Spanish, American Sign Language, Arabic, Cantonese, Mandarin, Russian, and Vietnamese. To obtain this service, please contact us at 310-267-8001 and select option 1.

**\*\*For critical or exceptional cases where an in-person interpreter is imperative to the communication, please contact us.**

## Contact Information

- [Click here](#) to access the Interpreter Request Form
- Telephone: (310) 267-8001
- Email: [interpreters@mednet.ucla.edu](mailto:interpreters@mednet.ucla.edu)

## Additional Resources

- [MyChart Video Visit Tip Sheet](#)
- [Hoja informativa para videoconsultas por MyChart - Español](#)
- Language Services Policy - *coming soon*

## **GUIDELINES OF USING INTERPRETER SERVICES**

Helpful information from Brenda Bursch, Ph.D.

### **Video Tele-Interpreting**

**This should be your first choice for translation services.** The service is available through our partnership with the Health Care Interpreter Network (HCIN). There are more than 200 qualified medical interpreters online within the HCIN network, providing Spanish, American Sign Language, Arabic, Armenian, Cambodian, Cantonese, Farsi, Hindi, Hmong, Korean, Lao, Mandarin, Mien, Russian, Spanish, Thai, Tongan, Vietnamese and more. Ask bedside nurse about equipment availability.

### **Telephone Interpretation**

This is the quickest way to access service, although sometimes calls get dropped and you have to call back in. Call from bedside phone. You will need the patient's name, medical record number and location.

### **How to Request an in-Person Interpreter**

- Identify patient's language. If unknown, please use the language card.
- Schedule interpreters by completing the interpreter request form online, by email or by fax to x47924, at least 48hrs in advance.
- For Deaf and Hard of Hearing patients schedule in advance by calling (310) 267-8001.
- For unforeseen medical interpreter needs during office hours, call extension x78001.
- Off hours and holidays, contact the page operator at (310) 825-6301.

Priority is given to emergency situations, then to scheduled appointments, and then to same day requests.

### Information you will need when calling Interpreter Services:

1. Extension/telephone # of the location where the patient will be seen
2. Last & first name of the patient
3. Specific clinic name where the patient will be seen
4. Location of the appointment & room number
5. Patient medical record number
6. Name of the clinician who will be seeing the patient
7. Estimated duration of appointment
8. Time of the appointment

### **How to End a Call or Video Session with an Unhelpful Interpreter**

Thank them for their service, end the call, and then call back for a different interpreter. Report any problems encountered to [interpreters@mednet.ucla.edu](mailto:interpreters@mednet.ucla.edu), along with the name/ID number of the individual.

### **If You Speak Spanish**

Call [interpreters@mednet.ucla.edu](mailto:interpreters@mednet.ucla.edu) to set up a 30-minute language proficiency assessment (to demonstrate basic conversational Spanish competency) in order to be certified to speak Spanish to patients.

### **Use of Family Members as Interpreters**

UCLA Hospital System may not require a patient to use friends, minor children, or family members as interpreters. However, some patients may feel more comfortable when a trusted family member/friend acts as an interpreter. A patient's desire to use an interpreter of his/her own choosing must be respected. If there are concerns regarding the use of a family member or friend serving as the interpreter (i.e. conflict of interest or lack of competency) the Medical Center can request that a qualified interpreter be utilized to ensure accurate interpretation. Children under the age of 15 are prohibited to act as interpreters in medical settings. Children between the age of 15 and 18 may be used as interpreters in emergency circumstances only. It is recommended that providers and staff document the use of an interpreter (or that the family declined use of an interpreter) in the EMR when using on-site, over-the-phone or video interpreters.

### **Tips: Below you will find tips on how to properly work with an interpreter in a medical setting.**

#### **Before seeing the patient:**

- If you are unfamiliar with the interpreter, ask if he/she will be interpreting simultaneous or consecutively. (Below find an explanation of the terms.)

#### **Once inside:**

- ALWAYS address the patient, and not the interpreter.
- Strive to maintain eye contact with your patient. Although sometimes challenging when an interpreter is present, this will establish that YOU are the clinician, and are interested in the PATIENT, not the interpreter. Your interpreter should also reinforce this by not holding side conversations with the patient and directing any questions to YOU.
- Never make side comments about the patient. You never know how much the patient can understand.

#### **The conversation:**

**Simultaneous:** The interpreter interprets the dialogue immediately after it is spoken.

**Consecutive:** The interpreter retains what is said in his/her memory and relays it back once the person pauses or stops speaking. When working with consecutive interpretation, you must:

- Speak at a reasonable pace. Allow time for the interpreter to do his/her job.



- Do not interrupt the interpreter while he/she is speaking.
- Do not expect interpreter to clarify information or explain what you say. Mean what you say and say what you mean.

**AND YOU SHOULD NEVER:**

- [Ask patients to bring their own interpreter. This is a violation of federal law.](#)
- Use another patient to interpret.
- Use unqualified staff to interpret.
- Use children to interpret.